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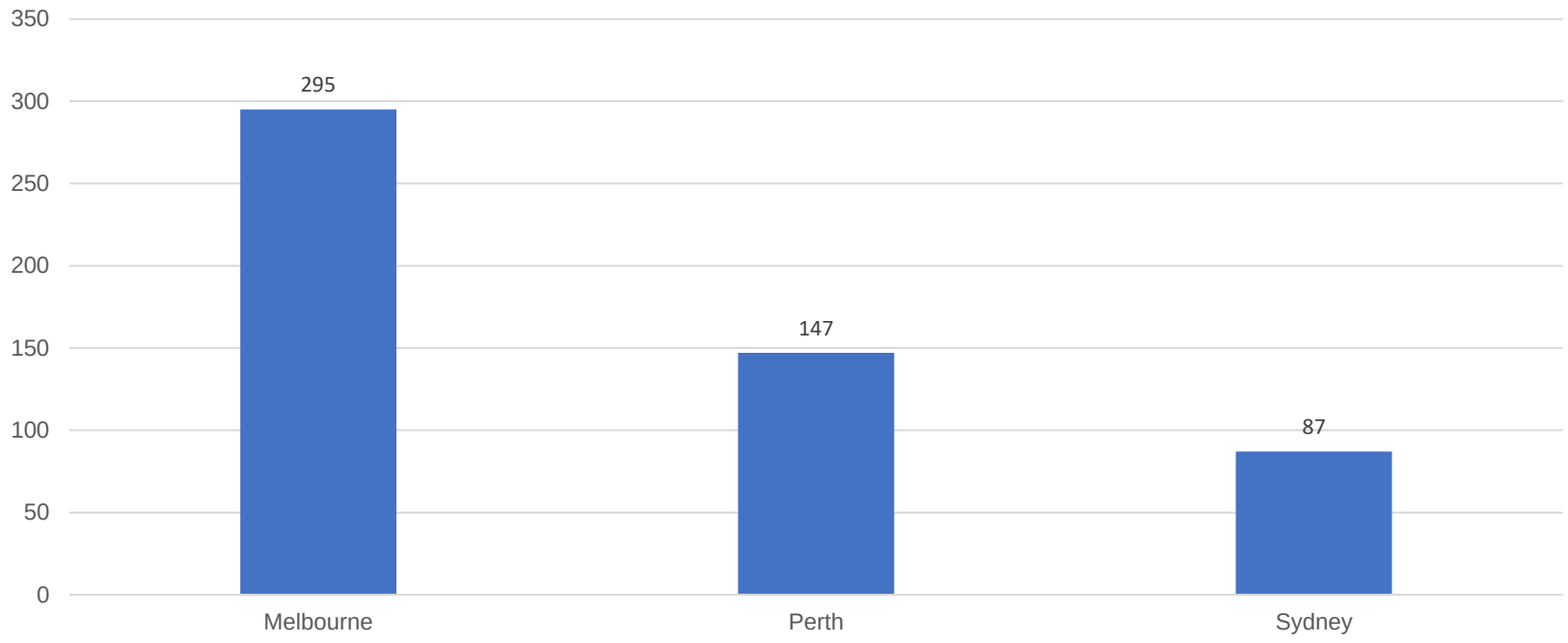
Alumni Survey Analysis
VET & Higher Education Courses

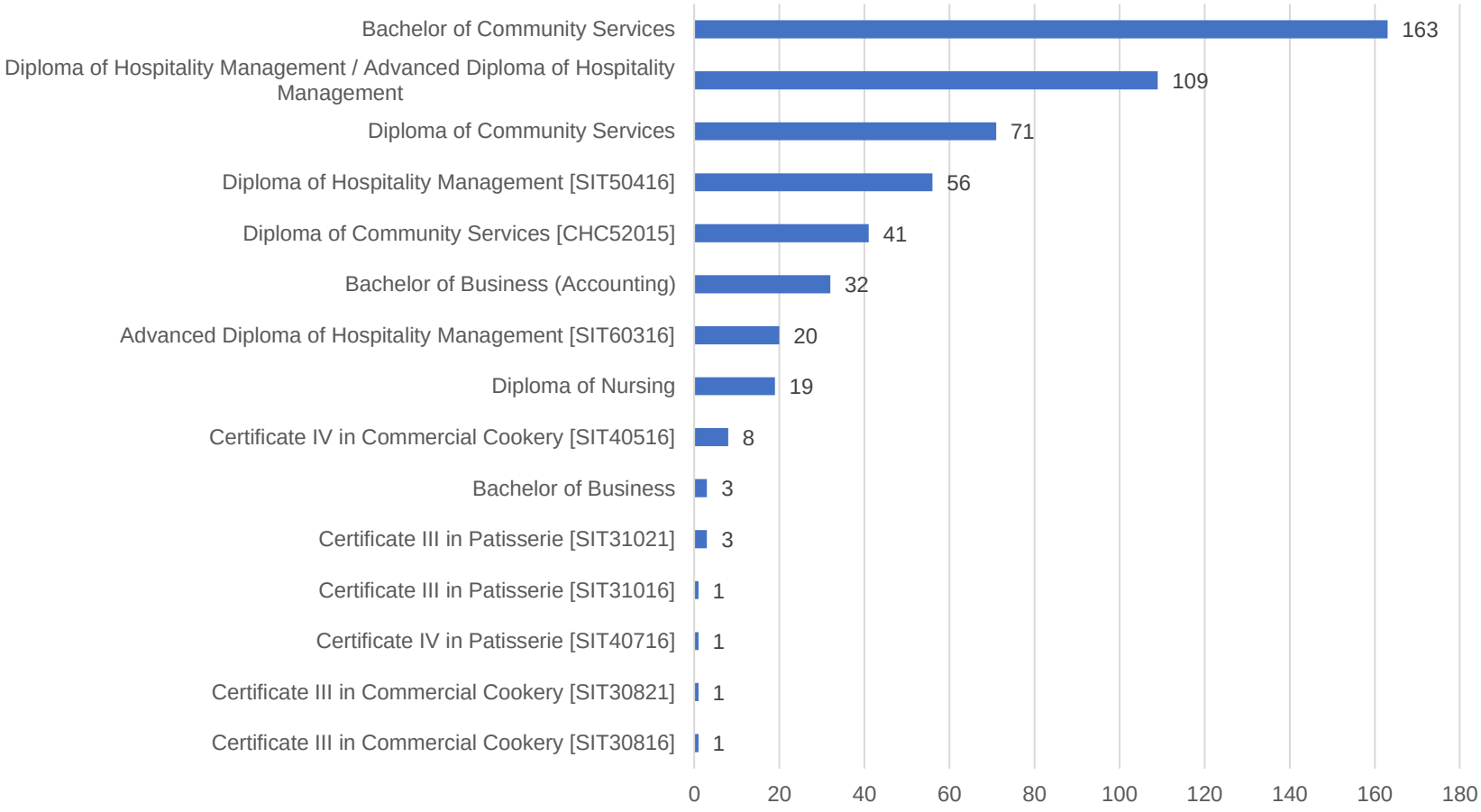
Introduction

- Data was collected from:
  - a survey of all graduates from 2019-2022 via the alumni survey questionnaire in 2021 and 2022.
  - Graduation registration forms for 2022
- Questions relating to salary, visa & satisfaction had a smaller sample size from the alumni surveys in 2021 & 2022 of 153 participants across all courses and campuses.
- Questions related to employment in the sector & where graduate roles and company has a sample size of 530 students
- Brisbane has very few graduates and has been left out of the survey as has Diploma of Nursing.
- Melbourne Hospitality has the highest number of respondents per faculty (200)
- Community Services has the highest number of respondents overall (275)

Total participants by campus



Highest course graduated from



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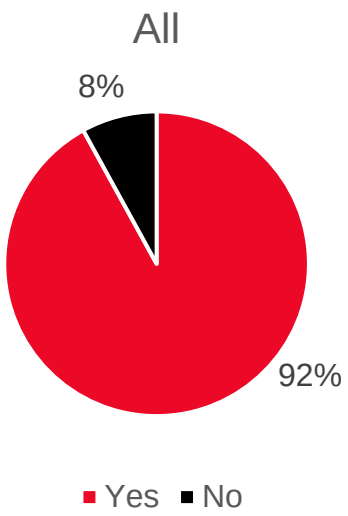
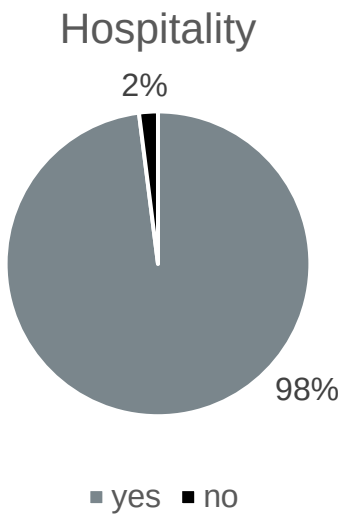
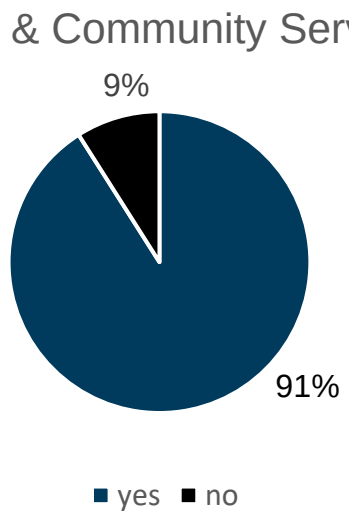
Graduates active in the field of study – All campuses (ex Brisbane)







- 92% of graduates are still working in the field of study. (Hospitality: 98% ; Health & Community Services:91%).

- 69% of all graduates that are still working in the field of study earn at least $50,000 a year.
- 73% of Hospitality graduates still in the field of study earn at least $50,000 per year.
- 33% of Community Services graduates earn over $70,000 per year.

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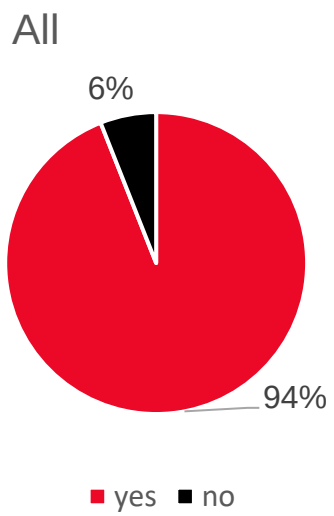
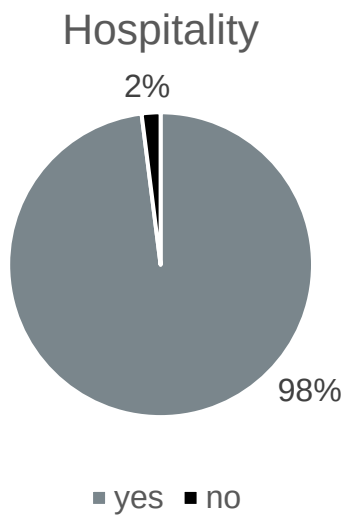
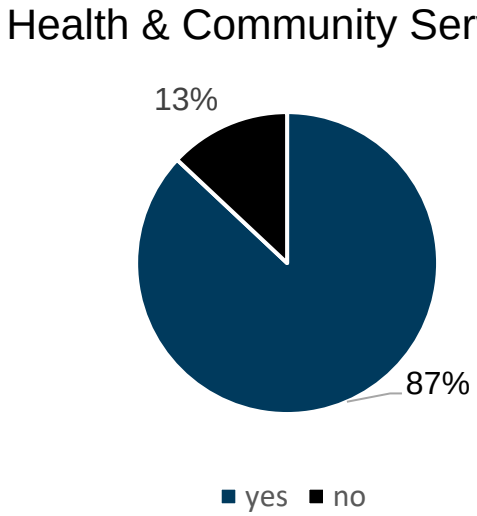
Melbourne Graduates







- 94% of graduates are still working in the field of study. 98% in Hospitality & 87% in Health & Community Services.

- 58% of Melbourne graduates working in field of study earn between $50,000- $70,000.
- 73% of Hospitality graduates still in the field of study earn at least $50,000 per year.
- 44% of Community Services graduates still in the field of study earn at least $50,000 per year.
- 33% of Community Services graduates earn over $70,000 per year.

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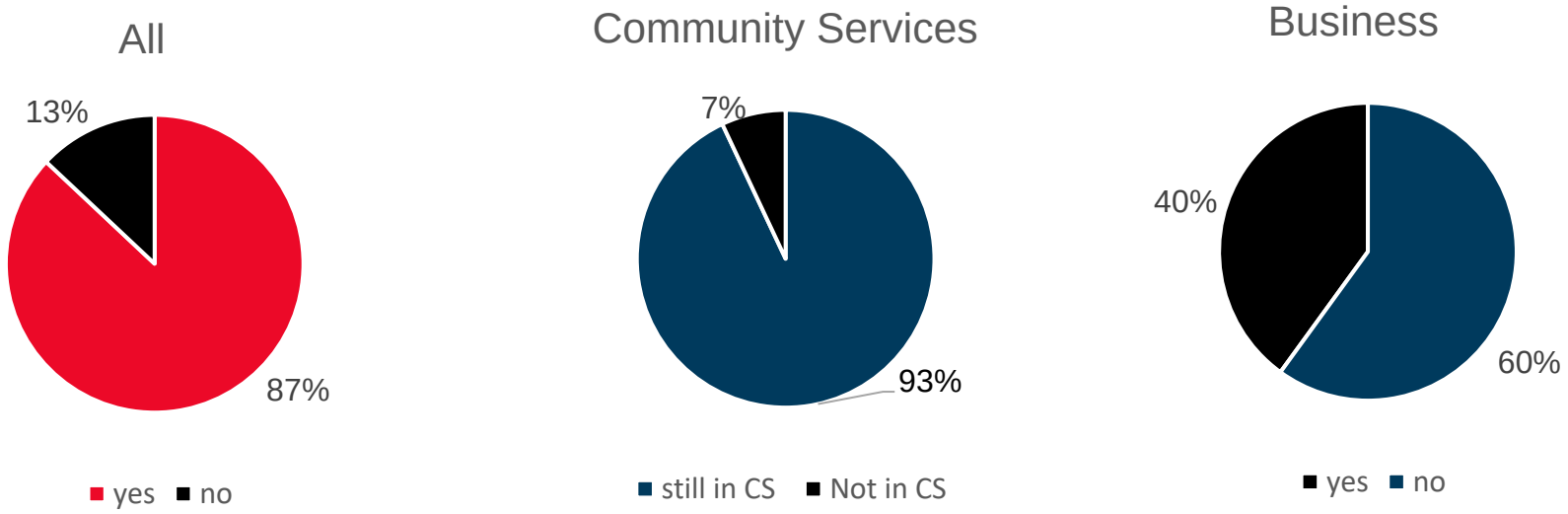
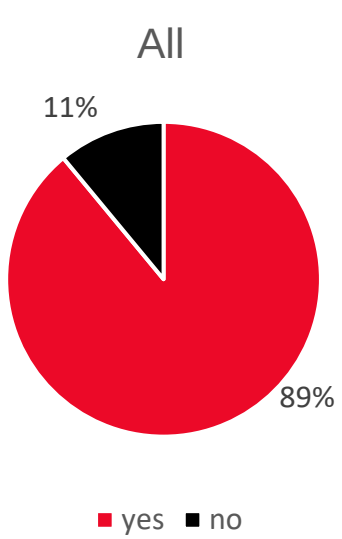
Perth graduates

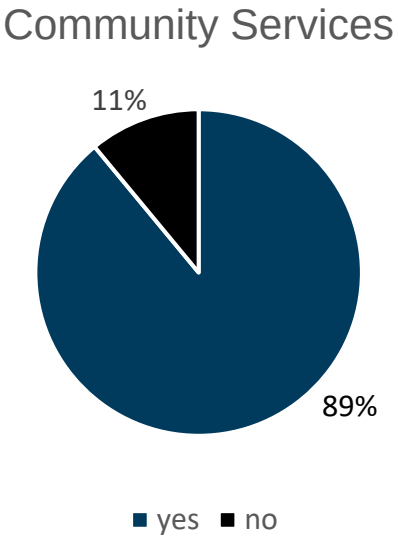


- 87% of graduates are still working in the field of study. 93% in Community Services & 60% in Business.

- 63% of Community Services graduates earn at least 50,000 per year.
- 37% of Community Services graduates earn over $70,000 per year.

Sydney Graduates





- 89% of Community Services graduates are still working in the field of study.

- 78% of Community Services graduates earn at least 50,000 per year.
- 39% of Community Services graduates earn over $70,000 per year.

Hospitality Employers

Graduates are employed in a range of different companies.

Such as Café's, Taverns, Hotels to high end 4 & 5 star hotels such as W Hotel Melbourne, Hyatt & Accor group.

Community Services Employers

Graduates working in the field of study are completing roles such as:

Disability Support Worker
Case Workers
Personal Care Assistants
Community Worker
Youth Worker

Employers of note:
Wesley Mission
Salvation Army
1800 Respect

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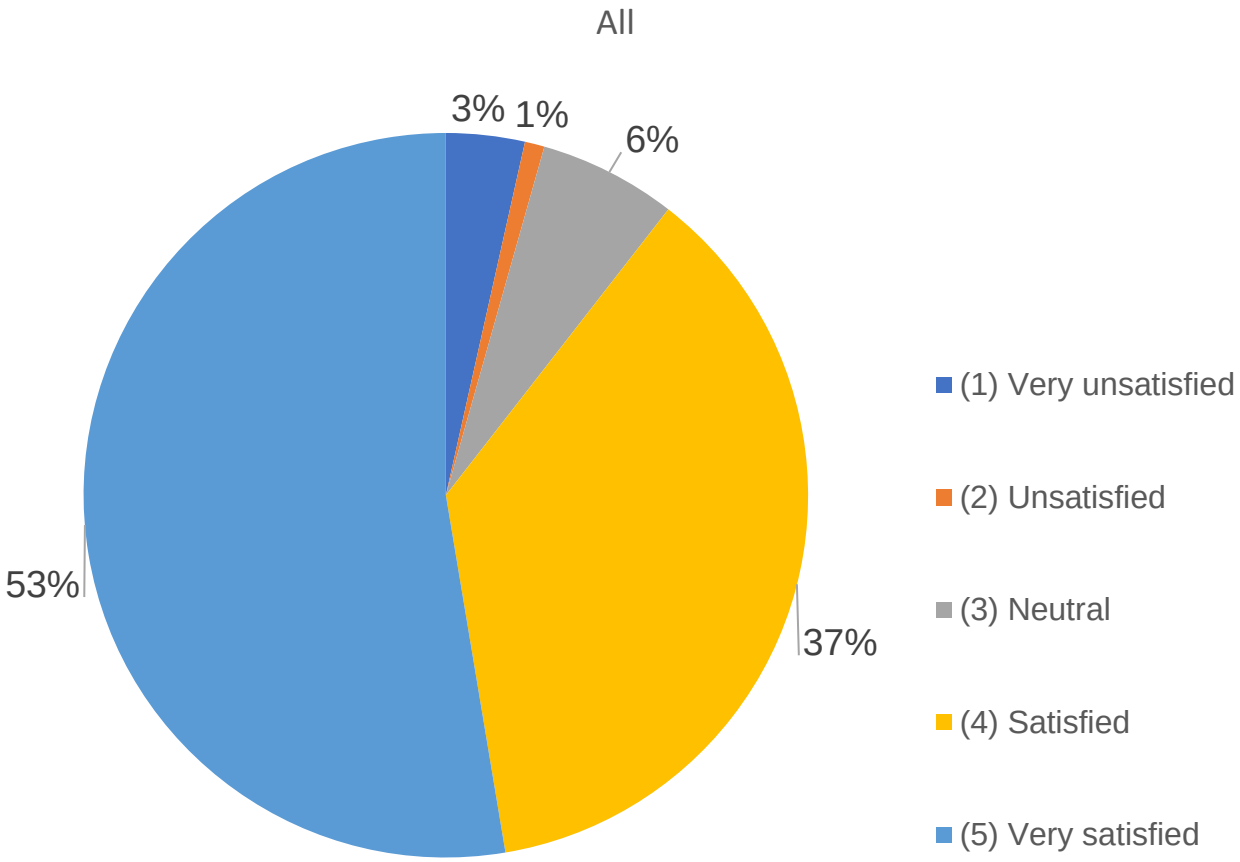
Student Satisfaction Rates



Student Satisfaction Summary

- 80% of students rated us 4 or 5 out of 5.
- Melbourne Hospitality had highest satisfaction of 91%.
- Melbourne highest satisfaction rate of 90% being satisfied or very satisfied.
- Sydney highest performing Community Services faculty with 70% satisfied or very satisfied.

“What's your favorite thing about Acknowledge Education?”

The adjacent words are some used in answer to the question “What's your favorite thing about Acknowledge Education?”

The key trend amongst all faculties as positive’s for students are:

The People within the AE.

Teaching Staff come up consistently.

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“What can we do better?”

The adjacent words are some used in answer to the question “In your opinion what can we do better?”

The key trend amongst all faculties as for improvement for students are:

Placement particularly from community services. *Some cases are as results of COVID-19.

Communication across all faculties & campuses came up numerous times

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