

Key Responsibilities

The main role of the Field Guide is to provide an all-encompassing wildlife experience to every guest with a focus on catering to the specific needs of each individual guest.

- Reports to the Head Guide and Assistant HG.
- Ensure the highest quality of game experience for the guests.
- Hosting of guests in line with the Singita Standard of Excellence; as well as ensuring guests' preferences and dietaries are respected.
- Clearing off-road tracks, fallen trees, and overhanging branches from roads.
- Ensure that people's safety is always a priority.
- Communication with departmental teams to ensure that guest needs are met, and operations run effectively.
- Conscientious maintenance, tidiness and care of vehicles and other equipment.
- Undertake administrative duties as allocated.
- Undertake ongoing process of selfimprovement and knowledge enhancement; and that of their tracker.
- Achieves service excellence through teamwork.
- Contributing content for Singita's social media outlets.
- Active participation in and effective communication and support of Singita's conservation message and purpose.
- All roles at Singita may be required to perform other tasks as reasonably requested from time to time and as required by the business and/or operation. Singita fosters a culture of collaboration, and with this support of the multi-skilling of staff.

Skills & Experience

- Five or more years of experience in a similar lodge environment.
- A minimum of NQF4 trails guide qualification or CATHSSETA equivalent.
- Valid registration with DEAT.
- Valid First Aid Certificate.
- Valid Advanced Rifle Handling certificate; SAPS competency.
- Valid Driver's license and PDP.
- Basic Firefighting skills.
- 4x4 Driving skills.
- Good knowledge of photography, astronomy, botany, birding, and tracking is an advantage.
- Computer literacy and reporting skills.
- Excellent interpersonal and communication skills (verbal and written).
- An inherent passion for observing, sharing, and learning about wildlife and conservation.
- Ability to work long hours under extreme conditions.
- Stamina and Flexibility.
- Confident but humble.
- Co-operative, innovative, and keen to work with the balance of the team in the interest of the lodge and the guests.
- Professional and neat appearance.
- Citizenship or valid working visa.