



HEAD WELLNESS THERAPIST

ABOUT SINGITA

Singita is a conservation brand that has been preserving African wilderness for the past 28 years, offering guests an exceptional safari experience with 15 luxury, award-winning lodges and camps across six regions in Africa.

In partnership with non-profit funds and trusts who implement strategic conservation projects in each region, Singita is preserving and protecting pristine land and wildlife populations, and helping to create economic independence within local communities surrounding the reserves.

WHAT THE ROLE ENTAILS

The Head Wellness Therapist is fully responsible for the management and day to day operation of the Wellness and Wellbeing areas and is accountable to the appointed Lodge Manager and General Manager for these.

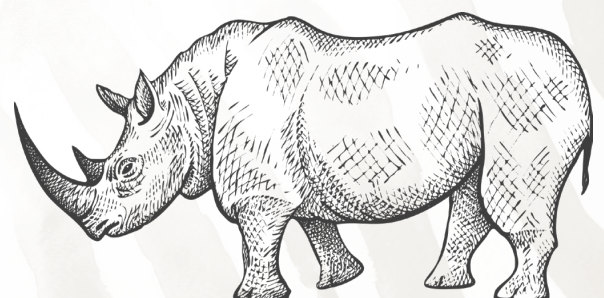
The main purpose of the Head Wellness Therapist is to manage the wellness therapists providing massage and wellness treatments and experiences for the guests as well as to deliver high quality treatments in line with Singita standards.

The Head Wellness Therapist is responsible in ensuring that Wellness Therapists are fully trained to provide treatments at the highest level and that the department is fully stocked and operational, to attain these standards.

To apply for this role, please email your CV to HRSKNP@singita.com or complete the application on our website www.singita.com/about/careers

WHAT YOU WILL NEED

- Knowledge of world-class spa standards and procedures.
- A minimum of three years of practical experience.
- National Diploma in Health and Skin Care (three years of study).
- Reflexology and aromatherapy.
- ITEC or CIDESCO Certificate.
- Strong leadership ability.
- A developmental approach to staff.
- Solid computer skills – Excel and Word.
- Excellent personal presentation.
- Reliability.
- Physical stamina.



WHAT YOU WILL DO

- Management of the department and therapists to ensure deliver of excellent service to Singita guests.
- Ensure that the department delivers wellness experiences and treatments to guests in line with the Singita Standard of Excellence.
- Monitor and evaluate treatments and ensure ongoing skills development for therapists.
- Ensure that administration is completed timeously.
- Ordering and control of product stocks.
- Manage guest pre-bookings effectively.
- Communicate with therapists, lodge staff and reporting Lodge Manager continuously to ensure smooth running of the department.
- Overseeing daily preparation of Massage treatment rooms and fitness area and maintenance of all related equipment.
- Achieving service excellence through Teamwork.
- A dotted reporting line to Group Wellness coordinator with training, smooth running operation.
- All roles at Singita may be required to perform other tasks as reasonably requested from time to time and as required by the business and/or operation. Singita fosters a culture of collaboration, and with this a support of the multi-skilling of staff.

OUR CORE VALUES

Core to the success of the individual in this role is that their personal values are aligned with Singita's.



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