

# Singita

## Front of House Anchor

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### ABOUT SINGITA

Singita is a conservation brand that has been preserving African wilderness for the past 25 years, offering guests an exceptional safari experience with 15 luxury, award-winning lodges and camps across six regions in Africa.

In partnership with non-profit funds and trusts who implement strategic conservation projects in each region, Singita is preserving and protecting pristine land and wildlife populations, and helping to create economic independence within local communities surrounding the reserves.

### WHAT THE ROLE ENTAILS

The main purpose of the FOH Anchor is to provide assistance in the overall running of the lodge.

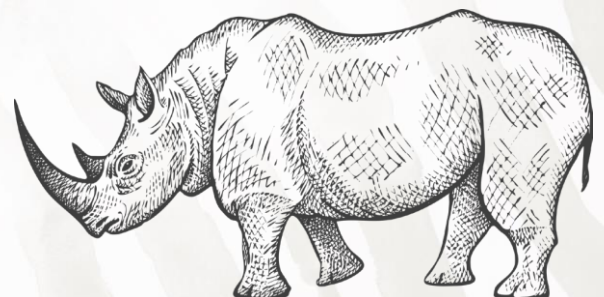
The FOH Anchor is responsible for providing exceptional hospitality service; review maintenance and gardening requirements; and ensure that housekeeping standards within the lodge are maintained.

The FOH Anchor also provides relief to the Assistant Lodge Manager and the Amukeri (concierge) whilst on scheduled cycle leave.

### WHAT YOU WILL NEED

- A minimum of 2 year's work experience in FOH, ideally 1 year in a five star hotel or world class lodge.
- Attention to detail.
- Sound food and beverage knowledge.
- Understanding of financial administration and effective stock control.
- Exceptional English and a second language would be preferable.
- Good computer literacy.
- Effective communication skills.
- Understanding of housekeeping and maintenance procedures.
- An awareness of developments within the food and lodge industries, as well as international trends in hospitality
- Drivers Licence Essential

To apply for a role at Singita Kruger National Park, please email [HRSKNP@singita.com](mailto:HRSKNP@singita.com)  
To apply for a role at Singita Sabi Sand, please email [HRSSS@singita.com](mailto:HRSSS@singita.com)  
[www.singita.com/about/careers](http://www.singita.com/about/careers)



## WHAT YOU WILL DO

- Ensure ultimate guest relations and guest delight in the lodge and that the “at home” personal attention levels are maintained.
- Assist in maintaining the highest standards of housekeeping and maintenance in keeping with the design visual audits.
- Assist in the training of junior lodge staff in line with the Singita Standards of Performance.
- Ensure effective communication and relationships are maintained between lodge departments.
- Implementation of financial administration of orders and stock control.
- Contribute towards the sustainability operations of the lodge, operating within lodge environmental parameters and constantly looking for ways to further ‘green’ lodge operations.
- All roles at Singita may be required to perform other tasks as reasonably requested from time to time and as required by the business and/or operation. Singita fosters a culture of collaboration, and with this a support of the multi-skilling of staff.

## OUR CORE VALUES

Core to the success of the individual in this role is that their personal values are aligned with Singita’s.

LEADERSHIP  
Generosity  
PASSION  
INNOVATION  
humility  
INTUITION  
team-  
work

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