

Singita

Technical Services Manager

ABOUT SINGITA

Singita is a conservation brand that has been preserving African wilderness for the past 28 years, offering guests an exceptional safari experience with 15 luxury, award-winning lodges and camps across six regions in Africa.

In partnership with non-profit funds and trusts who implement strategic conservation projects in each region, Singita is preserving and protecting pristine land and wildlife populations, and helping to create economic independence within local communities surrounding the reserves.

WHAT THE ROLE ENTAILS

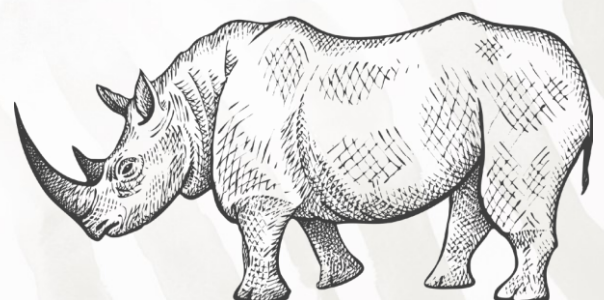
The TSM is responsible for:

- Management of environmental plans
- Compliance with OHS legislation
- Assessment of assets
- Property security
- Management of the Maintenance Team

WHAT YOU WILL NEED

- A technical or maintenance background
- Project management experience.
- A technical Tertiary Degree/Diploma.
- A Health & Safety or environmental qualification
- Experience working in a remote environment with minimal services provided by the municipality is preferable.
- Understanding of High & Low Voltage systems.
- Understanding of Sewer treatment plants, water treatment plants and HVAC Systems.
- Computer literacy & working knowledge of IT systems
- Extensive technical knowledge and understanding of vehicle services, operations and equipment.
- Business, management and strategic acumen.
- Organisational skills and attention to detail.
- Good communication skills and proficiency in English.
- Ecological awareness and concern.

To apply for this role, please email your CV to Angela.B@singita.com or complete the application on our website www.singita.com/about/careers



WHAT YOU WILL DO

- Establish and maintain environmental systems, reduce the carbon footprint, action the environmental audit and manage the waste removal from the property.
- Continuous revising and updating the emergency procedures and ensuring the required staff training and emergency drills take place.
- Assess the major company assets and plan for replacement of identified items over a 3-year period, including GPS mapping of all service lines
- Manage workshop/s and maintenance team
- Be responsible for the effective security of the property, the CCTV system and the porters by managing the relationship between Singita and any other security related companies.
- Liaison between construction contractors and Singita with regard to large projects
- Identify and assist with the setting up of SMME projects that Singita would use, e.g. Security/Transport/Waste businesses
- Provide the maintenance manager and the team with the protocols and training for preventative maintenance and repairs on all MEP, Plant and Building elements as set out in the groups technical data.
- Maintain a strategic view of the company services and assets and budgets for the timeous maintenance and replacement thereof.
- Assessment of MEP and Bulk services, providing the management company with the required maintenance schedules for budgeting purposes
- Manage warranties on all Plant and Equipment
- Manage the financial status of all related TSM Budgets to a zero variance result, ensuring efficient cost planning and execution.
- Control budget and manage relationships with suppliers to ensure departmental budget adhered to and all payments made timeously.
- Effective communication with the general manager and lodge management in terms of all maintenance issues.
- Ensuring that the maintenance staff deliver the highest level of service to guests by overseeing the carrying out of their assigned duties effectively and efficiently.
- Monitoring of lodge and staff facilities to a fully functional level of operation and to standards required by company audits.
- Ensure the company operates with an acute environmental awareness.
- Ensure the operation is a safe environment for all its people, staff, guests, suppliers and our communities.
- Ensure the eco-friendly and reliable removal of refuse from all sites, and the management of the refuse removal company, to ensure minimum impact on the environment.
- Ensure the working order of all IT services, both guest and staff related; the consistent improvement of IT offerings in line with technology.
- The security of the lodges, its guests and staff are at the required high level; the CCTV system is managed daily and any breaches in security are investigated and resolved timeously.
- Participate on the management team, representing the department and providing strategic input.

OUR CORE VALUES

Core to the success of the individual in this role is that their personal values are aligned with Singita's.

LEADERSHIP
Generosity
PASSION
INNOVATION
HUMILITY
INTUITION
team-work

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