

Key Responsibilities

The main role of the Head Tracker is to manage the tracker team and deliver a unique game experience to the guests, in line with Singita Service of excellence and SOP.

- Report to the Head Guide and Assistant Head Guide.
- Host guests.
- Always show sensitivity to the environment
- Ensure that safety is a priority.
- Communication with the guiding team and other departmental teams to ensure that guest needs are met, and operations run effectively.
- Maintenance and care of vehicles and equipment issued to trackers.
- Ensuring the quality, cleanliness, functionality and stock of equipment and goods before the drive.
- Continuous education of self and other members of the team.
- Responsible for coordinating the Tracking teams.
- Cleanliness of the Tracker village and surrounding area, including the wash bay and carports.
- Active participation in and effective communication and support of Singita's conservation message and purpose.
- All roles at Singita may be required to perform other tasks as reasonably requested from time to time and as required by the business and/or operation. Singita fosters a culture of collaboration, and with this support of the multi-skilling of staff.

Skills & Experience

- Minimum of 4 years of work experience as a tracker in a similar lodge environment,
- Minimum of Tracker level 3 qualification.
- Senior/Lead tracker qualifications will be preferred.
- Valid Driver's licence and PrDP.
- An inherent passion for observing, sharing, and learning about wildlife.
- Good communication and people skills.
- Strong leadership ability.
- Ability to work on his/her own with enthusiasm.
- Approachable and willing to change plans on the spur of the moment.
- Co-operative a team player.
- Organized with attention to detail.
- Neatness in personal presentation.