

## Front of House Vacancies

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### ABOUT SINGITA

Singita is a conservation brand that has been preserving African wilderness for the past 25 years, offering guests an exceptional safari experience with 15 luxury, award-winning lodges and camps across six regions in Africa.

In partnership with non-profit funds and trusts who implement strategic conservation projects in each region, Singita is preserving and protecting pristine land and wildlife populations, and helping to create economic independence within local communities surrounding the reserves.

Singita is recruiting for various front of house roles that will look to be confirmed later in the year.

### WHAT THE ROLES ENTAIL

Singita staff in these guest-facing roles are responsible for providing assistance in the overall running of the lodge.

The roles are core to providing exceptional hospitality service; review maintenance and gardening requirements; and ensure that housekeeping standards within the lodge are maintained.

These roles also provide relief to other positions while they are on scheduled cycle leave or other periods of absence from the operation.

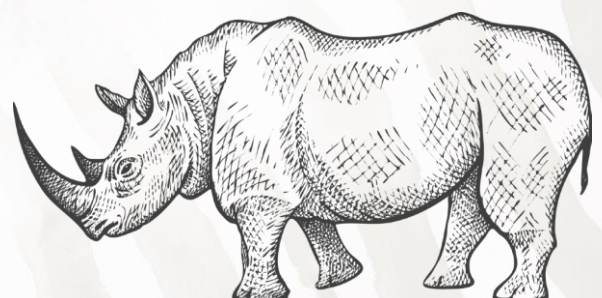
### WHAT YOU WILL NEED

- Some form of work experience in FOH, ideally in a five star hotel or world class lodge.
- Attention to detail.
- Sound food and beverage knowledge.
- Understanding of financial administration and effective stock control.
- Exceptional English and a second language would be preferable.
- Good computer literacy.
- Effective communication skills.
- Understanding of housekeeping and maintenance procedures.
- An awareness of developments within the food and lodge industries, as well as international trends in hospitality.
- Candidates that support Singita's Employment Equity Plan will be preferred.

To apply for a role at Singita Kruger National Park, please email [HRSKNP@singita.com](mailto:HRSKNP@singita.com)

To apply for a role at Singita Sabi Sand, please email [HRSSS@singita.com](mailto:HRSSS@singita.com)

[www.singita.com/about/careers](http://www.singita.com/about/careers)



## WHAT YOU WILL DO

- Ensure ultimate guest relations and guest delight in the lodge and that the “at home” personal attention levels are maintained.
- Assist in maintaining the highest standards of housekeeping and maintenance in keeping with the design visual audits.
- Assist in the training of junior lodge staff in line with the Singita Standards of Performance.
- Ensure effective communication and relationships are maintained between lodge departments.
- Implementation of financial administration of orders and stock control.
- Contribute towards the sustainability operations of the lodge, operating within lodge environmental parameters and constantly looking for ways to further ‘green’ lodge operations.

## OUR CORE VALUES

Core to the success of the individual in this role is that their personal values are aligned with Singita’s.



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