



## Assistant Lodge Manager

SINGITA KRUGER NATIONAL PARK

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### Key Responsibilities

- Management and training of the lodge staff in line with the Singita Standard of Excellence
- Ensure ultimate guest relations in the lodge and that the “at home” personal attention levels are maintained
- Maintain the highest standards of housekeeping and maintenance and ensure that style and design is not eroded
- Effective financial management through the administration of orders and effective stock control
- Effective communication and maintenance of lodge relations
- Management of the night porters (SL)

### Skills & Experience

- A minimum of 4 year’s work experience – ideally 2 years as a trainee and in a well-recognized five-star hotel or world class lodge, as an assistant manager
- Exceptional Food and Beverage knowledge
- Financial management ability
- A hardworking, co-operative manner
- High standards of service excellence and a passion for the industry
- Attention to detail
- Exceptional English and a second language would be preferable
- Good computer literacy
- Excellent management ability and communication skills
- A clear understanding of basic labour law and disciplinary procedures
- A developmental approach to staff
- Assertiveness, patience and good organizational skills
- Understanding of housekeeping and maintenance procedures
- An awareness of developments within the food and lodge industries, as well as international trends in hospitality

To apply email your CV to [hrrsknp@singita.com](mailto:hrrsknp@singita.com) or visit:

[www.singita.com/about/careers](http://www.singita.com/about/careers)