Singita

Sustainability Policy for Suppliers





1. Introduction

As an ecotourism and conservation brand, Singita is unwavering in its commitment to preserve and protect Africa's wilderness for future generations. To operationalise this commitment, Singita's is guided by the One Planet Living Sustainability Framework, which can be divided into two sections: Care for Planet (environment) and Care for People (social).

By issuing this Sustainability Policy we are encouraging The Supplier to share our sustainability commitments by responding to challenges posed by climate change, working toward protecting the environment and caring for and contributing to their communities.

This Policy should be read in conjunction with the Singita Supplier - Trade & Service Level Agreement (SLA), which governs the legal relationship between Singita and The Supplier.

2. Care for Planet

This section refers to principles and practices which protect our natural environment. Singita encourages The Supplier to embrace the One Planet Living Principles related to Care for Planet and practices that underpin these principles:

Zero Carbon

- Measure, manage and address energy use and greenhouse gas (GHG) emissions, thereby reducing carbon footprint.
- Where applicable, promote and provide electrical products with high energy efficiency ratings.

Travel & Transport

• Consolidate deliveries where possible to reduce 'carbon miles' of products and select more environmentallyfriendly forms of transport whenever possible, while remaining within agreed delivery timeframes.

Zero Waste

 Endeavour to reduce or eliminate waste of all types, including raw materials, water discharges and energy losses, by implementing appropriate conservation measures in Supplier facilities through (1) the use of conservationminded maintenance and production processes, and (2) by reducing, reusing, and recycling materials, whenever possible.

Sustainable Water

- Monitor and control water usage and appropriately treat wastewater and solid waste generated from operations, industrial processes, and sanitation facilities.
- Where applicable, promote and provide electrical products with high water efficiency ratings.

Materials and Products

- Promote and provide products and/or services that are environmentally friendly. This would favour, inter alia, environmentally certified products, organic, natural materials and treatments, sustainably, ethically and locally sourced products, good repairability, recyclability and quality.
- Eliminate unnecessary packaging as far as possible and only use sustainable and eco-friendly packaging, unless otherwise required by the nature of the product (to avoid damage), the transport method, or by law (See S 8.2 of the SLA).
- Where applicable, identify, monitor, control and treat air emissions of volatile organic chemicals, aerosols, corrosives, particulates, ozone-depleting chemicals, and combustion by-products generated from operations.
- Where applicable, identify any hazardous chemicals or other materials that may be released, and which may pose a threat to the environment, and managing such chemicals or materials appropriately to ensure their safe handling, movement, storage, use, reuse, recycling, and disposal (See S21 of the SLA).

Land and Nature

• For any products that contain animal parts (bone, horn, wild and domestic animal hide), these must be sustainably and ethically sourced, and all necessary certificates provided. Vegan alternatives and the research and development of alternative materials is strongly encouraged.

Also refer to the following Sections in the SUPPLIER - TRADE & SERVICE LEVEL AGREEMENT (SLA) on various environmental regulations - Sections 22.1 through to S 22.4.

3. Care for People

This section refers to the social aspects of sustainability, particularly the treatment of The Supplier's employees and communities. Singita encourages The Supplier to embrace the One Planet Living Principles related to Care for People and practices that underpin these principles.

Health and Happiness

- Care for the physical and mental wellbeing of employees.
- Promote a positive work-life balance for employees.

Equity and Local Economy

- Source as much of a product or service as locally as possible, while still ensuring the required quality.
- Support local, small and sustainable business by sourcing as much of a product or service from: artists or artisans, community projects, SMMEs (small, medium and micro enterprises), SMEs (small or Medium Enterprise) and/or companies with sustainability accreditation.
- Pay fair compensation to suppliers of materials and services in the sourcing and/ or creation of Singita product/s.
- Promote gender equity in The Supplier workplace and supply chain.

Culture and Community

- Promote and provide products and services that contribute positively to and/or honour the cultures of local communities.
- Practice philanthropy and /or donate resources to charitable endeavours
- Promote respect for different cultures in The Supplier's workplace and supply chain.

Also refer to the following Sections in the SUPPLIER - TRADE & SERVICE LEVEL AGREEMENT (SLA):

- S22.5 Child Labour
- S22.6 Forced Labour
- S22.7 Freedom of Association and Collective Bargaining
- S22.8 Fair Treatment, Non-Discrimination, Diversity and Inclusion



4. Conclusion

Thank you for being on this journey of sustainability with us. We truly believe collaboration is the only way to ensure a healthy and happy life for all on a thriving planet.

Read more about Singita's sustainability practices here: https://singita.com/conservation

If you require any further information, or would like to engage with us, on this Sustainability Policy and/or sustainability practices, please reach out to your Singita contact.

Alternatively contact Singita's Sustainability Coordinator:

Andrea Ferry (she/her) Sustainability Coordinator – Singita Group Email: Andrea.F@singita.com

