



Laundry Attendant

SINGITA OKAVANGO DELTA, BOTSWANA

Key Responsibilities

The main role of the Laundry Attendant is to ensure clean, fresh, properly cared-for laundry is available, in line with Singita's Standard of Excellence and SOP.

- Ensuring that all laundry and linen are washed and ironed with the greatest care and attention, following care label instructions.
- Maintaining extremely high standards of hygiene and cleanliness in the laundry.
- Providing an effective laundry service for guests by returning guest laundry to the guest suites in the shortest possible timeframe in good order.
- Taking care of guest property.
- Carrying out quality control.
- Caring for homekeeping equipment.
- Reporting maintenance issues that need to be addressed.
- Achieving service excellence through teamwork.
- Effective communication with the lodge staff in terms of guest requirements.
- Contributing towards the sustainable operations of the lodge, operating within lodge environmental parameters.
- All roles at Singita may be required to perform other tasks as reasonably requested from time to time and as required by the business and/or operation.

Skills & Experience

- Strong knowledge of world-class homekeeping standards and procedures.
- Strong knowledge of ironing techniques.
- A good command of English.
- English reading and writing skills are essential.
- The ability to communicate well.
- The ability to work under pressure.
- Strong attention to detail.
- Agility and stamina for physically strenuous work.
- The position is only open to Botswana citizens

Please submit your application by 5 October 2026.

To apply email your CV to careers@bw.singita.com or visit:

www.singita.com/about/careers