

JSX Referral Program – Terms & Conditions

JSX, its subsidiaries, and affiliates (collectively, “JSX”) may periodically invite you to participate in one of their referral programs (each, a “Referral Program”), which is meant to encourage new customers to book flights on JSX through its website and mobile application. As a participant in a Referral Program, you and those you refer to JSX are eligible to receive discounts on flights marketed and/or operated by JSX, as well as other benefits that may be offered to participants from time to time (each a “Referral Credit”). Your participation in a Referral Program is optional.

The following Referral Program rules (these “Rules”) apply to all Referral Programs that are administered solely by JSX. By participating in such Referral Program (e.g., sharing your unique referral code, or by creating a JSX profile using a referral code), you are agreeing to be bound by these Rules. Any violation of these Rules will make you ineligible from participating in any Referral Program, present or future, and may also result in any or all of the following: (i) the forfeiture or nullification of any Referral Credits earned through Referral Programs; (ii) deactivation of your JSX profile; and/or (iii) a ban, temporary or permanent, on your ability to purchase tickets and fly on flights marketed or operated by JSX. Additionally, JSX reserves the right to take any action at law or equity in response to your violation of these Rules.

These Rules are in addition to, and not in lieu of, the [Terms of Use](#), [Privacy Policy](#), [Contract of Carriage](#), and [Operator-Participant Contract](#), as well as any agreement between you and JSX related to your interactions with JSX (collectively, the “Terms”). As such, your participation in any Referral Program is subject to any applicable terms and conditions set forth in the Terms.

1. *Who is eligible to refer others to the JSX Referral Program?*

In order to participate in a Referral Program, you must be at least 18 years of age, a legal resident of the United States of America, and have an active JSX profile. Persons desiring to create a JSX profile can sign up at [JSX.com](https://jsx.com).

Persons with outstanding balances, debts, or who have otherwise outstanding payments due to JSX are not eligible to participate in Referral Programs. Persons placed on JSX’s No Fly list or who have been banned or restricted from flying JSX are not eligible to participate in Referral Programs.

Eligible persons may from time-to-time receive invitations from JSX to participate in Referral Programs (each, a “Referrer”). Such invitation will include a referral code that is unique to such Referrer. Referral Codes, when used in accordance with these Rules, will entitle the Referrer to certain Referral Credits. JSX will make the Referrer aware of the nature and value of such Referral Credits at the time such Referrer is invited to participate in the Referral Program.

Referral codes are limited to one per person. Persons may not receive, disperse, or utilize multiple referral codes on the basis have having more than one JSX profile.

2. *Who is eligible to be referred/invited to the JSX Referral Program?*

As a Referrer, you are invited to share your referral code with friends, family, and other people you know who satisfy the following eligibility requirements (each a “Referred Person”):

- Each Referred Person must be at least 18 years of age and a legal resident of the United States of America;
- Each Referred Person must be a person who has not booked a ticket for a flight marketed or operated by JSX in the 18 months immediately preceding such referral;
- Each Referred Person must satisfy and accept all terms and conditions set forth by JSX as part of the Referral Program (Referred Persons shall receive notice of such terms and conditions upon entering a referral code in their JSX profile);
- Referrers cannot refer themselves to JSX;
- Persons with outstanding balances, debts, or have otherwise outstanding payments due to JSX are not eligible to receive referral codes pursuant to a Referral Program; and
- Persons placed on JSX’s No Fly list or who have been banned or restricted from flying JSX are not eligible to receive referral codes pursuant to a Referral Program.

Referral Codes, when received by a Referred Person and used in accordance with these Rules, will entitle such Referred Person to certain Referral Credits. JSX will make the Referred Person aware of the nature and value of such Referral Credits at the time such Referred Person accesses such Referral Credits by completed the steps set forth below.

3. *How do Referred Persons use referral codes?*

Referred Persons who receive a referral code may access Referral Credits by completing each of the following steps:

- Referred Persons must first create a new JSX profile;

- During creation of your JSX profile, you will be prompted to enter your referral code;
- Upon entering your referral code, your Referral Credit will be deposited into your JSX profile;
- Book a ticket on a JSX flight using your newly-created JSX profile; and
- Apply the voucher/discount code that will be automatically populated in your JSX profile during “Checkout” when purchasing your JSX flight reservation.

4. *How do Referrers receive discounts and other benefits?*

Referral Credits will be made available to you through your JSX profile once a Referred Person using your unique referral code completes travel on all segments of their flight booked using your referral code. It may take up to 14 days after such travel for Referral Credits to show up on your JSX profile.

5. *How long are Referral Credits valid?*

Referral Credits will expire 180 days after being deposited into the Referred Person’s or Referrer’s JSX profile. Bookings utilizing Referral Credit must be ticketed and flown in full within the 180-day validity period. A Referral Credit does not waive, nor can it be used for payment towards change, cancellation, excess baggage, seat assignment, extra seat, pet, or any other fees; Referral Credits may only be used for base airfare on flights sold on JSX.com.

6. What happens if I change my travel plans?

When a booking made using a Referral Credit is changed, the value of the Referral Credit will rollover to the new reservation provided the rebooked flights are within the voucher’s original validity period. Itinerary changes, except when made due to reasons within JSX’s control as defined by the [Contract of Carriage](#) and [Operator-Participant Agreement](#), resulting in flights rebooked beyond the Referral Credit’s original expiration will forfeit the value of the Referral Credit and a difference in fare will be collected.

7. Other Limitations and Restrictions

- Referral codes may be used only for personal travel, and should not be used for business travel.
- Referral codes are not available for use by travel agents, travel agencies, independent travel advisors, virtual or on-line travel agencies, or any persons

or entities engaged in the booking and coordination of travel on a for-profit basis.

- Referrers may only share your referral code with people you know.
- Referrers may not duplicate, sell, or transfer your referral code, or make them available to the general public unless such authority has been provided, in writing, by JSX.
- Referral codes may not be printed on collateral, posted on any websites including coupon websites, or on inorganic media, advertising, social media, or search programs.
- Referrers may not attempt to solicit referrals or referees through bulk emailing or by sending unsolicited sign-up requests.
- Referrers and Referred Persons may not:
 - Use, display, manipulate, or otherwise invoke JSX's intellectual property, including logos, trademarks, and protected works, in any way except as to identify yourself as a customer of JSX and/or a person inviting or that has been invited to participate in a Referral Program.
 - Create or register any businesses, website domains, web link/URLs, software applications, names, or titles, or any social media handles, profiles, or email addresses that include or allude to "JSX" or any of the company's intellectual property.
 - Purchase keywords in a paid media environment that contain any of JSX's name, likeness, trademarks or protected intellectual property.
 - Use bots, automated systems, scripts, or other programmable means to send, share, distribute, post or otherwise circulate your unique referral code.
 - Make misleading claims about JSX, use offensive/abusive content/hate speech, create fake websites/webpages/social media profiles/apps, misrepresent your connection to JSX, or otherwise make untrue, misleading, or slanderous/libelous statements to get a referee to use your code.
 - create duplicate/multiple accounts, book tickets without the intent to fly on purchased flights, or manipulate bookings or profile data in an

attempt to circumvent these Rules or any limitations or restrictions on the Referral Program.

- Use referral codes in any manner that violates the law or the rights of any others.

8. Reservation of Rights and Disclaimers

- Referral Credits cannot be extended and are not redeemable for cash value. Referral Credits are non-transferrable, and no residual credit is maintained when not used in full at time of redemption. A maximum of three (3) credits may be redeemed by a Referrer on any one JSX reservation and credit cannot be retroactively applied to existing bookings.
- JSX reserves the right to limit the number of times you may share your referral code.
- JSX reserves the right to modify or change the value of a Referral Credit at any time and without notice. Upon such changes, already earned Referral Credits will retain their original value and the revised referral value will be applied on a go-forward basis. JSX may, at its sole discretion, limit the amount of Referral Credits a user may accrue at any time. The requirements set for earning, receiving, and sharing Referral Credits are subject to change.
- JSX reserves the right to change, end, pause, in whole or in part, any Referral Program, as well as any Referrer's or Referred Person's eligibility to participate in Referral Programs (to give or receive Referral Credits) at any time, for any reason, including suspected fraud, abuse, or violation of these Rules and the Terms. Per applicable law, if JSX ends any Referral Program, any unused or unredeemed referral credits may be forfeited at that time upon JSX providing 14 days' notice to redeem your outstanding Referral Credits.
- YOU HEREBY ACKNOWLEDGE AND AGREE THAT NOTHING THESE RULES OR ANY COMMUNICATIONS BETWEEN YOU AND JSX REGARDING THE REFERRAL PROGRAM SHALL BE DEEMED OR CONSTRUED TO GOVERN JSX'S PROVISION OF PASSENGER AIR TRAVEL SERVICES TO ANY REFERRER OR REFERRED PERSON, AND THAT ALL SUCH PASSENGER AIR TRAVEL SERVICES ARE PROVIDED PURSUANT TO JSX'S [CONTRACT OF CARRIAGE](#) AND [OPERATOR-PARTICIPANT AGREEMENT](#), EACH AS MAY BE UPDATED FROM TIME TO TIME WITHOUT NOTICE. FURTHER, JSX IS UNDER NO OBLIGATION UNDER THESE RULES OR ANY COMMUNICATIONS BETWEEN YOU AND JSX REGARDING THE REFERRAL PROGRAM TO ADD OR MAINTAIN ANY PARTICULAR FLIGHTS OR ROUTES, MAKE AVAILABLE ANY PARTICULAR CLASSES OF TRAVEL OR OTHER INFLIGHT AMENITIES, OR PROVIDE ANY DISCOUNTS OR OTHER BENEFITS BEYOND THE REFERRAL CREDITS.

- YOU EXPRESSLY UNDERSTAND AND AGREE THAT: (A) YOUR USE OF THE PROGRAM IS AT YOUR SOLE RISK, THE REFERRAL PROGRAM IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS AND JSX EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED BY STATUTE, COMMON LAW OR CUSTOM, INCLUDING, BUT NOT LIMITED TO, PROMISES AS TO REFERRAL CREDITS OFFERED THROUGH THE REFERRAL PROGRAM, IMPLIED PROMISES OF MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT; (B) JSX MAKES AND GIVES NO PROMISE THAT (i) THE REFERRAL PROGRAM WILL MEET YOUR REQUIREMENTS, (ii) BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR-FREE, (iii) THE RESULTS OBTAINED FROM THE USE OF THE REFERRAL PROGRAM WILL BE ACCURATE OR RELIABLE, (iv) THE QUALITY OF ANY INFORMATION, OR OTHER MATERIAL OBTAINED BY YOU THROUGH THE REFERRAL PROGRAM WILL MEET YOUR EXPECTATIONS, AND (v) ANY ERRORS IN THE REFERRAL PROGRAM WILL BE CORRECTED; AND (C) ANY MATERIAL DOWNLOADED OR OTHERWISE OBTAINED THROUGH THE USE OF THE REFERRAL PROGRAM IS ACCESSED AT YOUR OWN DISCRETION AND RISK.
- These Rules may be updated at any time and updates will be posted to JSX.com. Continued participation in any Referral Program governed by the Rules herein will mean that you have agreed to such updates.

Last updated: September 9, 2024