User Satisfaction Ratings

Data is scoped to the Project Management category. All reviews were collected as of September 26, 2022

	Airtable	Asana	Smartsheet	monday.com
Rating	4.5 (1,448)	4.5 (8,955)	4.5 (8,475)	4.5 (6,268)
Risk Analysis	89%	74%	80%	78%
ROI and Forecasting	89%	73%	79%	80%
Cost Tracking	89%	74%	81%	82%
Version Control	88%	80%	82%	82%
Calendar View	88%	82%	82%	83%
Resource Database	89%	76%	79%	84%
What-If Scenarios	85%	75%	77%	81%
Performance and Reliability	94%	90%	88%	90%
Document Collaboration	90%	83%	86%	86%
Project Budgeting	87%	72%	80%	83%

(User Satisfaction Ratings continues on next page)

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User Satisfaction Ratings (continued)

	Airtable	Asana	Smartsheet	monday.com
Time Tracking	90%	78%	80%	87%
Search	92%	85%	83%	88%
Surveys	88%	81%	81%	85%
Issue Tracking	88%	79%	83%	85%
Workload Capacity	90%	80%	81%	87%
File Sharing	91%	86%	86%	88%
Resource Allocation	89%	77%	79%	86%
Calendar	89%	86%	85%	86%
Baselining / KPIs	86%	73%	79%	84%
Resource Allocation	90%	86%	84%	89%
Baselining / KPIs	91%	86%	85%	89%

(User Satisfaction Ratings continues on next page)

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User Satisfaction Ratings (continued)

	Airtable	Asana	Smartsheet	monday.com
Knowledge Base	90%	83%	84%	89%
Customization	88%	78%	80%	87%
Request Management	87%	82%	83%	86%
User Directory	85%	81%	82%	84%
GANTT	90%	85%	87%	89%
User, Role, and Access Management	89%	86%	85%	88%
Documents and Uploads	90%	85%	86%	89%
Performance and Reliability	92%	89%	87%	92%
Dashboards	91%	88%	86%	91%
Templates	91%	87%	85%	91%
Workflow	89%	84%	84%	89%

(User Satisfaction Ratings continues on next page)

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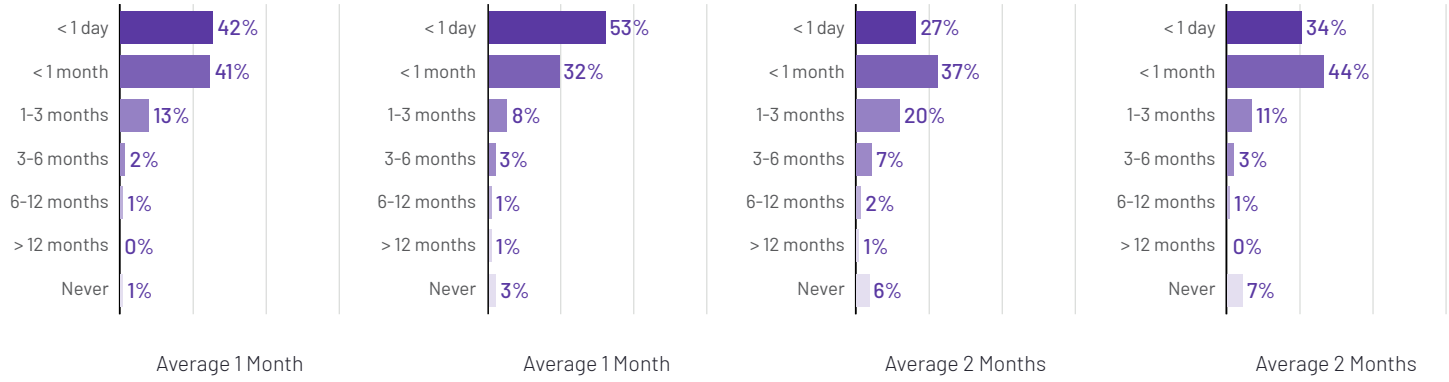
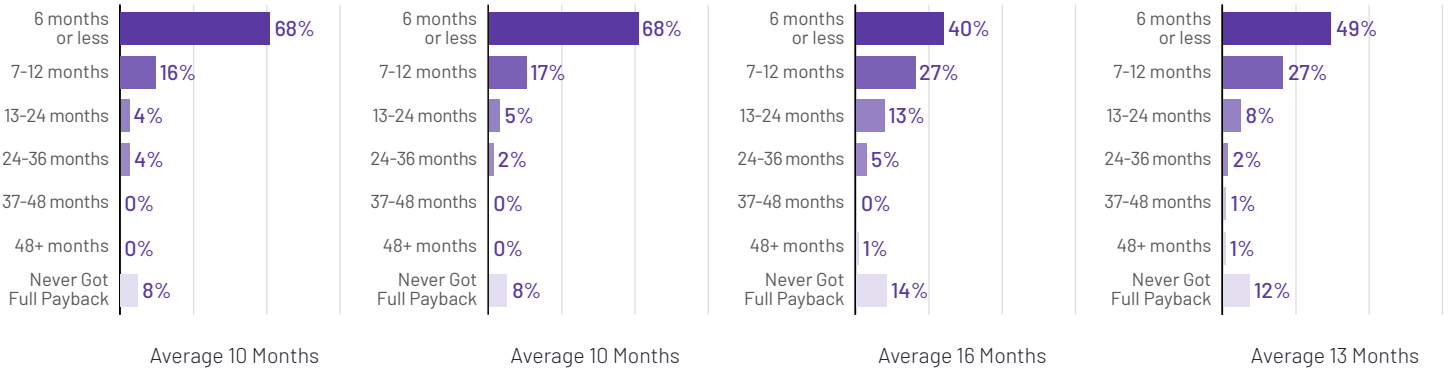
User Satisfaction Ratings (continued)

Airtable	Asana	Smartsheet	monday.com
API / Integrations	84%	81%	78%	84%
Collaborative Project Planning	92%	87%	88%	92%
Online Status of Coworkers	84%	83%	N/A	84%

Avg. Go Live Time (months)



Avg. ROI (months)



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