

**Terms And Conditions For Charlotte's 3d Treasure Hunt Game On The Virtual Store**

These are the Terms and Conditions (the "Terms") which apply to Charlotte's 3D Treasure Hunt Competition Game on the virtual store which the Promoter may run, whether on its website, social media platforms or otherwise. These Terms prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. By participating all entrants will be deemed to have accepted and be bound by these Terms.

<p><b>PROMOTOR</b></p>	<p>Islestarr Holdings Limited a company registered in England and Wales with company number 07712458 whose office is at 8 Surrey St, London, England, WC2R 2ND, (the "Promoter" or "We"). Contact email: <a href="mailto:customercare@charlottetilbury.com">customercare@charlottetilbury.com</a>.</p>
<p><b>COMPETITION</b></p>	<p>a) Charlotte's 3D Treasure Hunt Competition (the "Competition") will open on Thursday 16<sup>th</sup> February 2023 at 17:00 GMT at CharlotteTilbury.com (the "Website") via the following link - <a href="https://www.charlottetilbury.com/uk/virtual-store">https://www.charlottetilbury.com/uk/virtual-store</a> and close on Wednesday 31<sup>st</sup> May 2023 at 23:59 GMT.</p> <p>b) By visiting <a href="https://www.charlottetilbury.com/uk/virtual-store">https://www.charlottetilbury.com/uk/virtual-store</a> on the Website, entrants will have the opportunity to play the 3D Treasure Hunt Game each calendar month during the Competition Period for the chance to win the Prize (entrants cannot win more than one Prize). Participants must find all 4 love heart icons within the virtual store placed inside virtual rooms 2 to 4. Upon successful completion of the Competition, the entrant will be required to enter a valid email address to be placed into the Competition prize draw for that calendar month.</p> <p>c) One winner per calendar month will be awarded the Prize (i.e. there will be one winner per calendar month from February 2023 until May 2023).</p> <p>d) Entrants shall only be permitted to enter the Competition once per calendar month.</p> <p>e) In addition to the above, the following restrictions and eligibility criteria apply for this Competition.</p>
<p><b>PRIZE</b></p>	<p>a) Each monthly winner will receive one item each of the following Pillow Talk collection products:</p> <p>LIP CHEAT PILLOW TALK MATTE REVOLUTION PILLOW TALK COLLAGEN LIP BATH PILLOW TALK LIP LUSTRE PILLOW TALK EYELINER PILLOW TALK EYES TO MESMERISE PILLOW TALK LUXURY PALETTE PILLOW TALK CHEEK TO CHIC PILLOW TALK ORIGINAL PILLOW TALK PUSH UP LASHES! MASCARA PILLOW TALK MATTE BEAUTY BLUSH WAND BEAUTY LIGHT WAND PILLOW TALK</p> <p>Due to stock availability, Promotor shall have sole discretion in selecting which product shades to send each winner.</p> <p>b) There is no cash alternative for the Prize and the Promoter reserves the right to substitute the Prize with a prize of equal or greater value.</p> <p>c) The Promoter is not responsible for any additional costs and/or expenses in relation to the Prize (without limitation) including travel costs, other than any specifically listed as part of the Prize and for the specified periods of time (where applicable).</p>
<p><b>COMPETITION PERIOD</b></p>	<p>The Competition will open for entries on the following monthly dates:</p> <ul style="list-style-type: none"> <li>February entries: from Thursday 16<sup>th</sup> February at 17:00 GMT to Tuesday 28<sup>th</sup> February at 23:59 GMT</li> <li>March entries: from Wednesday 1<sup>st</sup> March at 00:00 GMT to Friday 31<sup>st</sup> March at 23:59 GMT</li> <li>April entries: from Saturday 1<sup>st</sup> April at 00:00 GMT to Sunday 30<sup>th</sup> April at 23:59 GMT</li> <li>May entries: from Monday 1<sup>st</sup> May at 00:00 GMT to Wednesday 31<sup>st</sup> May at 23:59 GMT</li> </ul>
<p><b>HOW TO PLAY</b></p>	<p>a) By visiting <a href="https://www.charlottetilbury.com/uk/virtual-store">https://www.charlottetilbury.com/uk/virtual-store</a> on the Website during each calendar month within the Competition Period, entrants will have the opportunity to play the Competition for the chance to win the Prize (entrants cannot win more than one Prize). Entrants must find all 4 love heart icons placed within the virtual store rooms 2 to 4. They must successfully find all 4 love heart icons. Upon successful completion of the Competition, the entrant will be required to enter a valid email address to be placed into the Competition prize draw.</p> <p>b) Only one valid email address per entrant will be counted as a valid entry</p> <p>c) You must be entering from one of the Participating Countries, as set out below and the prize will be posted out to each winner provided they are in one of the Participating Countries.</p> <p>d) By entering the Competition, participants confirm that they have read and agree to be bound by these Terms and our Website Terms and Conditions.</p>
<p><b>WINNER NOTIFICATION</b></p>	<p>a) Each monthly winner will be notified via email from the Charlotte Tilbury Customer Care.</p> <p>b) The email notification to the winner will be sent 5 working days after the close of Competition for each calendar month (i.e. February's winner will be contacted by 5<sup>th</sup> March 2023)</p>





<b>ELIGIBILITY AND PARTICIPATING COUNTRIES</b>	<p>a) You must be aged 18 or over to enter the Competition.</p> <p>b) In entering the Competition, entrants confirm that they are eligible to do so and eligible to claim the Prize. By entering the Competition, all entrants warrant that all information submitted by them is true and accurate.</p> <p>c) The Competition is open to all residents in the following countries: United Kingdom, Australia (excluding New South Wales), USA, Canada (excluding Quebec), Cayman Islands, Chile, and Europe (see list below), Hong Kong, South Africa, Taiwan, Thailand, and Vietnam (together the "<b>Participating Countries</b>"). For this Competition "Europe" includes the following countries: Austria, Belgium, Bosnia-Herzegovina, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, Greece, Hungary, Iceland, Ireland, Latvia, Liechtenstein, Lithuania, Luxembourg, Montenegro, Netherlands, Norway, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, France and Germany.</p> <p>d) It will be the Promoter's sole decision as to whether any eligibility requirement has or has not been met and the Promoter may require evidence or confirmation from entrants before awarding prizes.</p> <p>e) Where legally required to do so, the Promoter can provide translations of these Terms in the languages of the <u>Participating Countries upon request</u>.</p>
<b>EXCLUSIONS</b>	<p>The following groups are excluded from participating:</p> <p>a) Employees of the Promoter and its associated companies or group companies;</p> <p>b) Anyone professionally associated with the Competition, including employees of Charlotte Tilbury Beauty stockists and retailers in the Participating Countries; and</p> <p>c) Members of the immediate families or households of (a) to (b) above.</p>
<b>RECEIVING THE PRIZE</b>	<p>a) Winning participants will receive a confirmation email informing them on their successful Prize. The winning Prize will then be sent to the winners selected address.</p>
<b>DATA PROTECTION AND PUBLICITY</b>	<p>a) By entering the Competition, entrants acknowledge that the Promoter (and its group companies on its behalf), may process, store, distribute and/or use the information (including personal data) entrants provide in their entry and in the process of entering for the following purposes which are in the Promoter's legitimate interests under data protection laws: (i) to enable it to administer entrants' entry including deciding whether it accords with these Terms; (ii) to notify entrants if they are the winning entrant; (iii) to share with organisations or agents assisting with the conduct of the Competition and fulfilment of the prize; (iv) to announce the winner of the Competition in any media or press and to respond to others' enquiries as to who the winner is; or (v) for any other reasonable and related Competition purposes.</p> <p>b) For the purposes of the Competition, the Promoter will only disclose entrants' personal data to those of its group companies and third-party service providers who need it for the purposes listed in paragraph a) above.</p> <p>c) For further information about how the Promoter uses personal data and the rights available under data protection laws, please read the Promoter's privacy policy at the following links:</p> <p><a href="http://www.charlottetilbury.com/uk/help/security-privacy">http://www.charlottetilbury.com/uk/help/security-privacy</a>  <a href="http://www.charlottetilbury.com/us/help/security-privacy">http://www.charlottetilbury.com/us/help/security-privacy</a>  <a href="http://www.charlottetilbury.com/ca/help/security-privacy">http://www.charlottetilbury.com/ca/help/security-privacy</a>  <a href="http://www.charlottetilbury.com/de/help/security-privacy">http://www.charlottetilbury.com/de/help/security-privacy</a>  <a href="http://www.charlottetilbury.com/es/help/security-privacy">http://www.charlottetilbury.com/es/help/security-privacy</a>  <a href="http://www.charlottetilbury.com/fr/help/security-privacy">http://www.charlottetilbury.com/fr/help/security-privacy</a>  <a href="http://www.charlottetilbury.com/ie/help/security-privacy">http://www.charlottetilbury.com/ie/help/security-privacy</a>  <a href="http://www.charlottetilbury.com/eu/help/security-privacy">http://www.charlottetilbury.com/eu/help/security-privacy</a>  <a href="http://www.charlottetilbury.com/nl/help/security-privacy">http://www.charlottetilbury.com/nl/help/security-privacy</a>  <a href="http://www.charlottetilbury.com/au/help/security-privacy">http://www.charlottetilbury.com/au/help/security-privacy</a>  <a href="http://www.charlottetilbury.com/ky/help/security-privacy">http://www.charlottetilbury.com/ky/help/security-privacy</a>  <a href="http://www.charlottetilbury.com/cl/help/security-privacy">http://www.charlottetilbury.com/cl/help/security-privacy</a>  <a href="http://www.charlottetilbury.com/hk/help/security-privacy">http://www.charlottetilbury.com/hk/help/security-privacy</a>  <a href="http://www.charlottetilbury.com/za/help/security-privacy">http://www.charlottetilbury.com/za/help/security-privacy</a>  <a href="http://www.charlottetilbury.com/tw/help/security-privacy">http://www.charlottetilbury.com/tw/help/security-privacy</a>  <a href="http://www.charlottetilbury.com/th/help/security-privacy">http://www.charlottetilbury.com/th/help/security-privacy</a>  <a href="http://www.charlottetilbury.com/vn/help/security-privacy">http://www.charlottetilbury.com/vn/help/security-privacy</a></p>



**GENERAL**

- a) The Competition is free to enter, no purchase is necessary.
- b) If the Prize involves fixed dates, it is the responsibility of the winning entrant to ensure that they and any nominated guest (if applicable) are available.
- c) The winning entrant and his/her guest (if applicable) shall not, while using the Prize, display or publicize any political slogans or homophobic language, images of a lewd or explicitly sexual nature, images containing logos of competitors and overt brand sponsorship or anything else deemed to be ambush marketing, or content which is defamatory, obscene, illegal, vulgar, offensive or otherwise unsuitable or infringes others' rights (including intellectual property rights).
- d) The Promoter will not accept responsibility for entries that are incomplete, lost, damaged or delayed in transit (if applicable), regardless of cause, including, for example as a result of any postal failure, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind.
- e) The Promoter reserves the right at its sole discretion to disqualify from further participation in the Competition any individual it has reason to believe is tampering with the operation of the Competition, or to be acting in any manner deemed by the Promoter to be in violation of these Terms, relevant laws and/or regulations and/or third-party rights.
- f) If the Promoter subsequently discovers the winning entrant is ineligible, has breached these Terms or is suspected of engaging in any other foul play or unethical conduct, then the Promoter reserves the right (at its absolute discretion) not to award the prize to that entrant and award the prize to another entrant who will be selected by the Promoter. In that event the original winning entrant agrees to return the prize (at his/her expense) immediately to the Promoter no alternative prize will be awarded to the original winning entrant.
- g) The Promoter is not responsible for any damage or loss suffered by any entrant where such damage or loss was not at the time the entry into the Competition made a reasonably foreseeable consequence of a breach of these Terms or if the Competition does not run as planned.
- h) The Promoter will not be held responsible for the failure to fulfil the obligations of third parties involved in this Competition, although the Promoter will always endeavour to minimise the effect to the entrants of any such failure.
- i) Nothing in these Terms shall operate to exclude the Promoter's liability: (i) for death or personal injury as a result of its negligence; (ii) for fraud; or (iii) further than is permitted by law.
- j) The Promoter reserves the right to hold void, suspend, cancel, or amend the Competition where it becomes necessary to do so without prior notice. The Promoter reserves the right to cancel or amend these Terms at any time without prior notice.
- k) By entering the Competition, the entrant indemnifies the Promoter against any and all actions, claims, damages, expenses or liabilities suffered or incurred directly or indirectly by us in consequence of any breach or alleged breach, non-performance or non-observation by the entrant of any agreement, conditions, obligation or warranty on the part of the entrant herein. The entrant hereby waives and releases the Promoter and each of its parent, affiliated, subsidiary and/or related entities and parties from any claim, action or demand arising out of or in connection with the use of the entry.
- l) Where the Competition is hosted by a social networking site, the Competition is in no way sponsored, endorsed, administered by or associated with that social networking site and the entrant indemnifies the social networking site against any and all actions, claims, damages, expenses or liabilities suffered or incurred directly or indirectly by the social networking site in consequence of any breach or alleged breach, non-performance or non-observation by the entrant of any agreement, conditions, obligation or warranty on the part of the entrant.
- m) The Promoter shall be entitled to assign the benefit of these terms either in whole or in part to any of its subsidiary or associated bodies or successors in title and/or any third party.
- n) These Terms shall be governed by English law, and the parties submit to the non-exclusive jurisdiction of the courts of England and Wales.

