

## Charlotte Tilbury Beauty Inc – Free Skincare Consultation

### 1. The Provider

Charlotte Tilbury Beauty Inc, a company registered in Delaware (company registration number is 5493834), whose registered office is at National Registered Agents Inc, 160 Greentree Drive, Suite 101, Dover, DE 19904 (the “Provider” or “we” or “our” or “us”). Contact email: [customercare@charlottetilbury.com](mailto:customercare@charlottetilbury.com).

### 2. The Service

A 30-minute free of charge skincare consultation (“**Consultation**”) provided by a Charlotte Tilbury Beauty make-up artist (“**MUA**”) to you who is the customer (referred to as “you” or “your” throughout) in store at Charlotte Tilbury, The Grove, 189 The Grove Drive, Los Angeles, CA, 90036.

### 3. Availability and Location

**3.1.** We offer the Service in store at Charlotte Tilbury, The Grove, 189 The Grove Drive, Los Angeles, CA, 90036.

**3.2.** The Service is only available to book from Mondays to Thursdays.

**3.3.** The Service is available until 31<sup>st</sup> February 2022.

**3.4.** We cannot guarantee availability.

### 4. Booking the Service

**4.1.** The Service must be booked by calling (310) 651-6830 or by sending an email to [grovebookings@charlottetilbury.com](mailto:grovebookings@charlottetilbury.com).

**4.2.** Availability is not guaranteed, and we are unable to accept walk-in appointments for the Service.

**4.3.** You must be aged 16 or over to book and attend the Service.

**4.4.** In booking the Service, you are confirming that you are eligible to do so.

### 5. Consultation

**5.1.** During a Consultation the MUA reserves the right to discontinue, cancel or abort the Consultation at any time should they feel that it is appropriate to do so.

**5.2.** Any information and/or product recommendations made by a MUA are for informational purposes only.

**5.3.** All Consultations will be carried out in the English language.

**5.4.** You will not be able to select a specific MUA to carry out the Service and the MUA selected for your Consultation will be entirely at our discretion and subject to change at any time.

## **6. Cancellation and Amendments**

- 6.1.** In the event that you wish to cancel or amend your booking for the Service, you should contact us by telephone on (310) 651-6830, or by email on grovebookings@charlottetilbury.com. Any amendments to the Service are subject to availability.
- 6.2.** Charlotte Tilbury retains the right to cancel, change the date and time of or amend the Service at any time.

## **7. Data Protection**

- 7.1.** By using the Service and booking and attending, you acknowledge that the Provider (and its group companies on its behalf), may process, store, distribute and/or use the information (including personal data) you provide in their entry and in the process of entering for the following purposes which are in the Provider's legitimate interests under data protection laws:
  - 7.1.1.** to enable it to book, administer and fulfil the Service for you including deciding whether such appointment accords with these terms and conditions
  - 7.1.2.** to share with organisations or agents assisting with the conduct of the Service and fulfilment of the Service; or
  - 7.1.3.** for any other reasonable and related purposes.
- 7.2.** For the purposes of the Service, the Provider will only disclose customers' personal data to those of its group companies and third-party service providers who need it for the purposes listed in paragraph 10.1 above and as set out in the privacy policy.
- 7.3.** For further information about how the Provider uses personal data and the rights available under data protection laws, please read the Provider's Privacy Policy [here](#).

## **8. General**

- 8.1.** By attending a Consultation you will be deemed to have read, accepted and be bound by these terms and conditions.
- 8.2.** By using the Services, the customer indemnifies the Provider against any and all actions, claims, damages, expenses or liabilities suffered or incurred directly or indirectly by us in consequence of any breach or alleged breach, non-performance or non-observation by the customer of any agreement, conditions, obligation or warranty on the part of the customer herein. The customer hereby waives and releases the Provider and each of its parent, affiliated, subsidiary and/or related entities and parties from any claim, action or demand arising out of or in connection with the use of the entry.
- 8.3.** These terms and conditions shall be governed by US law, and the parties submit to the non-exclusive jurisdiction of the courts of Delaware.