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## Helping Babylon scale up

### **How Tempo helped Babylon hire fast**

provider, offers remote consultations with doctors and health care professionals via text and video messaging through its mobile application.

Babylon Health, the leading subscription health service

Babylon Health's mission is to put an accessible and affordable health service in the hands of every person on earth. This innovative U.K. start-up has won multiple awards and is already available in the US, Canada and Africa.

# Key stats

16 1.5 DAYS £45,000



# Challenge

Having only launched in 2017, Babylon Health has undergone extortionate growth with no signs of slowing. Scaling at such a rate has meant they regularly need additional administration support at the drop of a hat.

"Traditional suppliers have been unable to meet their recruitment demands both in terms of quality and in speed - Often taking weeks to fill any single role."

However, traditional suppliers have been unable to meet their recruitment demands both in terms of quality and in speed - Often taking weeks to fill any single role, which meant their aggressive growth strategy was being stifled.



#### abylon turned to Tempo. Through Tempo's end-to-end hiring platform they could advertise jobs, get instantly matched with suitable candidates and conduct interviews at speed.

Solution

"Babylon Health's hiring managers were able to assess candidates and progress through to

interview and offer faster than they had ever experienced before." Thanks to the fact that Tempo candidate profiles contain not only experience and education but also references, pay expectations and a video introduction, Babylon Health's

hiring managers were able to assess candidates and

progress through to interview and offer faster than they had ever experienced before. "I love that within five minutes of posting a job, you can see a candidate's experience, rates, references and even a video of them. If you want to progress with a candidate's application, you just follow the easy workflow process on the platform."



In just three weeks, Babylon Health had made five hires and are currently at 16 hires through the platform with

an average time to hire of 24 to 48 hours. Liz Dowling, Director of Talent, says the speed and ease of the process doesn't affect the calibre of candidates in the slightest. Our average time to hire with Tempo is 24-48hrs, which is simply incredible! "Average time to hire of 24 to 48 hours, which is simply incredible"

'We can't see us using any other solution in the future other than Tempo for our office support roles. We cannot wait for

them to expand this out to more job functions – it's been a life saver! To top it all off they've been very proactive with feedback and are keen to improve our customer experience, which is refreshing and unusual in the world of recruitment.'

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