

Group Hire Businesses

Loss and Damage Waiver

Our Loss & Damage Waiver provides
peace of mind to customers for a
small additional cost.

Ask your local Hire branch
for more details

Loss and Damage Waiver

Available From Travis Perkins Group Hire Businesses

For an extra 15% of the hire cost, we'll take responsibility for any accidental damage or loss of an individual purchase to the value of £50,000*.

Examples of types of accidental damage and loss we waive our rights in relation to:

- Theft
- Accidental damage
- Malicious damage and vandalism
- Fire damage
- Individual Hire Goods with a purchase value (new) of up to £100,000*

Examples of what we DO NOT waive our rights in relation to:

- The first 10% of any loss or damage, subject to a minimum £100 and a maximum of £500
- Damage by paint or over spray
- Damage to rubber or steel tracks
- Damage to tyres
- Corrosion caused by chemicals and any corrosive agents
- Damage due to overloading
- Any damage caused by misuse or negligence
- Damage by fire where adequate and proper precautions were not taken to protect the Hire Goods
- Theft where adequate and proper precautions were not taken to secure the Hire Goods
- Damage to third party property or injury to any person whilst off a public highway, racing or whilst carrying persons for hire or reward
- Damage or loss of goods taken outside of the United Kingdom and Republic of Ireland
- Recovery cost of lifting / righting up Rolled Equipment

*Accidental damage and loss cover for individual items with a purchase value of £50,000 - £100,000 is charged at 20% of the hire rate. All claims are subject to a customer excess payment. Excess is calculated at 10% of the total claim value, with a minimum excess of £100 and up to a maximum of £500.

Full Terms and Conditions of Loss & Damage Waiver available on-line at <https://www.travisperkins.co.uk/content/legal-policies>

Head Office: Lodge Way House, Lodge Way, Northampton, NN5 7UG **Tel:** 01604 752424

FAQ's

Q. Is Accidental Damage and Loss Waiver an insurance policy?

A. No, it is a waiver of our rights.

Q. Is there an excess to be paid in the event of a claim?

A. Yes there is an excess of which the customer is liable for, this will be 10% of any loss or damage total costs, subject to a minimum of £100 and a maximum of £500.

Q. Does this waiver apply to any loss or damage to Hire Goods taken outside of the United Kingdom?

A. No, this waiver only covers Hire Goods for use in the United Kingdom and the Republic of Ireland.

Q. Does the waiver cover any accidental damage or loss to third party goods, property or persons?

A. No, this waiver only covers any accidental damage or loss to the Hire Goods supplied by us.

Q. What is the maximum value allowed on any one claim?

A. This waiver only covers the loss of Hire Goods and /or damage up to the value of £100,000, subject to Terms and Conditions.

