

# Ladbrokes Member General Admission Email Ticket Competition

## Terms and Conditions

1. The promoter is Ladbrokes Digital Australia Pty Ltd (ABN 25 151 956 768) of 461-473 Lutwyche Road, Lutwyche Queensland, 4030, phone 1300 523 276 (**Promoter**). The Promoter and its related companies are referred to as the **Promoter Group**.
2. Instructions and information on how to enter the promotion form part of these terms and conditions, and entry into the promotion is deemed acceptance of these terms and conditions and all of the Promoter's terms and conditions.
3. Entry to the promotion is free and open to those who are 18 years of age or older who have an account with the promoter.
4. Entry to the promotion is open from the time the promotional competition advertising email is sent until the date outlined on the promotional advertising email, when you enter (by RSVP) by the way outlined in the promotional competition advertising email.
5. The winner(s) will be determined by the mechanism outlined in the promotional competition advertising email at the following location: 461-473 Lutwyche Road, Lutwyche, Queensland, 4030.
6. The Promoter's decision as to the result of the draw is final and no correspondence will be entered into.
7. The prize for the promotion will be limited to the items outlined in the promotional competition advertising email. The following conditions apply to the prize:
  - a. Any additional costs or charges must be paid by the winner, including but not limited to travel between the winner's home and venue etc;
  - b. The tickets are only able to be used by persons who are 18 years of age or older;
  - c. The prize winner must do everything required of them to accept and take delivery of the prize within a reasonable period of time;
  - d. If the prize winner fails to comply with clause 6(c), their right to the prize will be forfeited and they will not be compensated in any way;
8. The promoter will attempt to notify the prize winner via email shortly after entry.

9. If a prize winner is unable to be contacted within 24 hours after the date of the draw then that person's right to the prize is forfeited and the prize may be awarded to the next valid entry received.
10. If a prize (or a component of it) is not available for any reason, the promoter reserves the right to substitute the prize with another of similar value, or at our discretion, with a cash sum equivalent to the retail value of that component of the prize.
11. Unless stated otherwise in these Terms and Conditions or arranged by the promoter, the right to any prize is not transferable or assignable to another person, and the prize is not redeemable for cash (other than in accordance clause 7).
12. The Promoter reserves the right, at any time, to verify the validity of any entry or disqualify any entrant who submits an entry that is not in accordance with these terms and conditions or who tampers with the entry process. The decision to verify, validate or disqualify an entry is in the Promoter's absolute discretion.
13. If the Promoter reasonably considers that a change to these terms and conditions is likely to benefit entrants or be immaterial detriment to entrants, then the Promoter can make the change immediately and does not need to notify entrants. Alternatively, the Promoter may vary these terms and conditions by placing a notification at all places where these terms and conditions are made available to entrants.
14. The Promoter accepts no responsibility for late, lost or misdirected entries. Any cost associated with participating in the promotion are the entrant's responsibility.
15. The Promoter will not be liable for any loss or damage or personal injury suffered or sustained in relation to the promotion or a prize except for any liability which cannot be excluded by law.
16. If the Promoter is prevented from or delayed in performing an obligation by Force Majeure then the obligation is suspended during, but for no longer than, the period the Force Majeure continues and any further period that is reasonable in the circumstances. 'Force Majeure' means any event beyond the reasonable control of the Promoter, which occurs without the fault or negligence of the Promoter.
17. Subject to obtaining the approval from the regulator (if applicable), the Promoter reserves the right to delay or modify any aspect of this promotion if for any reason it is not capable or running as planned (including without limitation, by reason of infection by computer virus, bugs, tampering, fraud, technical failures, power failures or due to any other causes unforeseen or beyond the reasonable control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of the promotion) but only to the extent necessary to overcome the issue that is affecting the running of the promotion as planned.



**Ladbrokes Digital Australia Pty Ltd**

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18. By participating in the promotion, an entrant authorises the Promoter Group, and contractors and agents of the Promoter Group, to access, collect and use personal information about the entrant, and disclose personal information about the entrant, to Ladbrokes Digital Australia Pty Ltd, the Promoter Group and its contractors and agents, for the purposes of (i) conducting the promotion and (ii) providing the entrant with information and marketing material about products and services of the Promoter Group and Ladbrokes. Such information may be provided electronically, or by contacting the entrant by telephone or other means, until such time as the entrant asks not to provide further information. A prize winner may be asked by the Promoter to participate in publicity associated with the promotion. The prize winner will have the right to elect whether or not to participate in that publicity.
19. If an entrant does not provide the personal information requested, the entrant cannot participate in the promotion and will not receive information about products and services of the Promoter Group. An entrant can request access to information held about them by contacting the Promoter.
20. This promotion is a game of skill and chance plays no part in determining the winner(s). This promotion is a game of skill because the objective of the game is to reply to the email as quickly as possible and be within the first set number of entrants as outlined in the promotional competition advertising email.
21. References to the time when entries close (in the promotional competition advertising email) and any time in these terms and conditions are a reference to local Queensland time (AEST).