

PROMOTIONAL TERMS AND CONDITIONS

In addition to our Terms of Use and other Terms and Conditions, the following terms and conditions apply to all Bet Match, First Deposit Match, Deposit Match, First Deposit Bonus, Bonus Bets and other promotions or offers (collectively, "Promotional Offers") that we may, in our absolute discretion, offer or provide to you from time to time.

1. GENERAL

- i. You agree to be bound by these Promotional Terms and Conditions and any additional terms and conditions (including eligibility requirements) by participating in any Promotional Offer or accepting any benefit from a Promotional Offer.
- ii. Any reference to a time in relation to a Promotional Offer is Australian Eastern Daylight Time or AEDT.
- iii. All Promotional Offers are in Australian dollars unless specifically stated otherwise.
- iv. Any Promotional Offer conducted via Facebook, Twitter or other social media platform is not sponsored or endorsed by that social media platform.
- v. Unless otherwise specified, all Promotional Offers are claimed by entering the relevant Promotional Offer code within your Account on our online Betting Platforms.
- vi. Unless stated otherwise, if you do not redeem your Promotional Offer within 3 days after opening your Account or within 3 days after receiving your Promotional Offer, your Promotional Offer may expire and you will forfeit it without any liability on our part. Redeemed but unused Promotional Offers may expire after 7 days from the date they are redeemed and will be forfeited thereafter without any liability on our part.

2. GENERAL ELIGIBILITY REQUIREMENTS

- i. You are eligible to participate in a Promotional Offer when you satisfy these Promotional Terms and Conditions and/or any additional or replacement terms and conditions (including eligibility requirements), for example, those contained in our marketing, communications or online Betting Platforms for that type of Promotional Offer.
- ii. You may be eligible to claim either a First Deposit Match or a First Deposit Bonus, but not both, when you open an Account with us for the first time.
- iii. You can only be eligible for either one (1) First Deposit Match or one (1) Bet Match Offer or one (1) First Deposit Bonus and one (1) Bonus Bet per person, Account, household, residence, address (but not a PO Box or business address), internet connection, computer, mobile device and payment method (for example, a specific credit card or bank account.)
- iv. You are eligible for either one (1) First Deposit Match or one (1) Bet Match Offer or one (1) First Deposit Bonus across all of our brands, including but not limited to ladbrokes.com.au, bookmaker.com.au and betstar.com.au.
- v. A Bonus Bet may be awarded to your Account following the activation of a Bet Match Offer, First Deposit Match, First Deposit Bonus or other Promotional Offers including but not limited to Refer-A-Friend, Loyalty Bonus and Deposit Incentive.
- vi. You are eligible to redeem only one (1) Promotional Offer per day. In the event that you have received more than one (1) Promotional Offer, we may (in our absolute discretion) permit you to redeem only one (1) of those per day.
- vii. Promotional Offers are not transferable. If you receive a Promotional Offer, you are not permitted to transfer it to anyone else.
- viii. If there is a discrepancy between the name associated with your Account and the name associated with your deposit method (e.g. credit card holder), you may be ineligible for a Promotional Offer and the Promotional Offer may be withdrawn or invalidated.
- ix. To be eligible to participate in a Promotional Offer, you may be required to make a minimum cash deposit of the specified amount to your Account (including but not limited to credit card, PayPal, POLi, electronic funds transfer and bank deposit). A transfer of funds from one Account to another Account and a transfer of funds from a Ladbrokes Visa card/account to an Account is not considered a cash deposit for the purposes of redeeming a Promotional Offer.
- x. Only Australian residents are eligible to participate in Promotional Offers. Residents of New South Wales, South Australia, Western Australia and Victoria may be ineligible to participate in the Bet Match Offer or First Deposit Match or First Deposit Bonus and some other Promotional Offer types, unless they opened their Account prior to receiving notice of the Promotional Offer or prior to the Promotional Offer being advertised (whichever occurs first). Residents of Queensland are ineligible to participate in certain promotions. Please check the specific terms of each Promotional Offer for details.
- xi. Promotional Offers are only available to bona fide recreational gamblers who at all times act in good faith and without fraud.
- xii. Promotional Offers are not available to professional gamblers or other gamblers considered to be abusing or undermining the spirit or intention of the Promotional Offer.
- xiii. Promotional Offers are not available to Punters Club account holders.

- xiv. We may, in our absolute discretion, determine that an account holder is no longer eligible to receive Promotional Offers.
- xv. We will endeavour to advise an account holder should they be deemed ineligible to receive Promotional Offers.

3. MINIMUM TURNOVER REQUIREMENTS

- i. Minimum turnover requirements may apply to Promotional Offers. These requirements are set out in this section 3 and the relevant sections below.
- ii. Unless specifically stated otherwise, all minimum turnover requirements must be turned over on events, within 90 days, and before you can withdraw any winnings resulting from a Bonus Bet.
- iii. In accordance with our Terms of Use and other Terms and Conditions, you must turn over any cash deposits at least once before any withdrawals from your Account are permitted.
- iv. The value of a wagered Bonus Bet does not count toward minimum turnover requirements.
- v. The minimum turnover requirements for any Bonus Bets and winnings resulting from a Bonus Bet awarded as a result of a First Deposit Match, First Deposit Bonus offer or Bet Match offer is one time (1x).
- vi. Unless specifically stated otherwise, the minimum turnover requirements for all other Bonus Bets and resulting winnings is one time (1x).
- vii. Only the first stake on any particular event will count toward the applicable minimum turnover requirements. Subsequent bets on different entrants, runners, teams, sides or otherwise in the same event, will not count toward any applicable minimum turnover requirements.
- viii. If the minimum turnover requirements are not met, a Bonus Bet or part thereof (if not already used), or any winnings accrued from that Bonus Bet, will be cancelled and removed from your Bonus Bet balance, and will be forfeited without any liability on our part.
- ix. All minimum turnover requirements must be satisfied prior to any withdrawals being processed from your Account.

4. BET MATCH

- i. Bet Match offers will only be made available to existing eligible Account holders.
- ii. If you are eligible, a Bet Match offer may be activated when you make your next single bet or in relation to multiple consecutive bets (for example, the total of your next five (5) bets).
- iii. To redeem your Bet Match offer, you must make a cash deposit to your account and place the specified number of bets named in the offer within 90 days of receiving the offer.
- iv. Only cash bets qualify for the Bet Match offer. Bonus Bets do not qualify.
- v. If you redeem your Bet Match offer, the specified number of bets in the offer will be matched in your Account with a Bonus Bet equal to the value of those cash bets, or to the maximum value specified in the offer, whichever is lower. Value multipliers may apply and will be detailed on the relevant Bet Match offer if they do.
- vi. Additional terms and conditions may apply to a Bet Match and, if so, will be included with the Bet Match offer.
- vii. Other requirements in relation to Bonus Bets are set out in section 7 below.

5. DEPOSIT MATCH

5.1 FIRST DEPOSIT MATCH

- i. If you are eligible, a First Deposit Match offer may be activated when you open a new Account with us.
- ii. To redeem the First Deposit Match offer, you must make a cash deposit to your Account.
- iii. Your first deposit to your Account will be matched with a Bonus Bet equal to the value of your first deposit, or to the maximum value specified, whichever is lower. Value multipliers may apply and will be detailed on the relevant First Deposit Match offer if they do.
- iv. A Bonus Bet will be awarded upon receipt of clear funds into your Account.
- v. Other requirements in relation to Bonus Bets are set out in section 7 below.

5.2 DEPOSIT MATCH

- i. If you are eligible, a Deposit Match offer may be activated when you make a deposit with us.
- ii. To redeem the Deposit Match offer, you must make a cash deposit to your Account.
- iii. Your deposit to your Account will be matched with a Bonus Bet equal to the value of your deposit, or to the maximum value specified, whichever is lower. Value multipliers may apply and will be detailed on the relevant Deposit Match offer if they do.
- iv. A Bonus Bet will be awarded upon receipt of clear funds into your Account.
- v. Other requirements in relation to Bonus Bets are set out in section 7 below

6. DEPOSIT BONUS

6.1 FIRST DEPOSIT BONUS

- i. If you are eligible, a First Deposit Bonus offer may be activated when you open a new Account with us.
- ii. To redeem the First Deposit Bonus offer, you must make a cash deposit to your Account equal to the value specified on the First Deposit Bonus offer.
- iii. Upon receipt of clear funds into your Account, a Bonus Bet will be credited to your Account equal to the value specified on the First Deposit Bonus offer.
- iv. Other requirements in relation to Bonus Bets are set out in section 7 below.

6.2 DEPOSIT BONUS

- i. If you are eligible, a Deposit Bonus offer may be activated on your Account with us.
- ii. To redeem the Deposit Bonus offer, you must make a cash deposit to your Account equal to the value specified on the Deposit Bonus offer.
- iii. Upon receipt of clear funds into your Account, a Bonus Bet will be credited to your Account equal to the value specified on the Deposit Bonus offer.
- iv. Other requirements in relation to Bonus Bets are set out in section 7 below.

7. BONUS BETS

- i. Unless specifically stated otherwise, a Bonus Bet will be credited to your Account within 24 hours.
- ii. Using a Bonus Bet or part thereof as any component of a 'no loss wagering proposition' is strictly prohibited. 'No loss wagering proposition' includes placing bets on all likely outcomes of an event, equal or zero margin bets and hedge betting. Bonus Bets wagered in this manner will be considered 'irregular bets' and may be cancelled and forfeited at our discretion.
- iii. A Bonus Bet may be used as a single bet or may be divided into smaller, equal valued portions ("Bonus Bet Portions") where this is available within our online Betting Platforms. Bonus Bet Portions may not be modified.
- iv. Bonus Bet or Bonus Bet Portions may be available for use on eligible bet types.
- v. Bonus Bet or Bonus Bet Portions cannot be used on promotional markets, dividends or odds.
- vi. Only one (1) Bonus Bet or Bonus Bet Portion can be redeemed per event.
- vii. If you make a withdrawal request from your Account prior to the Bonus Bet or Bonus Bet Portions being consumed or resulted, the Bonus Bet or Bonus Bet Portions will be cancelled and forfeited.
- viii. If you make a withdrawal request from your Account prior to satisfaction of the relevant minimum turnover requirements, we may in our absolute discretion honour the withdrawal, but the amount of any used Bonus Bet or Bonus Bet Portions and winnings from a Bonus Bet or Bonus Bet Portions will be removed from your Account balance and forfeited without any liability on our part.
- ix. If your Bonus Bet or Bonus Bet Portions result in payment of a dividend to you, these winnings (less the stake amount) will be deposited to your Account.

8. INELIGIBILITY & IRREGULAR BETS

- i. If at any time we determine that you are ineligible to participate in any Promotional Offer or have breached, abused or undermined these Promotional Terms and Conditions (including eligibility requirements) or our Terms of Use or other Terms and Conditions, or the spirit or intent of the Promotional Offer, we reserve the right to refuse your participation in that Promotional Offer, disqualify you from participating in that Promotional Offer, and cancel, void or reverse any relevant bet.

- ii. Irregular bets and irregular betting patterns include, but are not limited to, placing bets on all likely outcomes of an event, equal or zero margin bets, hedge betting, arbitrage betting and placing single bets using the entire (or majority) of your Account balance on a single bet where the majority of your Account balance is derived from Promotional Offers.
- iii. Irregular bet types and irregular betting patterns continue to evolve. We reserve the right to determine what is or may constitute an irregular bet or irregular betting pattern from time to time.
- iv. Before any withdrawals are processed from your Account where you have taken advantage of a Promotional Offer, all bets will be reviewed for any irregular bets and irregular betting patterns.
- v. We may withhold any withdrawal where an irregular bet or irregular betting pattern has been identified.
- vi. We reserve the right to cancel and void any bet, regardless of whether it relates to a Promotional Offer or not and regardless of whether it is pending or resulted, where we determine that the bet is an irregular bet or there is an irregular betting pattern.

9. LIMITS FOR PROMOTIONAL OFFERS

- i. Unless otherwise specified, the total benefit claimable by any individual or Account holder under any Promotional Offer, either separately or as a combination of more than one Promotional Offers, is to a maximum of \$500.
- ii. For promotions that involve a complimentary Pre-paid Card or complimentary Cash In:
 - we reserve the right to limit redemption to one redemption per promotion per person; and
 - redemption must be done within 7 days (or a lesser specified time), or the complimentary Pre-paid Card or complimentary Cash In expires and is no longer redeemable.

10. MODIFICATION OR WITHDRAWAL OF PROMOTIONAL OFFERS

- i. We may modify or withdraw the types of Promotional Offers that we make available at any time without prior notice without any liability on our part.
- ii. We may also withdraw any Promotional Offer at any time without prior notice without any liability on our part.

11. DISPUTES

- i. We retain records for all Promotional Offers for a period of one (1) month from the date the final results for that Promotional Offer are determined.
- ii. Any disputes regarding any Promotional Offer should be escalated in accordance with our Dispute Resolution Process available on our website.

12. SEVERABILITY

- i. Each clause within these Promotional Terms and Conditions is severable from this document. If a clause is found to be void, invalid or unenforceable for any reason, the remaining clauses remain in full force and effect.