



Your set up guide

Ready to supercharge
your connectivity?

TalkTalk

TalkTalk
Business

Before you get started

We want you to get online quickly, so here's your simple, fluff-free guide to setting up your Business Wi-Fi Hub 2.

First, unplug any broadband equipment including your existing router. Everything you need to get the best broadband connection is in this box.

Second, if you have any questions after reading this guide, visit our help page. It's got expert tips, advice and videos to make everything easy.

talktalkbusiness.co.uk/wifihubsetup

Here's what's in the box



Business Wi-Fi Hub 2



Two-part power adapter



Micro-filter

Extras



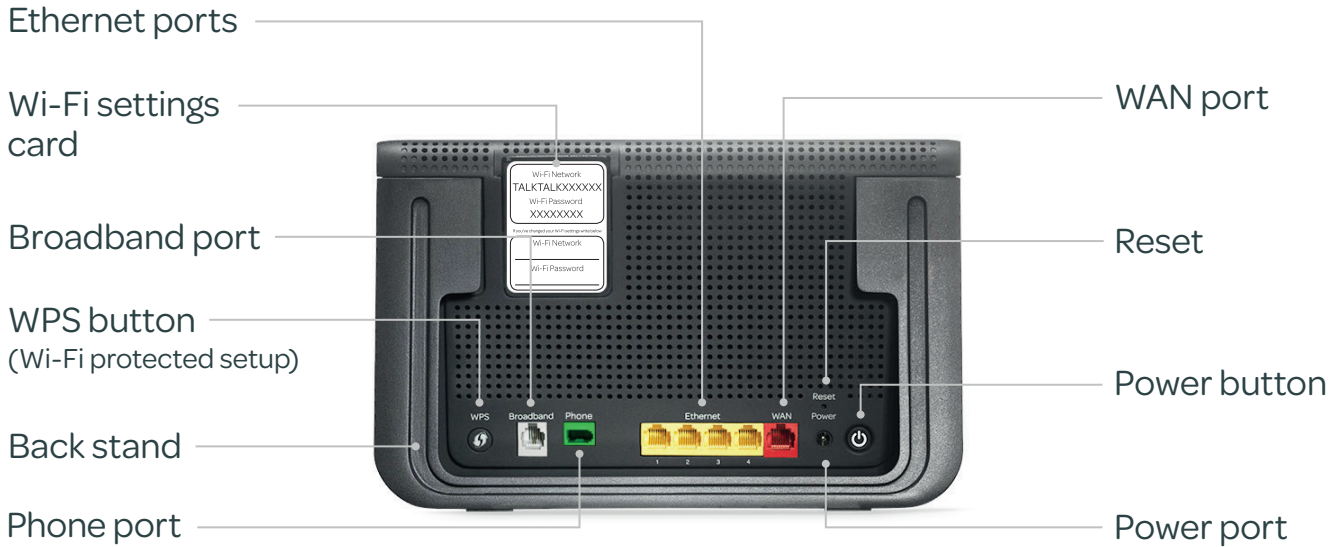
Broadband cable



Ethernet cable

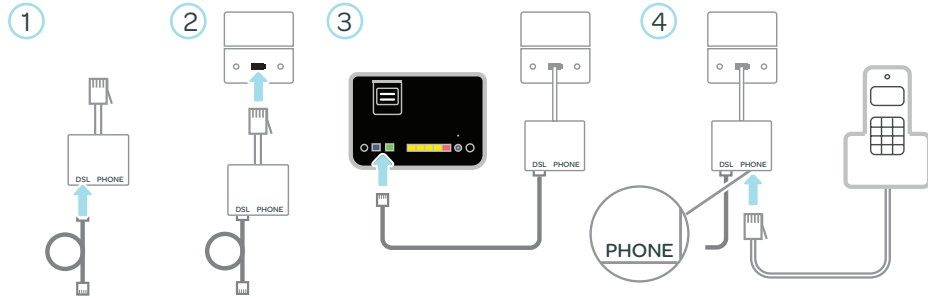
Know your Business Wi-Fi Hub 2

Take your Business Wi-Fi Hub 2 out of the box and take a moment to get to know where everything is. It'll come in handy later.



Getting started and plugging in - Follow steps 1-6 to get connected

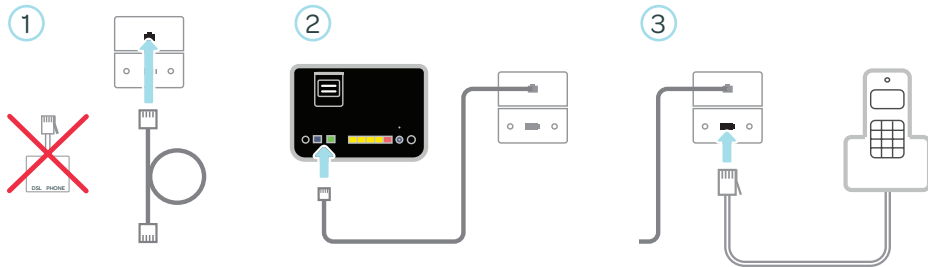
Start here if you have a master phone socket



You need to use a micro-filter for every phone socket in your office with any phone or broadband equipment plugged into it.

or

Start here if you have a pre-filtered phone socket



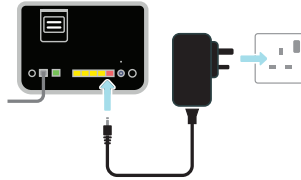
Switching on

4



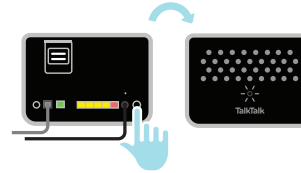
Slide the plug into the slot on the power adapter until you hear it click.

5



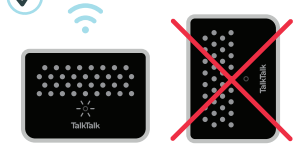
Insert the power cable into the Business Wi-Fi Hub 2 and the plug into the wall. Turn on the switch.

6






Push the power button on the back. A white LED light on the front tells you it's on (see the light guide below).

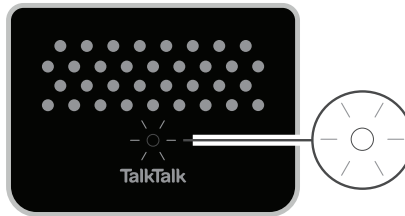
✓



Keep your Business Wi-Fi Hub 2 upright and facing into the room for the best signal.

Status light guide

-  Blinking amber: your Business Wi-Fi Hub 2 is starting up
-  Blinking amber and white: connecting to the internet
-  Solid white: you're connected to the internet



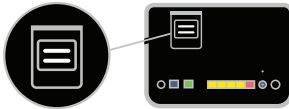
Remember

The first time your Business Wi-Fi Hub 2 is set up, it might take a few minutes. If the solid white light never comes on, visit talktalkbusiness.co.uk/wifihubsetup

Connect your devices

Wireless connection

1



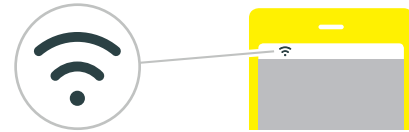
Have your **Wi-Fi settings card** handy (this is a removable card that can be found on the back of your Business Wi-Fi Hub 2).

2

How you connect varies from device to device (check the manufacturer's instructions). But generally you:

- Go to settings and turn on Wi-Fi
Click on your Wi-Fi network name (you'll find it on your Wi-Fi settings card)
- Enter the password from your Wi-Fi settings card (use CAPITALS)
- Click on 'join' or 'connect'

3



If you see this symbol on your device, you've made the connection.

If not, check your manufacturer's instructions for your device. Phones, tablets and computers can all vary.

Wired connection

Connect the ethernet cable to your device. Plug the other end into any of the yellow ports at the back of the Business Wi-Fi Hub 2.



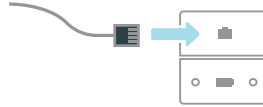
More help online

Want to connect with WPS, change your Wi-Fi network name and password and test your broadband speed? Everything you need to know is at talktalkbusiness.co.uk/wifihubsetup

Top 4 tips to boost your Wi-Fi

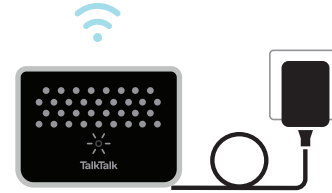


1



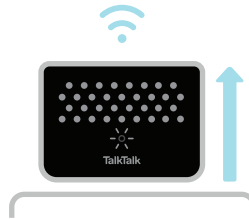
Plug your Business Wi-Fi Hub 2 into your master phone socket for best performance. It is usually close to the front door.

2



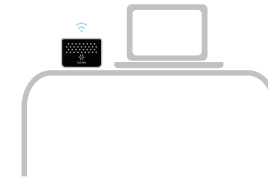
Leave your Business Wi-Fi Hub 2 on all the time. Turning it on and off will slow down your connection.

3

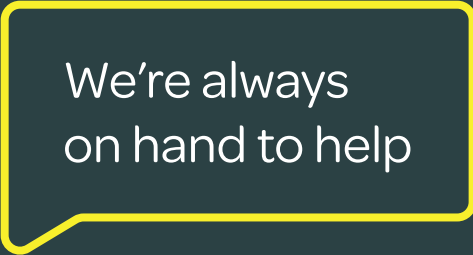


Keep your Business Wi-Fi Hub 2 upright and up high. Not on the floor.

4



Try not to tuck your Wi-Fi Hub 2 underneath desks, behind furniture or other signal-blocking obstacles.



We're always
on hand to help

talktalkbusiness.co.uk/wifihubsetup