

TalkTalk
Business

**BUSINESS GUEST
WI-FI SET UP
INSTRUCTIONS**

Accessing **Business Guest Wi-Fi** is as simple as activating the capability on your router and then generating a QR access code to share with guests.

This document will guide you through the process step-by-step.

If you have any questions or experience any issues with your set up, our team will be happy to support you.

Call **0800 083 3003** (8am-8pm, seven days a week) or email us at customerservices@talktalkbusiness.co.uk

Activating Business Guest Wi-Fi on your router

To activate the **Business Guest Wi-Fi** capability, please follow these four simple steps:

- 1 Log in to router
- 2 Click **Guest Wi-Fi 2.4GHZ** cog
- 3 Click **On/Off button** to enable **Business Guest Wi-Fi**
- 4 Enter Wi-Fi name and password

If you have any questions or experience any issues with your set up, our team will be happy to support you.

Call **0800 083 3003** (8am-8pm, seven days a week) or email us at customerservices@talktalkbusiness.co.uk

1

LOG IN TO YOUR ROUTER

From a browser, type this IP address: 192.168.1.1



Use the login details printed on the stick on the back of the TalkTalk router (see outlined, left). The username will always be **admin**.

2

CLICK THE GUESTS WI-FI 2.4GHz COG

TalkTalk Business Wi-Fi Hub 2

Access control

Internet connectivity

Status: Not Connected

Ethernet

TTCD-5CG0251XSD

Wi-Fi 2.4GHz

SSID Name: TALKTALKC367C6

There are no connected devices

Guests

SSID Name: TTB Guest WIFI

There are no connected devices

Wi-Fi 5GHz

SSID Name: TALKTALKC367C6

There are no connected devices

Guests

SSID Name: TALKTALKC367C6-GUE...

There are no connected devices

Voice Ports

There are no enabled lines

TalkTalk Business Wi-Fi Hub 2
version SG4K100174

© TalkTalk Business 2023

▪ Click on the **Guests Wi-Fi 2.4GHz cog**.

• If you want to switch on **Business Guest Wi-Fi for 5GHz (optional)**, instructions can be found on page 8.

3

CLICK THE ON/OFF BUTTON TO ENABLE GUEST WI-FI

TalkTalk Business Logout

Wi-Fi 2.4GHz - Guest Access Internet: Disconnected

Basic Advanced MAC Filter

Basic

Enable 2.4GHz Wireless OFF

Status DOWN

Cancel Apply

Turn on 2.4 GHz Guest Wi-Fi by clicking **Enable 2.4GHz Wireless**

TalkTalk Business Wi-Fi Hub 2
version SG4K100174

© TalkTalk Business 2023

4

ENTER WI-FI NAME AND PASSWORD

There is no need to change any of default content in the other boxes.

Tip - remember to document your Wi-Fi name (SSID) and password. You will need this to generate your QR code.

TalkTalk Business Logout

Wi-Fi 2.4GHz - Guest Access Internet: Disconnected

Basic Advanced MAC Filter

Basic

Enable 2.4GHz Wireless **ON**

Status **DOWN**

SSID Visible

Channel Selection 6

Security

Security WPA2 Personal

WPA2 requires a 8-63 character password. Only the following characters can be used: a-z, A-Z, 0-9 and !, #, \$, %, &, '*, -, /, =, ? @ [] ^ _ ` { | } ~ . () -

Password Show Password

Confirm Password

Cancel Apply

Enter a Wi-Fi network name in the **SSID** field (e.g. 'Example Café WIFI2.4GHz').

Enter your password in the **Password** field and confirm in the field below. Be sure to change the 2.4 GHz password. This is what guests will need to enter to use **Business Guest Wi-Fi** on your network.

Click **Apply** to finalise settings

ACTIVATING 5GHz GUEST WI-FI (OPTIONAL)

If you wish to activate the optional 5GHz Guest Wi-Fi, simply click the 5GHz setup cog on the homepage and follow the same process for 2.4GHz set up outlined in **Step 2**.

TalkTalk Business Wi-Fi Hub 2

Welcome to TalkTalk Business Wi-Fi Hub 2

Logout

Click to refresh

TalkTalk Business Wi-Fi Hub 2

Access control

Internet connectivity

Status: Not Connected

DS: 36.1 Mbit/s
US: 6.5 Mbit/s

Ethernet

TTCD-5CG0251XSD

Wi-Fi 2.4GHz

SSID Name: TALKTALKC367C6

There are no connected devices

Guests

SSID Name: TTB Guest WIFI

There are no connected devices

Wi-Fi 5GHz

SSID Name: TALKTALKC367C6

There are no connected devices

Guests

SSID Name: TALKTALKC367C6-GUE...

There are no connected devices

Voice Ports

There are no enabled lines

TalkTalk Business Wi-Fi Hub 2
version SG4K100174

© TalkTalk Business 2023

- Enable **5GHz Wireless**
- Update the SSID Wireless Network Name (usually with **_5GHz** at the end so you can identify it from 2.4GHz)
- Update **Password** fields and press **Apply**

CREATING A FREE GUEST WI-FI LOG-IN QR CODE

Great! Now you've activated **Business Guest Wi-Fi**, the next stage is ensuring your customers and visitors can easily join your Guest Wi-Fi. We recommend printing and displaying a QR code, which can be generated for free using a QR code generator.

Instructions:

- 1:** Enter 'https://qifi.org' into an internet browser or click [here](https://qifi.org)
- 2:** Enter your desired Wi-Fi name in the SSID box (e.g. "Example Café WIFI 2.4GHz").
- 3:** Leave the encryption method as it is.
- 4:** Enter your desired Guest Wi-Fi password in the key box.
Tip - remember to document your password.
- 5:** Click 'Generate' to create your unique QR access code for your Guest Wi-Fi.
- 6:** You can print your QR code out and display it for your customers to see so that they can scan it and get automatically connected to your Guest Wi-Fi.

Things to note:

- Switching on Guest Wi-Fi means your private devices are secure and cannot be accessed through this guest Wi-Fi connection.
- If you do not wish to display a QR code, you can simply display the Wi-Fi name (SSID) and password.
- If you update the password on the router for the Guest Wi-Fi, you will need to repeat the above steps to generate a new QR code.