

Carbon Reduction Plan FY24

Supplier name: TalkTalk Business Direct Limited

Publication date: 30th January 2025

Please note that TalkTalk Business Direct Limited demerged from TalkTalk Holdings Limited on the 29th of September 2023.

The information contained in this Carbon Reduction Plan based on TalkTalk Business Direct Limited standalone data for the period 1st March 2023 to 29th February 2024.

Commitment to achieving Net Zero

TalkTalk Business Direct is committed to achieving Net Zero emissions by 2045.

Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

Baseline Year: FY24 – 1st March 2023 to 29th February 2024

Additional Details relating to the Baseline Emissions calculations.

Location-based and Market-based calculations for scope 1 and 2.

As per the Technical Standards, TalkTalk have reported Scope 3 categories 4, 5, 6, 7, 8 and 9 where applicable.

Please note that all goods and services purchased are captured in scope 3 categories 1 and 2, and upstream leased assets is not relevant. TalkTalk Business Direct does not report on scope 3 category 8, with all transport related emissions captured in category 4. Category 7 includes working from home emissions.

Baseline year emissions:

EMISSIONS	TOTAL
Scope 1	1.7 tco2e
Scope 2	Location-based: 37.3 Market-based: 0.0
Scope 3 (Included Sources)	Category 4, Category 5, Category 6 and Category 7 TOTAL: 289.4
Total Emissions	328.5 (location-based)

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TalkTalk Business Direct Limited (trading as TalkTalk Business).

Incorporated and registered in England and Wales with Company No: 11347230. Registered office: Soapworks, Ordsall Lane, Salford, M5 3TT.

Current Emissions Reporting

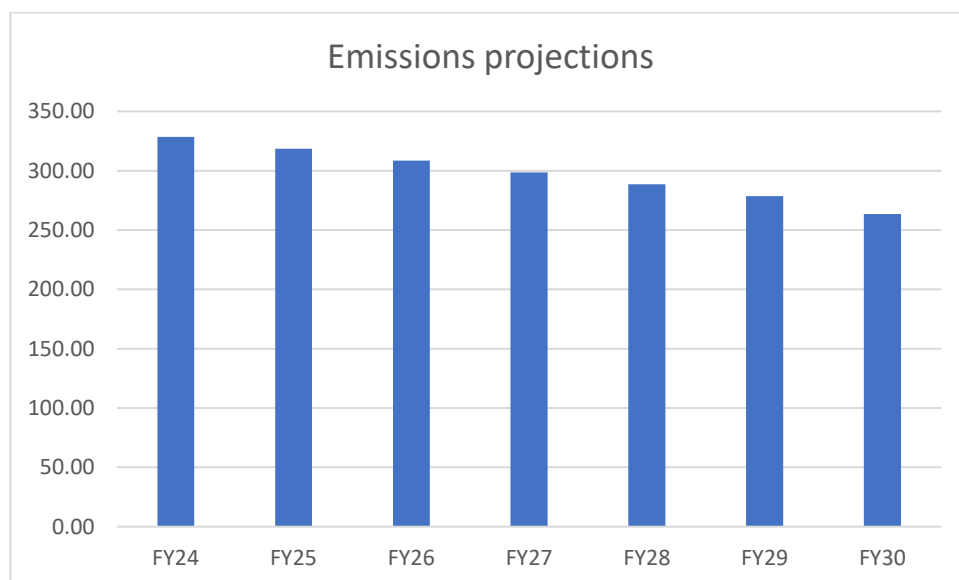
This is the first year of TalkTalk Business Direct reporting its own carbon footprint as a standalone entity.

Emissions reduction targets

To continue our progress to achieving Net Zero, we have adopted the following carbon reduction targets.

TalkTalk Business Direct commit to reduce carbon emissions by 20% between FY24 and FY30. The targets use location-based scope 2 figures.

The below bar chart shows emissions trajectory:



Carbon Reduction Projects

Completed Carbon Reduction Initiatives

The following environmental management measures and projects have been completed or implemented in FY24:

- Renewal of renewable tariff (REGO) deal.
- Energy efficiency measures in the office

Declaration and Sign Off

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard and uses the appropriate Government emission conversion factors for greenhouse gas company reporting.

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Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard.

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

Signed on behalf of the Supplier:



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30.01.2025

Date: