



April 6 and 7, 2024

YL DAYS GUIDELINES AND TERMS & CONDITIONS

MARCH 1, 2024

GUIDELINES

YL DAYS – PRE-EVENT

- How can I place a host request in YL Days?
 - To submit a request, complete the form: <https://bit.ly/YLDaysHostRegistration>. An email notification for a completed request will be sent to your registered email. The registration will be on March 4 to March 11, 2024, only.
- Which ranks can become a host?
 - Achieved Executives and above can request for the YL Days package.
- What are the packages available at this event?
 - Here are the available packages in the event. Please note that there's a minimum of 5 attendees at the face-to-face event.

WHAT YOU WILL RECEIVE	ONLINE	PACKAGE 1	PACKAGE 2	PACKAGE 3	PACKAGE 4	PACKAGE 5
		5 - 9 Attendees	10 - 19 Attendees	20 -29 Up Attendees	30 - 49 Attendees	50 & Up Attendees
PRE-EVENT To be delivered upon sign-up*						
Event Powerpoint Presentations						
Company Introduction and Seed to Seal						
New Product Guide	✓	✓	✓	✓	✓	✓
Recipes and How-Tos						
Marketing Assets						
Event Visuals (with different sizes)	✓					
Product Photos and Videos (NingXia products, essential oils, and Customized Enrollment Order)	-	✓	✓	✓	✓	✓
Product Materials for Promotion (soft copy and in A4)	-	✓	✓	✓	✓	✓
Tri-fold Flyers (NingXia Red and Premium Experience Set)	-	NXR Flyer - 5 pcs	NXR Flyer - 10 pcs	NXR Flyer - 20 pcs	NXR Flyer - 20 pcs	NXR Flyer - 20 pcs
		PES Flyers - 5 pcs	PES Flyers - 10 pcs	PES Flyers - 20 pcs	PES Flyers - 20 pcs	PES Flyers - 20 pcs
Host Gift						
WanderBliss Diffuser	1 diffuser	1 diffuser	1 diffuser	1 diffuser	1 diffuser	1 diffuser
Orange Essential Oil 15ml	1 essential oil	1 essential oil	1 essential oil	1 essential oil	1 essential oil	1 essential oil
Giveaways / Raffle Prizes						
YL Days Oil Pouch (Color: Green)	2 pcs	3 pcs	5 pcs	5 pcs	5 pcs	5 pcs
NingXia Red Singles 14pcs and NingXia Red Pouch	2 sets	2 sets	3 sets	3 sets	3 sets	3 sets
Essential Probiotics Plus 30 sachets	-	1 box	1 box	2 boxes	2 boxes	2 boxes
Bloom Collagen Complete 10pk	-	-	1 box	2 boxes	2 boxes	2 boxes
Product Sampling						
NingXia Greens	-	50g Sampler	1 Jar (150g)	1 Jar (150g)	1 Jar (150g)	1 Jar (150g)
POST-EVENT To be delivered starting from April 12, 2024*						
Post-Event Gift						
YL APAC Convention Backpack <small>(Applicable only to hosts who will be submitting a complete report of the event execution. Number of attendees should be based on committed data)</small>	-	✓	✓	✓	✓	✓
Cash Subsidy						
Venue & Food Only <small>(Complete liquidation must be submitted on or before April 11, 2024)</small>	-	-	-	-	₱10,000.00	₱20,000.00

*Standard delivery time will be followed.



April 6 and 7, 2024

- Is there a limit to the number of requests I can make?
 - A host can only select 1 package during registration.
- When is the last day to register as a host for a YL Days event?
 - The JotForm is open from March 4 to 11, 11:59 PM only or until the target number of hosts are met.
- When can I expect the materials and freebies to arrive?
 - We will follow the standard delivery time frame after submission of JotForm entry.

AREA	METRO MANILA	OUTSIDE METRO MANILA
REQUEST DATE	+ 7 DAYS	+ 14 DAYS

- Can I still change the package that I submitted through JotForm?
 - Yes. Upgrading to a higher package can be requested by sending an email through custserv.ph@youngliving.com on or before March 21, 2024. All requests after this date will no longer be accommodated. However, opting to a lower package adjustment is not encouraged. Should the host opt to return the excess materials, return shipment will be shouldered by the host. And if the host decided to keep the materials, all excess materials, products, and freebies will be charged to their account, either through account credits, card on file, or will be deducted from the commission.
 - The additional items for upgrades will be delivered on or before 1st week of April prior the YL Days event.
- My plans changed and I decided to do an online event instead of Face to Face, do I have to return the materials and gifts that I received?
 - Yes. The materials and gifts for face-to-face events are given to help the host/leader conduct a physical event. Changing the setup would defeat the purpose of giving out sample products and flyers/materials. Changing from face-to-face event to online would result to disqualification on post-event gifts as well.
 - Hosts should shoulder the shipping of returning the materials and should ship it on or before April 6. Should the host fail to return the materials, we will charge the host's account through either account credits, card on file or deduct in commissions.

Example:

The host originally selected Package 1 but changed his/her mind and wanted to do an online event instead. Therefore, the host should return excess gifts delivered, those are NXR Flyer 5pcs, PES Flyer 5pcs, 1 YL Days Oil Pouch (Green), 1 box of Essential Probiotics Plus 30 sachets, and the 50g sampler. If the host fails to return the items, then he/she will be charged with the amount of these items.

- Can I combine events with another host?
 - Yes. Hosts can combine events in a single venue. However, each host must submit separate reports and the list of attendees must be unique to each host.

Example: Host A selected Package 1 (at least 5 attendees) and Host D selected Package 2 (at least 10 attendees), the total number of unique attendees must be at least 15 people. And shall be segregated between the 2 hosts' attendance sheets.



April 6 and 7, 2024

Host A Attendance Sheet: Attendees #1 to #5

Host D Attendance Sheet: Attendees #6 to #15

Attendees #1-#5 should not be included in Host D's attendance sheet. As they are already in Host A's attendance sheet. An attendee should not appear twice in any attendance sheet.

- Who should I contact if I haven't received my gift within the time frame given?
 - Coordinate with Member Services
Hotline: 8249-9555
Globe Network Toll-Free: 1-800-8976-3524
Smart & PLDT Network Toll-Free: 1-800-1118-0022
Monday–Friday: 10:00 AM to 7:00 PM
 - Chat: https://www.youngliving.com/en_PH (click on Chat button)
Monday–Friday: 10:00 AM to 7:00 PM
 - Email: custserv.ph@youngliving.com
Monday–Sunday: 24 hours open (with 24-48 hrs response time)
- I received the materials and freebies, but they are leaking/damaged/opened/missing/etc. Will this be replaced?
 - Yes. Just provide photo/video of the items upon unboxing. And send to custserv.ph@youngliving.com, once we have confirmed and validated, we will deliver the replacement as soon as possible.
- I accidentally broke/lost/damaged an item, will this be replaced?
 - No. Please note that once good items are delivered, it is the host's responsibility to take good care of the items. Hence, these materials are not replaceable.

YL DAYS – ACTUAL EVENT

- What if I exceeded the number of attendees during the event in my selected package, can I upgrade to the next package?
 - No. We won't be able to deliver the materials for the upgraded package. Package changes will not be accepted after March 21, 2024.
- I have not met the number of attendees at my event, can I conduct a second event to complete the number of attendees required on the package that I've selected?
 - Yes. You can conduct multiple events to reach the desired number of attendees. But these events must be within April 6 and 7 only.
 - No additional material/samples will be given.
- Is there an age limit for the attendees to join the event and be counted as attendees?
 - The age limit should be a minimum of 18 years old because this event is for awareness and lead generation to help grow your business.
 - Household staff are not included.



April 6 and 7, 2024

YL DAYS – POST-EVENT

- How do I get the post-event gift?
 - You must submit the complete details of your event (Date, Time, Venue, Address for Post-Event delivery, short summary of the event) and attach the photos and attendance sheet reaching the required attendees based on the package you have selected.
 - You must submit all the required details to custserv.ph@youngliving.com on or before April 11, 2024, Thursday, at 11:59PM.
 - Gifts will be delivered to the host's preferred address for free.
- How many days before I receive the post-event gift?
 - We will follow the standard delivery time frame. Dispatch will start on April 12, after the submission of event reports (event details, attendance sheet and/or photos of the event).
- Will I still get the post-event gift if I did not meet the number of attendees of the package I selected?
 - No. One of the requirements to get the post-event gift was to reach the number of required attendees based on the package you have selected.
 - Example #1: You have selected Package 1 but only 3 people attended the event, therefore you are not qualified with the post-event gift.
 - Example #2: You have selected Package 1 and there were 7 people who attended the event; therefore, you are qualified with the post-event gift.
- How many days before I receive the post-event gift?
 - We will follow the standard delivery time frame. Dispatch will start on April 12, after the liquidation period.
- Who should I contact if I haven't received my gift within the time frame given?
 - We'll follow the standard delivery time frame. Dispatch will start April 12, after the liquidation period.

Coordinate with Member Services

Hotline: 8249-9555

Globe Network Toll-Free: 1-800-8976-3524

Smart & PLDT Network Toll-Free: 1-800-1118-0022

Monday–Friday: 10:00 AM to 7:00 PM

Chat: https://www.youngliving.com/en_PH (click on Chat button)

Monday–Friday: 10:00 AM to 7:00 PM

Email: custserv.ph@youngliving.com

Monday–Sunday: 24 hours open (with 24–48 hrs response time)



April 6 and 7, 2024

- What should I submit to reimburse the cash subsidy?
 - Requesting members will be eligible for a cash subsidy.
 - Cash Subsidy of P10,000 – a minimum of 30 attendees
 - Cash Subsidy of P20,000 – a minimum of 50 attendees
 - Just email proof with photos to custserv.ph@youngliving.com on or before April 11, 2024, only. It should include the following:
 - Official receipts for venue rental, accommodations, airfare, event meals along with photos of the event
 - Official receipts for venue rental, accommodations, event meals should contain the following details:
 - COMPANY NAME: Young Living Philippines LLC
 - BUSINESS STYLE: Young Living Philippines LLC – Philippines Branch
 - TIN: 009-915-795-000
 - ADDRESS: G07, G08, & G09 12F, Twenty-Five Seven McKinley, 25th St., corner 7th Ave., Bonifacio Global City, Fort Bonifacio, Taguig City
 - Photo of the attendance sheet, reflecting the total number of attendees
- How soon can I expect the reimbursement to be credited to my bank account?
 - It will be credited within 10-15 banking days to your direct deposit account.
- The venue does not provide official receipts in our province, what else can I submit to reimburse the cash subsidy?
 - Acknowledgment Receipts can be submitted as proof of payment along with event photos, download the file here: <https://bit.ly/YLPHAcknowledgementReceipt>. Note that this will be subject to verification.

RULES & GUIDELINES

- Free shipping will apply to all event materials and freebies from YLPH Warehouse to the Event's registered address.
- Materials and freebies can only be sent to 1 address indicated by the requesting member.
- Raffle prizes are expected to be awarded to the winners at your event. Raffle prizes are not for resale.
- Upon delivery of your items, you must take a photo and/or video of unboxing for any quality related (missing, damaged, or mis-pulled items). Please send photo and/or video via email to custserv.ph@youngliving.com



April 6 and 7, 2024

LIQUIDATION

- The deadline for post-event report is on or before April 11, 2024.
- The report should be submitted to custserv.ph@youngliving.com

April 6 Sat	April 7 Sun	April 8 Mon	April 9 Tue	April 10 Wed	April 11 Thu	April 12 Fri
YL Days Event	YL Days Event	Day 1 of reporting – sending of attendance sheet, photos, and receipts	Day 2 of reporting	Day 3 of reporting	Day 4 (last day of reporting)	YL Days Post-Gift start of delivery

CONTACT INFORMATION

For clarifications, concerns, and/or feedback, please coordinate with Member Services.

Hotline: 8249-9555

Globe Network Toll-Free: 1-800-8976-3524

Smart & PLDT Network Toll-Free: 1-800-1118-0022

Monday–Friday: 10:00 AM to 7:00 PM

Chat: https://www.youngliving.com/en_PH (click on Chat button)

Monday–Friday: 10:00 AM to 7:00 PM

Email: custserv.ph@youngliving.com

Monday–Sunday: 24 hours open (with 24–48 hrs response time)



April 6 and 7, 2024

GUIDELINES

Terms and Conditions for Hosting a Young Living Days Event:

- **Eligibility:** Only individuals who are 18 years old and above, and hold an Achieved Executives and above rank in Young Living Philippines are permitted to host and participate in the Young Living Days event. By hosting an event, you confirm that you meet these eligibility criteria.
- **Eligibility:** Individuals who are 18 years old and above, and hold an Achieved Executives and above rank in Young Living Philippines are permitted to host a Young Living Days event. Event attendees must also be 18 years old and above and non-household staff to maintain focus on product awareness and lead generation for those genuinely interested in Young Living.
- **Event Registration:** To participate in a Young Living Days event, you must fill out the registration form provided. An email notification will be sent from Young Living Philippines to the registered email address to confirm your event participation/registration.
- **Cancellation Policy:** Once you have completed and submitted the registration form, cancellation of your participation/registration is not permitted. By registering for the event, you agree to host the event and abide the event guidelines.
- **Event Conduct:** Hosts are responsible for ensuring that the event is conducted in accordance with Young Living's policies and standards. Any violation of these terms may result in the cancellation of the event and further actions as deemed necessary by Young Living.
- **Liability:** Young Living shall not be held liable for any damages, losses, or injuries incurred during the event. Hosts and participants are advised to adhere to safety guidelines and take necessary precautions while attending the event.

By hosting a Young Living Days event, you signify your acceptance of these Terms and Conditions. Young Living reserves the right to modify these terms at any time without prior notice. For any questions or clarifications, please contact custserv.ph@youngliving.com.