

Make a Shift™ Essential Solutions™ Kit FAQ

This kit is a gateway to a world without compromise. Inside your new enrollee will find everything they need to guide them and their family as they make the shift to a happy, healthy lifestyle.

Offer details:

- Open to new and existing Customers and Brand Partners on one-time and loyalty orders
- Limit of one kit per person, per month
- Offer open to the U.S. market only

Q. Which Young Living markets will have this new kit available?

A. The Make a Shift Essential Solutions Kit is exclusive to the U.S. market.

Q. Which customer or rank types can purchase the new Make a Shift Essential Solutions Kit?

A. This kit is available to all Customer and Brand Partner types and ranks in the U.S.

Q. Will the launch of this kit affect any products?

A. No, the launch of this kit will not affect any other products.

Q. Will this new kit be available for one-time and loyalty orders?

A. The new Make a Shift Essential Solutions Kit will be available for one-time and loyalty orders.

Q. This new kit has essential oils with new labels. Can I purchase those newly labeled oils individually?

A. No, the new labels are exclusive to the Make a Shift Essential Solutions Kit.

Q. Will this new kit include the Starter Kit Bonus?

A. No, this new kit will not include the Starter Kit Bonus, but the Fast Start Bonus will still apply.

Q. What is included in the Make a Shift Essential Solutions Kit?

A. This kit includes:

- Thieves® essential oil blend, 5 ml
- Purification® essential oil blend, 5 ml
- Lavender essential oil, 5 ml
- Peppermint essential oil, 5 ml
- Deep Relief™ Roll-On, 10 ml
- Stress Away™ Roll-On, 10 ml
- FreshStart™ Diffuser (exclusive to this kit!)
- Product insert with simple tips for using everything in the kit

Q. Will this new kit be available to newly enrolling Customers and Brand Partners only?

A. No, this kit will be available to both new and existing Customers and Brand Partners.

Q. What are the run times and light options for the new FreshStart Diffuser?

A. The FreshStart Diffuser has three run times:

- Continuous 1-hour operation
- 1-minute on/1-minute off cycles until the reservoir is empty
- Continuous operation until the reservoir is empty

If you set the diffuser to run until the reservoir is empty, it will run for an average of 3.5 hours. The lights can be turned on or off independent of the

diffuser function. If you have the lights on, you can choose from full light, semi-bright, or candlelight.

Q. Will I be able to buy the FreshStart Diffuser on its own?

A. No, the FreshStart Diffuser is exclusive to the Make a Shift Essential Solutions Kit.

