

Sandalwood Boswellia™ Firming Cream

FAQ

**Q. How is the Sandalwood Boswellia Firming Cream different from the Sandalwood Moisture Cream?
Is it replacing the existing cream?**

A. Sandalwood Boswellia Firming Cream is a targeted moisturizer clinically proven to give skin a lifted, firmer, and tightened appearance on the neck, décolletage, and body. It'll be available in tandem with the original Sandalwood Moisture Cream.

Q. Where should I apply Sandalwood Boswellia Firming Cream?

A. This cream is meant to be applied to the neck, jawline, décolletage, arms and other key areas of the body to significantly improve the look of skin elasticity, tonicity, and firmness and provide deep hydration for the skin.

Q. Are there areas of the body where I should avoid applying Sandalwood Boswellia Firming Cream?

A. Yes, you should avoid applying Sandalwood Boswellia Firming Cream near the eyes, mucous membranes, or on open wounds. It's intended to be used as a body product.

Q. Is Sandalwood Boswellia Firming Cream safe for people with sensitive skin to use?

A. Sandalwood Boswellia Firming Cream has been tested and shown to be safe for those with sensitive skin, though you may perform a patch test to evaluate individual reactions or sensitivity.

Q. Is Sandalwood Boswellia Firming Cream considered vegetarian and/or vegan friendly?

A. Yes, Sandalwood Boswellia Firming Cream is both vegan and vegetarian friendly.

Q. Is Sandalwood Boswellia Firming Cream hypoallergenic or non-comedogenic?

A. Sandalwood Boswellia Firming Cream is a hypoallergenic formula. While it hasn't been tested to confirm whether it is non-comedogenic, we don't anticipate that the formula will clog pores. If you have concerns, please consult a dermatologist.

Q. Does Sandalwood Boswellia Firming Cream contain retinol?

A. No, the Sandalwood Boswellia Firming Cream only utilizes sea fennel retinol alternative.

Q. What is the function and source of sea fennel retinol alternative (*Crithmum maritimum*) extract in Sandalwood Boswellia Firming Cream?

A. *Crithmum maritimum* extract is a natural retinol alternative derived from the sea fennel plant in France. It's gentle and non-irritating and acts to reduce the appearance of wrinkles, skin thickness, and roughness.

Q. What order types can I use to purchase Sandalwood Boswellia Firming Cream?

A. Sandalwood Boswellia Firming Cream can be purchased on one-time orders in the U.S. This item cannot currently be purchased using reward points.



Q. Are there any ordering limitations Sandalwood Boswellia Firming Cream?

A. There are no ordering limitations on Sandalwood Boswellia Firming Cream.

Q. What is the pricing for Sandalwood Boswellia Firming Cream?

A. Pricing details are as follows:

- Wholesale: USD \$75
- Retail: USD \$98.68
- PV: 63.75

Q. What's the function and source of *Leontopodium alpinum callus* culture extract in Sandalwood Boswellia Firming Cream?

A. *Leontopodium alpinum callus* culture extract is a skin-conditioning agent from the edelweiss flower. This is a plant stem cell that allows for sustainable growth of a rare plant species without pesticides and with minimal water. The ingredient has been shown to visibly lift and firm the appearance of skin, which is why we chose it for this product.

Q. What's the function and source of *Acmella oleracea* extract in Sandalwood Boswellia Firming Cream?

A. *Acmella oleracea* extract is a skin-conditioning agent derived from the *Spilanthes acmella* plant, also known as the paracress plant. It was selected for this product because it has been shown to improve the look of elasticity, tonicity, and firmness in skin.

Q. What's the function and source of wine (grape extract) in Sandalwood Boswellia Firming Cream?

A. The wine (grape extract) used in Sandalwood Boswellia Firming Cream provides an immediate tensor effect to visually tighten the skin's appearance. It's derived from the fermentation of several types of grapes harvested from Switzerland.

Q. Are corn-derived ingredients used in the formulation of Sandalwood Boswellia Firming Cream?

A. Yes, Sandalwood Boswellia Firming Cream does include maltodextrin and xanthan gum sourced from GMO-free corn. If you have additional concerns about the use of this product, we encourage you to speak to your health care provider.

Q. Are soy-derived ingredients used in the formulation of Sandalwood Boswellia Firming Cream?

A. Yes, Sandalwood Boswellia Firming Cream does include tocopherol sourced from GMO-free soy. If you have additional concerns about the use of this product, we encourage you to speak to your health care provider.

Q. Are palm and/or coconut-derived ingredients used in the formulation of Sandalwood Boswellia Firming Cream?

A. Yes, Sandalwood Boswellia Firming Cream does include glycerin, cetearyl olivate, sorbitan olivate, coco caprylate/caprata, and caprylic/capric triglyceride, which are all derived from RSPO (Roundtable on Sustainable Palm Oil)-certified palm and/or coconut. If you have additional concerns about the use of this product, we encourage you to speak to your health care provider.

Q. Are ingredients containing gluten used in the formulation of Sandalwood Boswellia Firming Cream?

A. There are no gluten-containing ingredients used in the formulation of Sandalwood Boswellia Firming Cream. While there may not be gluten used in our formula, it's possible that this



product is manufactured in a facility that uses gluten or wheat-derived ingredients in other product formulations. Please rest assured that, according to CGMPs (Current Good Manufacturing Practices), the machinery is cleansed and sanitized between products to prevent contamination. If you have additional concerns about the use of this product, we encourage you to speak to your health care provider.

Q. Are ingredients derived from tree nuts used in the formulation of Sandalwood Boswellia Firming Cream?

A. Other than our coconut-derived caprylic/capric triglyceride, there are no other nut-derived ingredients used in the formulation of Sandalwood Boswellia Firming Cream. While there may not be tree nuts used in the formula, it's possible that this product is manufactured in a facility that uses tree nuts in other product formulations. Though there may be tree nuts processed in the same facility, please rest assured that, according to CGMPs (Current Good Manufacturing Practices), the machinery is cleansed and sanitized between products to prevent contamination. If you have additional concerns about the use of this product, we encourage you to speak to your health care provider.

Q. Are sesame-derived ingredients used in the formulation of Sandalwood Boswellia Firming Cream?

A. No, there are no sesame-derived ingredients used in the formulation of Sandalwood Boswellia Firming Cream. While there may not be sesame used in the formula, it's possible that this product is manufactured in a facility that uses sesame in other product formulations. Please rest assured that, according to CGMPs (Current Good Manufacturing Practices), the machinery is cleansed and sanitized between products to prevent contamination. If you have additional concerns about the use of this product, we encourage you to speak to your health care provider.

