

# AromaConnect™ Wake-Up Light™ Diffuser

## FAQ



### Q. What are the external dimensions of the Wake-Up Light Diffuser?

A. The Wake-Up Light Diffuser is approximately 231 x 70 x 161 mm (LxWxH).

### Q. Is water required to run the Wake-Up Light Diffuser?

A. No, it is an atomizing diffuser and does not use water to run. Please use unadulterated essential oils and follow all label guidelines for safe usage.

### Q. How much area does the Wake-Up Light Diffuser cover?

A. The Wake-Up Light Diffuser can diffuse up to 400 square feet (approximately 37 square meters), depending on factors such as ceiling height, ventilation, and intensity settings.

### Q. What is the Wake-Up Light Diffuser's atomized molecule size (microns)?

A. The Wake-Up Light Diffuser produces molecules of about 5µm (micrometers).

### Q. Can you see the vapor coming from the Wake-Up Light Diffuser?

A. Depending on the oil, you may be able to see the vapor more clearly. As always, atomizers produce a fine mist that cannot always easily be seen.

### Q. What size bottles can be used in the Wake-Up Light Diffuser?

A. The Wake-Up Light Diffuser is intended to accommodate 5 or 15 ml bottles of essential oil.

### Q. Are there oils that should not be diffused with the Wake-Up Light Diffuser?

A. We don't recommend diffusing the DeepSpectra® oils, as they are intended for topical application and ingestion to receive the full benefits of these patents-pending extracts. Diffusing oils containing coconut or other carrier oils with the Wake-Up Light risk clogging your diffuser. Thicker, more viscous oils like Myrrh, Cedarwood, Sandalwood, and some past formulas of Simplified by Jacob + Kait™ essential oils may also lead to clogging and be harder to smell because they diffuse more slowly. For best results, use low-viscosity oils such as Lavender and Orange essential oils or Young Living Stress Away® blend.

### Q. Can the Wake-Up Light Diffuser run continuously?

A. The Wake-Up Light Diffuser can run continuously if desired. On the device, simply press down on one of the essential oil pump buttons, and the device will run until the user shuts it off.

You can also adjust the diffusion intensity on the device using these pump buttons for continuous diffusion.

### Q. Does the Wake-Up Light Diffuser have its own music or Bluetooth capability?

A. This diffuser does not have Bluetooth capability, but it does have 10 built-in sound options.

### Q. What are the 10 built-in sound options?

A. The sounds for the Wake-Up Light Diffuser are as follows:

- **Rosewood Rainforest:** Surrender to the serene symphony of the Amazonian rainforest.
- **Sounds of Kona:** Embrace the calming ambiance of the islands as you wake gently to the sounds of nature.
- **Ocean Waves:** Drift away on a sea of tranquility with the rhythmic melody of ocean waves crashing onto the shore.
- **Gentle Thunderstorm:** Snuggle up and feel safe and cozy as you listen to the comforting rumble of distant thunder and the gentle patter of raindrops.



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- **Birds Chirping:** Start your day on a cheerful note with the delightful melody of birds chirping in the morning.
- **Finca Nights:** Let the gentle chirping and buzzing of the Ecuadorian jungle night envelop you as you unwind.
- **Falling Rain:** Drift off to the soothing sound of rain falling gently outside your window.
- **Soothing River:** Immerse yourself in the gentle bubbling of a peaceful river.
- **Calming Fan:** The gentle hum of an oscillating fan cocoons your mind and whisks away distractions.
- **Relaxing Waterfall:** Experience the majestic rushing and powerful roar of a cascading waterfall.

### **Q. What is the noise level of the Wake-Up Light Diffuser in decibels?**

A. When positioned at 30cm, the Wake-Up Light Diffuser has a noise level of less than 45dB.

### **Q. How loud is the Wake-Up Light Diffuser in decibels when the music is turned on?**

A. When positioned at 30cm, the Wake-Up Light Diffuser sound options have a max volume level of 80dB.

### **Q. What are the lighting options for the Wake-Up Light Diffuser?**

A. The Wake-Up Light features 6 different light options. When using the AromaConnect™ app, 14 additional light options are available.

The lighting options available via the app are as follows:

- Sunrise
- Daybreak at Mona
- Sunset
- Dusk at Mona
- Northern Lights
- Multi-Color Dynamic
- Rosy Dawn
- Golden Hour
- Sunset Blue Sky
- Pastel
- Red
- Yellow
- Blue
- Pink
- Purple
- Green
- Orange
- Soft Blue
- Turquoise Blue
- Warm Light

You can also adjust the clock screen with 3 brightness levels or turn it off completely.

### **Q. Is the Wake-Up Light Diffuser BPA and phthalate free?**

A. Yes, The Wake-Up Light Diffuser is both BPA and phthalate free.

### **Q. How long is the power cord of the Wake-Up Light Diffuser?**

A. The Wake-Up Light Diffuser's power cord is 1.55 meters (approximately 5 feet) in length.



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**Q. Can the USB cord be used with all USB plugs?**

A. To run the Wake-Up Light Diffuser, use a 5V 2A adapter.

**Q. Will the Wake-Up Light Diffuser be available for purchase internationally?**

A. Yes, the Wake-Up Light Diffuser will be available in many of our international markets, including the U.S., Canada, and Australia, and as an LTO offering in Singapore, Hong Kong, Taiwan, and Indonesia. Please contact your local office to see if the Wake-Up Light Diffuser is available in your area.

**Q. Will the Wake-Up Light Diffuser be a permanent addition to the Young Living® diffuser line?**

A. Yes, the Wake-Up Light Diffuser is currently being added as a standard product to our line of diffusers. However, as always, our product offering is subject to change.

**Q. Can the Wake-Up Light Diffuser run independently of the AromaConnect app?**

A. Yes, our Wake-Up Light Diffuser can run without using the AromaConnect app. Diffuser functionality options are available on the main unit including mist, music, and light options.

**Q. How do I download the AromaConnect app?**

A. Visit either the App Store (Apple devices) or Google Play (Android devices), depending on your device and operating system. Tap the magnifying glass Search icon and type in "AromaConnect." In the search results, find the app supported by Young Living. In the App Store, click the Get button. In Google Play, click the Install button.

**Q. How do you insert the nozzle into the device for proper diffusion?**

A. When inserting the nozzle into the device, please line up the line on the nozzle head with the line on the device. Then push the nozzle down. It should click into place. Please do not force the nozzle. If the nozzle is not clicking into place easily, please remove the nozzle and realign the lines to try again.

