

FREQUENTLY ASKED QUESTIONS

All Experience Center Promotions and gifts are open to Manila and Davao Experience Centers only until supplies last.

1. How do I qualify for the Try Me Promo?

- a. First 10 enrollments processed in the EC counter will get a box of Probiotics. Order must be placed at the Experience Center counter. The promo does not include orders for pick up.
- b. Enrollment must be processed directly at the EC counter. Same day enrollment through the VO (even if the enrollee is at the EC) cannot be counted.
- c. The gift can be picked up by either enroller or enrollee. YLPH will only release 1 freebie per qualified enrollment.
- d. The processing of enrollments can start as early as 10 AM.
 - i. Available Enrollment Sets:
 - 1. Premium Experience Set with Desert Mist Diffuser
 - 2. Premium Experience Set with Dewdrop Diffuser
 - 3. Inner Wellness Set
 - 4. Wellness Wanderland MEO

2. How do I receive the welcome gift?

All attendees with receive drops of nature in small bottles, only until supplies last so make sure to come to the event early.



3. How can I avail of the Collapsible Cup?

For every order that contains Essential Probiotics Plus, you'll receive (1) YL Collapsible cup. One freebie per processed order until supplies last. This gift is valid for orders placed at the Experience Center counter, or orders placed via VO with Experience Center pick up as delivery method.

Official launch of Essential Probiotics Plus via VO or Experience Center is on June 3, 2PM. You can only start buying by then.

Example:

- You purchased 4 Essential Probiotics Plus in 1 order (placed either at the Experience Center counter or Virtual Office Experience Center pick up), you will only receive (1) YL Collapsible cup.
- You attended the event and purchased 4 Essential Probiotics Plus in 1 order with <u>house delivery</u> as shipping method, you will not qualify for this gift since it's only exclusive to EC order placement or EC pick up.

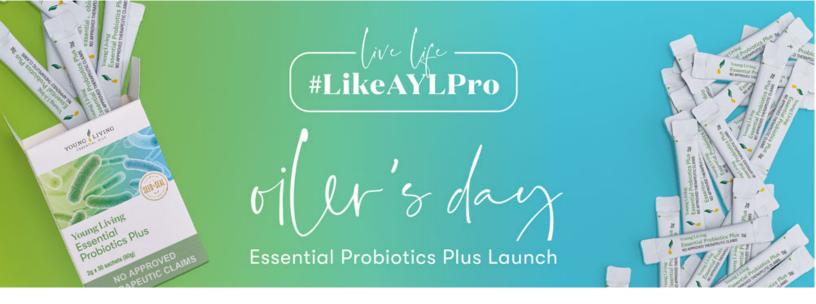
4. How do we qualify for the Enroller-Enrollee Gift?

Enroll a new member with any enrollment set on Essential Rewards to qualify for the enroller and enrollee gift. All gifts are open for orders placed at the EC or Pick Up. *Only 1 availment per person only. Either the enroller or the enrollee must be present to claim the prizes.

- Enroller Gift: Frankincense 5ml and Crystal Infused Bottle (Only 1 availment per person only)
- Enrollee Gift: PanAway 5ml (Only 1 availment per person only)

Example:

- I placed an enrollment order on June 1 with delivery to my house as the shipping method, can I go to the EC on June 3 to qualify for enrollee-enroller gift?
 - No, only enrollment orders under Essential Rewards placed in the VO from June 1 to 3 with Experience Center pick up as the delivery method will qualify for the Enroller-Enrollee Gift.

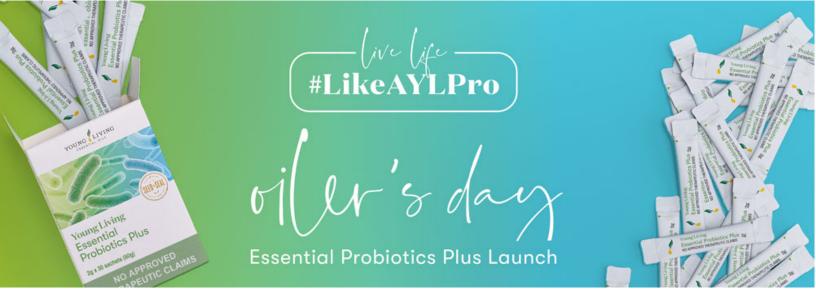


- 5. I personally enrolled more than 1 person at the event, am I qualified for multiple Enroller gifts?
 - No, a maximum of 1 enroller gift will be given.

Example:

- If I am an enroller, and I am at the Experience Center during the event, and I have enrolled 5 enrollment sets under Essential Rewards via VO with Experience Center pick up shipping method how many enrollee-enroller gifts do I and my 5 enrollees get?
 - Enroller You will only get 1 enroller gift (Frankincense 5ml and Crystal Infused Bottle), since our enroller gift is limited to 1-time availment only. This can be picked up by either enroller or enrollee.
 - o **Enrollee** One enrollee gift per qualified enrollee. Total of 5 gifts that can be picked up by either enroller or enrollee (PanAway 5ml).
 - o Try Me Promo (Free Probiotics for first 10 enrollments)
 - Does not qualify. This promo is only limited to the first 10 who will be enrolling <u>directly at the Experience Center counter</u> during the day of the event. Same day enrollment through the VO (even if the enrollee is at the EC) cannot be counted.
 - The Try Me Promo will not be open to those enrollment orders placed from prior days with Experience Center pick up as delivery method.
 - 6. Will I qualify to the enroller-enrollee aift if the enrollment date is June 1?
 - a. Yes, all enrollments from June 1 to 3 will qualify for the enroller enrollee gifts as long as the enrollment meets the following criteria:
 - i. 50 PV and up enrollment on Essential Rewards
 - ii. Shipping method placed as Experience Center pick up, or enrollment is placed at the EC
 - b. Enrollments placed on June 3 via VO (delivery or pick up) will not qualify for the Try Me Promo (Free Probiotics for first 10 enrollments), since enrollment should be placed directly at the Experience Center counter during the day of the event to be able to qualify.

Same day enrollment through the VO (even if the enrollee is at the EC) cannot be counted, it should be processed at the Experience Center MS counter.



7. How do I qualify for the Abundance wheel?

We have multiple options to qualify for the Abundance wheel:

- a. Enroll with any enrollment set on ER, get 1 spin.
- b. For every 100 PV purchase on ER or QO placed at the EC, get 1 spin.
- c. For every 100 PV purchase on ER or QO for pick up at the EC, get 1 spin.
- d. Everyone wearing green during the day of the event will get 1 spin.
 - a. Available Enrollment Sets:
 - i. Premium Experience Set with Desert Mist Diffuser
 - ii. Premium Experience Set with Dewdrop Diffuser
 - iii. Inner Wellness Set
 - iv. Wellness Wanderland MEO

All enrollments from June 1 to 3 will qualify for the Abundance wheel spin as long as the enrollment meets the following criteria:

- 1. 50 PV and up enrollment on Essential Rewards
- 2. Shipping method placed as Experience Center pick up, or enrollment is placed at the EC

8. I will attend a YLPH-sponsored event in Cebu, what gifts will I get?

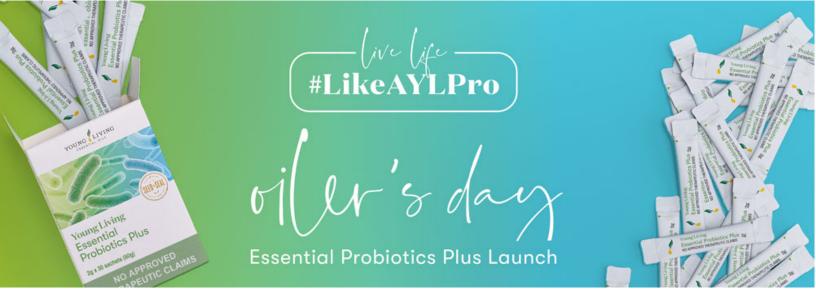
A simultaneous event will also be held in Cebu but will not qualify for the Experience Center-Exclusive promos/gifts.

Pinch FitFest Event

1PM to 8PM • Marco Polo Residences Tower 3

Visit bit.ly/YLPHPinchFitFest for the full event information





9. I will place an order at Baguio or Cebu Pick-Up Centers, what gifts will I get?

a. Available from June 3 to 30, 2023 only.

i. Try Me Gift

- 1. For a minimum of 50 PV on QO or ER order for pick up, get 2 free sachets of Essential Probiotics Plus
 - *Only 1 availment per person only.

Example: If I placed a 50 PV order and already got the 2 free sachets, will I get free sachets again if I place another 50 PV order on another day? No, this promo is a one-time availment only.

ii. Abundance Wheel

- 1. For every enrollment set on ER, get 1 spin.
- 2. For every 100 PV on ER or QO, get 1 spin.
 *Includes 50 PV and up enrollment set

Example: I already qualified, spinned and received my gift. Can I spin again if I return to the pick up center and place another 100 PV order? Yes, you may qualify to spin again if you place another separate qualifying order.