

FREQUENTLY ASKED QUESTIONS:

1. What is the Go Oil Out Experience?

It is a 30-day experience program wherein participants get to explore and enjoy the new Premium Experience Set (PES) via sensorial classes and activities. Qualified participants will receive the Go Oil Out Experience kit plus prizes. Participants will be required to submit photos and attend the following activities:

- A. DAY ONE: Unboxing Day on January 19, 10AM
- B. Acupressure Class on January 22, 10AM
- C. Soap Making Class on January 29, 10AM
- D. Augmented Reality Activity on February 5, 10AM
- E. Cooking Class on February 12, 10AM
- F. Sound and Meditation Class on February 19, 10AM

2. Who can join the Go Oil Out Experience?

- All YLPH existing members who purchased a PES on Quick Order from January 7 10, 2022.
- All YLPH new enrollees who enrolled with a PES on Quick Order or Essential Rewards from January 7 10, 2022.

3. How can I join the Go Oil Out Experience?

- A. A YLPH member (enroller) and his/her new YLPH enrollee must form a pair.
- B. The enroller must register for the Go Oil Out Experience via Jotform from January 7 – 10, 2022 or until slots are available*. http://bit.ly/GoOilOutREGISTER

*Note that there are only 20 pair slots available, on a first come first served basis.

- C. The Enroller must provide complete and correct details in the Jotform for the pair's registration to be considered. These are the details needed for both enroller and enrollee:
 - Name
 - Member ID
 - Paid order ID of PES purchase
- Email address
- Mobile number
- Philippine delivery address where the Go Oil Out Experience Kits and prizes will be delivered
- **4. Can a YLPH enroller register twice with 2 different enrollees?** No, the enroller can only join as a pair once. The first pair registered with the correct information will be the pair considered to join the program.
- 5. How do I know If we (pair) qualified for the Go Oil Out Experience? A confirmation email will be sent to the enroller and enrollee's email address on January 14, on or before 5PM.
- 6. Upon receiving the confirmation email, my enrollee/enroller backed out. Can l change the enrollee/enroller?

No, changing of pairs is not allowed. Once the enrollee or enroller backed out, the pair slot will be forfeited.





- 7. Once we receive our Go Oil Out experience confirmation, what will happen? A Go Oil Out Experience Kit will be sent on or before January 22 to the address provided in the Jotform upon registration. The kit will include the following:
 - A. Soap Making Kit to be opened and used during the January 29, 10AM class
 - B. Augmented Reality Kit to be opened and used on February 5, 10AM class
 - C. Choco Mug Cake Kit to be opened and used on February 12, 10AM class
 - D. Sound and Meditation Kit to be opened and used on February 19, 10AM class

8. Are there any requirements after attending each class?

Yes, each participant must submit the following requirements through a Google Drive link which we will be providing via the Viber Group Chat:

- A. January 29: 3 photos of you enjoying the Acupressure Class plus a 3-sentence feedback (word file)
- B. February 5: 3 photos of you enjoying the Soap Making Class and your finished product plus a 3-sentence feedback (word file)
- C. February 12: 3 photos of you enjoying the Augmented Reality Class plus a 3-sentence feedback (word file)
- D. February 19: 3 photos of you enjoying the Cooking Class and your finished product plus a 3-sentence feedback (word file)
- E. February 22: 3 photos of you enjoying the Sound and Meditation Class plus a 3-sentence feedback (word file)

9. What are the benefits of submitting the requirements on time?

Additional prizes will be sent to your delivery address. Both enroller and enrollee must submit to qualify for the following prizes:

- A. Acupressure Class: 14 sachets of NingXia Red Singles to be delivered on or before February 11, 2022
- B. Soap Making Class: Spa DIY Set and Elemi 5ml to be delivered on or before February 11, 2022
- C. Augmented Reality Class: Thieves Household Cleaner and Glass Spray Bottle to be delivered on or before February 28, 2022
- D. Cooking Class: Crystal-Infused Glass Water Bottle and Grapefruit Plus 5ml to be delivered on or before February 28, 2022
- E. Sound and Meditation Class: YL Yoga Mat and Harmony 5ml to be delivered on or before February 28, 2022

10. Will there be a chat group to discuss the Go Oil Out Experience?

Yes, upon qualification, you will be added to a Viber Group wherein Zoom links, reminders, announcements, experiences, and feedbacks can be shared.

11. I missed a class; can l attend a make-up class?

No, there will be no make-up classes available. The pair will be forfeited for that class and will not be able to receive the corresponding prize.

- 12. I will not be able to attend my class, can I send a representative instead? No, the classes are exclusive to Go Oil Out Experience participants only.
- 13. Will we be sent a recorded video copy of the classes? No, there will be no recordings provided.