

Enroller on a Roll

Frequently Asked Questions

- Who can join this incentive program?
 - All active, Philippine-based members with enrollees from March 1 - 31, 2024.
- Will reactivating a downline count towards my number of enrollments?
 - Yes. If the reactivating member purchased any enrollment set within March 1 – 31, 2024, then that is counted as an enrollment for Enroller on a Roll.
- Which kits are qualified for this program?
 - Only On-the-Ground (OTG) enrollments with any enrollment sets are qualified:
 - Premium Experience Sets (w/ Feather, Sweet Aroma, AromaGlobe, Lantern, or Wanderful Charcoal Diffuser)
 - Inner Wellness Set
 - Essential Starter Kits (w/ Dewdrop or Desert Mist)
 - Thieves Healthy Household Set
 - Feelings Emotional Ease Set
 - All enrollments processed via the Virtual Office, Roadshow/Consignment, and enrollments processed by Member Services until April 3, 2024 (for backdating), will be included in your enrollment count.
Examples:
 - Member Services will only accommodate backdate requests until April 3, 2024.
 - Late liquidations from roadshows will no longer be counted after April 3, 2024. This includes approved liquidation extensions.
- What are the prizes for the Enroller on a Roll program?
 - Enroll 3: Get Essential Rewards Points (from Cultivate 2 Grow)* + 2pcs of Frankincense 5ml
 - Enroll 5: Get Essential Rewards Points (from Cultivate 2 Grow)* + 2pcs of Frankincense 5ml + Sacred Frankincense 15ml

**Note: Enroller will still receive Cultivate 2 Grow prize for having at least 2 enrollments, either 15 ER points or 25 ER points. View the complete information [here](#).*

- Is there a maximum limit for prizes?
 - Yes, you can only qualify for each tier once.
 - Scenario 1: I enrolled 10 people, can I request (2) Sacred Frankincense 15ml?
 - No, you will fall under the highest tier and will receive the following: Essential Reward Points + (2) Frankincense 5ml + (1) Sacred Frankincense 15ml

Note: Enroller will still receive Cultivate 2 Grow prize for having at least 2 enrollments, either 15 ER points or 25 ER points.
 - Scenario 2: I enrolled 4 people; can I still qualify for Enroll 5?
 - No, you will fall under the Enroll 3 tier and will only receive the following: Essential Reward Points + (2) Frankincense 5ml

Note: Enroller will still receive Cultivate 2 Grow prize for having at least 2 enrollments, either 15 ER points or 25 ER points.
 - Scenario 3: I enrolled 16 people; can I qualify for 2 sets of each item?
 - No, you can only qualify for each tier once.

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- How will I receive my prizes?
 - All qualifiers must place a minimum of 100 PV on Essential Rewards from April 15 to May 14, 2024, to claim the prize. After May 14, any unclaimed prizes will be forfeited.
 - Prizes will be dropped together with your ER order starting April 15 until May 14. This will be available for both the pick-up and delivery option.
- Am I required to purchase in March to qualify for the prizes?
 - No purchase is required in March. But 100 PV purchase on Essential Rewards between April 15 to May 14, 2024, is required so the prize/s will be included in your order.
- I received an email that I qualified for the Enroll 3 tier, but I enrolled 5 members. What should I do?
 - Qualified Enrollers will only have until April 12, 2024, to submit any tier disputes to JotForm. All disputes after this date will no longer be accommodated.
 - Enroller on a Roll Disputes JotForm: <https://bit.ly/Cultivate2GrowDispute>
- I have adjustments to my March enrollments, until when can I have these processed?
 - Processing of adjustments can only be accommodated following these deadlines:
 - For MS adjustments such as enroller changes, backdating, unpaid orders - Until April 3, 2024.
 - For disputes on the total number of enrollments for March (Ex. Leaderboard released by YLPH says I have 6 enrollments, but I know I had 8) - Until April 12, 2024
- What are the possible reasons for my enrollments to not be counted?
 - Enroller Change – Can only be processed within 5 days of enrollment. Enroller changes may not be captured by our official report since this follows the enroller during enrollment.
 - Unpaid orders – Orders that are unpaid during the time of generating the report may cause the enrollment to not be counted.
 - Cancelled/returned enrollment order.