



FREQUENTLY ASKED QUESTIONS

1. Who can purchase the Wellness Wanderland Set?

Only Philippine new enrollees and reactivating members can purchase the set. New enrollees are those who are signing up for the first time. Reactivating members* are those whose accounts have already been deactivated in our system. This set may be part of the member's reactivation purchase.

**24 months of no purchase from the month the account has been dropped.*

2. When can I purchase the Wellness Wanderland Set?

New enrollees can purchase the Embrace Wellness Set from June 1, 12 midnight until June 18, 11:59PM or until supplies last.

3. Can I enroll on Essential Rewards (ER) when I purchase the Wellness Wanderland Set?

Yes, the Wellness Wanderland Set at 50 PV can qualify as the enrollee's first ER purchase.

4. Can I also qualify for the month's PV Promotion?

Yes, just enroll with the Wellness Wanderland Set, sign up on ER, and purchase additional products. You will need to add additional products to reach the 110 PV freebie.

5. How come this enrollment set does not allow the enroller to get the Starter Kit Bonus?

For an enroller to qualify for the Starter Kit bonus, the enrollee must have purchased a Premium Experience Set (PES). The Wellness Wanderland Set, however, qualifies the enroller to the limited offer Enrollment Sharing Bonus worth \$10 for every enrollee who purchased the Wellness Wanderland Set.

6. Will the enroller still qualify for the Fast Start Bonus?

Yes, enrollment with the Wellness Wanderland Set still qualifies the enroller to the Fast Start Bonus.



7. How will I receive the \$10 Sharing Bonus?

The equivalent peso value* for the \$10 enrollment sharing bonus will be distributed in the form of Account Credit. The amount may be used to pay for your succeeding purchases. Any commissions above \$25 may be requested for commission transfer via bank deposit. To make this request, kindly go to this link: <https://form.jotform.com/202391333147449>

**Based on peg rate of P51.20 conversion*

8. What components are included in the Wellness Wanderland Set?

The set includes the new Wanderful Diffuser – Lilac, Lavender 5ml, Peppermint 5ml, RC 5ml, and a Micro Keychain Bag. The set will not come in a box.

*We will also be including a Free Lemon 15ml for each purchase of this set. Since this is a freebie, it will not follow our regular return policy.

9. Where can I purchase the Wellness Wanderland Set?

Upon enrollment in the Virtual Office, it will be available under the “Specialty Kits” tab.

10. Can I pick up my Wellness Wanderland Set at any Experience Center/Pick Up Center?

Yes, this kit will be available for pick up