



FREQUENTLY ASKED QUESTIONS

Updated as of February 6, 2023

1. What is the Believe Kick-Off Series?

It is a series of YLPH Corporate initiated Roadshow Events.

2. When will these events be held?

A total of 7 events will be held starting January 14 to February 18. Please see the list of locations and dates in our website: <https://bit.ly/YLPHBelieve>

3. Who can attend these events?

The event is open to all members and non-members.

- Morning Sessions are exclusive to existing members only.
- Afternoon Sessions are open to all members and non-members.

4. When can I register?

Registration will be from 10:00 AM to 3:30 PM.

Registration is required to have access to the event exclusive gifts and promos.

5. How can I avail of the Exclusive Attendee Gift (Magnet Oil Holder + Elemi 5ml)?

All attendees should personally claim their gift as they register. Redemption will be open from 10AM to 3:30PM.



6. Can someone else claim the gift on my behalf?

- Exclusive Gifts will only be given to the registered attendee who will personally claim it during the event.
- For the enroller/enrollee gift, the enrollee must at least be present onsite to claim the gift.
- For enrollers whose new members will register and enroll during the event, your gift may be claimed by the enrollee.

7. Is the limited-edition Believe Notepad available for everyone?

This will only be available for those who will attend the Kick Off Your Learning AM session. Limited quantities only.

8. How can I avail the Enroller and Enrollee Gift?

- a. The enrollee must at least register and be present onsite to receive the gift.
 - For February 11, Tagaytay event, only the Premium Experience Set with Dewdrop Diffuser or Desert Mist Diffuser, and the Inner Wellness Set will be available.
 - Other enrollment sets will not be available onsite and will not qualify for the enroller and enrollee gift.
 - For February 18, more details will be provided.
 - Enrollee Gift: Lustre Diffuser (without oils)
- b. Gifts can only be claimed by the enroller/enrollee present onsite.
- c. For enrollers whose new members will register and enroll during the event, your gift may be claimed by the enrollee.
 - Enroller Gift: Bloom Collagen 10pk



9. How do I avail of the free Believe Tote Bag?

A limited number of tote bags will be given when a purchase is made at the event. The number of limited-edition tote bags will vary depending on the event.

- Enrollment: Only the first 50 to enroll with the qualified enrollment sets (Premium Experience Set with Dewdrop Diffuser or Desert Mist Diffuser or Inner Wellness Set) starting 4 PM will be able to receive the free Believe tote bag. After the first 50, regular tote bags will still be given for enrollments.
- Sprout the Puppy Diffuser: Only the first 50 to purchase starting 4 PM will be able to receive the free Believe tote bag. After the first 50, the diffuser will still be available for purchase without the free tote bag.

Sample Scenarios:

- I enrolled onsite and bought Sprout the Puppy Diffuser, will I receive 2 Believe Tote Bags? No, only 1 will be given.*
- I am going to the event to pick up my Essential Rewards order, will I receive the Believe Tote Bag? No, only those who will purchase onsite will be given.*
- I enrolled earlier during the day (8 AM) via Virtual Office and I went to the event at 3 PM, will I receive the Believe Tote Bag? No, you will receive the regular YL Canvas bag.*



10. How can I purchase the event-exclusives during the event?

a. Enrollment:

- Enrollments will be done manually—there will be a Jotform provided onsite. The enrollment kits available will only be Premium Experience Set with Dewdrop or Desert Mist Diffuser or Inner Wellness Set.
- For other enrollment sets, enrollment will be done via Virtual Office for delivery, the Believe Tote Bag will not be included.
- Manually enroll at the event through Member Services.
- Enrollers present onsite can enroll their enrollees on their behalf.

b. Sprout the Puppy Diffuser Purchase:

- All registered members will be able to see the Sprout the Puppy Diffuser in their Virtual Office. Members who were not able to register before the cut-off period will not be able to see the event exclusive item and will not be available for purchase.
- Purchase the diffuser through the Virtual Office. Only those who registered will be able to see the item in their VO dashboard.
- For new members enrolling during the event and who wants to purchase the Sprout the Puppy Diffuser along with their enrollment order, you have to manually enroll at the event through Member Services.

11. What enrollments sets are available on February 11?

- a. Premium Experience Set with Desert Mist Diffuser
- b. Premium Experience Set with Dewdrop Diffuser
- c. Inner Wellness Set



12. How can I take advantage of the Retention Promo?

Attend and register during the event, enroll at the event or within the same month, and you will be qualified to receive a FREE NingXia Red 2pk if you place a 100 PV Essential Rewards (ER) order on the succeeding month.

Example: Join and register at the February 11 Tagaytay event. Enroll as a new member within February 12 to February 28. For those who will enroll after the event, email your Member ID to custserv.ph@youngliving.com with the subject "Believe Kick-Off Series: New Member."

Place a 100 PV ER order from March 1 to 31. Get a free NingXia Red 2pk together with your ER order.

Notes:

- All new members who did not attend the event but was enrolled by the enroller during the event will not be qualified for the promo. Event registration is required to qualify.

13. How do I win the top Enroller Gift?

Be the highest enroller* of the day for each event and be rewarded.

Top Enroller Gifts:

- Top 1 - Believe Varsity Jacket and Wanderful Diffuser.
- Top 2 and 3 – Wanderful Diffuser.

*Notes:

- A minimum of 3 enrollees must be reached. Only enrollments processed at through the Virtual Office or at the event after 4PM will be counted.
- Winners will be announced the week after each event through our official Facebook Page (@younglivingphilippines).
- Prizes will be shipped for free and not given on the day of the event for verification purposes.



14. How will I receive the Group Invite Gift?

Invite at least 3 non-members to the event and register onsite. All of you must be registered. All 4 attendees will each receive the Frankincense 5ml with Lava Bead Aroma Bracelet. Claim your gifts from 10AM to 3:30PM at the registration area once your team/guests are complete.

If you invited 5 non-members, all of you will each receive the gift.

15. As an enroller, can I bring my consignee kits to the event?

No, since this event is a YLPH corporate-initiated roadshow event, members should not utilize this event for liquidating their roadshow consigned kits.