

AromaConnect™ LunaMist™ Diffuser

FAQ



Q. How is the LunaMist Diffuser powered?

A. The LunaMist Diffuser plugs directly into a standard three-pronged outlet.

Q. How many tubes come with the LunaMist Diffuser and what are they made of?

A. Three PP (polypropylene) tubes are included with each LunaMist Diffuser.

Q. Will you be able to see vapor coming from the LunaMist device?

A. The vapor expelled from the LunaMist Diffuser is made of very fine particles that are difficult to see.

Q. How much area does the LunaMist Diffuser cover?

A. The LunaMist Diffuser can diffuse up to 400 square feet, depending on factors such as ceiling height, ventilation, and intensity settings.

Q. Are there oils that should not be diffused with the LunaMist Diffuser?

A. We don't recommend diffusing the DeepSpectra® oils, as they are intended for topical application and ingestion to receive the full benefits of these patents-pending extracts. Diffusing oils containing coconut or other carrier oils with the LunaMist Diffuser risks clogging your diffuser. Thicker, more viscous oils like Myrrh, Cedarwood, Sandalwood, and some past formulas of Simplified by Jacob + Kait™ essential oils may also lead to clogging and be harder to smell because they diffuse more slowly. For best results, use low-viscosity oils such as Lavender and Orange essential oils or Young Living Stress Away® blend.

Q. Can the LunaMist Diffuser run continuously?

A. Yes, the LunaMist Diffuser has five runtime options: 1, 2, 4, or 8 hours and continuous.

Q. Are mist options available on the LunaMist Diffuser?

A. Our LunaMist Diffuser has three misting options.

- Low (L): Diffuses for 3 minutes at start-up and then 1 minute every 5 minutes
- Medium (M): Diffuses for 5 minutes at start-up and then 2 minutes every 4 minutes
- High (H): Diffuses for 7 minutes at start-up and then 3 minutes every 3 minutes

Q. Will the diffuser shut off automatically when it runs out of oil?

A. The LunaMist Diffuser will turn off automatically when the selected runtime option has elapsed, not when the inserted bottle runs out of oil.

Q. What is the noise level of the LunaMist Diffuser in decibels?

A. Our LunaMist Diffuser has a noise level of 35db at 1m.



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Q. Are there any lights on the LunaMist Diffuser?

A. Our LunaMist Diffuser features a warm white light option that can be used as a nightlight if desired. It may also be visible during the day depending on how directly light is shining on the light sensor.

Q. What are the external dimensions of the LunaMist Diffuser?

A. Our LunaMist Diffuser measures 5" x 4" x 2".

Q. Is the LunaMist Diffuser BPA and phthalate free?

A. Yes, our LunaMist Diffuser is both BPA and phthalate free.

Q. What size bottles can be used in the LunaMist Diffuser?

A. The LunaMist Diffuser is intended to accommodate 5 or 15 ml bottles of essential oil.

Q. Will the LunaMist Diffuser be a permanent addition to the Young Living® diffuser line?

A. Yes, the LunaMist Diffuser is currently being added as a standard product to our line of diffusers. However, as always, our product offering is subject to change.

Q. Can the LunaMist Diffuser run independently of the AromaConnect™ app?

A. Yes, our LunaMist Diffuser can run without using the AromaConnect app. Diffuser functionality options are available on the main unit including runtime, intensity, and nightlight options.

Q. How do I download the AromaConnect app?

A. Visit either the App Store (Apple devices) or Google Play (Android devices), depending on your device and operating system. Tap the magnifying glass Search icon and type in "AromaConnect." In the search results, find the app supported by Young Living. In the App Store, click the Get button. In Google Play, click the Install button.

Q. How do you insert the nozzle into the device for proper diffusion?

A. When inserting the nozzle into the device, please line up the arrow on the nozzle head with the arrow on the device. Then push the nozzle down. It should click into place. Please do not force the nozzle. If the nozzle is not clicking into place easily, please remove the nozzle and realign the arrows to try again.

