

# Thieves® Household Cleaner

## FAQ



### **Q. How often can Thieves Household Cleaner be used?**

A. Thieves Household Cleaner can be used whenever cleaning is needed.

### **Q. Is Thieves Household Cleaner considered vegetarian and/or vegan-friendly?**

A. There are no animal-derived ingredients used in Thieves Household Cleaner, making it both vegetarian and vegan friendly.

### **Q. Does Thieves Household Cleaner include ingredients containing gluten?**

A. There are no gluten-derived ingredients in Thieves Household Cleaner. It may be manufactured in a facility that uses gluten in other product formulations; however, according to CGMP (current good manufacturing practices), the machinery is cleansed and sanitized between products to prevent contamination. We encourage you to speak to your health care provider if you have additional concerns about using this product.

### **Q. Are corn-derived ingredients used in Thieves Household Cleaner? GMO?**

A. The alkyl polyglucoside (APG) used in Thieves Household Cleaner may be partially derived from GMO-free corn. We encourage you to speak to your health care provider if you have additional concerns about using this product.

### **Q. Are soy-derived ingredients used in the product formulation? GMO?**

A. Thieves Household Cleaner does not contain any soy-derived ingredients. It may be manufactured in a facility that uses soy in other product formulations; however, according to CGMP (current good manufacturing practices), the machinery is cleansed and sanitized between products to prevent contamination. We encourage you to speak to your health care provider if you have additional concerns about using this product.

### **Q. Are ingredients derived from palm/coconut used in the product formulation? Is it RSPO?**

A. The alkyl polyglucoside (APG) used in Thieves Household Cleaner may be partially derived from palm. Unfortunately, we do not have RSPO certification for this ingredient. We encourage you to speak to your health care provider if you have additional concerns about using this product.

### **Q. Are ingredients derived from tree nuts used in the product formulation?**

A. There are no tree nut-derived ingredients used in the formulation of Thieves Household Cleaner. This product may be manufactured in a facility that uses tree nuts in other product formulations; however, according to CGMP (current good manufacturing practices), the machinery is cleansed and sanitized between products to prevent contamination. We encourage you to speak to your health care provider if you have additional concerns about using this product.

### **Q. Are ingredients derived from sesame used in the product formulation?**

A. There are no sesame-derived ingredients used in the formulation of Thieves Household Cleaner. This product may be manufactured in a facility that uses sesame in other product formulations; however, according to CGMP (current good manufacturing practices), the machinery is cleansed and sanitized between products to prevent contamination. We encourage you to speak to your health care provider if you have additional concerns about using this product.

### **Q. Are companion products available?**

A. Yes, Thieves® Kitchen & Bath Scrub (#30662), Thieves® Dish Soap (#5350), Thieves® Fruit & Veggie Soak (#5352), and Thieves® Laundry Soap (#5349) are all fantastic companion products to use alongside Thieves Household Cleaner.



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### Q. What is the predominant scent of Thieves Household Cleaner?

A. The scent profile of Thieves Household Cleaner boasts a harmonious blend of warm citrus-spice with subtle herbal undertones. Comforting tones of clove and cinnamon blend seamlessly with bright lemon, while the crisp eucalyptus and aromatic rosemary provide a clean, invigorating touch.

### Q. Is Thieves Household Cleaner a soap or detergent?

A. Thieves Household Cleaner is formulated with non-ionic surfactants, which means that it is not a soap. This product could be called a detergent or degreaser. A detergent is a substance or mixture containing surfactants intended for washing and cleaning processes. Thieves Household Cleaner can also be classified as a degreaser because it is highly alkaline.

### Q. There seems to be a hole in the top of my Thieves Household Cleaner's seal, inside the cap. Why is there a hole?

A. The hole in the seal is a part of a vented seal. It allows the product to breathe a bit during shipment, so it does not explode or collapse under pressure. Please rest assured, this is not evidence that the product has been tampered with and it should be safe for use.

### Q. How much does the Thieves Household Cleaner cap hold?

A. The 14.4 fl. oz. bottle cap holds 7 ml (approximately ½ tablespoon) of cleaner. The 64 fl. oz. bottle cap holds 5 ml.

### Q. How many capfuls do you get in one 14.4 fl. oz. bottle of Thieves Household Cleaner?

A. The new packaging for Thieves Household Cleaner features a cap that holds approximately 7 ml of cleaner. There are approximately 43 capfuls of Thieves Household Cleaner in each bottle.

### Q. How many gallons of cleaning solution will the 14.4 oz. bottle make?

A. If you are using the standard dilution ratio of 30:1 (30 parts water to one part cleaner), a 14.4 fl. oz. bottle of Thieves Household Cleaner will yield about 3 1/3 gallons of cleaner (approximately 27 16 oz. bottles).

**If using the maximum dilution of 50:1 (50 parts water to one part cleaner), a 14.4 fl. oz. bottle of Thieves Household Cleaner will yield about 5.6 gallons of all-purpose cleaner.**

### Q. What are the dilution ratios for Thieves Household Cleaner?

- A. The dilution instructions are noted on the back of the product bottle.
- Most cleaning applications: 30 parts water to 1 part Thieves Household Cleaner
  - Heavy degreasing: 15 parts water to 1 part Thieves Household Cleaner
  - Light degreasing: 50 parts water to 1 part Thieves Household Cleaner
  - Glass: 50 or 100 parts water to 1 part Thieves Household Cleaner

### Cleaning recipes:

- All-purpose cleaner: Combine 2 capfuls Thieves Household Cleaner and 2–3 cups water.
- Degreaser: Combine 1 capful of Thieves Household Cleaner and 2 cups water. For heavy cleaning, use half or a quarter of the amount of water. If necessary, use a cloth to apply Thieves Household Cleaner undiluted. After cleaning, wipe the area with a cloth dampened with water.
- Glass and mirror cleaner: Combine 1 capful of Thieves Household Cleaner, 5 drops of Citrus Fresh™ essential oil blend, 1 teaspoon of white vinegar, and 3 cups of water.



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**Q. What is a surfactant and are the surfactants used in Thieves Household Clean naturally derived?**

A. A surfactant is a chemical agent capable of reducing the surface tension of a liquid in which it is dissolved. This means it breaks apart molecules and increases the “spreading or wetting” properties of water. They can help in dispersing other ingredients but are generally used in cleansers and cleaners to break through dirt, grime, and grease to wash away. The surfactants used in Thieves Household Cleaner are all derived from natural ingredients. The processes used to transform the natural bases into effective surfactants are all safe and within Young Living ingredient guidelines.

**Q. What surfaces can Thieves Household Cleaner be used on and at what dilution ratio?**

A. Thieves Household Cleaner is safe at a 15:1 dilution or higher for most non-porous surfaces. This will include stainless steel, tile, fiberglass, and faux countertops. We recommend that you carefully test the use of this product in an inconspicuous area for granite (should be OK), marble, etc., as these surfaces are not always non-porous.

Higher dilutions may be acceptable for varnished wood surfaces, but we always encourage you to test it first! When using Thieves Household Cleaner on vinyl or soft plastic surfaces, do not allow the cleaner to sit on the surface for an extended period of time.

