



FREQUENTLY ASKED QUESTIONS

Q1 I am a former Executive but has ranked down to Distributor. Can I still join Oilstars?

Yes, all existing members who are PAID Members, Stars, Sr. Stars (as of April 2023) can still be part of OilStars. They just need to register during the opt-in period starting April 4 to 30, 2023 and meet the monthly business goals. Click here to register:

<https://bit.ly/OILSTARSRegistration>

Q2 I am an inactive member. Can I still join the OilStars?

Yes. All you need to do is reactivate your account via Chat (https://www.youngliving.com/en_PH) and then register during the opt-in period.

Q3 I missed a month to fulfill the monthly business goals. Can I still continue the qualification track?

Yes. We allow a grace period of 1 month. If you missed a month, you may continue your qualification the succeeding month. However, you will not get the special gift for the month you missed. You will only get the gift of the month you have successfully meet the monthly business goals.

Make sure you graduate (paid-as) as an Executive by August 2023, (at most) and maintain at least paid-as Sr. Star Rank to join the Happy Pili Farm Tour.

| Qualification Months | Monthly Business Goals | Personal Performance | Training Requirements | Status | Remarks |
|----------------------|----------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|-----------------------|-------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| May 2023 | 100 PV on ER + 2 personal enrollees on ER, min OGV 500 | 100 PV on ER + 2 personal enrollees on ER, min OGV 500 | May Masterclass | Qualified | Will receive gift of the month |
| June 2023 | 100 PV on ER + 2 personal enrollees on ER, min OGV 2,000 | 100 PV on ER + 1 personal enrollees on ER, min OGV 2000 | June Masterclass | Missed | Will not receive June gift of the month |
| July 2023 | 100 PV on ER + 2 personal enrollees on ER, min OGV 4,000 with 2 legs of 1,000 OGV each | 100 PV on ER + 2 personal enrollees on ER, min OGV 4,000 with 2 legs of 1,000 OGV each | July Masterclass | Qualified (paid-as Exec for July 2023) | Will receive July gift of the month |
| Aug 2023 | Maintain Exec or Sr. Star Rank | | | | |
| Sept 2023 | Maintain Exec or Sr. Star Rank | | | | |
| Oct 2023 | | | | | Join the Pili Farm Trip Prize Inclusions: Roundtrip airfare, hotel accommodations (3 days, 2 nights), and selected meals |

Q4 I finished the qualification track earlier. Do I get all the gifts in one go?

We highly encourage our qualifiers to follow the 3-4 months track. If one ranks up to Executive faster; the gifts will still be sent on the scheduled timings monthly. Do note that, you need to maintain at least Sr. Star rank and be on ER, in order receive the gifts.

Q5 Do I need to maintain a certain rank until the trip?

Yes. You need to maintain at least Sr. Star until the trip, which is tentatively scheduled mid-October 2023.

Q6 Are we required to attend the monthly trainings?

The trainings are made available to strengthen your skills and support you towards becoming an Executive. That is why, we require all our OilStars members to attend the monthly masterclass trainings during the qualification period.

| Qualification Months | Training Attendance | Remarks |
|----------------------|---------------------------|-----------------------------------------------------------------------------------|
| May 2023 | May Masterclass | Will receive gift of the month |
| June 2023 | June Masterclass | Will receive June gift of the month |
| July 2023 | Missed July Masterclass | Will not receive July gift of the month (*can take remedial class by Aug 2023) |
| Aug 2023 | Attend Aug Remedial Class | |

Q7 What if I missed a training?

The trainings are mixed of face-to-face and Zoom broadcasts for your convenience. It is our hope that members will take advantage of all the trainings for their personal growth.

In any case, if you missed a training, we will offer a remedial class by end of August. Watch for it! Do note that, since the Master Class trainings are conveniently available and essential to the program, we can only consider 1 missed month training to allow you to make-up.

Q8 I don't think I can join the Happy Pili Farm Trip. Can I convert the trip cost to cash?

The Happy Pili Farm Trip will be covered by the YLPH General Guidelines for Incentive Trips, and we will follow the policy accordingly. Please refer to this link: <https://bit.ly/YLPHTripTNC>

Q9 When do we receive our monthly gifts, if our ER is scheduled earlier than the 15th of every month?

Our monthly gifts are scheduled to be shipped along with your ER starting 15th of every month. If your ER is earlier than 15th ; you may expect to receive your gift the succeeding month.

Q10 What enrollment sets are qualified for OilStars monthly business goal?

All types of enrollment sets will be counted towards your monthly goal.

Q11 Are reactivations counted as enrollments?

Those who have been deactivated for the past 36 months and will require to purchase a kit will be qualified for the business goals of having 2 enrollments.

Q12 Who should I contact if I have more questions on the OilStars?

You may email custserv.ph@youngliving.com our member services team will be happy to answer your questions.