

# resivo Quick Start Guide

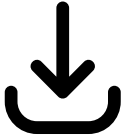
For residents

Welcome to resivo – your secure access control system by dormakaba.

With resivo, you can easily manage and access your property using your smartphone, key fob or access card.



## Setting up the app



### Download and install the app

Search for the **resivo home** app and download it.

For iPhone users: Visit the Apple App Store



For Android users: Visit the Google Play Store

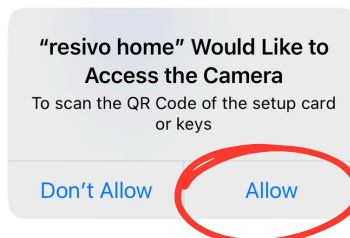


### Register in the app

- Open the **resivo home** app on your smartphone.



- Allow the app to access Bluetooth, Camera, and Push Notifications when prompted.





## Register in the app (continued)

- Register by entering your name and email address.
- Check your email for a verification link. Click the link to confirm your email and set up your password.
- Once your password is set, open the app again and log in.



## Activate your access

Prior to moving in or upon request, you'll receive an **invitation code** via SMS or email from your building's facilities manager.

- Open the **resivo home** app.



- Enter the 7-digit **invitation code** in the app.

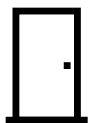
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- Tap Next to synchronise your profile with the door.

For detailed instructions please review the full User Guide which can be found on our website [dormakaba.com/au-en/resivo-residents](https://dormakaba.com/au-en/resivo-residents) or by scanning the QR Code



## Using the app



### **Unlock Doors:**

Tap the key icon on the app's landing page, then tap your smartphone gently onto the door's electronic reader.



### **Manage Access:**

Issue or revoke digital keys for family members or guests with the option of setting time restrictions.



### **Add/Remove Access Media:**

You can add or remove key fobs and access cards via the app. The main setup card is required for updating your property's doors.



### **Check Door Battery Levels:**

Monitor the battery status of your door components to ensure everything is functioning correctly.



### **Offline Mode:**

The app is able to unlock doors without an internet connection, providing access at all times.



### **Need Assistance?**

Please contact your building's facilities manager.