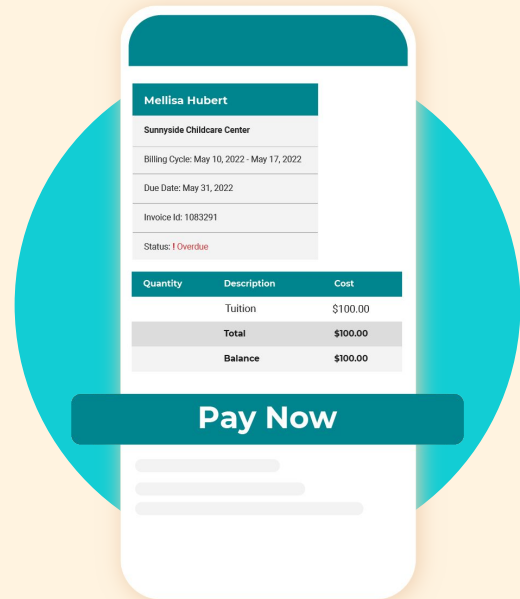




Manage All Your Billing Needs and Get Paid Through HiMama

HiMama is your one-stop-shop for managing relationships with families. With HiMama Billing & Payments, you can offer families the convenience they deserve and save time for center staff by managing tuition and collecting payments in the same place you handle all other communication.

Create tuition plans, bill families, and collect electronic payments, seamlessly. HiMama makes getting paid secure, organized and easy for everyone!



Get Paid On Time, Every Time

Collect tuition payments through HiMama to save hours on accounting and offer families the most convenient ways to pay. Never let a payment slip through the cracks again when you get started with autopay.



Save Time Tracking Invoices

With automated invoicing, all you have to do is assign a child to a tuition plan when they enroll. We take it from there! HiMama lets every family know what they owe and when it's due each billing period, and will keep all your ledgers up-to-date.



Manage Subsidy Payments

Make sure your accounting records are up-to-date and accurate when you track all incoming subsidy payments through HiMama and save time on account reconciliation.

With HiMama, you can:

- ✔ Create tuition plans by class or age group
- ✔ Auto-generate invoices and digitally send them to families
- ✔ Track invoice status to see what's paid and due
- ✔ Generate simplified tax receipts
- ✔ Record subsidy payments, then calculate and invoice balances owed by families
- ✔ Review and edit child credit ledgers
- ✔ Get paid on time!

Collect Payments Electronically

*only available in Canada and United States

Accept Multiple Payment Methods

Debit and Credit cards



Bank Transfers



It's free to get started... No setup fees, no NSF fees, no monthly fee!

Families can pay from anywhere at any time.

Everything you need to know about HiMama

How do I start accepting debit/credit cards and bank transfers in HiMama?

Let one of our HiMama representatives know that you would like to sign up for HiMama Payments and we'll take it from there! A Customer Success associate will provide you with one-on-one support so you're up and running in no time. We start with a quick application required by our payment processors and dedicated time to answer any billing and payments related questions you may have.

How do my families set up a debit/credit card or bank transfer payment?

Administrators or family members can enter their credit card or bank details in the HiMama app. Families can opt-in to 'autopay' an invoice, or pay each invoice manually. If the family member selects autopay, HiMama will automatically collect payment from the family member's saved payment method for each invoice.

What fees are associated with credit cards and bank transfers?

By accepting credit cards and bank transfers you will incur a small fee for each processed transaction. Think of these fees as a service charge for the convenience and security required to support these speedy transactions! If you choose to accept credit card payments, you will pay an industry-standard 2.90% fee per transaction. For bank transfers, it's a flat \$0.60 fee per transaction.

PLUS, US customers now have the option to pass payment transaction fees directly to families! (Excluding: Colorado, Connecticut, Maine, Massachusetts, and Oklahoma)

When can my center expect to see the deposits from payments processed through HiMama?

Deposits for credit card payments are made in 3 business days, and 3-5 business days for bank transfers.

How does HiMama Billing help in managing subsidies?

With HiMama's subsidy management capabilities, you can ensure the accuracy of your accounting and save time with the ability to:

- Track and record payments you receive from subsidy agencies.
- Split lump sum subsidy payments you receive from agencies to reconcile accounts for each subsidized child.
- Resolve discrepancies between payments expected and payments received.
- Review subsidy payments and child ledgers in convenient reports, accessible at any time.

