



MASERATI
PREMIUM
SERVICE

X

[Customer Name]

[Customer Address]

[City, State, Zip]

For Your Maserati Vehicle: **VEHICLE IDENTIFICATION NUMBER:**

ZAMBMVBB2RX440505

Original In-Service Date: 03/01/2025

Current Mileage: 3211

Selling Dealer: SAFFORD MASERATI ALFA ROMEO

Date Sold: 03/01/2025 OF TYSONS CORNER

Effective Date: 03/01/2025 Expiration Date: 03/01/2029

Plan Type (Select ONE)

24 MONTH/ 25,000 MILE PREMIUM PREPAID MAINTENANCE

36 MONTH/ 37,500 MILE PREMIUM PREPAID MAINTENANCE

48 MONTH/ 50,000 MILE PREMIUM PREPAID MAINTENANCE

24 MONTH/ 25,000 MILE PREMIUM PLUS PREPAID MAINTENANCE

36 MONTH/ 37,500 MILE PREMIUM PLUS PREPAID MAINTENANCE

48 MONTH/ 50,000 MILE PREMIUM PLUS PREPAID MAINTENANCE

SELLING MASERATI DEALER:

CUSTOMER SIGNATURE:

Form No. GH_QP_LE_GTGC_FEDERAL_01.2020

Key Terms

"Authorized Maserati Dealer" - means a licensed Maserati Dealer authorized by Maserati North America, Inc. to sell Maserati Vehicles in the United States.

"Covered Vehicle" or **"Vehicle"** - means the eligible Maserati Vehicle that has the above referenced vehicle identification number.

"Maserati" means Maserati North America, Inc., One Chrysler Drive, Auburn Hills, MI 48326-2766.

"Maserati Vehicle" - means a Maserati brand vehicle only.

"Plan" - means this PREMIUM PREPAID MAINTENANCE Plan or PREMIUM PLUS PREPAID MAINTENANCE Plan which you purchased, for the time term and mileage (whichever occurs first) indicated above.

"We, Us, Our" - means Maserati North America, Inc., the entity obligated to perform obligations of this contract, One Chrysler Drive, Auburn Hills, MI 48326-2766.

"You, Your" - means the Plan purchaser and includes a person who becomes the Plan Transferee in accordance with the Transfer Policy below.

Maserati is a registered trademark of Maserati S.p.A.

A MAINTENANCE AGREEMENT: This Plan is a contract between You and Us. This is a maintenance only Plan that provides the specific factory recommended maintenance services and oil/filter changes described in the Scheduled Maintenance Care section below indicated

for the PREMIUM PREPAID MAINTENANCE Plan or the PREMIUM PLUS PREPAID MAINTENANCE Plan, whichever You selected (sometimes hereafter referred to as "Scheduled Maintenance Care Services"). This Plan is not a mechanical breakdown service contract or mechanical breakdown insurance policy. This Plan does not provide rental vehicle or roadside assistance benefits. Your purchase of this Plan is not a condition of the financing, purchase, sale or lease of the Covered Vehicle. We are solely responsible or liable for fulfillment of the provisions of the Plan. This Plan applies to service only occurring within the continental United States, Alaska and Hawaii, the District of Columbia and Puerto Rico. Regardless of the date of this Plan purchase, the mileage and time term of this Plan begins on the date the Original New Vehicle Limited Warranty commences. **This Plan expires at the earliest of the following events: (a) after all covered provisions of the Plan have been fulfilled (1 service visit per every 12 months or 12,500 miles, with each prescribed service interval constituting a "Scheduled Service Interval"), (b) 60 days after the denoted Plan expiration date, or (c) when the Covered Vehicle's odometer reads the maximum number of miles covered under Your Plan.**

NOTE: We suggest You place this Plan in Your glove compartment or another secure place in the Vehicle.

PURCHASING THE PLAN: You are not eligible to purchase this Plan if Your Maserati Vehicle has 12,500 or more miles on its odometer or its Original New Vehicle Limited Warranty commenced more than 12 months prior to the proposed Plan purchase date.

OBTAINING PLAN SERVICE: Plan service will be provided or assisted by the Authorized Maserati Dealer who sold You the Plan, at its place of business. In the event You cannot return to the selling Authorized Maserati Dealer for service, You may obtain Plan service from any Authorized Maserati Dealer within the continental United States, Alaska and Hawaii, the District of Columbia and Puerto Rico.

TRANSFER POLICY: The original Plan purchaser may transfer this Plan to the subsequent owner of the Covered Vehicle (the "Plan Transferee") for the remainder of the original Plan term. To transfer this Plan, the original Plan purchaser must present the following items to an Authorized Maserati Dealer within 15 days of the change in ownership of the Covered Vehicle: (a) the Covered Vehicle, for an odometer reading of actual miles traveled and inspection to determine if the odometer functions properly and has not been altered, (b) a copy of this Plan; (c) a complete copy of the original Plan purchaser's maintenance records for the Covered Vehicle; (d) documentation that demonstrates the change in ownership of the Covered Vehicle to the Plan Transferee; and (e) payment of the \$50.00 Transfer Fee. For purposes of this Transfer Policy provision, a Plan Transferee shall have the same right to transfer this Plan to a subsequent owner of the Covered Vehicle, as if the Plan Transferee had been the original Plan purchaser. A transfer request may be denied if the maintenance records or odometer inspection disclose abnormal conditions regarding the Covered Vehicle. When a Plan is transferred in accordance with this Transfer Policy, the Plan Transferee thereafter is entitled to receive under the Plan only those remaining benefits which the original Plan purchaser had at the time of Plan transfer, subject to all applicable restrictions, and the mileage and time term of this Plan remain governed by the Effective Date irrespective of the date when the Plan transfer occurred.

IMPORTANT! Service obtained from a person other than an Authorized Maserati Dealer is not covered or reimbursable under this Plan. **SERVICES NOT DESCRIBED IN THE SCHEDULED MAINTENANCE CARE SECTION BELOW, OR SERVICES OUTSIDE OF THE**



TIME OR MILEAGE INTERVAL OF THE PLAN THAT YOU PURCHASED, ARE NOT COVERED BY THE PLAN AND ARE TO BE PERFORMED SOLELY AT YOUR EXPENSE.

This Plan does not cover any type of repair to Your Vehicle. Maserati Dealers cannot authorize repairs in connection with this Plan. No Maserati Dealer, Maserati Dealer employee or Maserati employee has the authority to modify or change any provision of this Plan. The express provisions of this Plan outline the sole Scheduled Maintenance Care Services which We are obligated to provide; no other coverage is implied hereunder, and no coverage can be implied due to an oral or written misrepresentation, error or omission.

ELIGIBLE VEHICLES: New Maserati Quattroporte, Ghibli, Levante, GranTurismo and GranCabrio vehicles only beginning with 2014 Model Year and newer models. You are not eligible to purchase this Plan if Your Maserati Vehicle has 12,500 or more miles on its odometer or its Original New Vehicle Limited Warranty commenced more than 12 months prior to the proposed Plan purchase date. The issuance of this Plan, unless otherwise prohibited by law, shall not be deemed as a waiver of Our right, or considered a restriction of Our right to refuse to pay for service and/or to cancel the Plan should it subsequently be discovered that Your Maserati Vehicle for which the Plan was purchased was not eligible or ceased to be eligible for Plan coverage. Your Maserati Vehicle is not eligible for Plan coverage if: it has been used for a commercial purpose, unless your Maserati Vehicle was used for a commercial purpose only as a demonstration or service loaner vehicle by an Authorized Maserati Dealer; it has been modified; its odometer reading has been altered or not repaired; it has been declared a total loss; it is in a condition for which services cannot be performed; or it has been issued a rebuilt title or similar title.

WHEN PLAN COVERAGE STARTS AND ENDS: Plan coverage starts from the Original In-Service date and includes expressly identified parts and labor expense for the Scheduled Maintenance Care Services specified at each time or mileage interval. You can receive Scheduled Maintenance Care Services for the earlier of the selected time, mileage or maximum number of Scheduled Service Intervals purchased under this Plan. You are not entitled to a refund if You do not use all of the Scheduled Maintenance Care Services unless You cancel this Plan in accordance with the Cancellation Policy below.

SCHEDULED MAINTENANCE CARE: The Plan provides specific term coverage for the specified period and mileage, whichever occurs first. This Plan does not include any wear or tear items, replacement parts or additional dealer recommended service not specifically identified herein. The Plan covers such factory recommended maintenance services as oil changes, and oil filter, engine air filter and pollen filter replacements, as outlined in the Covered Vehicle Owner's Manual You received with Your Vehicle. Whether You purchased the PREMIUM PREPAID MAINTENANCE PLAN or the PREMIUM PLUS PREPAID MAINTENANCE PLAN, all Scheduled Maintenance Care Services will be performed at an Authorized Maserati Dealer, using the recommended weight oil for each oil change for Your Maserati Vehicle, as determined by Maserati, and using Genuine Maserati parts for the other services. (A) If You purchased a PREMIUM PREPAID MAINTENANCE PLAN, the Plan includes the following Scheduled Maintenance Care: (1) for 24 months/25,000 miles - (a) two (2) service visits, each of which includes (i) one (1) oil and oil filter change performed at each Scheduled Service Interval, and (ii) an engine air filter change consisting of the applicable air filter(s) , performed at each Scheduled Service Interval, and (b) one (1) pollen filter change, performed at the second Scheduled Service Interval; (2) for 36 months/37,500 miles - (a) three (3) service visits, each of which includes (i) one (1) oil and oil filter change performed at each Scheduled Service Interval, and (ii) an engine air filter change consisting of the applicable air filter(s),

performed at each Scheduled Service Interval, (b) one (1) pollen filter change, performed at the second Scheduled Service Interval, and (c) one (1) replacement of the spark plug set, performed at the third Scheduled Service Interval; and (3) for 48 months/50,000 miles - (a) four (4) service visits, each of which includes: (i) one (1) oil and oil filter change, (ii) an engine air filter change, consisting of the applicable air filter(s), (b) one (1) pollen filter change, performed at both the second and the fourth Scheduled Service Intervals; (c) one (1) replacement of the spark plug set, performed at the third Scheduled Service Interval, and (d) one (1) engine drive belt change, consisting of the applicable engine drive belt replacement(s), performed at the fourth Scheduled Service Interval. (B) If You purchased a PREMIUM PLUS PREPAID MAINTENANCE Plan, the Scheduled Maintenance Care Plan includes the same scheduled maintenance, services and service visits as described above for the corresponding PREMIUM PREPAID MAINTENANCE Plan of the same duration and mileage, and additionally includes for the 24 month/25,000 mile or 36 month/37,500 mile or 48 month/50,000 mile Plan the provision and installation of the following Scheduled Maintenance Care: (1) one (1) set of front brake discs; (2) one (1) set of rear brake discs; (3) one (1) set of front and rear disc brake pads; and (4) one (1) kit of windscreen wiper blades.

LIMITS OF LIABILITY

The performance of work for prescribed Scheduled Maintenance Care Services as stated under this Plan is the only remedy available under the Plan. THERE IS NO LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGE UNDER THIS PLAN INCLUDING, BUT NOT LIMITED TO, LIABILITY FOR INJURY, LOSS OF LIFE, PROPERTY DAMAGE, LOSS OF USE OF THE VEHICLE, LOSS OF TIME, INCONVENIENCE OR COMMERCIAL LOSS, OR BREACH OF IMPLIED OR EXPRESS WARRANTIES. ANY AND ALL SUCH LIABILITY IS EXPRESSLY EXCLUDED. SOME STATES DO NOT PERMIT EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THESE LIMITATIONS MAY NOT APPLY TO YOU. YOU AGREE AND UNDERSTAND THAT THE LIABILITY OF MASERATI UNDER THE PLAN OR FOR ANY OF THE MAINTENANCE SERVICE UNDER THE PLAN SHALL NOT EXCEED THE RETAIL VALUE OF THE REQUIRED SERVICE. THE MAXIMUM LIABILITY OF MASERATI FOR THE ENTIRE TERM OF THIS PLAN SHALL NOT EXCEED THE AGGREGATE RETAIL VALUE OF ALL THE REQUIRED SCHEDULED MAINTENANCE CARE SERVICES THAT OCCUR DURING THE TERM OF THE PLAN.



THE PLAN WILL NOT COVER, OR APPLY TO LOSS OR EXPENSE RESULTING FROM:

- All items or costs not specifically identified as covered by the Plan.
- Additional Engine Oil, Oil Filter, Engine Air Filter, Pollen Air Filter changes (and, if applicable, Spark Plugs, Engine Drive Belt(s), Brake Disc, Brake Pad and Windscreen Wiper Blades) that exceed the total number of services included in Plan Coverage, or that are requested to be performed prior to the applicable Scheduled Maintenance Interval (the Plan does not cover toppings of oil or other vehicle fluids requested following the provision of Plan services at a Scheduled Maintenance Interval but prior to the next designated Scheduled Maintenance Interval).
- The cost of any Plan maintenance services that are performed by anyone other than an Authorized Maserati Dealer.
- Maintenance services to vehicles registered or operated outside of the continental United States, Alaska and Hawaii, the District of Columbia and Puerto Rico.
- Any Maintenance services that have been previously provided or reimbursed pursuant to this Plan.
- Any economic loss of any kind, including but not limited to rental car expenses, consequential damages, incidental damages, or other losses that relate in any manner to Your use or loss of use of the Covered Vehicle, including but not limited to Your use of the Covered Vehicle in any manner.

NOTICES

This Plan is not part of the Vehicle's Original New Vehicle Limited Warranty, it does not extend the Vehicle's Original New Vehicle Limited Warranty, and it does not constitute an express or implied extension of any warranty. **THIS PLAN MAY DUPLICATE SOME WARRANTY COVERAGE. BY ENTERING INTO THIS CONTRACT, YOU DO NOT WAIVE ANY WARRANTIES THAT MAY BE IMPLIED BY LAW.** You are advised that there are state and federal laws that protect YOUR interests as a consumer. If a problem cannot be resolved with Maserati, other rights and remedies may be available to YOU. If YOU have any questions regarding this CONTRACT, please contact Maserati at 1-877-MY-MASERATI (877-696-2737). **THIS PLAN DOES NOT COVER ANY PRE-EXISTING CONDITIONS.**

CANCELLATION POLICY:

Cancellation by Us. This Plan may be cancelled by Us under only the following circumstances. We may cancel the Plan at any time should it be discovered that: (a) the Vehicle is ineligible or has been modified or altered to make it ineligible after Plan coverage has been in effect; (b) the Vehicle has not been maintained as prescribed by the manufacturer; (c) the odometer has been tampered with or has not been repaired by You; (d) non-payment of any amount due from You regarding the Purchase Price of this Plan, or (e) the Vehicle is registered outside of the continental United States, the District of Columbia and Puerto Rico. We will mail to You notice stating the reason for cancellation and the effective date of cancellation, which will be no sooner than 5 days from the postmark date of the notice.

If You have not received any Scheduled Maintenance Care Services, You will receive a refund based on the full amount You paid for the Plan less whichever of the following pro-rata adjustments is greater: (a) the time used, or (b) the mileage used. If You have received Scheduled Maintenance Care Services at one or more intervals, You will receive a refund based on the full amount You paid for the Plan less whichever of the following pro-rata adjustments is greater: (i) the time used, (ii) the mileage used, or (iii) the number of intervals of Scheduled Maintenance Care Services received. We will provide Your refund within 30 days of the date of cancellation.

Cancellation by You. This Plan may be cancelled by You under only the following circumstances. If You submit a cancellation request to Us within the first 60 days from Your original Plan purchase date, then (a) if You have not received any services under this Plan, the full amount You paid for the Plan will be refunded to You by the Dealer from which you purchased the Plan; or (b) if You have received any services under this Plan prior to submitting Your cancellation request, the amount refunded to You will be based on the full amount You paid for the Plan, less (i) a deduction equal to the greater of: (a) a pro-rata adjustment for time, (b) a pro-rata adjustment for mileage used, or (c) the value of the services provided under the Plan. We will provide Your refund within 30 days of the date of cancellation.

Liens and Lienholders. A cancellation refund check will be made payable and issued to You if no lien exists. If Your Vehicle is repossessed or rendered a total loss and Your Plan was financed with the purchase of Your Vehicle, Your rights under this Plan to a cancellation refund are transferred to the lienholder. The lienholder is then responsible for timely requesting cancellation of the Plan through the Maserati Dealer where the Plan was purchased. Whenever a lien exists, the cancellation refund check will be made payable and issued to the lienholder. In the event We cancel this Plan, no cancellation refund will be issued if all Scheduled Maintenance Care Services have been provided.

**You can write to: Maserati North America, Inc. Consumer Affairs Department
One Chrysler Drive, Auburn Hills, MI 48326-2766**

Note: All requests must contain Your Name, Plan Number, and Vehicle Identification Number.

Toll-Free Telephone Assistance is Available 8:00 a.m. to 5:00 p.m. Monday through Friday 1-877-MY-MASERATI (877-696-2737) (in USA)