

01/16/2018

HISTORY LISTING

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17:58:55

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CUSTOMER NAME : [REDACTED] SERIAL NO. : ZFPLU65A990166952

R.O NO. : 73941 R.O DATE : 01/09/2018 R.O TYPE : S
MILEAGE : 32432 ADVISOR NO. : 11203

JOB NUMBER : 1 OPERATION 11FEZZ OP. DESC. CAMPAIGN
SALE TYPE : W TECHNICIAN NO(S) . 3958
COMPLAINT : PERFORM CAMPAIGN 60
CORRECTION : COMPLETE

JOB NUMBER : 2 OPERATION 40FEZMB4 OP. DESC. MOUNT FOUR TIRES
SALE TYPE : T TECHNICIAN NO(S) . 3958
COMPLAINT : PER CLIENT REQUEST, MOUNT & ROAD FORCE BALANCE FOUR TIRES.
TIRES WERE ORDERED FOR THE VEHICLE
CORRECTION : MOUNTED & BALANCED FOUR TIRES

JOB NUMBER : 3 OPERATION 80FEZ6500 OP. DESC. MISC/WIPER/WASHR/ETC
SALE TYPE : I TECHNICIAN NO(S) . 3958
COMPLAINT : CLIENT WOULD LIKE THE CONVERTIBLE TOP SWITCH REPLACED
CORRECTION : COMPLETE

JOB NUMBER : 4 OPERATION 90FEZ9500 OP. DESC. INSTRUMENTS/DASH
SALE TYPE : I TECHNICIAN NO(S) . 3958
COMPLAINT : CLIENT WOULD LIKE THE INSTRUMENT CLUSTER LEATHER SUPROUND
REMOVED FOR REPAIR.
CORRECTION : COMPLETE
SEE LINE 5 FOR BILLING
ORIGINAL : COMPLETE
CORRECTION

JOB NUMBER : 5 OPERATION 90FEZ9400 OP. DESC. INTERIORS & SEATS
SALE TYPE : I TECHNICIAN NO(S) . 3958
COMPLAINT : CLIENT WOULD LIKE CENTER VENTS REMOVED FOR LEATHER REPAIR
CORRECTION : REMOVE VENTS FOR RECOVER

R.O NO. : 73515 R.O DATE : 12/04/2017 R.O TYPE : S
MILEAGE : 32428 ADVISOR NO. : 11203

JOB NUMBER : 1 OPERATION 10FEZ OP. DESC. ENGINE
SALE TYPE : I TECHNICIAN NO(S) . 5431
COMPLAINT : CLIENT STATES THE CHECK ENGINE LIGHT IS ON, VEHICLE IS
RUNNING ROUGH, PLEASE ADVISE
CAUSE : LH ECU SHORTED OUT CAUSING PLUGS TO FOUL AND CAR TO STOP RUN
NING
CORRECTION : REPLACE DEAD LH ECU WITH NEW UNIT, PROGRAM ECU, INSTALL NEW
SPARK PLUGS, RESET ALL ONBOARD VALUES AND TEST DRIVE

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R.O NO. : 71640 R.O DATE : 07/10/2017 R.O TYPE : S
MILEAGE : 32176 ADVISOR NO. : 11203

JOB NUMBER : 1 OPERATION 40FEZWHEEL OP. DESC. WHEEL/TIRE REPAIRS
SALE TYPE : I TECHNICIAN NO(S). 5431
COMPLAINT : SWAP WHEELS WITH STOCK NUMBER GT9509
CORRECTION : SWAP WHEELS FROM CAR TO CAR, SET TIRE PRESSURES IN EACH CAR AND
D ACTIVATE AND CALIBRATE TPMS IN BOTH CARS

R.O NO. : 70182 R.O DATE : 03/20/2017 R.O TYPE : S
MILEAGE : 32175 ADVISOR NO. : 11203

JOB NUMBER : 1 OPERATION 00FEZZCEMT OP. DESC. CERTIFICATION
SALE TYPE : I TECHNICIAN NO(S). 3958
COMPLAINT : COMPLETE CERTIFICATION INSPECTION
CORRECTION : COMPLETED DECLINED REPAIRS, WHOLESALE CAR

JOB NUMBER : 2 OPERATION 00FEZNCNM OP. DESC. NC EMISSIONS INSP.
SALE TYPE : I TECHNICIAN NO(S). 3958
COMPLAINT : COMPLETE NORTH CAROLINA STATE INSPECTION
EMISSIONS TEST
CORRECTION : WHOLESALE CAR

JOB NUMBER : 3 OPERATION 13FEZETLC OP. DESC. FCI DETAIL
SALE TYPE : I TECHNICIAN NO(S). 6577
COMPLAINT : COMPLETE FULL SERVICE DETAIL FOR SHOWROOM / LOT
CAUSE : FCI DETAIL SALON

R.O NO. : 68302 R.O DATE : 10/14/2016 R.O TYPE : S
MILEAGE : 29410 ADVISOR NO. : 11203

JOB NUMBER : 1 OPERATION 40FEZ4200 OP. DESC. BRAKES-CONTROLS
SALE TYPE : C TECHNICIAN NO(S). 01762
COMPLAINT : CLIENT STATES THERE IS A BRAKE WARNING ON THE DASH, PLEASE
ADVISE.
CAUSE : FOUND THAT THE PARKING BRAKE SHOE RETENTION SPRING HAD COME
LOOSE AND THE SHOES WERE OUT OF PLACE.
CORRECTION : REPLACED THE PARKING BRAKE SHOES AND ALL ASSOCIATED SPRINGS.
PERFORMED ADJUSTMENT AND CALIBRATION OF PARKING BRAKE, TEST
DROVE TO VERIFY PROPER OPERATION.

JOB NUMBER : 2 OPERATION 60FEZ6200 OP. DESC. REAR SUSP. & WHEELS
SALE TYPE : C TECHNICIAN NO(S). 01762
COMPLAINT : CLIENT STATES THERE IS A LOUD TICKING NOISE COMING FROM THE
RIGHT REAR WHEEL WHEN DRIVING, WORSE AT IT WARMS UP, CHANGES

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WITH SPEED.

CAUSE : SEE LINE 1

JOB NUMBER : 3 OPERATION 13FEZ000 OP. DESC. COMP. WASH
SALE TYPE : I TECHNICIAN NO(S). 08781
COMPLAINT : PERFORM WASH & VACUUM SERVICE
CAUSE : ACCOUNT 61C
CORRECTION : SERVICE COMPLETE

R.O NO. : 67902 R.O DATE : 09/13/2016 R.O TYPE : S
MILEAGE : 28810 ADVISOR NO. : 11203

JOB NUMBER : 1 OPERATION 80FEZ8200 OP. DESC. CHARGNG/STARTNG/BATT
SALE TYPE : C TECHNICIAN NO(S). 5431
COMPLAINT : CLIENT STATES THE VEHICLE WILL NOT START, PLEASE ADVISE.
CORRECTION : CHECK / CHARGE/ REPLACE BATTERY CLEAR FAULTS

JOB NUMBER : 2 OPERATION 13FEZ000 OP. DESC. COMP. WASH
SALE TYPE : I TECHNICIAN NO(S). 21548
COMPLAINT : PERFORM WASH & VACUUM SERVICE
CAUSE : ACCOUNT 61C
CORRECTION : SERVICE COMPLETE

R.O NO. : 67660 R.O DATE : 08/25/2016 R.O TYPE : S
MILEAGE : 28725 ADVISOR NO. : 11203

JOB NUMBER : 1 OPERATION 30FEZ OP. DESC. TRANSMISSIONS
SALE TYPE : C TECHNICIAN NO(S). 01762
COMPLAINT : CLIENT STATES THE VEHICLE WILL NOT GO INTO REVERSE AT TIMES.
CAUSE : REVERSE BUTON IS ELECTRICALLY FAULTY
CORRECTION : REPLACED REVERSE/AUTO/PS BUTTON CLUSTER

JOB NUMBER : 2 OPERATION 13FEZ000 OP. DESC. COMP. WASH
SALE TYPE : I TECHNICIAN NO(S). 21548
COMPLAINT : PERFORM WASH & VACUUM SERVICE
CAUSE : ACCOUNT 61C
CORRECTION : SERVICE COMPLETE

JOB NUMBER : 3 OPERATION 90FEZ9400 OP. DESC. INTERIORS & SEATS
SALE TYPE : C TECHNICIAN NO(S). 01762
COMPLAINT : CLIENT WOULD LIKE THE OVERHEAD CONSOLE, MIRROR SWITCH, AND
MODE/DISPLAY SWITCHES REFINISHED
CAUSE : STICKY INTERIOR PIECES
CORRECTION : STICKY PIECES R&R, REFINISH

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JOB NUMBER : 4 OPERATION 40FEZMB2 OP. DESC. MOUNT TWO TIRES
SALE TYPE : C TECHNICIAN NO(S). 01762
COMPLAINT : PER CLIENT REQUEST, MOUNT & ROAD FORCE BALANCE TWO TIRES.
CAUSE : REAR TIRES ARE WORN DOWN
CORRECTION : MOUNTED & BALANCED TWO TIRES.

R.O NO. : 65913 R.O DATE : 04/15/2016 R.O TYPE : S
MILEAGE : 25259 ADVISOR NO. : 7754

JOB NUMBER : 1 OPERATION 40FEZMB2 OP. DESC. MOUNT TWO TIRES
SALE TYPE : C TECHNICIAN NO(S). 01762
COMPLAINT : PER CLIENT REQUEST, MOUNT & ROAD FORCE BALANCE TWO TIRES.
CAUSE : FRONT TIRES ARE WORN OUT
CORRECTION : MOUNTED & BALANCED TWO TIRES.

R.O NO. : 65909 R.O DATE : 04/15/2016 R.O TYPE : S
MILEAGE : 25265 ADVISOR NO. : 11203

JOB NUMBER : 1 OPERATION 50FEZ5100 OP. DESC. STEERING SYSTEM
SALE TYPE : W TECHNICIAN NO(S). 01762
COMPLAINT : CLIENT STATES THE POWER STEERING PUMP IS LEAKING, PLEASE
ADVISE.
CAUSE : POWER STEERING PUMP IS LEAKING FLUID
CORRECTION : REPLACED POWER STEERING PUMP, FILLED AND BLED SYSTEM.

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
65909

JOB NUMBER : 2 OPERATION 10FEZ OP. DESC. ENGINE
SALE TYPE : C TECHNICIAN NO(S). 01762
COMPLAINT : REPLACE ENGINE MOUNTS
CAUSE : ENGINE MOUNTS ARE COLLAPSED
CORRECTION : REPLACED BOTH ENGINE MOUNTS

JOB NUMBER : 3 OPERATION 90FEZ OP. DESC. BODY
SALE TYPE : C TECHNICIAN NO(S). 01762
COMPLAINT : REPLACE FUEL DOOR BRACKET TO CORRECT DOOR NOT OPENING ISSUE
CAUSE : FUEL DOOR BRACKET IS NOT CLOSING CORRECTLY
CORRECTION : REPLACED FUEL DOOR BRACKET AND VERIFIED PROPER OPERATION
OF FUEL DOOR

JOB NUMBER : 4 OPERATION 80FEZ8400 OP. DESC. A/C SYSTEM
SALE TYPE : C TECHNICIAN NO(S). 01762
COMPLAINT : REPLACE SUN SENSOR ON DASH
CAUSE : SUN SENSOR CAP HAS FALLEN OFF
CORRECTION : REPLACED SUN SENSOR

JOB NUMBER : 5 OPERATION 13FEZ000 OP. DESC. COMP. WASH
SALE TYPE : I TECHNICIAN NO(S). 21549
COMPLAINT : PERFORM WASH & VACUUM SERVICE
CAUSE : ACCOUNT 61C
CORRECTION : SERVICE COMPLETE

JOB NUMBER : 6 OPERATION 80FEZ8500 OP. DESC. MISC/WIPER/WASHR/ETC
SALE TYPE : C TECHNICIAN NO(S). 01762
COMPLAINT : CLIENT STATES HORN SOUNDS STRANGE, CHECK OPERATION.
CAUSE : HORNS ARE ELECTRICALLY FAULTY
CORRECTION : REPLACED BOTH HORNS AND VERIFIED PROPER OPERATION

R.O NO. : 65615 R.O DATE : 03/25/2016 R.O TYPE : S
MILEAGE : 24474 ADVISOR NO. : 11203

JOB NUMBER : 1 OPERATION 00FEZYR OP. DESC. YEARLY SERVICE
SALE TYPE : C TECHNICIAN NO(S). 01762
COMPLAINT : COMPLETE YEARLY SERVICE
NO BRAKE FLUSH, JUST DONE FOR TRACK EVENT
CAUSE : YEARLY MAINTENANCE
CORRECTION : COMPLETED YEARLY SERVICE

JOB NUMBER : 2 OPERATION 00FEZZCERT OP. DESC. CERTIFICATION
SALE TYPE : C TECHNICIAN NO(S). 01762
COMPLAINT : PERFORM NEW POWER WARRANTY INSPECTION
CAUSE : CERTIFICATION INSPECTION REQUESTED
CORRECTION : PERFORMED POWER CERTIFICATION INSPECTION

JOB NUMBER : 3 OPERATION 80FEZ8500 OP. DESC. MISC/WIPER/WASHR/ETC
SALE TYPE : W TECHNICIAN NO(S). 01762
COMPLAINT : CLIENT STATES THE SENSOR OF FRONT OF DASH HAD THE COVER COME
OFF, PLEASE ADVISE.
CAUSE : SUN SENSOR COVER HAS COME OFF
CORRECTION : WARRANTY COVERAGE TO BE DETERMINED MONDAY 3-26

JOB NUMBER : 4 OPERATION 80FEZ8200 OP. DESC. CHARGNG/STARTNG/BATT
SALE TYPE : W TECHNICIAN NO(S). 01762
COMPLAINT : CLIENT STATES ONE TIME ELECTRICAL WARNING CAME ON, THEN WENT
OFF. PERFORM SCAN OUT WHEN CAR IS COMPLETE.
CAUSE : FOUND NO ABNORMAL ISSUES WITH VEHICLE.
CORRECTION : CLEARED ELECTRICAL FAULT FROM LOW VOLTAGE

JOB NUMBER : 5 OPERATION 90FEZ OP. DESC. BODY
SALE TYPE : W TECHNICIAN NO(S). 01762
COMPLAINT : CLIENT STATES THE FUEL DOOR DOES NOT OPEN WITH THE RELEASE
BUTTON EVERYTIME, PLEASE ADVISE.
CAUSE : FUEL DOOR MECHANISM IS FAULTY

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CORRECTION : WARRANTY COVERAGE TO BE DETERMINED MONDAY 3-26

JOB NUMBER : 6 OPERATION 80PEZ OP. DESC. ELECTRICAL SYSTEMS
SALE TYPE : W TECHNICIAN NO(S). 01762
COMPLAINT : CLIENT STATES THE PASSENGER MIRROR TILTS UP WHEN IN REVERSE,
PLEASE ADVISE.
CAUSE : FOUND EXTERIOR MIRRORS WORKING CORRECTLY

JOB NUMBER : 7 OPERATION 90PEZ9400 OP. DESC. INTERIORS & SEATS
SALE TYPE : W TECHNICIAN NO(S). 01762
COMPLAINT : CLIENT STATES THE DRIVERS SEAT HEATER COMES ON WHILE DRIVING
PLEASE ADVISE
CAUSE : SEAT HEATER OPERATING PROPERLY AT THIS TIME
CORRECTION : NO FAULTS FOUND, SWITCH AND HEATING ELEMENT ARE OPERATING
PROPERLY AT THIS TIME

JOB NUMBER : 8 OPERATION 13PEZ000 OP. DESC. COMP. WASH
SALE TYPE : I TECHNICIAN NO(S). 21548
COMPLAINT : PERFORM WASH & VACUUM SERVICE
CAUSE : ACCOUNT 61C
CORRECTION : SERVICE COMPLETE

R.O NO. : 60776 R.O DATE : 05/20/2015 R.O TYPE : S
MILEAGE : 17243 ADVISOR NO. : 11203

JOB NUMBER : 1 OPERATION 90PEZ9500 OP. DESC. INSTRUMENTS/DASH
SALE TYPE : W TECHNICIAN NO(S). 27948
COMPLAINT : VEHICLE TOWED-IN CHECK ENGINE LIGHT AND CONTROL PANEL
FAILURE LIGHTS ON
CAUSE : PERFORMED DEIS SCAN AND FOUND FAULTS P0491, AND P0492,
AIR INJECTION INSUFFICIENT FLOW.
CORRECTION : OPEN INSPECTION OF AIR INJECTION SYSTEM, FOUND VACUUM HOSE
OF OFF VACUUM TANK, NOT PROVIDING VACUUM TO THE SYSTEM.
REINSTALLED HOSE AND CLEARED CODES. TEST DROVE SEVERAL MILES
TO VERIFY REPAIR. LIGHT DID NOT COME ON, AND AIR INJECTION
READINESS TEST PASSED.

WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
60776

JOB NUMBER : 2 OPERATION 90PEZ9400 OP. DESC. INTERIORS & SEATS
SALE TYPE : W TECHNICIAN NO(S). 27948
COMPLAINT : CLIENT STATES THERE IS A BROKEN INTERIOR PART LAYING ON THE
DRIVERSIDE FLOOR.
CAUSE : FOUND SMALL LOWER DASHBOARD PANEL MISSING SCREW AND
FELL OFF
CORRECTION : REINSTALLED PANEL AND MISSING SCREW

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WARRANTY : CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.
60776

JOB NUMBER : 3 OPERATION 00FEZANOT OP. DESC. MPI
SALE TYPE : I TECHNICIAN NO(S). 27948
COMPLAINT : COMPLETE THE FERRARI MULTI-POINT INSPECTION REPORT
BATTERY TEST
TORQUE WHEELS
GENERAL HEALTH INSPECTION
CAUSE : FERRARI MULTI-POINT INSPECTION
CORRECTION : COMPLETED FERRARI MULTI-POINT INSPECTION
SEE THE ATTACHED DOCUMENT FOR MORE DETAILS.

JOB NUMBER : 4 OPERATION 00FEZ000 OP. DESC. COMP. WASH
SALE TYPE : I TECHNICIAN NO(S). 21548
COMPLAINT : PERFORM WASH & VACUUM SERVICE
CAUSE : ACCOUNT 61C
CORRECTION : SERVICE COMPLETE

R.O NO. : 60124 R.O DATE : 04/13/2015 R.O TYPE : S
MILEAGE : 16543 ADVISOR NO. : 11203

JOB NUMBER : 1 OPERATION 00FEZ0101 OP. DESC. SALES CHECK
SALE TYPE : I TECHNICIAN NO(S). 5431
COMPLAINT : CERTIFICATION INSPECTION COMPLETED.
PERFORM COMPRESSION TEST FOR CPO NEW POWER.
CORRECTION : COMPLETED CERTIFICATION INSPECTION WITH COMPRESSION TEST

JOB NUMBER : 2 OPERATION 00FEZNCEM OP. DESC. NC EMISSIONS INSP.
SALE TYPE : I TECHNICIAN NO(S). 5431
COMPLAINT : COMPLETE NORTH CAROLINA STATE INSPECTION
EMISSIONS TEST
CORRECTION : PERFORMED NORTH CAROLINA EMISSIONS INSPECTION

JOB NUMBER : 3 OPERATION 90FEZ9400 OP. DESC. INTERIORS & SEATS
SALE TYPE : I TECHNICIAN NO(S). 5431 27948
COMPLAINT : CLIENT STATES THE CUP HOLDER IS STUCK, PLEASE ADVISE
CORRECTION : REMOVE DASH PANEL TO REPLACE CUP HOLDER, FOUND DAMAGE FROM
PREVIOUS REPAIR TO HAZARD SWITCH THAT I HAD TO MEND, CLEAR E
LECTRICAL SYSTEM FAULTS AND CHECK FOR PROPER OPERATION

JOB NUMBER : 4 OPERATION 00FEDC OP. DESC. CLEAN FOR DELIVERY
SALE TYPE : I TECHNICIAN NO(S). 6577
COMPLAINT : CLEAN FOR DELIVERY

JOB NUMBER : 5 OPERATION 11FEZZ OP. DESC. CAMPAIGN
SALE TYPE : W TECHNICIAN NO(S). 5431
COMPLAINT : COMPLETE CAMPAIGN 423

CORRECTION : COMPLETED

WARRANTY : CLAIM NO. OPERATION NO CLAIM NO. OPERATION NO.
 60124

JOB NUMBER : 6 OPERATION 00FEZYR OP. DESC. YEARLY SERVICE
SALE TYPE : I TECHNICIAN NO(S) . 5431
COMPLAINT : COMPLETE YEARLY SERVICE
CAUSE : YEARLY MAINTENANCE
ORIGINAL : YEARLY MAINTENANCE
CAUSE
CORRECTION : COMPLETED YEARLY SERVICE
ORIGINAL : COMPLETED YEARLY SERVICE
CORRECTION

JOB NUMBER : 7 OPERATION 10FEZ1700 OP. DESC. ENG.COOLING SYS
SALE TYPE : I TECHNICIAN NO(S) . 5431
COMPLAINT : PERFORM COOLING SYSTEM SERVICE
CORRECTION : COMPLETED

JOB NUMBER : 8 OPERATION 50FEZ5100 OP. DESC. STEERING SYSTEM
SALE TYPE : I TECHNICIAN NO(S) . 5431
COMPLAINT : PERFORM STEERING SYSTEM SERVICE
CORRECTION : COMPLETED

JOB NUMBER : 9 OPERATION 10FEZ OP. DESC. ENGINE
SALE TYPE : I TECHNICIAN NO(S) . 5431
COMPLAINT :
 REPLACE SERPENTINE BELT AND WATER PUMP BELT
CORRECTION : COMPLETED

JOB NUMBER : 10 OPERATION 00FEZ OP. DESC. MAINTENANCE
SALE TYPE : I TECHNICIAN NO(S) . 01
COMPLAINT : REMOVED ILLEGAL WINDOW TINT

R.O NO. : 58357 R.O DATE : 12/04/2014 R.O TYPE : S
 MILEAGE : 16530 ADVISOR NO. : 11203

JOB NUMBER : 1 OPERATION 00FEZ0101 OP. DESC. SALES CHECK
SALE TYPE : C TECHNICIAN NO(S) . 5431
COMPLAINT : PERFORM CERTIFICATATION INSPECTION

JOB NUMBER : 2 OPERATION 00FEZDYL OP. DESC. DETAIL SERVICE
SALE TYPE : C TECHNICIAN NO(S) . 6577
COMPLAINT : DETAIL FOR SHOWROOM



**OFFICIAL
FERRARI DEALER**
ULRICH FRANKFURT



Datum: 26.03.2018

Berater:

Rechnung-Nr.: 13301 - 280491 - 4.Duplikat

Seite: 1 MA: 89

zu Auftrag: 27038 vom : 26.03.2018 Leistungsdatum : 26.03.2018

Ferrari **California** Farbe: rosso corsa ds 322 km-Stand: 33169
Fg-Nr: ZFFLJ65A990166952

Arb.Nr.	durchzuführende Arbeiten	BA	Anzahl AW	EUR
	Servolenkung Fehlermeldung und verschiedene Batterie Unterspannungs-Fehler ausgelesen und gelöscht Fahrzeug Durchsichtkontrolle durchgeführt - Luft,Wasser,Öl geprüft	16	25	450,00

HINWEIS: Aktionen 318,423 und 60 offen
Getrieberevision nötig ,
Stoßdämpfer hinten Ölverlust
Kardanwellenlager hi undicht(Simmerring)
Easy Entry ohne Funktion

Rechnungssumme netto	EUR	450,00
+19 % MwSt. von	EUR	450,00 85,50
Rechnungsendbetrag	EUR	535,50

Zahlbar netto Kasse sofort nach Erhalt der Rechnung.

Wir danken für den erteilten Auftrag und freuen uns auf Ihren nächsten Besuch in unserem Hause.
Bei Rückfragen stehen wir Ihnen jederzeit gerne zur Verfügung.

Autohaus Ulrich GmbH
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T. +49 69 300 348 0

info@ulrich.de
www.ferrari-frankfurt.de
Steuernr. 045/228/63247
USt-IDNr. DE 114 122 454

Geschäftsführer
Frank Otto Ulrich
HRB 31048 Frankfurt

Commerzbank AG
IBAN DE28 5008 0000 0290 0014 00
BIC DRESDEFF

ferrari.com



Datum: 09.07.2020

Berater: [REDACTED]

Hdl. USt.-IdNr: DE114122454

Rechnung-Nr.: 31134 - 201643 - 3.Duplikat

Seite: 1 MA: 109

zu Auftrag: 35769 vom : 06.07.2020 Leistungsdatum : 08.07.2020
Fahrzeug-Halter: Cowle, Morgan

Ferrari		California		Farbe: rosso corsa ds 322 km-Stand: 35960	
		Fg-Nr: ZFFLJ65A990166952			
Arb.Nr.	durchzuführende Arbeiten	BA	Anzahl AW	Einzelpr.	EUR
	Jahresinspektion durchgeführt, inkl. Ölfilter, Pollenfilter, Luftfilter, Bremsflüssigkeit und Keilriemen	16	46		910,80
	TPMS Fehlermeldung überprüft				
	Defekte Sensoren erneuert, dafür				
	Reifen ab- und angebaut	90	4x	32,50	130,00
	Neue TPMS Sensoren montiert	90	4x	8,00	32,00
	Räder ab- und angebaut	90	4x	6,00	24,00
	Angelieferte Finnen hinten erneuert	16	3		59,40
	Fahrzeugpflege ohne Berechnung				
<u>Zwischensumme Dienstleistungen:</u>					1.156,20

Teile-Nummer	Benennung	Menge *	Stückpr.	EUR
280466	ÖLFILTER	1,0	49,09	49,09
10261860	DICHTRING	1,0	0,40	0,40
SHUM	5W-40 SHELL HELIX ULTRA	11,0	26,69	293,59
214271	KEILRIEMEN WAPU	1,0	20,00	20,00
250070	KEILRIEMEN LIMA	1,0	44,31	44,31
235577	LUFTFILTER F12+CALIFORNIA	2,0	75,68	151,36
82035700	POLLENFILTER	1,0	62,89	62,89

CUSTOMER #: 17027

44557

FERRARI MASERATI OF CENTRAL FLORIDA, INC.

INVOICE



4891 Vineland Road
Orlando, FL 32811



PAGE 1

Repair Shop Registration Number: MV - 52408

SERVICE ADVISOR: 1016



COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
RED	09	FERRARI CALIFORNIA	ZFFLJ65A990166952		38214/38214	T952

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18SEP09 DD		18SEP2012	17:00 22OCT22		0.00	VISA	24FEB23

R.O. OPENED	READY	OPTIONS:	STK:166952	ENG:F136IB	1)8.3.4.4.1/	2)DE06021/
11:12 22OCT22	17:47 24FEB23					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CUSTOMER STATES HAD TO JUMP START, AUTHORIZED TO REPLACE BATTERY.

15FEZZ15 BATTERY							
1717 CPF					292.50		292.50
1 79649950 2EA BATTERY AGM ODYSSEY 49-950					399.00	399.00	399.00
1 BD Battery Disposal					1.50	1.50	1.50

FLD10 PROMOTIONAL DISCOUNT							
CPF					-29.25		-29.25

FPD10 PROMOTIONAL DISCOUNT							
CPF					-39.90		-39.90

PARTS: 399.00 LABOR: 292.50 OTHER: -67.65 TOTAL LINE A: 623.85

WHEN VEHICLE ARRIVED, IT HAD TO BE JUMP STARTED. ATTEMPTED TO CHARGE BATTERY, BATTERY WOULD NOT ACCEPT CHARGE. REPLACED BATTERY.

B CUSTOMER STATES WARNINGS FOR TPMS, COMFORT ENTRY, WINDOWS NEED

PROGRAMMING.

08FEZ ELECTRICAL SYSTEMS							
1717 CPF					0.00		0.00
PARTS: 0.00	LABOR: 0.00	OTHER: 0.00					TOTAL LINE B: 0.00

CLIENT REQUESTED QUOTE FOR NEW EASY ENTRY MODULE, AND CONVERTIBLE TOP MODULE, QUOTE ATTACHED. SET TIRE PRESSURE AND PERFORMED TPMS CALIBRATION. WARNING NO LONGER ILLUMINATED

C CUSTOMER STATES THAT THE CHECK ENGINE LIGHT IS ON. DIAGNOSE AND ADVISE.

CEL CUSTOMER STATES THAT THE CHECK ENGINE LIGHT IS ON. DIAGNOSE AND ADVISE.

1717 CPF					0.00		0.00
2 180046 2EA CLAMP					15.24	15.24	30.48

FPD10 PROMOTIONAL DISCOUNT

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	

* SHOP SUPPLY COSTS: We have added a charge equal to 9% of the total cost of labor and parts, not to exceed \$100.00, to the Repair Order. This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies and waste disposal. The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s.403.718].

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	PLEASE PAY THIS AMOUNT
------	--------------------	--	------------------------

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Customer X _____ Customer X _____

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: 17027

44557

FERRARI MASERATI OF CENTRAL FLORIDA, INC.

INVOICE



4891 Vineland Road
Orlando, FL 32811



PAGE 2

Repair Shop Registration Number: MV - 52408

SERVICE ADVISOR: 1016

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
RED	09	FERRARI CALIFORNIA	ZFFLJ65A990166952		38214/38214	T952

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18SEP09 DD		18SEP2012	17:00 22OCT22		0.00	VISA	24FEB23

R.O. OPENED	READY	OPTIONS:	STK:166952	ENG:F136IB	1)8.3.4.4.1/	2)DE06021/
11:12 22OCT22	17:47 24FEB23					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	
			CPF			-3.05	-3.05	
PARTS:		30.48	LABOR:	0.00	OTHER:	-3.05	TOTAL LINE C:	27.43

MULTIPLE LOW VOLTAGE ERRORS ARE STORED.

D CUSTOMER STATES TRUNK WILL NOT LATCH CHECK AND ADVISE.

08FEZ ELECTRICAL SYSTEMS

	1717	CPF				0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00

PERFORMED KEY FOB CALIBRATION (LOCK, UNLOCK, TRUNK.) TRUNK IS NOW CLOSING CORRECTLY

E** CUSTOMER REQUEST TO PERFORM ENGINE OIL AND FILTER CHANGE WITH SYNTHETIC OIL

SLOF CUSTOMER REQUEST TO PERFORM ENGINE OIL AND FILTER CHANGE WITH SYNTHETIC OIL

	1717	CPF				390.00	390.00
	1	M10261860	SERVICE GASKET 22- 30X 1.5		0.99	0.99	0.99
	10	550040837	SERVICE OIL/5W40 QHP		13.50	13.50	135.00
	1	280466	2EA OIL FILTER W/BY-PASS		58.86	58.86	58.86
	1	404	SERVICE BRAKE FLUID		49.16	49.16	49.16

FLD10	PROMOTIONAL DISCOUNT	CPF				-39.00	-39.00
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FPD10	PROMOTIONAL DISCOUNT	CPF				-24.40	-24.40
-------	----------------------	-----	--	--	--	--------	--------

PARTS:	244.01	LABOR:	390.00	OTHER:	-63.40	TOTAL LINE E:	570.61
--------	--------	--------	--------	--------	--------	---------------	--------

F** CAMPAIGN PERFORM CAMPAIGN 80 BRAKE FLUID RESEVOIR CAP

CAUSE: F

12FEZ CAMPAIGN 1

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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CUSTOMER #: 17027

44557

FERRARI MASERATI OF CENTRAL FLORIDA, INC.

INVOICE



4891 Vineland Road
Orlando, FL 32811



PAGE 3

Repair Shop Registration Number: MV - 52408

SERVICE ADVISOR: 1016



COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
RED	09	FERRARI CALIFORNIA	ZFFLJ65A990166952		38214/38214	T952

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18SEP09 DD		18SEP2012	17:00 22OCT22		0.00	VISA	24FEB23

R.O. OPENED	READY	OPTIONS:	STK:166952	ENG:F136IB	1)8.3.4.4.1/ 2)DE06021/
11:12 22OCT22	17:47 24FEB23				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
		1717	WF				(N/C)
1	810768	2EA	BRAKE FLUID RESERVOIR CAP				(N/C)
1	79641778	2EA	ADHESIVE LEAFLET RC78				(N/C)

FC: PART#: 810768 COUNT: 1

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

PERFORMED CAMPAIGN 80. INSPECTED BRAKE FLUID FOR CORRECT LEVEL AND CONDITION. FLUID IS CLEAN AND WITHIN SPECIFIED LEVEL. SCANNED VEHICLE FOR ERRORS IN NQS, NO ERRORS FOUND. PERFORMED NQS CYCLE 60, NQS REPLACEMENT, AND SAVED EXTENDED IDENTIFICATION PARAMETERS. NO CODES PRESENT IN NQS, PERFORM AVAILABLE ACTIVITY FOR NQS, UPDATE NQS SOFTWARE. REPLACED BRAKE RESERVOIR CAP WITH UPDATED UNIT. SCANNED VEHICLE FOR ERRORS, NO ERRORS FOUND. SCANNED OUT OF VEHICLE. The customer is aware that if there are any aftermarket components installed on the vehicle that involve the instrument cluster or inhibit the normal operation of the vehicle that the installation of the newly introduced software meant to couple the completion of Recall C2400078 may not operate as designed due to aftermarket components restricting the designed implementation.

CUSTOMER PAY SHOP CHARGE FOR REPAIR ORDER 55.28

DESCRIPTION	TOTALS
LABOR AMOUNT	682.50
PARTS AMOUNT	673.49
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	56.78
TOTAL CHARGES	1412.77
LESS INSURANCE	135.60
SALES TAX	82.93
PLEASE PAY THIS AMOUNT	1360.10

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CUSTOMER #: 17027

28430

FERRARI OF TAMPA BAY

2420 TAMPA ROAD
PALM HARBOR, FL 34683



INVOICE

DUPLICATE 1
PAGE 1

Repair Shop Registration Number: MV - 72012

SERVICE ADVISOR: 7043

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
RED	09	FERRARI CALIFORNIA	ZFFLJ65A990166952		40461/40506	T952	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18SEP09 DD		18SEP2012	17:00 05SEP24		305.00	CASH	21AUG25

R.O. OPENED	READY	OPTIONS:	STK:166952	ENG:F136IB 1)	8.3.4.4.1/
14:35 05SEP24	09:51 21AUG25	2)DE06021/			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A SUSPENSION LIGHT - C/S SUSPENSION CONTROL ERROR ILLUMINATED. PLEASE ADVISE

06FEZ0040 SUSPENSION LIGHT
7029 ISPF (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
40465 could not duplicate concern at this time. performed scan in. Fault stored but not currently present. C1001 Stored ECU MALFUNCTION (DEFECTIVE) - cleared fault and test drove vehicle without fault returning. checked operation

B** CHECK BATTERY
VINSP-28 CHECK BATTERY
7029 ISPF (N/C)

1 MT5-49/H8 INTERSTATE BATT (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00
40465

C** REAR BUMPER - CUSTOMER STATES PLEASE ADVISE ON REAR DIFFUSER REPAIR
09FEZ0119 REAR BUMPER
7029 CPF 762.50 762.50
1 84060800 2EA REAR BUMPER REINFORCEMENT 759.20 759.20 759.20

PARTS: 759.20 LABOR: 762.50 OTHER: 0.00 TOTAL LINE C: 1521.70
40465 replaced rear bumper support bracket and checked operation

10OFF PROMOTIONAL DISCOUNT FERRARI CLUB 10% OFF
CPF -152.17 -152.17

ENVIORMENTAL FEE 61.76
Additional work approved,
interior repairs - leather

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	LABOR AMOUNT	762.50
	PARTS AMOUNT	759.20
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES *	61.76
	TOTAL CHARGES	1583.46
	LESS INSURANCE	152.17
	SALES TAX	100.20
	PLEASE PAY THIS AMOUNT	1531.49

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CUSTOMER #: 17027

27670

FERRARI OF TAMPA BAY

2420 TAMPA ROAD
PALM HARBOR, FL 34683



INVOICE

PAGE 1

Repair Shop Registration Number: MV - 72012

SERVICE ADVISOR: 7043

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
RED	09	FERRARI CALIFORNIA	ZFFLJ65A990166952		39242/39245	T952	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18SEP09 DD		18SEP2012	17:00 02JAN24		195.00	CASH	20FEB24
R.O. OPENED	READY	OPTIONS: STK:166952 ENG:F136IB 1)8.3.4.4.1/ 2)DE06021/					
10:02 02JAN24	11:45 20FEB24						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	REAR BUMPER - C/S PLEASE ADVISE ON REAR DIFFUSER DAMAGE						
	09FEZ0119 REAR BUMPER						
	7029 ISPF						(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
removed rear diffuser, all tabs for mounting broken. declined repairs at this time. rear diffuser reinstalled under where pan is to prevent from falling since tabs are broken							
B	COMPARTMENT CONTROL - C/S PLEASE ADVISE ON MISSING TOP CONTROL CAP						
	09FEZ0134 COMPARTMENT CONTROL						
	7029 ISPF						(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
declined repairs							
C	62 POINT INSPECTION - C/S PLEASE PERFORM MPI						
	13FEZ001 62 POINT INSPECTION						
	7029 ISPF						(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00
D**	TRANSPORT - 27 MILES						
	11FEZ002 TRANSPORT						
	999 CTR2					0.00	0.00
						0.00	0.00
	VIPFA VIP Ferrari All					-176.00	-176.00
	SUBL MNM RETURN TRANSPORT						
	CTR2					176.00	176.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00



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DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	DESCRIPTION	TOTALS
			LABOR AMOUNT	0.00
			PARTS AMOUNT	0.00
			GAS, OIL, LUBE	0.00
			SUBLET AMOUNT	176.00
			MISC. CHARGES *	-176.00
			TOTAL CHARGES	0.00
			LESS INSURANCE	0.00
			SALES TAX	0.00
			PLEASE PAY THIS AMOUNT	0.00

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CUSTOMER #: 17027

27474



FERRARI OF TAMPA BAY
2420 TAMPA ROAD
PALM HARBOR, FL 34683

* INVOICE *

DUPLICATE 1
PAGE 1

Repair Shop Registration Number: MV - 72012

SERVICE ADVISOR: 7043

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
RED	09	FERRARI CALIFORNIA	ZFFLJ65A990166952		39052/39059	T952	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18SEP09	DD	18SEP2012	17:00 23OCT23		195.00	CASH	21DEC23
R.O. OPENED	READY	OPTIONS: STK:166952 ENG:F136IB 1)8.3.4.4.1/ 2)DE06021/					
11:31 23OCT23	13:00 21DEC23						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A INSPECT FOR OIL LEAKS - C/S PLEASE DIAGNOSE OIL LEAK
VINSP-23 INSPECT FOR OIL LEAKS

7042 ISPF (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
valve cover oil leak found during leak trace. provided est

B SUSPENSION and WHEELS - C/S PLEASE REPLACE REAR SHOCKS
06FEZ SUSPENSION and WHEELS

7042 CPF 2075.50 2075.50
2 247210 2EA REAR SHOCK ABSORBER 3132.07 3132.07 6264.14
2 157630 2EA BALL JOINT 221.28 221.28 442.56
PARTS: 6706.70 LABOR: 2075.50 OTHER: 0.00 TOTAL LINE B: 8782.20

replaced both rear shocks and bushings. complete

C** ENGINE - C/S PLEASE REPLACE VALVE COVER GASKET PER TECHNICIAN
RECOMMENDATION

01FEZZ ENGINE 7042 CPF 2695.00 2695.00
1 239179 2EA R.H. HEAD COVER GASKET 145.68 145.68 145.68
4 223982 2EA GASKET 11.35 11.35 45.40
1 229353 2EA GASKET 48.54 48.54 48.54
1 206273 2EA MASTIC CAF-4 63.16 63.16 63.16

PARTS: 302.78 LABOR: 2695.00 OTHER: 0.00 TOTAL LINE C: 2997.78
replaced passenger side valve cover gasket. leak no longer present.
complete

D** SUSPENSION and WHEELS - FOLLOWING REPLACEMENT OF LEFT REAR SHOCK,
TECHNICIAN FOUND FAULT PRESENT. PLEASE DIAGNOSE AND ADVISE

CAUSE: F

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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Customer X _____ Customer X _____

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CUSTOMER COPY

CUSTOMER #: 17027

27474

FERRARI OF TAMPA BAY

2420 TAMPA ROAD
PALM HARBOR, FL 34683



INVOICE

DUPLICATE 1
PAGE 2

Repair Shop Registration Number: MV - 72012

SERVICE ADVISOR: 7043

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
RED	09	FERRARI CALIFORNIA	ZFFLJ65A990166952		39052/39059	T952	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18SEP09 DD		18SEP2012	17:00 23OCT23		195.00	CASH	21DEC23
R.O. OPENED	READY	OPTIONS: STK:166952 ENG:F136IB 1)8.3.4.4.1/ 2)DE06021/					
11:31 23OCT23	13:00 21DEC23						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
	06PEZ		SUSPENSION and WHEELS				
			7042 WF				(N/C)
	1	247210	2EA REAR SHOCK ABSORBER				(N/C)
	1	157630	2EA BALL JOINT				(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00

after lr shock replacement suspension warning message is on.
scanned vehicle. short lr strut. swapped old shock back in. fault cleared. swapped new shock back in. fault comes back and will not clear. approved for spare parts warranty. replaced lr shock again. scanned and cleared faults. suspension is operating as designed at this time

E** LEATHER REPAIR - C/S PLEASE REPAIR LEATHER ABOVE VISORS							
11FEZ004 LEATHER REPAIR							
999 CPF					0.00		0.00
SUBL LEATHER REPAIR							
CPF					357.50		357.50
PARTS:	0.00	LABOR:	0.00	OTHER:	357.50	TOTAL LINE E:	357.50

FLD10 PROMOTIONAL DISCOUNT							
CPF					-477.05		-477.05
FDP10 PROMOTIONAL DISCOUNT							
CPF					-700.95		-700.95
ENVIORMENTAL FEE							100.00



WARRANTY DISCLAIMER ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PERFORMED BY THE DEALERSHIP AS IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR ACCESSORIES OR ANY REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DESCRIPTION	TOTALS
LABOR AMOUNT	4770.50
PARTS AMOUNT	7009.48
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	357.50
MISC. CHARGES *	100.00
TOTAL CHARGES	12237.48
LESS INSURANCE	1178.00
SALES TAX	774.17
PLEASE PAY THIS AMOUNT	11833.65

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

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Customer X _____ Customer X _____

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: 17027

26848

FERRARI OF TAMPA BAY

2420 TAMPA ROAD
PALM HARBOR, FL 34683



INVOICE

DUPLICATE 1
PAGE 1

Repair Shop Registration Number: MV - 72012

SERVICE ADVISOR: 7043

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
RED	09	FERRARI CALIFORNIA	ZFFLJ65A990166952		38609/38613	T952	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18SEP09 DE		18SEP2012	17:00 17APR23		195.00	CASH	19MAY23
R.O. OPENED	READY	OPTIONS:	STK:166952 ENG:F136IB 1)8.3.4.4.1/ 2)DE06021/				
07:59 17APR23	11:47 19MAY23						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A ROOF - C/S RHT INNOP. PLEASE ADVISE
09FEZ0106 ROOF

7042	CPF					390.00	390.00
PARTS:	0.00	LABOR:	390.00	OTHER:	0.00	TOTAL LINE A:	390.00

duplicated customer concern. top is stuck at windshield. latch drivers side will not release. manually released and top operated half way. seal on deck lid is stuck. cleaned and lubricated all seals. cleaned and lubricated all latches and operated top several times per day. 6 fault free operations in a row. top is operating as designed at this time.

B SEATS - C/S COMFORT ENTRY SEAT INNOP. PLEASE ADVISE

09FEZ0105 SEATS
7042 CPF 390.00 390.00

PARTS:	0.00	LABOR:	390.00	OTHER:	0.00	TOTAL LINE B:	390.00
--------	------	--------	--------	--------	------	---------------	--------

duplicated customer concern. checked seat function manually. check ok. checked steering column function manually. check ok. folding seat forward is recognized by seat module but no movement present to roll seat forward and steering column up for comfort entry functions. provided est for seat module

C LEATHER REPAIR - PLEASE ADVISE ON LEATHER REPAIR TO A PILLAR AND DRIVER'S SEAT BOLSTER

11FEZ004 LEATHER REPAIR
7042 ISPF (N/C)

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00
--------	------	--------	------	--------	------	---------------	------

D FUEL PUMPS and PIPES - C/S WHEN TRYING TO PUMP GAS, THE PUMP KEEPS CLICKING OFF EVEN THOUGH THE TANK ISN'T FULL. PLEASE ADVISE

DESCRIPTION	TOTALS
-------------	--------

LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE
------	--------------------	--

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Customer X _____ Customer X _____
ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: 17027

26848

FERRARI OF TAMPA BAY

2420 TAMPA ROAD
PALM HARBOR, FL 34683



INVOICE

DUPLICATE 1
PAGE 2

Repair Shop Registration Number: MV - 72012

SERVICE ADVISOR: 7043

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
RED	09	FERRARI CALIFORNIA	ZFFLJ65A990166952		38609/38613	T952	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18SEP09 DD		18SEP2012	17:00 17APR23		195.00	CASH	19MAY23
R.O. OPENED	READY	OPTIONS: STK:166952 ENG:F136IB 1)8.3.4.4.1/ 2)DE06021/					
07:59 17APR23	11:47 19MAY23						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

01FEZ0009 FUEL PUMPS and PIPES
7042 ISPF (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00
could not duplicate concern at this time. filled tank at shell gas station 3/4 without pump shut off. went back a second day and finished filling tank without pump shutting off early. operating as designed

E** INSPECT FOR OIL LEAKS - CUSTOMER REQUESTS ADDITIONAL DIAG FOR OIL LEAK. PLEASE ADVISE
VINSP-23 INSPECT FOR OIL LEAKS

7042 IF (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00
inspected and found drive shaft leaking grease and possible gear box input shaft seal leak. right side valve cover gasket leak. cleaned and leak trace powder applied, test driven and inspected

FLD10 PROMOTIONAL DISCOUNT CPF -78.00 -78.00
ENVIORMENTAL FEE 63.18



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DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	780.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	63.18
TOTAL CHARGES	843.18
LESS INSURANCE	78.00
SALES TAX	53.56
PLEASE PAY THIS AMOUNT	818.74

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Customer X _____ Customer X _____
ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

Repair Order Detail - Internal Copy

RO Number: 44557

RO Status:

Customer: XXXXXXXXXX
 Phone(s): Contact:
 Vehicle: ZFFLJ65A990166952

Main: 2009 CLFRN RED

Click to View Cust Copy
 Cell:

Mileage: 38,214
 Service advisor: 1016
 Tag number:

Payment type:
 Promised time: 05:00 PM
 Promised date: 10/22/2022

Waiter: No
 Estimate:
 Customer Comments: No

A CUSTOMER STATES HAD TO JUMP START, AUTHORIZED TO REPLACE BATTERY.

15FEZZ15	CPF	BATTERY	1.50	292.50
Tech(s): 1717				
				1
MISC	CPF	Battery Disposal		399.00
MISC	CPF	PROMOTIONAL DISCOUNT		1.50
MISC	CPF	PROMOTIONAL DISCOUNT		-29.25
MISC	CPF	PROMOTIONAL DISCOUNT		-39.90
Pts:	399.00	Lbr: 292.50	Other: -67.65	Total Line A: 623.85

B CUSTOMER STATES WARNINGS FOR TPMS, COMFORT ENTRY, WINDOWS NEED PROGRAMMING.

08FEZ	CPF	ELECTRICAL SYSTEMS	0.00	0.00
Tech(s): 1717				
Pts:	0.00	Lbr: 0.00	Other: 0.00	Total Line B: 0.00

C CUSTOMER STATES THAT THE CHECK ENGINE LIGHT IS ON. DIAGNOSE AND ADVISE.

CEL	CPF	CUSTOMER STATES THAT THE CHECK ENGINE LIGHT IS ON. DIAGNOSE AND ADVISE.	0.00	0.00
Tech(s): 1717				
				1
MISC	CPF	PROMOTIONAL DISCOUNT		30.48
MISC	CPF	PROMOTIONAL DISCOUNT		-3.05
Pts:	30.48	Lbr: 0.00	Other: -3.05	Total Line C: 27.43

D CUSTOMER STATES TRUNK WILL NOT LATCH CHECK AND ADVISE.

08FEZ	CPF	ELECTRICAL SYSTEMS	0.00	0.00
Tech(s): 1717				
Pts:	0.00	Lbr: 0.00	Other: 0.00	Total Line D: 0.00

E** CUSTOMER REQUEST TO PERFORM ENGINE OIL AND FILTER CHANGE WITH SYNTHETIC OIL

SLOF	CPF	CUSTOMER REQUEST TO PERFORM ENGINE OIL AND FILTER CHANGE WITH SYNTHETIC OIL	2.00	390.00
Tech(s): 1717				
				1
MISC	CPF	PROMOTIONAL DISCOUNT		244.01
MISC	CPF	PROMOTIONAL DISCOUNT		-39.00
MISC	CPF	PROMOTIONAL DISCOUNT		-24.40
Pts:	244.01	Lbr: 390.00	Other: -63.40	Total Line E: 570.61

F** CAMPAIGN PERFORM CAMPAIGN 80 BRAKE FLUID RESEVOIR CAP

12FEZ	WF	CAMPAIGN 1	1.00	172.19
-------	----	------------	------	--------

Repair Order Detail - Internal Copy

RO Number: 44557

RO Status:

Customer: XXXXXXXXXX
Phone(s): Contact:
Vehicle: ZFFLJ65A990166952

Main:
2009 CLFRN RED

[Click to View Cust Copy](#)
Cell:

Mileage: 38,214
Service advisor: 1016
Tag number:

Payment type:
Promised time: 05:00 PM
Promised date: 10/22/2022

Waiter: No
Estimate:
Customer Comments: No

Tech(s): 1717

1
Pts: 5.36 Lbr: 172.19 Other: 0.00 Total Line F: 177.55

Customer Pay	
Labor	682.50
Parts	673.49
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	-134.10
Total Charges**	1,221.89

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 11400

RO Status:

Customer:

Phone(s): Contact:

Vehicle: ZFFLJ65A990166952

Main:

2009 CLFRN

RED

[Click to View Cust Copy](#)

Cell:

Mileage: 7,666

Service advisor: 821

Tag number:

Payment type:

Waiter: No

Estimate:

~~~~~

|      |                          |      |                     |        |      |                    |
|------|--------------------------|------|---------------------|--------|------|--------------------|
| A    | PLEASE INSTALL REAR TIRE |      |                     |        |      |                    |
|      | 06FEZ                    | I    | SUSPENSION & WHEELS | 0.00   |      | 0.00               |
|      | Tech(s):                 | 383  |                     |        |      |                    |
| Pts: | 0.00                     | Lbr: | 0.00                | Other: | 0.00 | Total Line A: 0.00 |

~~~~~

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	0.00
Total Charges**	0.00

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 11317

RO Status:

Customer: Added by Conversions
 Phone(s): Contact:
 Vehicle: ZFFLJ65A990166952

Main: 2009 CLFRN RED

[Click to View Cust Copy](#)
 Cell:

Mileage: 7,631
 Service advisor: 821
 Tag number:

Payment type:

Waiter: No
 Estimate:
 Customer Comments: No

~~~~~				
A	C/S PLEASE PERFORM ANNUAL SERVICE.			
	00FEZ010	C	ANNUAL SERVICE	0.00
	Tech(s):	816		
Pts:	0.00	Lbr:	0.00	Other: 0.00 Total Line A: 0.00
~~~~~				

Customer Pay	0.00
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	0.00
Total Charges**	0.00

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 11312

RO Status:

Customer: Added by Conversions
 Phone(s): Contact:
 Vehicle: ZFFLJ65A990166952

Main: 2009 CLFRN RED

Click to View Cust Copy
 Cell:

Mileage: 7,627
 Service advisor: 821
 Tag number:

Payment type:

Waiter: No
 Estimate:
 Customer Comments: No

A	C/S VEHICLE WILL NOT START. PLEASE DIAGNOSE AND ADVISE.			
	01FEZ7001 W STARTER	0.00		0.00
	Tech(s): 816			
Pts:	0.00 Lbr:	0.00 Other:	0.00	Total Line A: 0.00

B	CAMPAIGN #310			
	12FEZ W CAMPAIGN 1	0.00		0.00
	Tech(s): 816			
Pts:	0.00 Lbr:	0.00 Other:	0.00	Total Line B: 0.00

C	CAMPAIGN 328			
	12FEZ001 W CAMPAIGN 2	0.00		0.00
	Tech(s): 816			
Pts:	0.00 Lbr:	0.00 Other:	0.00	Total Line C: 0.00

D	CAMPAIGN 332			
	12FEZ002 W CAMPAIGN 3	0.00		0.00
	Tech(s): 816			
Pts:	0.00 Lbr:	0.00 Other:	0.00	Total Line D: 0.00

E	CAMPAIGN #339			
	12FEZ003 W CAMPAIGN 4	0.00		0.00
	Tech(s): 816			
Pts:	0.00 Lbr:	0.00 Other:	0.00	Total Line E: 0.00

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	0.00
Total Charges**	0.00

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 10690

RO Status:

Customer: Added by Conversions
 Phone(s): Contact:
 Vehicle: ZFFLJ65A990166952

Main: 2009 CLFRN RED

Click to View Cust Copy
 Cell:

Mileage: 5,852
 Service advisor: 373
 Tag number:

Payment type:

Waiter: No
 Estimate:
 Customer Comments: No

A	C/S PLEASE REPAIR DAMAGE FROM ACCIDENT.					
	11FEZ006	C	BODY SHOP REPAIR	0.00	0.00	
	Tech(s): 383					
Pts:	0.00	Lbr:	0.00	Other:	0.00 Total Line A:	

B	C/S PLEASE TRANSPORT VEHICLE.					
	11FEZ002	C	TRANSPORT	0.00	0.00	
	Tech(s): 333					
Pts:	0.00	Lbr:	0.00	Other:	0.00 Total Line B:	

C	C/S PLEASE MOUNT AND BALANCE TWO NEW TIRES ON TWO NEW FRONT RIMS.					
	06FEZ0050	C	MOUNT 2 TIRES	0.00	0.00	
	Tech(s): 333					
Pts:	0.00	Lbr:	0.00	Other:	0.00 Total Line C:	

D	C/S PLEASE PERFORM 4 WHEEL ALIGNMENT.					
	06FEZ0052	C	FOUR WHEEL ALIGNMENT	0.00	0.00	
	Tech(s): 917					
Pts:	0.00	Lbr:	0.00	Other:	0.00 Total Line D:	

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	0.00
Total Charges**	0.00

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 10456

RO Status:

Customer: Added by Conversions

[Click to View Cust Copy](#)

Phone(s): Contact:

Main:

Cell:

Vehicle: ZFFLJ65A990166952

2009 CLFRN

RED

Mileage: 4,016

Payment type:

Waiter: No

Service advisor: 182

Estimate:

Tag number:

Customer Comments: No

~~~~~						
A	FOUND POWER STEERING FLUID CONTAMINATED ON ROUTINE FLUID INSPECTION. ADVISE					
	06FEZ0043	W	STEERING PUMP & TANK	0.00	0.00	
	Tech(s): 333					
Pts:	0.00	Lbr:	0.00	Other:	0.00 Total Line A: 0.00	
~~~~~						

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	0.00
Total Charges**	0.00

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 10440

RO Status:

Customer: Added by Conversions
 Phone(s): Contact:
 Vehicle: ZFFLJ65A990166952

Main: 2009 CLFRN RED

[Click to View Cust Copy](#)
 Cell:

Mileage: 4,014
 Service advisor: 373
 Tag number:

Payment type:

Waiter: No
 Estimate:
 Customer Comments: No

A	C/S BASED ON SCREW IN RIGHT REAR TIRE, PLEASE MOUNT AND BALANCE TWO NEW REAR TIRES.		
	06FEZ0050 C MOUNT 2 TIRES	0.00	0.00
	Tech(s): 537		
Pts:	0.00 Lbr: 0.00 Other: 0.00	Total Line A:	0.00

Customer Pay			0.00
Labor			0.00
Parts			0.00
Lube			0.00
Sublet			0.00
Miscellaneous/Shop Charge*			0.00
Total Charges**			0.00

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 10363

RO Status:

Customer:
 Phone(s): Contact:
 Vehicle: ZFFLJ65A990166952

Main:
 2009 CLFRN RED

Click to View Cust Copy
 Cell:

Mileage: 3,347
 Service advisor: 373
 Tag number:

Payment type:

Waiter: No
 Estimate:

A	C/S PLEASE PERFORM CAMPAIGN 324.		
	12FEZ W CAMPAIGN 1	0.00	0.00
	Tech(s): 917		
Pts:	0.00 Lbr:	0.00 Other:	0.00 Total Line A:

B	C/S PLEASE PERFORM CAMPAIGN 325.		
	12FEZ001 W CAMPAIGN 2	0.00	0.00
	Tech(s): 917		
Pts:	0.00 Lbr:	0.00 Other:	0.00 Total Line B:

C	C/S PLEASE PERFORM SAFETY CHECK AND FUNCTION CHECK.		
	13FEZ006 I CPO / VEHICLE INSPEC	0.00	0.00
	Tech(s): 917		
Pts:	0.00 Lbr:	0.00 Other:	0.00 Total Line C:

D	C/S TOP MAKES CLUNKING NOISE. ALSO OPENS TRUNK INADVERTENTLY PLEASE DIAGNOSE AND ADVISE.		
	09FEZ0106 W ROOF	0.00	0.00
	Tech(s): 917		
Pts:	0.00 Lbr:	0.00 Other:	0.00 Total Line D:

E	C/S PLEASE PERFORM FULL DETAIL.		
	11FEZ001 I BLACK OUT LIGHTS	0.00	0.00
	Tech(s): 917		
Pts:	0.00 Lbr:	0.00 Other:	0.00 Total Line E:

F	C/S PLEASE FILL VEHICLE WITH FUEL.		
	11FEZZ I FUEL VEHICLE	0.00	0.00
	Tech(s): 917		
Pts:	0.00 Lbr:	0.00 Other:	0.00 Total Line F:

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	0.00
Total Charges**	0.00

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 10283

RO Status:

Customer:
 Phone(s): Contact:
 Vehicle: ZFFLJ65A990166952

Main: 2009 CLFRN RED

Click to View Cust Copy
 Cell:

Mileage: 2,821
 Service advisor: 373
 Tag number:

Payment type:

Waiter: No
 Estimate:

A	C/S PLEASE PERFORM CAMPAIGN 318.					
	12FEZ	W	CAMPAIGN 1	0.00		0.00
	Tech(s): 917					
Pts:	0.00	Lbr:	0.00	Other:	0.00	Total Line A: 0.00

B	C/S PLEASE PERFORM CAMPAIGN 319.					
	12FEZ001	W	CAMPAIGN 2	0.00		0.00
	Tech(s): 917					
Pts:	0.00	Lbr:	0.00	Other:	0.00	Total Line B: 0.00

C	C/S WHEN CLOSING TOP, TRUNK STAYS OPEN. PLEASE DIAGNOSE AND ADVISE.					
	09FEZ0106	W	ROOF	0.00		0.00
	Tech(s): 917					
Pts:	0.00	Lbr:	0.00	Other:	0.00	Total Line C: 0.00

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	0.00
Total Charges**	0.00

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.

Repair Order Detail - Internal Copy

RO Number: 10184

RO Status:

Customer: XXXXXXXXXX

[Click to View Cust Copy](#)

Phone(s): Contact:

Main:

Cell:

Vehicle: ZFFLJ65A990166952

2009 CLFRN

RED

Mileage: 1,616

Payment type:

Waiter: No

Service advisor: 373

Estimate:

Tag number:

Customer Comments: Yes

A	C/S PLEASE PERFORM INTIAL PDI.			
	13FEZ I PDI 8 CYL		0.00	0.00
	Tech(s): 333			
Pts:	0.00 Lbr:	0.00 Other:	0.00	Total Line A: 0.00

B	C/S PLEASE CLEAN AND FUEL FOR SHOWROOM.			
	11FEZ001 I BLACK OUT LIGHTS		0.00	0.00
	Tech(s): 333			
Pts:	0.00 Lbr:	0.00 Other:	0.00	Total Line B: 0.00

C	C/S MARKER LIGHT IS OUT, PLEASE DIAGNOSE AND ADVISE.			
	09FEZ0130 C FRONT & REAR LIGHTS		0.00	0.00
	Tech(s): 333			
Pts:	0.00 Lbr:	0.00 Other:	0.00	Total Line C: 0.00

D	WHILE PERFORMING PDI, TECH NOTICED LEAK FROM GEARBOX. PLEASE DIAGNOSE AND ADVISE.			
	03FEZ C GEARBOX		0.00	0.00
	Tech(s): 333			
Pts:	0.00 Lbr:	0.00 Other:	0.00	Total Line D: 0.00

E	DURING PDI, TECH NOTICED WASHER NOZZLE NOT WORKING. PLEASE DIAGNOSE AND ADVISE.			
	09FEZ0132 C WINDSHLD & WASHER		0.00	0.00
	Tech(s): 333			
Pts:	0.00 Lbr:	0.00 Other:	0.00	Total Line E: 0.00

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge*	0.00
Total Charges**	0.00

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.