



13845 West Test Dr - Goodyear, AZ 85338
Phone: (623) 932-1818 www.yatesbuickgmc.com

SERVICE DEPARTMENT HOURS
7:00 a.m. to 6:00 p.m.
Monday - Friday
7:00 a.m. to 5:00 p.m. Saturday

| | |
|-------------------------------|-----------------|
| R/O Open Date | R/O Number |
| 03/07/17 | 12504/2 |
| R/O Close Date | Status |
| 03/15/17 | Reprint |
| Mileage In | Mileage Out |
| 53117 | 53117 |
| Service Advisor / Tag # | |
| ASHLEY SALINAS | |
| Vehicle Identification Number | |
| 1G6YX36D985600866 | |
| Delivery Date | In-Service Date |
| 04/29/08 | 04/29/08 |
| Color | License Number |
| BLACK | |

| | | | | | |
|------|----------|-------|------------|-------|----------------|
| | | | Work Phone | | |
| | | | Home Phone | | |
| Year | Make | Model | Body | Color | License Number |
| 2008 | CADILLAC | XLR-V | | BLACK | |

| DESCRIPTION OF SERVICE AND PARTS | AMOUNT |
|---|--------------------------------------|
| WORN AND NOISY 610 REPLACE BOTH REAR STRUTS AND REPLACE FRONT LINKS AND REPLACE REAR LINKS | |
| ----- | |
| #4 - MR VINSP19: INSPECT SUSPENSION AND STEERING SYSTEM MULTI-POINT INSPECT Caused by PERFORM COMPLIMENTARY INSPECTION, RECORD RESULTS FOR REVIEW. SERVICE ADVISOR WILL REVIEW RESULTS WITH CUSTOMER Tech: MAURICIO CASTELLANOS (569) Installed 20822934 :SL-*-N-LINK (07240-CK) 4@39.19 Installed 19302770 : 1@797.01 Installed 19302771 : 1@780.31 Sub Total: Labor: 750.00 Parts: 1734.08 Total: 2484.08 | 750.00 156.76 797.01 780.31 |
| ----- | |
| #5 - MR MPVI: MULTI-POINT VEHICLE INSPECTION 4 WHEEL ALIGNMENT Caused by CUSTOMER REQUEST SERVICE Tech: MAURICIO CASTELLANOS (569) Sub Total: Labor: .00 Parts: .00 Total: .00 53117 150 COMPLETED | |
| ----- | |
| #6 - MR ALIGN: PERFORM 4 WHEEL ALIGNMENT REPLACE 4 TIRES Tech: MAURICIO CASTELLANOS (569) Sub Total: Labor: 89.95 Parts: .00 Total: 89.95 53117 120 COMPLETED | 89.95 |

AS IS: The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either expressed or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profit, or income, or any other incidental damages.

TERMS: STRICTLY CASH OR ACCEPTABLE CREDIT CARD

I hereby authorize the repair work herein after set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. In the event any action is required to collect this amount, reasonable attorney fees will be awarded together with all costs incurred.

| | |
|-----------------------|--|
| LABOR | |
| PARTS | |
| DEDUCTIBLE | |
| SUBLET | |
| SHOP SUPPLIES | |
| HAZARDOUS MATERIALS | |
| SALES TAX OR TAX I.D. | |
| SPECIAL ORDER DEPOSIT | |
| DISCOUNTS | |
| TOTAL DUE | |

X

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Monday - Friday
7:00 a.m. to 5:00 p.m. Saturday

| | |
|-------------------------------|-----------------|
| R/O Open Date | R/O Number |
| 03/07/17 | 12504/3 |
| R/O Close Date | Status |
| 03/15/17 | Reprint |
| Mileage In | Mileage Out |
| 53117 | 53117 |
| Service Advisor / Tag # | |
| ASHLEY SALINAS | |
| Vehicle Identification Number | |
| 1G6YX36D985600866 | |
| Delivery Date | In-Service Date |
| 04/29/08 | 04/29/08 |
| Color | License Number |
| BLACK | |

| | | | | | |
|------------|----------|-------|-------------------------------|-----------------|----------------|
| Work Phone | | | Vehicle Identification Number | | |
| | | | 1G6YX36D985600866 | | |
| Home Phone | | | Delivery Date | In-Service Date | |
| | | | 04/29/08 | 04/29/08 | |
| Year | Make | Model | Body | Color | License Number |
| 2008 | CADILLAC | XLR-V | | BLACK | |

| DESCRIPTION OF SERVICE AND PARTS | AMOUNT |
|--|---------------------------|
| #7 - MR TIRE4: REPLACE 4 TIRES PER CUSTOMER REQUEST NITRO_FILL NTM-VSB9U3 3 YEAR AUTO CLUB MEMBERSHIP IRE BENEFIT, MAX \$800 PAY OUT Tech: EDUARDO GONZALEZ(632) Installed 19324571 : 2@372.91 Installed 88878793 : 2@247.00 Sub Total: Labor: 64.00 Parts: 1239.82 Total: 1303.82 | 64.00 745.82 494.00 |
| #8 - MR 9997: MISC. SHOP CHARGES Installed NITRO2 : 1@99.95 Sub Total: Labor: .00 Parts: 99.95 Total: 99.95 | 99.95 |
| #9 - MR 441A: NITRO_FILL NTM-VSB9U3 3 YEAR AUTO CLUB MEMBERSHIP Tech: EDUARDO GONZALEZ(632) Sub Total: Labor: .00 Parts: .00 Total: .00 | |

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TERMS: STRICTLY CASH OR ACCEPTABLE CREDIT CARD

I hereby authorize the repair work herein after set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. In the event any action is required to collect this amount, reasonable attorney fees will be awarded together with all costs incurred.

| | |
|-----------------------|---------|
| LABOR | 926.95 |
| PARTS | 3147.76 |
| DEDUCTIBLE | .00 |
| SUBLET | .00 |
| SHOP SUPPLIES | .00 |
| HAZARDOUS MATERIALS | .00 |
| SALES TAX OR TAX I.D. | .00 |
| SPECIAL ORDER DEPOSIT | .00 |
| DISCOUNTS | .00 |
| TOTAL DUE | 4074.71 |

X

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 Monday - Friday
 7:00 a.m. to 5:00 p.m. Saturday

| | |
|-------------------------|-------------|
| R/O Open Date | R/O Number |
| 07/09/15 | 423670/2 |
| R/O Close Date | Status |
| 07/09/15 | Reprint |
| Mileage In | Mileage Out |
| 41472 | 41472 |
| Service Advisor / Tag # | |
| ASHLEY SALINAS | |

| | | | | | |
|------|----------|-------|------------|-------------------------------|-----------------|
| | | | Work Phone | Vehicle Identification Number | |
| | | | | 1G6YX36D985600866 | |
| | | | Home Phone | Delivery Date | In-Service Date |
| | | | | 04/29/08 | 04/29/08 |
| Year | Make | Model | Body | Color | License Number |
| 2008 | CADILLAC | XLR-V | | BLACK | |

| DESCRIPTION OF SERVICE AND PARTS | AMOUNT |
|---|--------|
| PROMOTION. Caused by MAINTENANCE RECOMMENDATION BASED ON TIME OR MILEAGE. E. Tech: HOUSE TECHNICIAN(999) Sub Total: Labor: 20.00 Parts: .00 Total: 20.00 MAINTENANCE RECOMMENDATION BASED ON TIME OR MILEAGE. E. --- PERFORM COMPUTER SPIN BALANCE. ROADFORCE MEASUREMENT LF 16 RF 8 LR 23 RR 21 ROADFORCE LIMIT FOR P TIRES 20 LB | 20.00 |
| #4 - MR 02GCZVA6: REPLACE BATTERY Tech: HOUSE TECHNICIAN(999) --- REPLACE BATTERY AND CLEAN TERMINALS | 24.95 |

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TERMS: STRICTLY CASH OR ACCEPTABLE CREDIT CARD

I hereby authorize the repair work herein after set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. In the event any action is required to collect this amount, reasonable attorney fees will be awarded together with all costs incurred.

| | |
|-----------------------|--------|
| LABOR | 78.45 |
| PARTS | 234.39 |
| DEDUCTIBLE | .00 |
| SUBLET | .00 |
| SHOP SUPPLIES | .00 |
| HAZARDOUS MATERIALS | .00 |
| SALES TAX OR TAX I.D. | .00 |
| SPECIAL ORDER DEPOSIT | .00 |
| DISCOUNTS | .00 |
| TOTAL DUE | 312.84 |

X

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Monday - Friday
7:00 a.m. to 5:00 p.m. Saturday

| | |
|-------------------------------|-----------------|
| R/O Open Date | R/O Number |
| 02/03/14 | 398322/1 |
| R/O Close Date | Status |
| 02/03/14 | Reprint |
| Mileage In | Mileage Out |
| 36046 | 36046 |
| Service Advisor / Tag # | |
| MICHAEL OLAGUE | |
| Vehicle Identification Number | |
| 1G6YX36D985600866 | |
| Delivery Date | In-Service Date |
| 04/29/08 | 04/29/08 |
| Color | License Number |
| BLACK | |

| | | | |
|------------|----------|-------|-------------------------------|
| Year | Make | Model | Body |
| 2008 | CADILLAC | XLR-V | |
| Work Phone | | | Vehicle Identification Number |
| | | | 1G6YX36D985600866 |
| Home Phone | | | Delivery Date |
| | | | 04/29/08 |
| | | | In-Service Date |
| | | | 04/29/08 |
| | | | Color |
| | | | BLACK |
| | | | License Number |
| | | | |

| DESCRIPTION OF SERVICE AND PARTS | AMOUNT |
|--|--------|
| Cell: _____ Email: _____ | |
| #1 - MR 20GCZ: REPLACE FRONT RIGHT WHEEL Tech: HOUSE TECHNICIAN(999) Sub Total: Labor: .00 Parts: .00 Total: .00 --- PASSANGER FRONT TIRE MOUNTED AND BALANCED | |
| #2 - MR 07GCZALAW: FRONT END ALIGNMENT. Caused by RECOMMEND EVERY 12 MONTHS/12000 MILES. Tech: OMAR IBARRA(134) Sub Total: Labor: 79.95 Parts: .00 Total: 79.95 RECOMMEND EVERY 12 MONTHS/12000 MILES. --- PERFORM 2 WHEEL FRONT ALIGNMENT. ADJUST TO MANUFACTURE SP ECIFICATIONS. | 79.95 |
| #3 - MR 02GCZROBA: ROTATE AND BALANCE TIRES Tech: HOUSE TECHNICIAN(999) --- PERFORM COMPUTER SPIN BALANCE. | |

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TERMS: STRICTLY CASH OR ACCEPTABLE CREDIT CARD

I hereby authorize the repair work herein after set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. In the event any action is required to collect this amount, reasonable attorney fees will be awarded together with all costs incurred.

| | |
|-----------------------|--------|
| LABOR | 79.95 |
| PARTS | 795.00 |
| DEDUCTIBLE | .00 |
| SUBLET | .00 |
| SHOP SUPPLIES | .00 |
| HAZARDOUS MATERIALS | .00 |
| SALES TAX OR TAX I.D. | .00 |
| SPECIAL ORDER DEPOSIT | .00 |
| DISCOUNTS | .00 |
| TOTAL DUE | 874.95 |

X

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 Monday - Friday
 7:00 a.m. to 5:00 p.m. Saturday

| | |
|-------------------------------|-----------------|
| R/O Open Date | R/O Number |
| 04/10/13 | 385202/2 |
| R/O Close Date | Status |
| 04/15/13 | Reprint |
| Mileage In | Mileage Out |
| 32743 | 32743 |
| Service Advisor / Tag # | |
| JASON SCHULZ | |
| Vehicle Identification Number | |
| 1G6YX36D985600866 | |
| Delivery Date | In-Service Date |
| 04/29/08 | 04/29/08 |
| Color | License Number |
| BLACK | |

| | | |
|------------|----------|-------|
| Work Phone | | |
| Home Phone | | |
| Year | Make | Model |
| 2008 | CADILLAC | XLR-V |
| Body | | |

| DESCRIPTION OF SERVICE AND PARTS | AMOUNT |
|--|--------|
| Tech: OMAR IBARRA (134) Sub Total: Labor: 142.50 Parts: .00 Total: 142.50 FRONT BRAKE PADS DOWN TO 3MM --- REPLACE FRONT BRAKE PADS AND MACHINE ROTORS | 142.50 |
| #3 - MR 23GCZAFSHO: REPLACE REAR BRAKE PADS OR SHOES, MACHINE ROTORS/D RUMS. Caused by REAR BRAKE PADS DOWN TO 3MM Tech: OMAR IBARRA (134) REAR BRAKE PADS DOWN TO 3MM --- REPLACE REAR BRAKE PADS AND MACHINE ROTORS | 142.50 |

| | | |
|--|-----------------------|---------|
| AS IS The only warranties applying to this part(s) are those which may be offered by the manufacturer and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. In the event any action is required to collect this amount, reasonable attorney fees will be awarded together with all costs incurred. | LABOR | 1043.63 |
| TERMS STRICTLY CASH OR ACCEPTABLE CREDIT CARD I hereby authorize the repair work herein after set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. In the event any action is required to collect this amount, reasonable attorney fees will be awarded together with all costs incurred. | PARTS | 750.31 |
| | DEDUCTIBLE | .00 |
| | SUBLET | .00 |
| | SHOP SUPPLIES | .00 |
| | HAZARDOUS MATERIALS | .00 |
| | SALES TAX OR TAX I.D. | .00 |
| | SPECIAL ORDER DEPOSIT | .00 |
| | DISCOUNTS | .00 |
| | TOTAL DUE | 1793.94 |

X
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 Monday - Friday
 7:00 a.m. to 5:00 p.m. Saturday

| | |
|-------------------------------|-----------------|
| R/O Open Date | R/O Number |
| 01/19/13 | 381628/1 |
| R/O Close Date | Status |
| 01/23/13 | Reprint |
| Mileage In | Mileage Out |
| 31452 | 31452 |
| Service Advisor / Tag # | |
| JASON SCHULZ | |
| Vehicle Identification Number | |
| 1G6YX36D985600866 | |
| Delivery Date | In-Service Date |
| 04/29/08 | 04/29/08 |
| Color | License Number |
| BLACK | |

| | | | | | |
|------------|----------|-------|-------------------------------|-------|-----------------|
| Work Phone | | | Vehicle Identification Number | | |
| | | | 1G6YX36D985600866 | | |
| Home Phone | | | Delivery Date | | In-Service Date |
| | | | 04/29/08 | | 04/29/08 |
| Year | Make | Model | Body | Color | License Number |
| 2008 | CADILLAC | XLR-V | | BLACK | |

| DESCRIPTION OF SERVICE AND PARTS | AMOUNT |
|--|--------|
| Cell: _____ Email: _____ #1 - MR 02GCZF2: MOBIL 1 FULL SYNTHETIC LUBE OIL AND FILTER CHANGE Caused by REGULAR SCHEDULED MAINTENANCE DUE BY TIME OR MILES Tech: HOUSE TECHNICIAN(999) Sub Total: Labor: .00 Parts: .00 Total: .00 REGULAR SCHEDULED MAINTENANCE DUE BY TIME OR MILES . --- CHASSIS LUBRICATION, CHANGE ENGINE OIL AND F ILTER. CHECK AIR FILTER, CHECK TIRE PRESSURE, CHEC K FLUID LEVELS, TOP AS NEEDED. | |
| #2 - MR 02GCZB1: GM GOODWRENCH MULTI-POINT VEHICLE INSPECTION. Caused by RECORD ALL VEHICLE OBSERVATIONS ON INSPECTION REPO RT. Tech: HOUSE TECHNICIAN(999) Sub Total: Labor: .00 Parts: .00 Total: .00 RECORD ALL VEHICLE OBSERVATIONS ON INSPECTION REPO RT. --- PERFORM COMPLIMENTARY INSPECTION. RECORD B RAKE AND TIRE MEASUREMENTS. SERVICE ADVISOR WILL R EVIEW RESULTS WITH CUSTOMER. | |
| #3 - MR 99GCZ: Tech: HOUSE TECHNICIAN(999) Sub Total: Labor: .00 Parts: .00 Total: .00 | |

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| | |
|-----------------------|--|
| LABOR | |
| PARTS | |
| DEDUCTIBLE | |
| SUBLET | |
| SHOP SUPPLIES | |
| HAZARDOUS MATERIALS | |
| SALES TAX OR TAX I.D. | |
| SPECIAL ORDER DEPOSIT | |
| DISCOUNTS | |
| TOTAL DUE | |



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 Monday - Friday
 7:00 a.m. to 5:00 p.m. Saturday

| | |
|-------------------------|-------------|
| R/O Open Date | R/O Number |
| 01/19/13 | 381628/2 |
| R/O Close Date | Status |
| 01/23/13 | Reprint |
| Mileage In | Mileage Out |
| 31452 | 31452 |
| Service Advisor / Tag # | |
| JASON SCHULZ | |

| | | | | | |
|------|----------|-------|------------|-------------------------------|-----------------|
| | | | Work Phone | Vehicle Identification Number | |
| | | | | 1G6YX36D985600866 | |
| | | | Home Phone | Delivery Date | In-Service Date |
| | | | | 04/29/08 | 04/29/08 |
| Year | Make | Model | Body | Color | License Number |
| 2008 | CADILLAC | XLR-V | | BLACK | |

| DESCRIPTION OF SERVICE AND PARTS | AMOUNT |
|---|----------|
| <p>#4 - MR 40GCZ: DURING INSPECTION, TECH FOUND OIL PAN LEAKING, VERIFIED BY SERVICE MANAGER Caused by FOUND OIL PAN GASKET LEAKING. Tech: HOUSE TECHNICIAN(431) FOUND OIL PAN GASKET LEAKING. --- REPL OIL PAN GASKET, OIL AND FILTER, CK ALIGNMENT TEST DRIVE NO MORE OIL LEAK</p> | Warranty |
| <p>#5 - MR 40GCZ01: CRACK IN SUSP LEVEL SENSOR Caused by FOUND SUSPENSION LEVEL SENSOR CRACK. NEED TO REPLACE. Tech: HOUSE TECHNICIAN(431) FOUND SUSPENSION LEVEL SENSOR CRACK. NEED TO REPLACE. --- REPLACE SUSPENSION LEFT FRONT ELECTRONIC LEVEL SENSOR.</p> | Internal |

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| | |
|-----------------------|--------|
| LABOR | 463.28 |
| PARTS | 390.71 |
| DEDUCTIBLE | .00 |
| SUBLET | .00 |
| SHOP SUPPLIES | .00 |
| HAZARDOUS MATERIALS | .00 |
| SALES TAX OR TAX I.D. | .00 |
| SPECIAL ORDER DEPOSIT | .00 |
| DISCOUNTS | .00 |
| TOTAL DUE | 853.99 |

X

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