

Supply Chain

Improving supply chain
transparency, managing
risk, and saving time



TELUS Supply Chain

In today's world of complex global supply chains and consumer demand for brand trust, provenance and sustainable credentials, achieving full transparency of your supply chain is key to unlocking a competitive advantage and streamlining due diligence activity.

Understanding the origins of your product gives you the opportunity to collaborate with your supply base and proactively manage risk. Building strategic relationships with your suppliers, sharing insight and data to secure continuity of supply.

TELUS Supply Chain facilitates easy collaboration with your supply chain partners, providing retailers, manufacturers and foodservice operators a centralized platform to improve security of supply with end-to-end visibility of the supply chain. With all product and due diligence information held in one centralized and secure location, your team can easily access, search and share information, as well as invite suppliers onto the platform to manage their own documentation, reducing the administrative burden on your internal teams.

Improved insight into your direct and indirect supply chains will help you tackle mutually beneficial areas such as sustainability and provenance, increasing brand trust by evidencing credentials and marketing good news stories.

Solution insights



73,000
sites in 118 countries



600,000+
audits in 14 languages



124,500
supply chains



2,840
product categories



3,400
GLOBALG.A.P. certificates



Providing customers with insight tools from Cool Farm Alliance

Trusted by over 33,000 brands

We help some of the world's most recognised sustainability brands evidence their sustainability credentials.



coles

M&S
Field to Fork



*Figures accurate as of February 2021.



Visualize your suppliers

Map your entire supply chain network back to source, capturing key due diligence requirements and actioning at every stage of the product journey.

Reinvest your time

Reduce the administrative burden on your teams by inviting suppliers to upload and manage their own compliance documentation, in line with your requirements.

Prove provenance

Understanding the origins of your product gives you the opportunity to build a more direct supply chain. Improving dependability and ensuring you are growing your business with the right supply chain partners.

Assessments

Create and manage audits and site assessments in the cloud. Embedded validation rules ensure that accurate, consistent data is captured, whilst bespoke validation tools allow you to report on performance across any of your brand agendas. Safeguarding your brand reputation and differentiating you from competitors.

Dynamic risk management

Define and manage risks in your supply chain with embedded sourcing criteria, helping you to identify areas of vulnerability that require your attention.

Evidence your sustainability credentials

Evidence sustainability related credentials and drive continuous sustainability performance, identifying improvements and opportunities with assessments and Global G.A.P. certifications.

Build and underpin trust

Use the data collected from your supply chain as real-time evidence, demonstrating how you are progressing on your brand commitments and articulate these through good news stories for a competitive advantage.

Targeted insights

Access and trend data at scale through Interactive dashboards. System-generated alerts and focused analytics tools help you spot trends over time, driving timely business decisions and immediately responding to any problems.

What our customers say about TELUS Supply Chain



“TELUS Supply Chain enables our suppliers to self-assess themselves against Unilever’s sustainable initiative code and identify good stories or areas for improvement. Understanding that we have to make a real difference in sustainability terms and being able to communicate this through our brands is leading us to create new ways of working with our suppliers. Our communication down the supply chain has significantly improved, we now know how many suppliers we have, their locations and what they are supplying to us. This level of transparency is key to that drive for sustainability.”

Andrea Granier
Procurement Operation Manager, Unilever



“TELUS Supply Chain is one of the key programs we use to gather, monitor and manage the due diligence data and documentation from our global supply base. We’re not just talking about GLOBALG.A.P. (GG) certificates, we’re talking about quality agreements, traceability data, pesticide lists, residue reports and a wide range of other information which we need on a daily basis in order to comply with our customer requirements.”

Ben Horsbrugh
Director of Quality Management, Greenyard Fresh Group

Connecting food and farming supply chains for a safer sustainable future.

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