

Certified Device List for Merck EFCU's Mobile Banking Application

All devices listed are certified to work with the credit union's mobile banking application. If your device is not listed here, we are unable to assist with any application issues you have with the mobile banking application. We are happy to report any defects to our mobile banking application provider, but we would not be able to provide troubleshooting assistance or a timeline for resolution of the defect.

Brand/ Manufacturer	Model	Max OS Supported	Biometric Supported
Apple	iPhone 6	iOS12	Y
Apple	iPhone 6 Plus	iOS12	Y
Apple	iPhone 6S	iOS14	Y
Apple	iPhone 6S Plus	iOS14	Y
Apple	iPhone 7	iOS14	Y
Apple	iPhone 7 Plus	iOS14	Y
Apple	iPhone 8	iOS14	Y
Apple	iPhone 8 Plus	iOS14	Y
Apple	iPhone 11	iOS14	Y
Apple	iPhone 11 Pro	iOS14	Y
Apple	iPhone 11 Pro Max	iOS14	Y
Apple	iPhone 12 Mini	iOS14	Y (Face ID)
Apple	iPhone 12	iOS14	Y (Face ID)
Apple	iPhone 12 Pro	iOS14	Y (Face ID)
Apple	iPhone 12 Pro Max	iOS14	Y (Face ID)
Apple	iPhone SE	iOS14	Y
Apple	iPhone X	iOS14	Y
Apple	iPhone XR	iOS14	Y
Apple	iPhone XS	iOS14	Y
Apple	iPhone XS Max	iOS14	Y
Google	Pixel 2	Android 11	Y
Google	Pixel 2 XL	Android 11	Y
Google	Pixel 3	Android 11	Y
Google	Pixel 3 XL	Android 11	Y
Google	Pixel 4	Android 11	Y
HTC	One M9	Android 7	N



Brand/ Manufacturer	Model	Max OS Supported	Biometric Supported
Huawei	Nexus 6P	Android 8.1	Y
LG	G5	Android 8	Y
LG	G7 ThinQ	Android 9	Y
LG	K20 Plus	Android 7	Y
LG	Stylus 3	Android 7	Y
LG	V10	Android 7	Y
LG	V20	Android 8	Y
LG	V30	Android 9	Y
LG	V40 Thin Q	Android 9	Y
LG	V50 Thin Q	Android 9	Y
Motorola	Moto G7	Android 9	Y
Motorola	Moto Z2 Force	Android 9	Y
Motorola	Moto Z2 Play	Android 9	Y
Motorola	Moto Z Force Droid	Android 8	Y
Motorola	Moto Z3	Android 11	Y
One Plus	6T	Android 9	Y
One Plus	7 Pro	Android 9	Y
Samsung	Galaxy Fold	Android 11	Y
Samsung	Galaxy J7	Android 9	N
Samsung	Galaxy Note 5	Android 7	Y
Samsung	Galaxy Note 8	Android 8	Y
Samsung	Galaxy Note 9	Android 10	Y
Samsung	Galaxy Note 10	Android 11	Y
Samsung	Galaxy Note 10+	Android 11	Y
Samsung	Galaxy S6	Android 7	Y
Samsung	Galaxy S6 Edge	Android 7	Y
Samsung	Galaxy S6 Edge Plus	Android 7	Y
Samsung	Galaxy S7	Android 8	Y
Samsung	Galaxy S7 Active	Android 7	Y
Samsung	Galaxy S7 Edge	Android 8	Y



Brand/ Manufacturer	Model	Max OS Supported	Biometric Supported
Samsung	Galaxy S8	Android 9	Y
Samsung	Galaxy S8 Plus	Android 9	Y
Samsung	Galaxy S9	Android 10	Y
Samsung	Galaxy S9 Plus	Android 10	Y
Samsung	Galaxy S10	Android 11	Y
Samsung	Galaxy S10E	Android 11	Y
Samsung	Galaxy S10+	Android 11	Y
Samsung	Galaxy S20	Android 11	Y