UNITY CX

Installation Guide

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INSTALLATION GUIDE

Unity CX allows users to access the Unity Desktop, Unity Agent, Unity Supervisor and Unity Reception applications from inside Microsoft Teams.
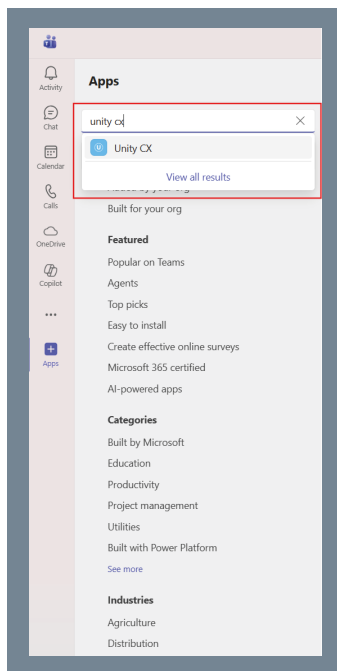

FIRST TIME INSTALLATION

To access the Microsoft Teams applications interface:

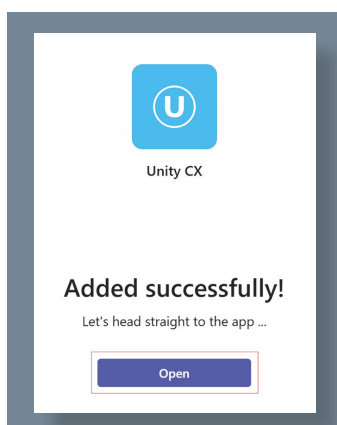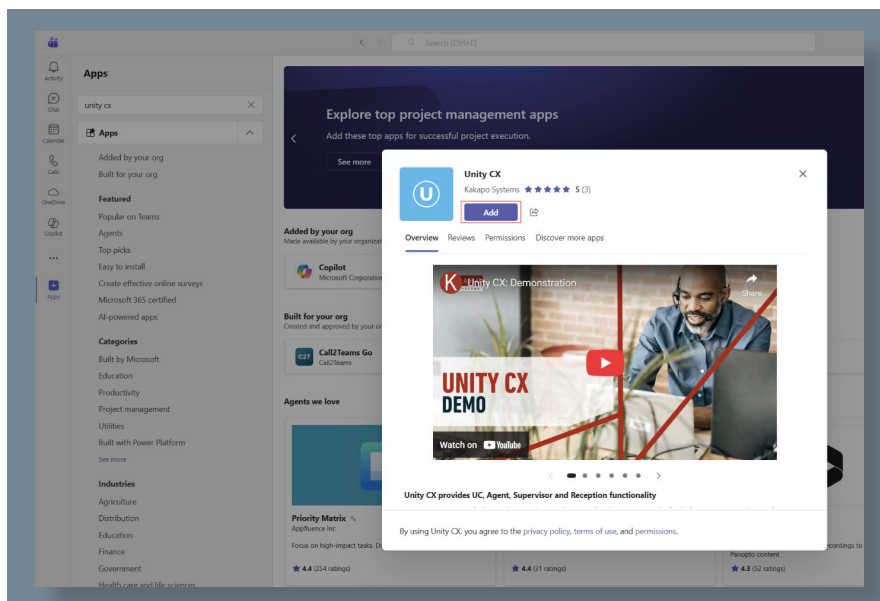Click on the Apps icon on the left side of the Microsoft Teams interface.
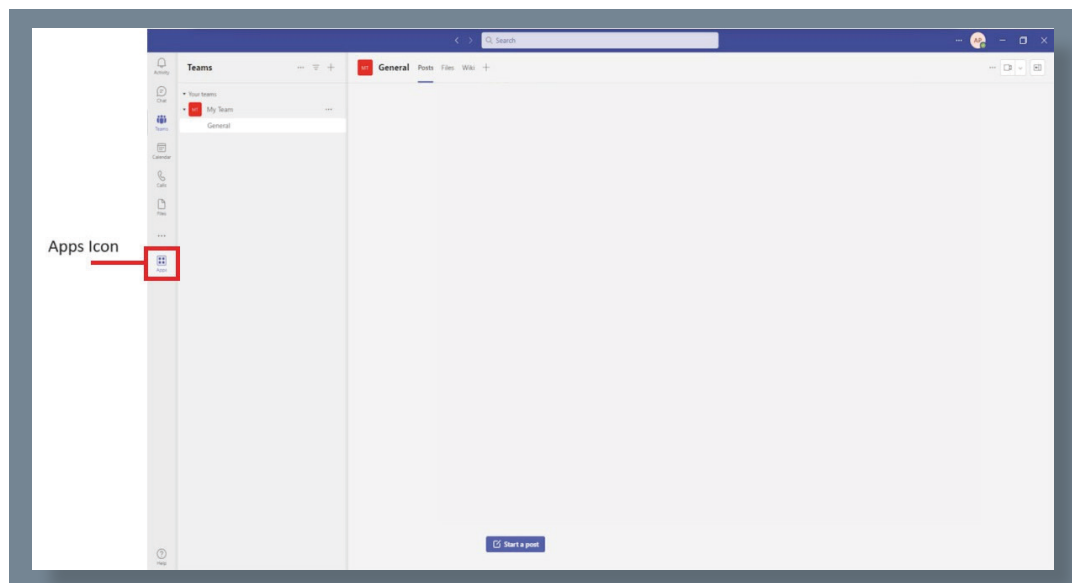
THE APPLICATIONS PAGE

The applications page allows users to view, add and upload new applications. Use the search bar provided and enter Unity CX.
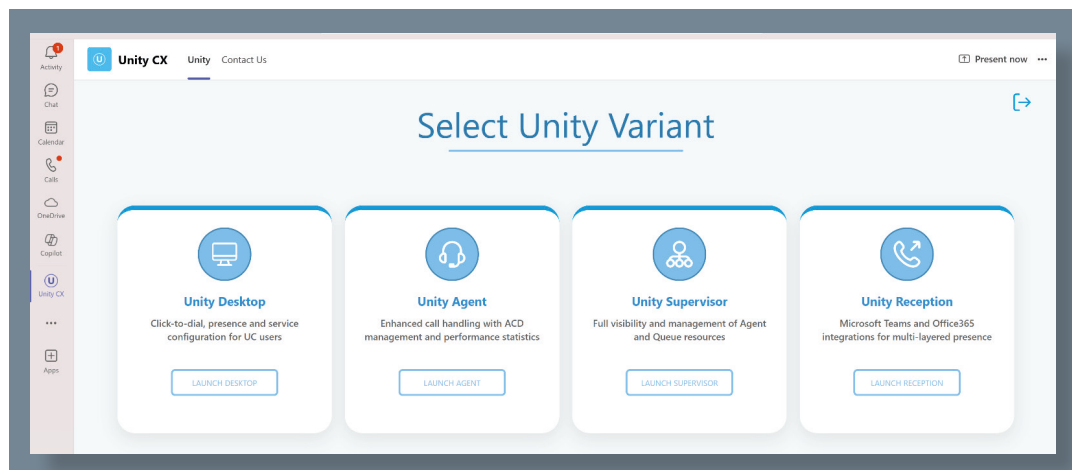
Select Add.

Microsoft Teams will then present you with the following message. Select Open.

Unity CX will then load within Microsoft Teams and request login credentials from the user.

After entering credentials, the user will be prompted to select the Unity application they wish to run. This will be dependent on the license(s) assigned to the individual user.

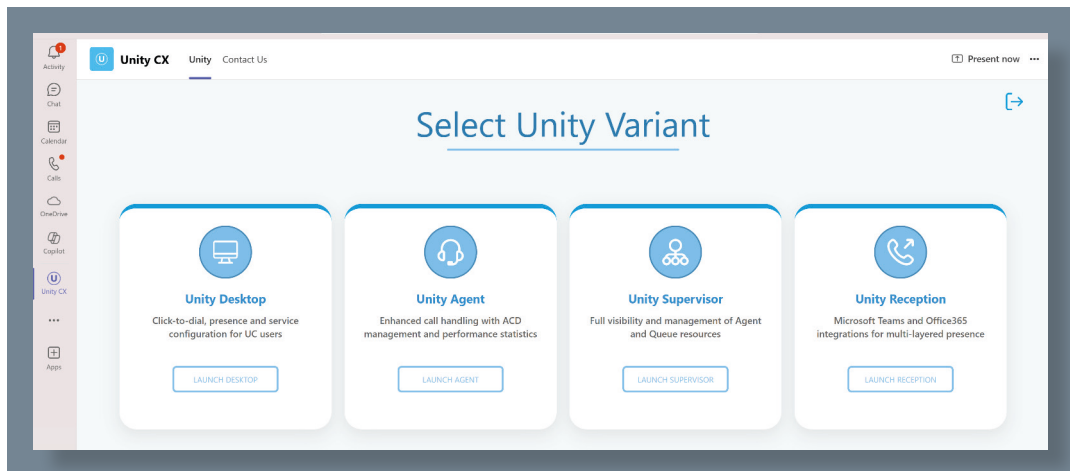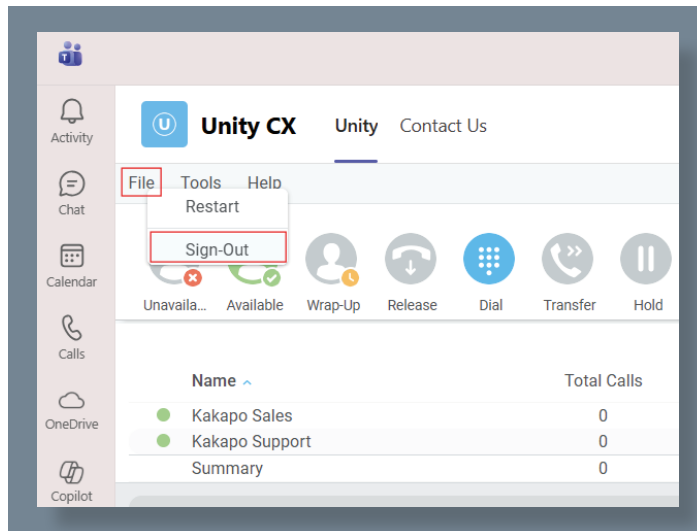After launching the required Unity application, the user can access it directly within Microsoft Teams.

If you wish to change the application you are currently running in Unity CX, select File > Sign-Out and you will be redirected to select variant page.

KAKAPO

S Y S T E M S

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