Centeva®

CAPABILITIES STATEMENT

SERVICE EXCELLENCE FOR MODERNIZATION AND SUSTAINABILITY

PRIMARY NAICS CODES

541611 - Administrative and General Management Consulting Services
541618 – Other Management Consulting Services
541512 – Computer Systems Design Services
541511 – Custom Computer Programming Services

CONTRACT VEHICLES

GSA MAS	Navy SeaPort NxG
CMS PMO BPA	CMS SPARC
NRC Glinda	

CERTIFICATIONS

CMMIDEV/3℠

ISO 9001:2015

BUSINESS SIZE

WOSB – Woman Owned Small Business
Minority-Owned Small Business

Centeva

Customer Excellence through Service Excellence

ABOUT CENTEVA

Centeva, LLC (Centeva) is an innovative provider of powerful and dynamic Information technology (IT) services with proven success in driving modernization and transformation for our clients. Our expertise and core capabilities reside in systems, software, integration, and data domains. Our unique approach was developed from the ground up to eliminate risk, minimize cost, and maximize impact for the Agencies with whom we partner.

With more than fifteen (15) years' of experience supporting the Federal Government, Centeva has effectively and efficiently executed enterprise-wide programs and initiatives. We have supported more than thirty-five (35) mission critical IT applications, systems and IT infrastructure components. Our team's proactive approach and understanding of emerging missions and relevant pain points, enable us to prepare our qualified professionals to meet those challenges.

We build innovative and effective strategic and business management plans; lead and support program, project, and portfolio management. In addition to the design, development, and implementation of comprehensive technology solutions for federal and private sector institutions engaged in health and national security missions, we work with the decision makers and subject matter experts (SMEs) to enhance their ability to execute the agency mission. We have executed IT services such as agile software development, third-party COTS product implementation and support, Systems Integration, Systems Management and Transformation, Operations and Maintenance of current or legacy systems, Database Administration, Data Management, Change Management / User Adoption, User Experience (UX) Research and Design, Independent System and Data Verification and Validation, System Security, Reporting, Analytics, Functional Training, Cloud Migration and other End-user Support Services.

Centeva believes service excellence is more than a collective offering of products and services. How those tools and services are uniquely designed, developed, configured, and applied to best unlock the powerful potential of our clients is the driving force behind Centeva's customized strategic approach. Through our customer-centric focus, coupled with an elevated vision informed by technological and philosophical advances, Centeva is poised to assist your organization in successfully reaching the pinnacle of accomplishment and your mission-critical objectives.

PROUDLY SERVING

Centeva serves our clients with flexibility, integrity, and accountability, providing cost-effective results, when and where they need it. Our proven, tailored approach of engagement as a strategic partnership ensures successful implementation of new or existing offerings, while providing customer service excellence to our each and every one of our clients:

SERVICES + SOLUTIONS

Acquisition + Contract Management Support Services

Our deep familiarity and experience within all aspects of the acquisition life cycle allows our team of professionals to partner and guide agencies in identifying and defining areas requiring improvement and providing sound, thoughtful solutions to efficiently address those issues. Centeva aids agencies and organizations in navigating through dynamic acquisition environments in the most efficient of ways to streamline the acquisition process and improve contracting outcomes.

Project, Program + Portfolio Management (P3)

Centeva's powerful and proprietary P³ Methodology® offers unparalleled professional and technical solutions to our partners. Whether your organization needs Program Management to innovate current systems and procedures, Portfolio Management to analyze project objectives and allocate data whilst mitigating potential risks, or Project Management to deploy skilled tactics to lead your team toward greater outcomes, Centeva has the drive, acumen, and world-class expertise to provide dynamic strategies that bring lasting value and continued success to our clients.

Change Management + Organizational Realignment

Even minor organizational change can create uncertainty about the future, making it imperative to have a communicative change management and realignment partner, one committed to not only finding areas for growth and innovation, but also how to create successful user adoption and training for these innovations. From years of experience in change management and organizational realignment, Centeva has developed a successful process of activities designed to mitigate risks, reduce negative impacts, and drive organizational acceptance and adoption. Our processes ensure that your agency's vision for the future is properly aligned with your leadership goals, culture, and team, as we strategically arrange key touch points to best solve your issues of today, and longer term endeavors of tomorrow.

Business Process Innovation

In today's ever-changing business landscape, innovation is key for organizations to stay profitable, efficient, and relevant. Intelligent workflows and innovative strategies help to modernize an agency's systems, ensuring that your business runs as seamlessly and as effectively as possible. Centeva is a preeminent provider of customer-centric, data-driven Business Process Innovation, as our research models and methodologies make it possible to locate operational and organizational deficiencies and allow us to make the best recommendations for innovative improvements to drive long-term success.

Contracting Staff Augmentation Services

Centeva's paramount principle in the application of our staff augmentation services is the simple recognition that human resources are the most important assets of an organization; a business cannot be successful without effectively attracting, securing, engaging, and aligning this critical resource. As such, we've thoughtfully developed a strategic, adaptable support plan to aid in timely and successful recruitment, hiring, training, onboarding, engagement, and alignment of employees of the highest caliber. We provide the people, processes, and technology needed to deliver expert staffing and requirements solutions to meet any augmentation need.

Independent Verification + Validation (IV&V)

Centeva's IV&V team uses an array of methodologies and tools to meet requirements and independently verify and validate system data, scope, resources, processes, communication, procedures, analysis, and timelines. Our rules-based approach allows us to accommodate any organization's circumstance and maximize value-added results. Whether the effort is inclusive of comprehensive analysis or is simply a high-level management review, Centeva has developed proven techniques to review, assess, and make critical recommendations. Centeva's experienced and efficient staff will work collaboratively and strategically with your organization to successfully assess and bring your data and interfaces into compliance, exceeding requirements and with the utmost attention to detail.

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TECHNICAL SOLUTIONS

Data Management
Migration + Monitoring + Reporting

Centeva will leverage your data from all sources, in real-time, leading your organization toward better business decisions and outcomes. We follow industry best-practices, and a strategic, outcome-driven approach to provide our partners with assurance that not only is your data safe and secure, but that you will best know how to utilize it to improve your systems moving forward. From data governance and migration, to data analytics and reporting, our expert data management team will unleash your business potential by securing, managing, optimizing and improving your data to drive your business forward.

Agile Custom Software Development

Best-in-class custom software streamlines and high-lights your organization's capabilities, and increases productivity, efficiency, and scalability. Centeva's dynamic development team builds custom-fit, Agile software solutions designed to exceed our client's specific needs. Our mission in building software for customers is to simplify, automate, and increase the effectiveness of human processes. Our proven, rapid, and Agile development process allows us to create systems quickly, effectively and with the highest level of quality, saving our clients valuable time and money.

Operations + Maintenance

Centeva considers system sustainment, maintenance, and support critical to the assurance that your implemented solution adapts with evolving requirements and modern technologies. We believe that sustainability involves more than keeping an aging system alive, rather it's an ongoing assessment of the effectiveness of implemented solutions throughout a system's life. We take an aggressive approach to O&M by ensuring that the systems we maintain evolve with modern technological advancements avoiding the fate of becoming "legacy" technologies that are outdated and need replaced Through continued, iterative and innovative sustainment efforts, Centeva will ensure that your technology evolves with the times, avoiding the expense and complexity of completely replacing your systems as we save your organization significant cost over time.

System Management + Transformation

The idea of systems management is to keep your business systems running smoothly and improve the team's productivity. Well executed management tasks and transformation processes can help your systems run efficiently. With a proactive approach, Centeva can react quickly, and investigate the root cause of issues. Whether it was a system malfunction, a compromised device, failure to perform a backup, a power outage, or a security breach, we can be reactive and solve the problem. Centeva has the experience and past performance in managing an array of systems and product suites. This experience includes finding solutions that not only help deal with problems but also improve capabilities.

QA System Analysis + Testing

Investment in an expert system quality analysis and testing partner pays off when your testing and document review efforts are done right the very first time. Thoughtfully designed and managed QA helps to ensure that your systems meet your business system needs. Centeva's quality assurance and testing strategies deliver immediate results as we adapt our efforts to best align with your software, testing, security assessment, and document review goals. Our designed QA processes have saved agencies costly errors and helped mitigate project risk.

UX Research + Design

Effective experiences and solutions are born from accurate data and unique insight. Centeva combines human empathy and intelligent data to make experiences better for users, and in turn, better for long-term strategic business outcomes. Our world-class designers take the time to learn about your goals, to ask the right questions to understand your business needs, to empathize with your users, and to understand the problems or opportunities that you are seeking to address. Our designers converge their unique design and business skills with industry insight to create simple and memorable experiences for your users and customers.

Information Security + Cybersecurity Services

Centeva's full-spectrum information security approach architects security measures into every aspect of a program, leveraging decades of experience with the Federal government's mission critical systems. We bring an information security strategy to contract kickoff to get an early start on security measures, authorizations, and certifications. We utilize DevSecOps to develop high quality products without security compliance issues and we ensure that performance is met with security measures enabled. We develop applications capable of operating in a modern Zero-Trust environment, so that systems are protected at the individual user level, as well as at the perimeter.

Artificial Intelligence + Machine Learning

Artificial Intelligence and Machine Learning bring near limitless possibilities for automation and improvements to system workflows, but only when applied with the end user in mind. Centeva's approach to AI and ML provides tools that augment customer experience, helping to ensure that your system is accepted and adopted by the user community. We ensure that systems and workflows utilizing AI/ML are not just well designed, but that they operate in a way that high volume users would want it to. Our AI/ML algorithms function in machine-augmented workflows that empower, rather than replace the user.

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