



**PROFESSIONAL
SERVICES
CAPABILITES**

**SERVICE EXCELLENCE
FOR MODERNIZATION
AND SUSTAINABILITY**



*Customer Excellence
through Service Excellence*

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For more information, visit centeva.com

ABOUT CENTEVA

Centeva, LLC (Centeva) is an innovative provider of powerful and dynamic Information technology (IT) services with proven success in driving modernization and transformation for our clients. Our expertise and core capabilities reside in systems, software, integration, and data domains. Our unique approach was developed from the ground up to eliminate risk, minimize cost, and maximize impact for the Agencies with whom we partner.

With more than fifteen (15) years' of experience supporting the Federal Government, Centeva has effectively and efficiently executed enterprise-wide programs and initiatives. We have supported more than thirty-five (35) mission critical IT applications, systems and IT infrastructure components. Our team's proactive approach and understanding of emerging missions and relevant pain points, enable us to prepare our qualified professionals to meet those challenges.

We build innovative and effective strategic and business management plans; lead and support program, project, and portfolio management. In addition to the design, development, and implementation of comprehensive technology solutions for federal and private sector institutions engaged in health and national security missions, we work with the decision makers and subject matter experts (SMEs) to enhance their ability to execute the agency mission. We have executed IT services such as agile software development, third-party COTS product implementation and support, Systems Integration, Systems Management and Transformation, Operations and Maintenance of current or legacy systems, Database Administration, Data Management, Change Management / User Adoption, User Experience (UX) Research and Design, Reporting, Analytics, Functional Training, Cloud Migration and other End-user Support Services.

Centeva believes service excellence is more than a collective offering of products and services. How those tools and services are uniquely designed, developed, configured, and applied to best unlock the powerful potential of our clients is the driving force behind Centeva's customized strategic approach. Through our customer-centric focus, coupled with an elevated vision informed by technological and philosophical advances, Centeva is poised to assist your organization in successfully reaching the pinnacle of accomplishment and your mission-critical objectives.

PROUDLY SERVING

Centeva serves our clients with flexibility, integrity, and accountability, providing cost-effective results, when and where they need it. Our proven, tailored approach of engagement as a strategic partnership ensures successful implementation of new or existing offerings, while providing customer service excellence to our each and every one of our clients:



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SERVICES + SOLUTIONS



Acquisition + Contract Management Support Services

Our deep familiarity and experience within all aspects of the acquisition life cycle allows our team of professionals to partner and guide agencies in identifying and defining areas requiring improvement and providing sound, thoughtful solutions to efficiently address those issues. Centeva aids agencies and organizations in navigating through dynamic acquisition environments in the most efficient of ways to streamline the acquisition process and improve contracting outcomes.



Business Process Innovation (BPI)

In today's ever-changing business landscape, innovation is key for organizations to stay profitable, efficient, and relevant. Intelligent workflows and innovative strategies help to modernize an agency's systems, ensuring that your business runs as seamlessly and as effectively as possible. Centeva is a preeminent provider of customer-centric, data-driven Business Process Innovation, as our research models and methodologies make it possible to locate operational and organizational deficiencies and allow us to make the best recommendations for innovative improvements to drive long-term success.

P³ Project, Program, + Portfolio Management (P3)

Centeva's powerful and proprietary P3 Methodology® offers unparalleled professional and technical solutions to our partners. Whether your organization needs Program Management to innovate current systems and procedures, Portfolio Management to analyze project objectives and allocate data whilst mitigating potential risks, or Project Management to deploy skilled tactics to lead your team toward greater outcomes, Centeva has the drive, acumen, and world-class expertise to provide dynamic strategies that bring lasting value and continued success to our clients.



Contracting Staff Augmentation Services

Centeva's paramount principle in the application of our staff augmentation services is the simple recognition that human resources are the most important assets of an organization; a business cannot be successful without effectively attracting, securing, engaging, and aligning this critical resource. As such, we've thoughtfully developed a strategic, adaptable support plan to aid in timely and successful recruitment, hiring, training, on-boarding, engagement, and alignment of employees of the highest caliber. We provide the people, processes, and technology needed to deliver expert staffing and requirements solutions to meet any augmentation need.



Change Management + Organizational Realignment

Even minor organizational change can create uncertainty about the future, making it imperative to have a communicative change management and realignment partner, one committed to not only finding areas for growth and innovation, but also how to create successful user adoption and training for these innovations. From years of experience in change management and organizational realignment, Centeva has developed a successful process of activities designed to mitigate risks, reduce negative impacts, and drive organizational acceptance and adoption. Our processes ensure that your agency's vision for the future is properly aligned with your leadership goals, culture, and team, as we strategically arrange key touch points to best solve your issues of today, and longer term endeavors of tomorrow.



Independent Verification + Validation (IV&V)

Centeva's IV&V team uses an array of methodologies and tools to meet requirements and independently review scope, resources, processes, communication, procedures, analysis, and timelines. Our rules-based approach allows us to accommodate any organization's circumstance and maximize value-added results. Whether the effort is inclusive of comprehensive analysis or is simply a high-level management review, Centeva has developed proven techniques to review, assess, and make critical recommendations. Centeva's experienced and efficient staff will work collaboratively and strategically with your organization to successfully bring your data and interfaces into compliance, exceeding requirements and with the utmost attention to detail.



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