



**TECHNICAL
CAPABILITIES**

**SERVICE EXCELLENCE
FOR MODERNIZATION
AND SUSTAINABILITY**

ABOUT CENTEVA

Centeva, LLC (Centeva) is an innovative provider of powerful and dynamic Information technology (IT) services with proven success in driving modernization and transformation for our clients. Our expertise and core capabilities reside in systems, software, integration, and data domains. Our unique approach was developed from the ground up to eliminate risk, minimize cost, and maximize impact for the Agencies with whom we partner.

With more than fifteen (15) years' of experience supporting the Federal Government, Centeva has effectively and efficiently executed enterprise-wide programs and initiatives. We have supported more than thirty-five (35) mission critical IT applications, systems and IT infrastructure components. Our team's proactive approach and understanding of emerging missions and relevant pain points, enable us to prepare our qualified professionals to meet those challenges.

We build innovative and effective strategic and business management plans; lead and support program, project, and portfolio management. In addition to the design, development, and implementation of comprehensive technology solutions for federal and private sector institutions engaged in health and national security missions, we work with the decision makers and subject matter experts (SMEs) to enhance their ability to execute the agency mission. We have executed IT services such as agile software development, third-party COTS product implementation and support, Systems Integration, Systems Management and Transformation, Operations and Maintenance of current or legacy systems, Database Administration, Data Management, Change Management / User Adoption, User Experience (UX) Research and Design, Reporting, Analytics, Functional Training, Cloud Migration and other End-user Support Services.

Centeva believes service excellence is more than a collective offering of products and services. How those tools and services are uniquely designed, developed, configured, and applied to best unlock the powerful potential of our clients is the driving force behind Centeva's customized strategic approach. Through our customer-centric focus, coupled with an elevated vision informed by technological and philosophical advances, Centeva is poised to assist your organization in successfully reaching the pinnacle of accomplishment and your mission-critical objectives.

PROUDLY SERVING

Centeva serves our clients with flexibility, integrity, and accountability, providing cost-effective results, when and where they need it. Our proven, tailored approach of engagement as a strategic partnership ensures successful implementation of new or existing offerings, while providing customer service excellence to our each and every one of our clients:



Customer Excellence
through Service Excellence

UEI: UEI: VFPKHHDDBR2
CAGE CODE: 50ZF1

For more information visit www.centeva.com

TECHNICAL SOLUTIONS



Data Management Migration + Monitoring + Reporting

Centeva will leverage your data from all sources, in real-time, leading your organization toward better business decisions and outcomes. Centeva follows industry best-practices, and a strategic, outcome-driven approach to provide our partners with assurance that not only is your data safe and secure, but that you will best know how to utilize it to improve your systems moving forward. From data governance and migration, to data analytics and reporting, our expert data management team will unleash your business potential by securing, managing, optimizing and improving your data to drive your business forward.



Agile Custom Software Development

Best-in-class custom software streamlines and highlights your organization's capabilities, and increases productivity, efficiency, and scalability. Centeva's dynamic development team builds custom-fit, Agile software solutions designed to exceed our client's specific needs. Our mission in building software for customers is to simplify, automate, and increase the effectiveness of human processes. Our proven, rapid, and Agile development process allows us to create systems quickly, effectively and with the highest level of quality, saving our clients valuable time and money.



Operations + Maintenance

Centeva considers system sustainment, maintenance, and support critical to the assurance that your implemented solution adapts with evolving requirements and modern technologies. We believe that sustainability involves more than keeping an aging system alive, rather it's an ongoing assessment of the effectiveness of implemented solutions throughout a system's life. We take an aggressive approach to O&M by ensuring that the systems we maintain evolve with modern technological advancements avoiding the fate of becoming "legacy" technologies that are outdated and need replaced. Through continued, iterative and innovative sustainment efforts, Centeva will ensure that your technology evolves with the times, avoiding the expense and complexity of completely replacing your systems as we save your organization significant cost over time.



System Management + Transformation

The idea of a systems management is to keep your business systems running smoothly and improve the team's productivity. Well executed management tasks and transformation processes can help your systems run efficiently. With a proactive approach, Centeva can react quickly, and investigate the root cause of issues. Whether it was a system malfunction, a compromised device, failure to perform a backup, a power outage, or a security breach, we can be reactive and solve the problem. Centeva has the experience and past performance in managing an array of systems and product suites. This experience includes finding solutions that not only help deal with problems but also improve capabilities.



QA Software Analysis + Testing

Investment in an expert software quality analysis and testing partner pays off when you're testing efforts are done right the very first time. Thoughtfully designed and managed QA helps to ensure that your software systems meet your business system needs. Centeva's quality assurance and testing strategies deliver immediate results as we adapt our efforts to best align with your development process and goals. Our designed QA processes have saved agencies costly development errors and helped mitigate project risk.



UX Research + Design

Effective experiences and solutions are born from accurate data and unique insight. Centeva combines human empathy and intelligent data to make experiences better for users, and in turn, better for long-term strategic business outcomes. Our world-class designers take the time to learn about your goals, to ask the right questions to understand your business needs, to empathize with your users, and to understand the problems or opportunities that you are seeking to address. Our designers converge their unique design and business skills with industry insight to create simple and memorable experiences for your users and customers.



Customer Excellence
through Service Excellence

UEI: UEI: VFPKHHHDDBR2
CAGE CODE: 50ZF1

For more information visit www.centeva.com