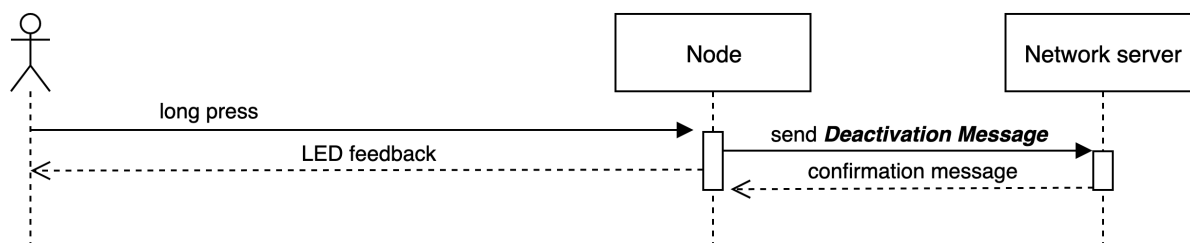


Deactivation



The operator can deactivate (in case of a temperature sensor) by a long press of the magnet key. This will result in a **Deactivation Message**.

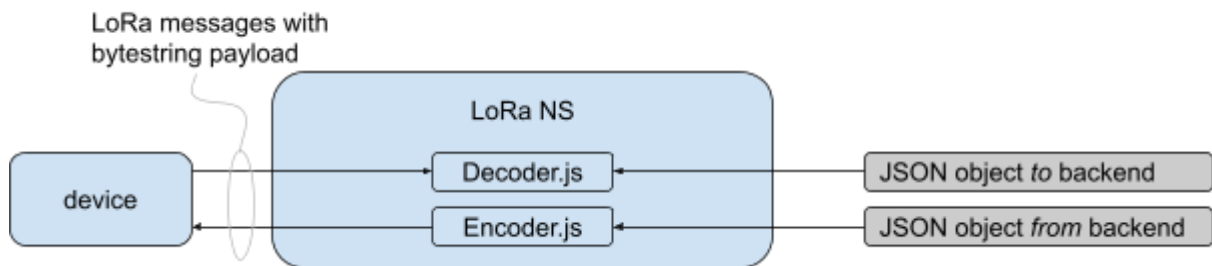
Message overview

ID	Name	Up/down	Purpose
0	Boot	up	Inform on device reboot
1	Activated	up	Indicates that a device is activated by the magnet key and operational.
2	Deactivated	up	Indicates that a device is deactivated by the magnet key.
3	Application event	up	Inform on the temperature. It is sent on event detection, or on a timer.
4	Device status	up	Informs on device health, battery info, counter for statistics etc. It is sent periodically.
5	Device configuration	down	Configure the device with radio setting

6	Application configuration	down	Configure the application specific settings
---	---------------------------	------	---

Decoding/Encoding

The messages are sent over LoRa in a binary bytestring. A LoRa network server can decode raw bytestrings coming from the LoRa devices into JSON objects. It can also encode JSON objects back into bytestrings that form the payload of downlink messages.



Below each message is described and how it is encoded in the bytestring. A new decoder / encoder will follow according to this document. If using this Decoder / Encoder the bytestring information below can be ignored.

Message header

The header is at the head of all messages. It indicates the protocol version and message type.

JSON structure

```
"header": {
  "message_type": <json string>,
  "protocol_version": <json number>
}
```

Binary encoding and description

Description	Binary encoding	Byte index
message_type Type of message, range: <ul style="list-style-type: none"> • boot (0) • activated (1) • deactivated (2) • application_event (3) • device_status (4) 	uint8 bits [3..0] message_id bits [7..4] protocol version number	0

<ul style="list-style-type: none"> • device_configuration (5) • application_configuration (6) <p>protocol_version Version of the protocol, range:</p> <ul style="list-style-type: none"> • For this protocol version the value is 2 		
---	--	--

Uplink messages

Boot

The boot message is sent when the device is used for the first time or a reboot occurs. Reboots might occur intended in case of activating a newly received configuration. Or the device might reboot due to a system error as a matter to recovery (e.g. continues communication failures, unforeseen situations etc). The boot message contains information why it has (re)booted. Typically this information can be ignored and is only used for solving problems in the field. During normal operation and with sufficient network quality reboots seldomly occur, other than activating a newly received configuration.

JSON structure

```
"boot": {
  "device_type": <json string>,
  "version_hash": <json string>,
  "device_config_crc": <json string>,
  "application_config_crc": <json string>,
  "reset_flags": <json number>,
  "reboot_counter": <json number>,
  "reboot_info": <json string>,
  "last_device_state": <json number>,
  "bist": <json number>
}
```

Binary encoding and description

Description	Binary encoding	Byte index
Header as described in Message header .	uint8	0
device_type The device type as known in the NEON family. For this device, Temperature Sensor, the value is: <ul style="list-style-type: none"> • "ts" (1) 	uint8	1
version_hash	uint32	2..5

<p>Version hash of the currently running firmware, represented as a hexadecimal string.</p> <p>Range: (hex string) 00000000 .. ffffffff</p>		
<p>device_config_crc CRC of the currently loaded protocol configuration, represented as a hexadecimal string. This can be used to verify if the corrected configuration is loaded.</p> <p>Range: (hex string) 0000 .. ffff</p>	uint16	6..7
<p>application_config_crc CRC of the currently loaded application configuration, represented as a hexadecimal string. This can be used to verify if the corrected configuration is loaded.</p> <p>Range (hex string): 0000 .. ffff</p>	uint16	8..9
<p>reset_flags A bitmask field from the microcontroller that indicated the physical reason for the reset that caused the reboot. This can be used for analysis when a device is not working properly.</p> <p>bit 0 - Option Byte Loader bit 1 - Pin bit 2 - Power On bit 3 - Software. bit 4 - IWDG. bit 5 - WWDG bit 6 - Low Power</p>	uint8	10
<p>reboot_counter Counter of the number of reboots. Each time a reboot occurs the counter is increased. The counter is 8bit and will wrap after 255 to 0. This can be used for detecting abnormal rebooting behavior.</p> <p>Range: 0 .. 255</p>	uint8	11
<p>reboot_info Informational string with: information on the reboot.</p> <p>Example values:</p>	uint8[9] byte [0] reboot type	12..20

<ul style="list-style-type: none"> • "swdog (ABCD) " • "assert (test:1234) " • "application (0xaabbccdd) " • "system (0xaabbccdd) " 	byte [1..8] reboot type specific payload	
last_device_state Last state the device was in before reboot. This can be used for analysis when a device is not working properly.	uint8	21
bist A bitmask with the result of the build in self test. At boot the device performs a self test in order to verify the working of essential components. This can be used for analysis when a device is not working properly. bit value: <ul style="list-style-type: none"> • 0: test failed • 1: test succeeded bit 0: reserved (always 1) bit 1: temperature sensor bit 2: battery measurement bit 3: reserved (always 0) bit 4: reserved (always 0) bit 5: lora module bit 6: provisioning bit 7: activated	uint8	22

Activated

On activation an activated message is sent. It is an indication that the device is operational.

JSON structure

The activation message does not have any payload
Binary encoding and description

Description	Binary encoding	Byte index
Header as described in Message header .	uint8	0

Deactivated

When the device is deactivated by the magnet key a deactivation message is sent. It is an indication that the device is not operational.

JSON structure

The deactivation message does not have any payload

Binary encoding and description

Description	Binary encoding	Byte index
Header as described in Message header .	uint8	0

Application event

The application event message contains information on a temperature. It is either triggered by an event detection or periodic (scheduled).

JSON structure

```
"application_event": {
  "trigger": <json string>,
  "temperature": {
    "min": <json number>,
    "max": <json number>,
    "avg": <json number>
  },
  "condition_0": <json number>,
  "condition_1": <json number>,
  "condition_2": <json number>,
  "condition_3": <json number>
}
```

Binary encoding and description

Description	Binary encoding	Byte index
Header as described in Message header .	uint8	0
trigger Source of trigger for the application event message. String with the possible values:	uint8	1

<ul style="list-style-type: none"> • "timer" (0) <ul style="list-style-type: none"> ◦ On the periodic timer • "condition_0" (1) • "condition_1" (2) • "condition_2" (3) • "condition_3" (4) 		
<p>temperature The temperature in units of 0.01 °C. It is reported in the min, max and avg temperature since the last event message.</p> <p>Range: -40.00 °C .. 80.00 °C</p>	<p>int16[3]</p> <p>0.01 °C per LSB</p>	<p>2..7</p>
<p>condition_n The current state of each condition.</p> <ul style="list-style-type: none"> • True condition is represented by 1 • False condition is represented by 0 	<p>uint8</p> <p>bit0 = condition_0 bit1 = condition_1 bit2 = condition_2 bit3 = condition_3</p>	<p>8</p>

Device status

This message contains information for maintenance, device health and other analysis. It is sent periodically.

JSON structure

```
"device_status": {
  "device_config_crc": <json string>,
  "application_config_crc": <json string>,
  "event_counter": <json number>,
  "battery_voltage": {
    "low": <json number>,
    "high": <json number>,
    "settle": <json number>
  },
  "temperature": {
    "min": <json number>,
    "max": <json number>,
    "avg": <json number>
  },
  "tx_counter": <json number>,
  "avg_rssi": <json number>,
  "avg_snr": <json number>,
}
```

Binary encoding and description

Description	Binary encoding	Byte index
Header as described in Message header .	uint8	0
<p>device_config_crc CRC of the currently loaded protocol configuration, represented as a hexadecimal string. This can be used to verify if the corrected configuration is loaded.</p> <p>Range: (hex string) 0000 .. ffff</p>	uint16	1..2
<p>application_config_crc CRC of the currently loaded application configuration, represented as a hexadecimal string. This can be used to verify if the corrected configuration is loaded.</p> <p>Range (hex string): 0000 .. ffff</p>	uint16	3..4
<p>event_counter Counter for number of events. Every time an event message is sent this counter is increased.</p> <p>This can be used to detect missed event messages.</p> <p>Range: 0 .. 255</p> <p>After 255 it will wrap to 1. Zero value is reserved for after boot only.</p>	uint8	5
<p>battery_voltage Voltage measurement in Volt, meant as input for battery charge estimation in the backend.</p> <p>Note that a single voltage level on itself is not suitable for battery charge determination because of the type of battery.</p> <p>To feed the model on the backend with accurate data the voltage is measured on different moments. During <code>low</code> load, <code>high</code> load and after a <code>settle</code> time after high load.</p> <p>Range: 0.000 v .. 4.000 v</p>	uint16[3] 0.001 v per LSB	6..11
temperature	int8[3]	12..14

<p>PCB temperature in units of 1 °C. It is reported in the min, max and avg temperature since the last device status message. The number of temperature measurements can be configured.</p> <p>Range: -40 °C .. 80 °C</p>	<p>1 °C per LSB</p>	
<p>tx_counter Number of LoRa transmissions since the last device status message.</p> <p>It is reset after the device status message is sent. If the number of LoRa transmissions becomes bigger than 255 this field is set to 255.</p>	<p>uint8</p>	<p>15</p>
<p>avg_rssi The average RSSI of received messages since the last device status message. The value is in units of 1 dBm.</p> <p>Range: -255 dBm .. 0 dBm</p>	<p>uint8 -1dBm per LSB</p>	<p>16</p>
<p>avg_snr The average SNR of received messages since the last device status message.</p> <p>Range: 0 dB .. 255 dB</p>	<p>uint8</p>	<p>17</p>

Downlink

Device configuration

In the device configuration the non application related behavior can be configured. Changing these parameters will have an effect on battery life and quality of service.

JSON structure

```
"device_config" = {
  "switch_mask": {
    "enable_confirmed_changed_message": <json bool>
  },
  "communication_max_retries": <json number>,
  "unconfirmed_repeat": <json number>,
  "periodic_message_random_delay_seconds": <json number>,
  "status_message_interval_seconds": <json number>,
  "status_message_confirmed_interval": <json number>,
}
```

```

"lora_failure_holdoff_count": <json number>,
"lora_system_recover_count": <json number>,
"lorawan_fsb_mask": [
    <json number>,
    <json number>,
    <json number>,
    <json number>,
    <json number>
]
}

```

Binary encoding and description

Description	Default value	Binary encoding	Byte index
Header as described in Message header .		uint8	0
switch_mask Booleans to turn features on or off. enable_confirmed_changed_message (0) Enable confirmed <i>application event</i> message	false Binary (hex): 0x00	uint8 bitmask bit 0 (other bits are unused)	1
communication_max_retries The maximum number of retries on failing confirmed messages. Range: 1 .. 10	3 Binary (hex): 0x03	uint8	2
number_of_unconfirmed_messages The number of repeating on unconfirmed messages. Range: 1 .. 5	1 Binary (hex): 0x01	uint8	3
periodic_message_random_delay_seconds To avoid clustering and collisions of uplink transmissions of multiple devices a random delay is added to periodic messages (device status message and timer triggered event message).	60 Binary (hex): 0x3C	uint8	4

<p>Range: 0 .. 255 seconds</p>			
<p>status_message_interval_seconds Interval in seconds at which periodic device status messages are sent.</p> <p>Range: 60 .. 604800 seconds (= 7 days)</p>	<p>86400 (once per day)</p> <p>Binary (hex): 0xA0 0x05</p>	<p>uint16</p> <p>60 seconds per LSB</p>	<p>5..6</p>
<p>status_message_confirmed_interval Confirm every n messages, the messages in between are sent unconfirmed. Default is 1, such that all periodic messages are confirmed.</p> <p>The number can be increased to require less downlinks (for reasons of gateway RF duty cycle or network server costs), but will degrade the quality of service.</p> <p>Range: 0 .. 100</p> <p>DISCLAIMER: Although it is possible to make status messages always unconfirmed (by setting the value to 0) it is highly recommended to not to use this to avoid problems when join sessions are invalidated by the network server (due to network server problems).</p>	<p>1</p> <p>Binary (hex): 0x01</p>	<p>uint8</p>	<p>7</p>
<p>lora_failure_holdoff_count In case of persistent network problems (not receiving acknowledgements on confirmed messages) the device tries to recover by a device reboot.</p> <p>This parameter configures the number of consecutive failed confirmed messages needed before it reboots.</p> <p>Range: 0 .. 5</p>	<p>5</p> <p>Binary (hex): 0x05</p>	<p>uint8</p>	<p>8</p>
<p>lora_system_recover_count The number of attempts the LoRa handler is trying to recover from a system failure (not responsive radio).</p> <p>Range: 0 .. 5</p>	<p>1</p> <p>Binary (hex): 0x01</p>	<p>uint8</p>	<p>9</p>

DISCLAIMER: This value should not be changed for normal use.			
lorawan_fsb_mask Frequency sub-band (FSB) mask for upstream [Only applicable for US915 and AU915] DISCLAIMER: The EUT is only tested and certified for the FCC Hybrid transmission mode (1st 8 channels), therefore this channel configuration should not be changed for operational conditions Note that for older devices (year<2024) setting the 500 kHz channels is not allowed. If the config gets rejected by the device, set the last entry to zero: - old default: {"0x00FF", "0x0000", "0x0000", "0x0000", "0x0000"}	{"0x00FF", "0x0000", "0x0000", "0x0000", "0x0001"} Binary (hex): 0xFF 0x00 0x00 0x00 0x00 0x00 0x00 0x00 0x00 0x00 0x01 0x00	uint16[5]	10..19
Device config CRC CRC of the configuration values above. It is calculated by the Encoder.	See Configuration CRC	uint16	20..21

Example

The device configuration message is constructed of the 1 byte header, the configuration payload and the 2 byte CRC. The default configuration is obtained by concatenating the header (0x25) with the default values of config payload and the calculated CRC.

Header (hex)	Config payload (hex)	CRC (hex)
25	00,03,01,3c,a0,05,01,05,01,ff,00,00,00,00,00,00,00,01,00	d2,81

The calculation of the CRC is explained in chapter [Configuration CRC](#).

Application configuration

JSON structure

```
"application_config" = {
  "device_type": <json string>,
```

```

"temperature_measurement_interval_seconds": <json number>,

"periodic_event_message_interval": <json number>,
"events": [
  {
    "mode": <json string>,
    "threshold_temperature": <json number>,
    "measurements_window": <json number>
  },
  {
    "mode": <json string>,
    "threshold_temperature": <json number>,
    "measurements_window": <json number>
  },
  {
    "mode": <json string>,
    "threshold_temperature": <json number>,
    "measurements_window": <json number>
  },
  {
    "mode": <json string>,
    "threshold_temperature": <json number>,
    "measurements_window": <json number>
  }
]
}

```

Binary encoding and description

Description	Default value	Binary encoding	Byte index
Header as described in Message header .		uint8	0
device_type The device type as known in the NEON family. For this device the value is: "ts" (1)	"ts" Binary (hex): 0x01	uint8 "ts" = 1	1
temperature_measurement_interval_seconds Interval in seconds, at which the temperature sensor is read. Changing this value has an effect on responsiveness and battery life.	900 (15 minutes) Binary (hex): 0x84 0x03	uint16	2..3

<p>Range: 1 .. 28800 seconds (8 hours)</p>			
<p>periodic_event_message_interval Interval in number of measurements at which the application event messages are periodically sent. The periodic counter is reset on every event message. The periodic counter is reset on every event message.</p> <p>Range: 0 .. 28800 measurements</p> <p>Example setups of periodic event message interval:</p> <ul style="list-style-type: none"> once per 4 hours (default): set this parameter to 16 (default) and measurement_interval_seconds to 900 seconds (15 minutes) once per 8 hours: set this parameter to 28800 (max) and measurement_interval_seconds set to 1 second never: set this parameter to 0 	<p>16</p> <p>Binary (hex): 0x10 0x00</p>	<p>uint16</p> <p>1 measurement per LSB</p>	<p>4..5</p>
<p>events Configuration of four independent events.</p> <p>See Binary encoding and description temperature event config</p>	<pre>[{"mode": "off"}, {"mode": "off"}, {"mode": "off"}, {"mode": "off"}]</pre> <p>Binary (hex): 0x00 0x00 0x00 0x00 0x00 0x00 0x00 0x00 0x00 0x00 0x00 0x00 0x00 0x00</p>	<p>event[4]</p>	<p>6..21</p>

	0x00 0x00		
application_config_crc CRC of the configuration values above. It is calculated by the Encoder.	See Configuration CRC	uint16	22..23

Binary encoding and description temperature event config

Description	Default value	Binary encoding	Relative byte index
<p>mode The operational mode of this event:</p> <ul style="list-style-type: none"> • “off” • “above” • “below” • “increasing” • “decreasing” <p>off mode: Disables condition detection.</p> <p>above mode: If the maximum temperature along the measurement_window is above the temperature_threshold then the condition is true. A transition of the condition from false to true or true to false will trigger an event message.</p> <p>below mode: If the minimum temperature along the measurement_window is below the temperature_threshold then the condition is true. A transition of the condition from false to true or true to false will trigger an event message.</p> <p>increasing mode: The condition is true when the current temperature is at least temperature_threshold higher than the minimum temperature in the measurement_window. A transition of the</p>	<p>“off”</p> <p>Binary (hex): 0x00</p>	<p>“off”=0 “above”=1 “below”=2 “increasing”=3 “decreasing”=4</p>	0

<p>condition from false to true or true to false will trigger an event message.</p> <p>decreasing mode: The condition is true when the current temperature is at least temperature_threshold lower than the maximum temperature in the measurement_window. A transition of the condition from false to true or true to false will trigger an event message.</p>			
<p>threshold_temperature The threshold temperature in units of 0.01 °C.</p> <p>Range: -120.00 °C .. 120.00 °C</p> <p>Only <i>positive</i> in mode <i>increasing</i> and <i>decreasing</i>.</p>	<p>0</p> <p>Binary (hex): 0x00 0x00</p>	<p>int16</p> <p>0.01 °C per LSB</p>	<p>1..2</p>
<p>measurements_window The maximum number of measurements to observe delta temperature to trigger an event.</p> <p>For mode “off” the default value is 0. For all other modes: Range: 1 .. 144 measurements</p>	<p>1</p> <p>Binary (hex): 0x00</p>	<p>uint8</p>	<p>3</p>

Example

The application configuration message is constructed of the 1 byte header, the configuration payload and the 2 byte CRC. The default configuration is obtained by concatenating the header (0x26) with the default values of config payload and the calculated CRC, which results in the following byte string:

Header (hex)	Config payload (hex)	CRC (hex)
26	01, 84, 03, 10, 00, 00, 00, 00, 00, 00, 00, 00, 00, 00, 00, 00, 00, 00, 00, 00, 00	2e,c8

The calculation of the CRC is explained in chapter [Configuration CRC](#).

Configuration CRC

The config messages contain a CRC to identify different configuration payloads. This CRC is reported back to the backend via the boot and status messages. The messages are constructed as followed:

Part	Size (bytes)
Header	1
Config payload	n
CRC	2

The payload length n is fixed per config type. The CRC is calculated over the config payload only, so without the message header.

CRC calculation

The two CRC bytes are the inverse of the lower two bytes of a CRC32 calculation. For the CRC32 calculation the CRC-32/ISO-HDLC is used. This is the default in many protocols and the implementation is widely available in many libraries. The two CRC bytes in the protocol can be extracted as followed (pseudo code):

```

crc = default_crc32([config_payload])
inverse_crc = crc ^ 0xFFFFFFFF
crc_byte0 = inverse_crc & 0xFF
crc_byte1 = (inverse_crc >> 8) & 0xFF

```

Python

CRC function in Python

```

import binascii
def calc_crc(bs):
    crc = binascii.crc32(bs)
    return (crc & 0xFFFF) ^ 0xFFFF

```

Example using the Python CRC function

```

bs = binascii.a2b_hex("0103023ca00501020100000000000000000000")
crc = calc_crc(bs)
print(hex(crc))

```

This results in: 0x55d4, which are encoded as the two CRC bytes (hex): d4, 55

Representing the CRC as little endian uint16 bytestring (pack the uint16 CRC and print as hex):

```

from struct import pack
print(binascii.b2a_hex(pack("<H", crc)))

```

Results in b'd455'

Javascript

CRC function in Javascript

```
// calc_crc inspired by https://github.com/SheetJS/js-crc32
function calc_crc(buf) {
  function signed_crc_table() {
    var c = 0, table = new Array(256);

    for (var n = 0; n != 256; ++n) {
      c = n;
      c = ((c & 1) ? (-306674912 ^ (c >>> 1)) : (c >>> 1));
      c = ((c & 1) ? (-306674912 ^ (c >>> 1)) : (c >>> 1));
      c = ((c & 1) ? (-306674912 ^ (c >>> 1)) : (c >>> 1));
      c = ((c & 1) ? (-306674912 ^ (c >>> 1)) : (c >>> 1));
      c = ((c & 1) ? (-306674912 ^ (c >>> 1)) : (c >>> 1));
      c = ((c & 1) ? (-306674912 ^ (c >>> 1)) : (c >>> 1));
      c = ((c & 1) ? (-306674912 ^ (c >>> 1)) : (c >>> 1));
      c = ((c & 1) ? (-306674912 ^ (c >>> 1)) : (c >>> 1));
      table[n] = c;
    }

    return typeof Int32Array !== 'undefined' ? new Int32Array(table) :
      table;
  }
  var T = signed_crc_table();

  var C = -1, L = buf.length - 3;
  var i = 0;
  while (i < buf.length) C = (C >>> 8) ^ T[(C ^ buf[i++]) & 0xFF];
  return C & 0xFFFF;
}
```

Example using the Javascript CRC function

The `calc_crc` function can be used as followed (this can be tested using online services like <https://jsfiddle.net/>):

```
var configPayload = [0x01, 0x03, 0x02, 0x3c, 0xa0, 0x05, 0x01, 0x02, 0x01, 0x00, 0x00,
0x00, 0x00, 0x00, 0x00, 0x00, 0x00, 0x00, 0x00];
var crc = calc_crc(configPayload)
console.log("Calculated CRC: 0x" + crc.toString(16))
```

This results in "Calculated CRC: 0x55d4", which are encoded as the two CRC bytes (hex): d4,55