

Change of Workers' Compensation Carrier and Medical Provider Network

The *insert prior MPN name* Medical Provider Network (MPN), MPN identification number *insert prior MPN ID number* will no longer be used for injuries arising after *insert date prior MPN coverage ends*. You *will/will not* continue to use this MPN to obtain care for work injuries occurring before this date.

Unless you predesignate a physician or medical group, your new work injuries arising on or after *insert coverage effective date with Sentry* will be treated by providers in a new Medical Provider Network, the **Sentry Insurance Group Medical Provider Network**, MPN identification number **3197**.

For new injuries that occur when you are not covered by an MPN, you have the right to choose your physician 30 days after you notify your employer of your injury.

Contact Information:

Sentry Insurance Group MPN Contacts

Sentry Insurance Group MPN Contacts can answer your questions, respond to your concerns about the Medical Provider Network, and assist employees in arranging for an MPN independent medical review.

The MPN contacts can be reached as follows:

- **Telephone:** 855-346-4866, then press 4
- **Mailing Address:** Sentry Insurance, Attn: MPN Contacts, PO Box 8032, Stevens Point, WI 54481
- **Fax:** 800-999-4642, attention: MPN Contacts
- **Email:** ClaimsCAMPN@sentry.com, attention: MPN Contacts

Sentry Insurance Group MPN Medical Access Assistants

Sentry Insurance Group MPN medical access assistants assist injured workers with finding an MPN physician of their choice and scheduling medical appointments. They can also provide injured workers with MPN employee notices.

Medical access assistants are available Monday through Saturday, 7 a.m. through 8 p.m., Pacific time.

You may reach a medical access assistant as follows:

- **Telephone:** 855-346-4866, then press 3
- **Fax:** 800-999-4642, attention: medical access assistants
- **Email:** ClaimsCAMPN@sentry.com

The Sentry Insurance Group MPN participating provider listings and provider search tool can be accessed at <https://www.goperspecta.com/VPD/sentry/public>

Sentry Insurance Group MPN Website

<https://www.sentry.com/for-medical-providers/california-medical-provider-network>