

# Sanlam Corporate Investments E-nnuity Guide

www.sanlamonline.co.za





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#### Introduction

Since 2008, Sanlam Corporate's life annuity quotations tool has added immense value for both intermediaries and the business.

Unfortunately, over the years, the system's architecture has become obsolete and the opportunity for system enhancements were limited.

In 2023, we embarked on a journey to improve our user experience through modernising the underlying architecture, improving the look and feel of the main user interface and enhancing certain functionalities.

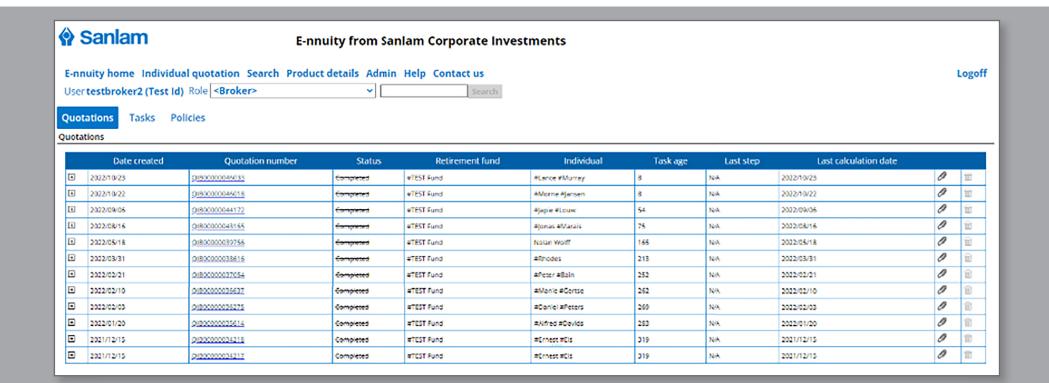
We're excited to introduce the latest update to our quote's portal. In this video, we'll walk you through the new and improved user interface, designed to enhance your experience.



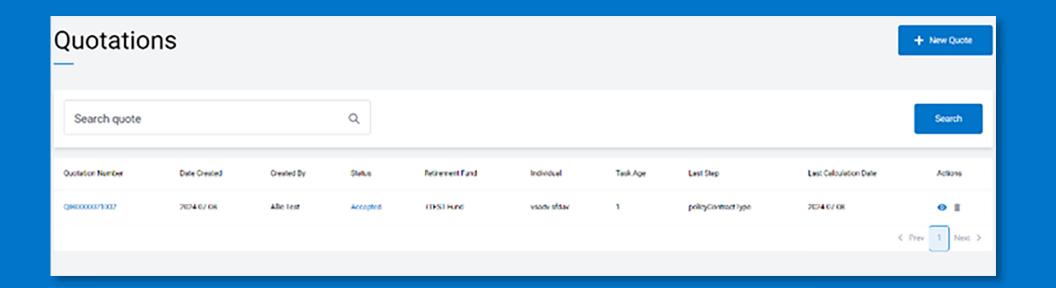


#### Overview of Changes:

Old UI:



**New UI:** 









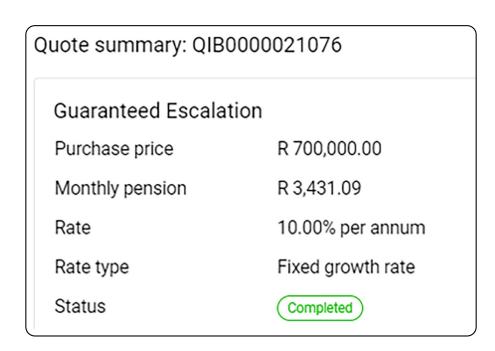
#### **Actions**

Under the Actions column on the far right, take note of the "eye" icon. This is to view the **Quote Summary**.



#### **Quote Summary:**

The advantage of this feature is that one can see a quick summary of information related to the quote without having to extract any documents or navigate into the Quotes program further.



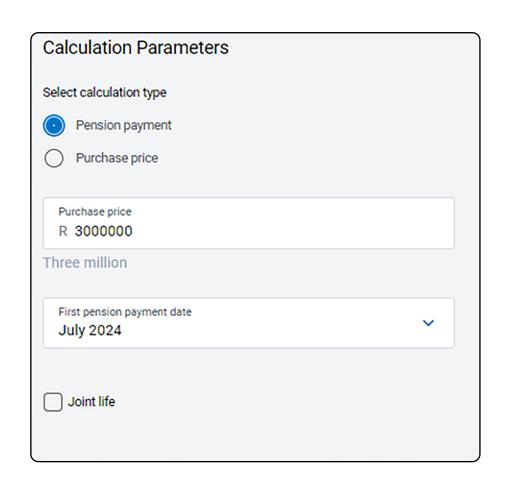
The clustered personal information screen in the old UI has been simplified and split into cleaner "card" style input screens depending on the type of quotation starting with the calculation parameters followed by the personal details' screen.

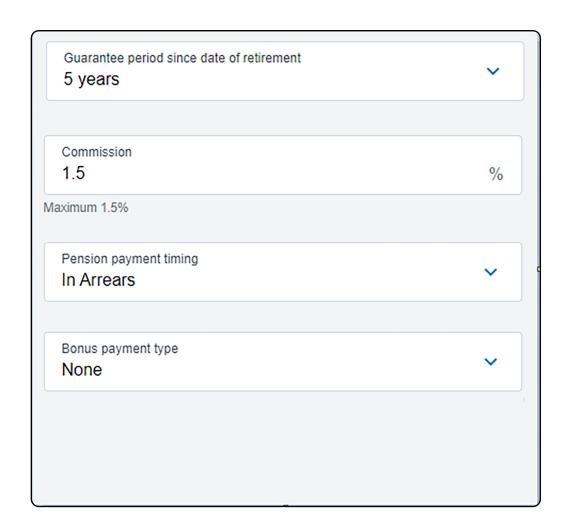
All the input validations done in the previous UI will also be done in the new UI.





# New Ul calculation parameters page:





The common parameters button in the old UI has been replaced by a quotation details screen and all the inputs and options are now visible when the screen is activated.







#### Stepper:

Expanding the stepper will indicate where you are in the process, as well as additional steps to follow. The step that you are currently on will be highlighted in light blue (See Calculation Parameters screen on the right). Click on the icon to expand.

Note that you cannot jump forward as the steps need to be completed sequentially, but you are able to jump backwards to a particular menu.

This is especially important when requoting. Since there is already existing data from the original quote, you can then move forward until the Product selection page where a Recalculation will be required to progress to the Output. However, with a new quote you are not able to step forward except by clicking on the Next button. When a Requote is done, a new quotation number is allocated to the quote.





Calculation parameters

- 1. Calculation parameters
- Annuitant information
  - 1. Personal details
  - 2. Spouse details
  - 3. Retirement details

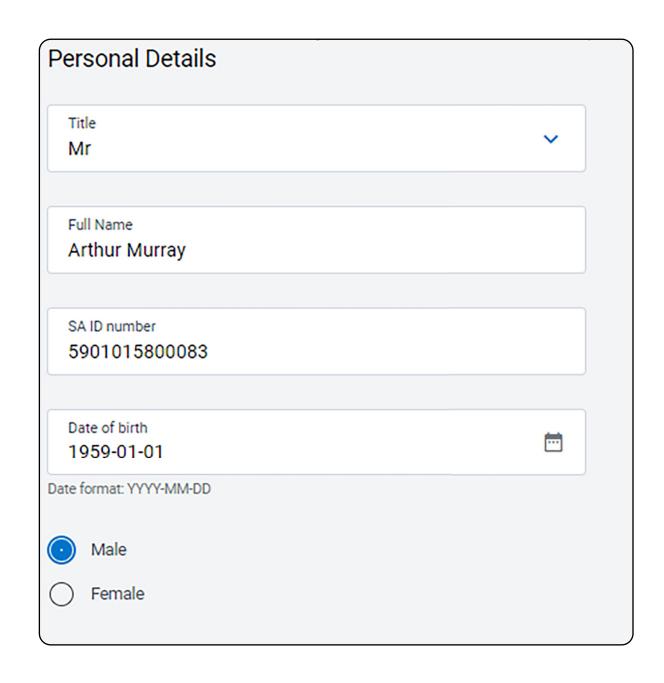
Product selection

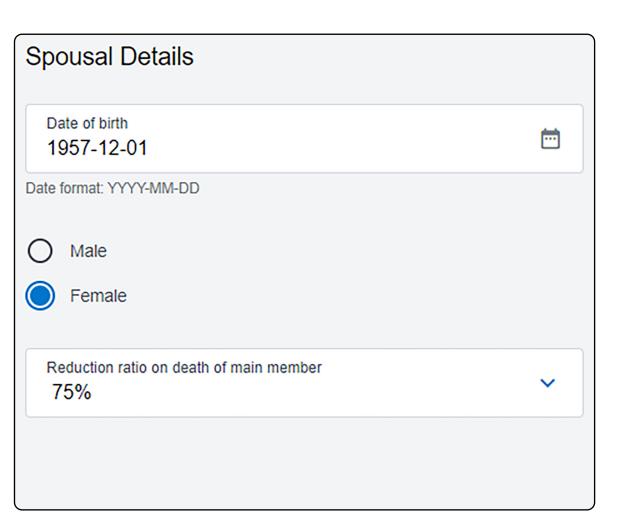
- 1. Product selection
- Quote output
  - 1. Quotation summary





# New UI pensioner details and spouse's detail pages:



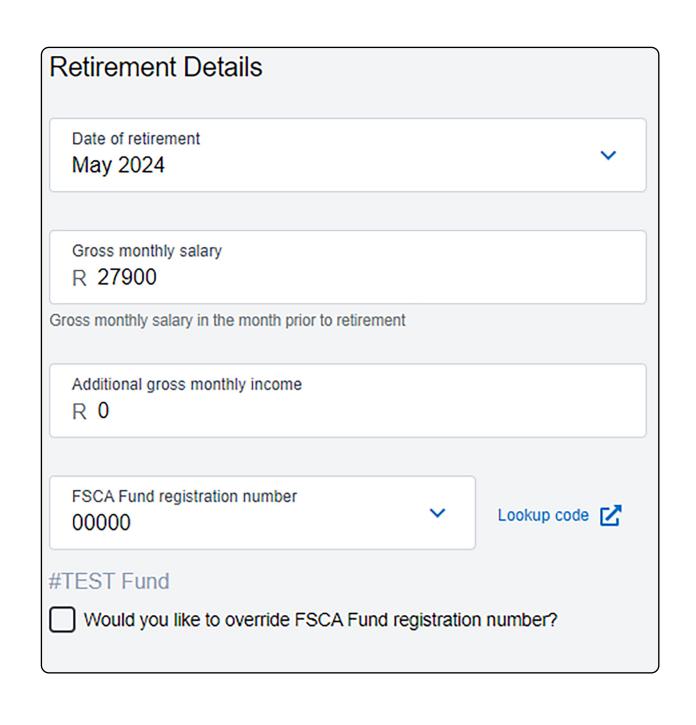


If the quotation is for a joint life, the spouse's detail input screen will be visible.





# New UI retirement details page:



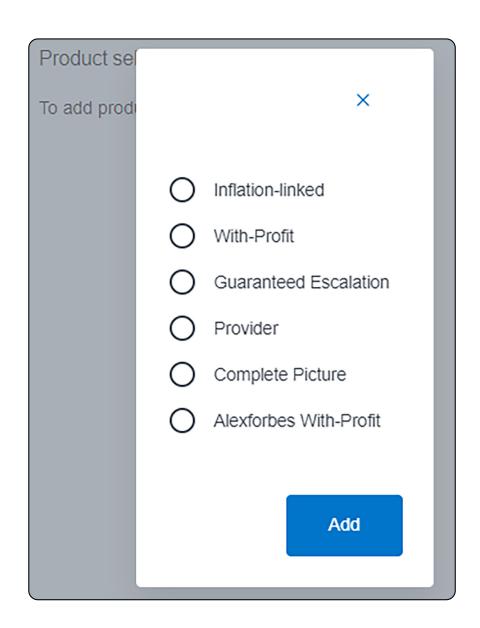
Our updated navigation screens are now more organised, making it easier to enter the necessary information for the quotation.

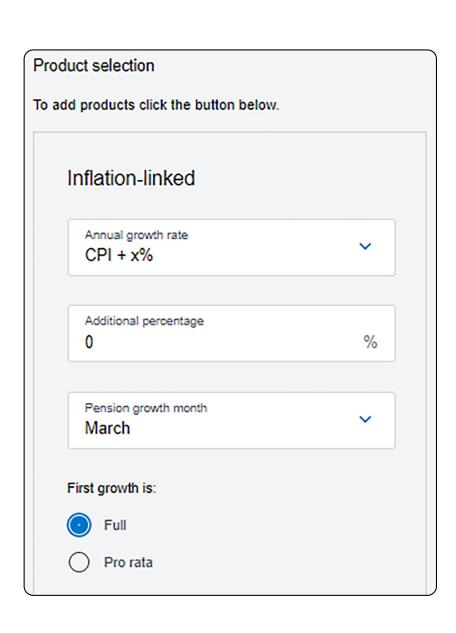
You can access our full range of products with fewer clicks.

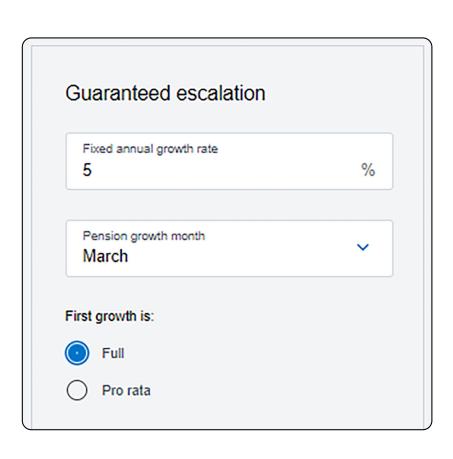




# New Product selection pages:





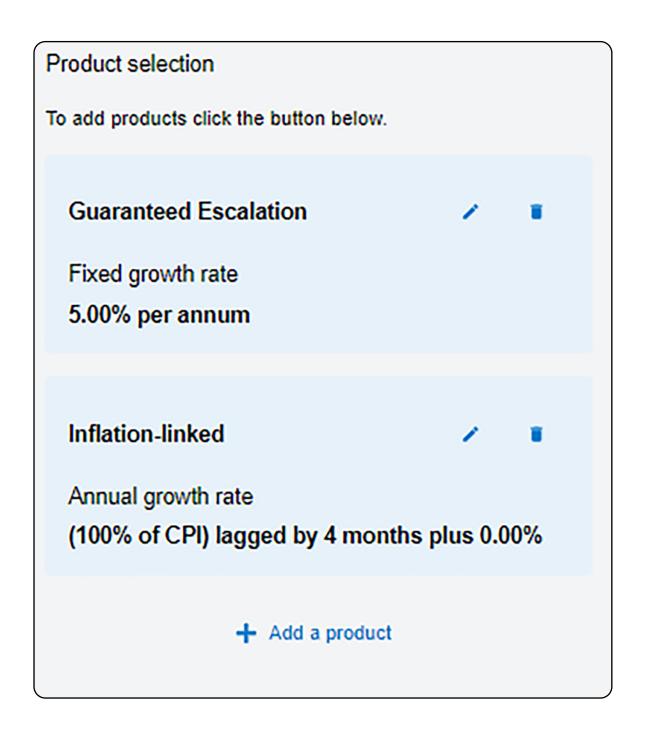


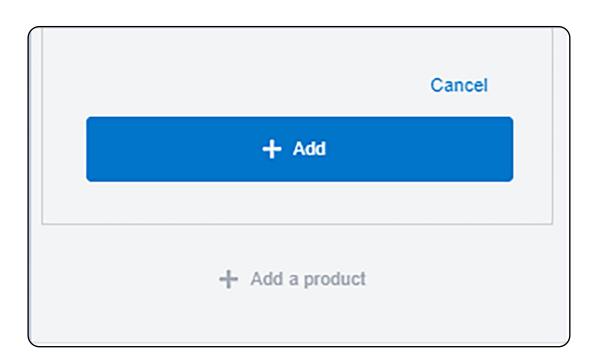
On the Product selection screen, a summary of all products selected are listed. You can still add as many products as you would like to the current quotation.





# New Product selection pages (cont.):





Performance has been a top priority. You'll experience faster load times and smoother transitions, ensuring a more seamless interaction with our portal. Calculation speed has also improved.

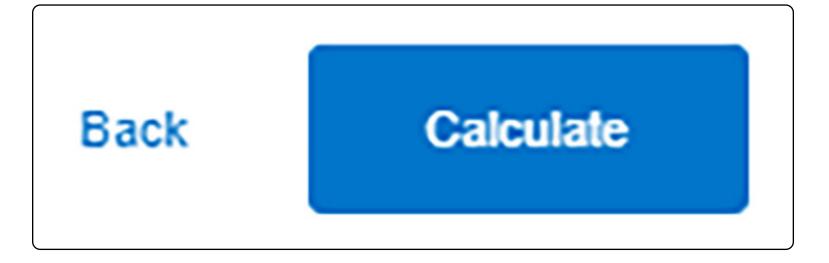




### The Calculate button:

The quotation output screen has been simplified but still contains all the important elements included in the previous UI.

An immediate recalculation can be done by changing one or more of the values in the boxed fields.







# New Quotation summary pages:

Quot	ation output							
Please take a moment to double check the details before you generate the quotation.								
Quotation summary								
	nase price 808342	Payment month July 2024			Commission 1.5 %  Maximum 1.5%			
Calculated values								
	Product	Rate type	Rate	Back-dated lumpsum	Pension payment			
0	Guaranteed Escalation	Fixed growth rate	Annual growth rate 5 %	N/A	R 43,347.79			
<b>2</b>	Guaranteed Escalation	Fixed growth rate	Annual growth rate %	N/A	R 37,009.24			
0	Inflation-linked	Annual growth rate (100% of CPI) lagged by 4 months plus 0.00%	Fixed inflation loading %	N/A	R 34,698.15			
				■ Recalculate	Generate final quotation			
					C Re-quote ✓ Accept quote			

The quotation document can be generated and downloaded for discussion with the retiree. A requote can be done after the quotation is generated.





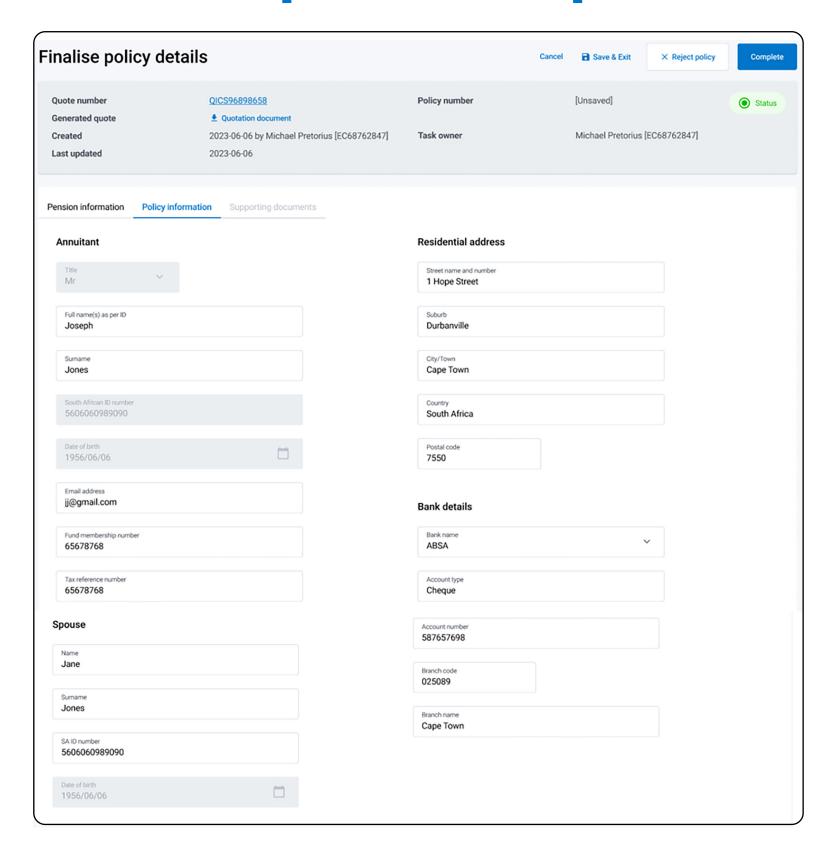
### Active buttons Active buttons after calculation:



- The final quote can be accepted by ticking the box next to the quote if multiple products were added.
- If a single product was added, then no tick is required.
- Only the final quote can and must be accepted by clicking on the Accept quote button.
- Everything you need is just a click away.



#### The complete acceptance screen:



On the complete acceptance screen, the pensioner's information must be entered in the fields provided.

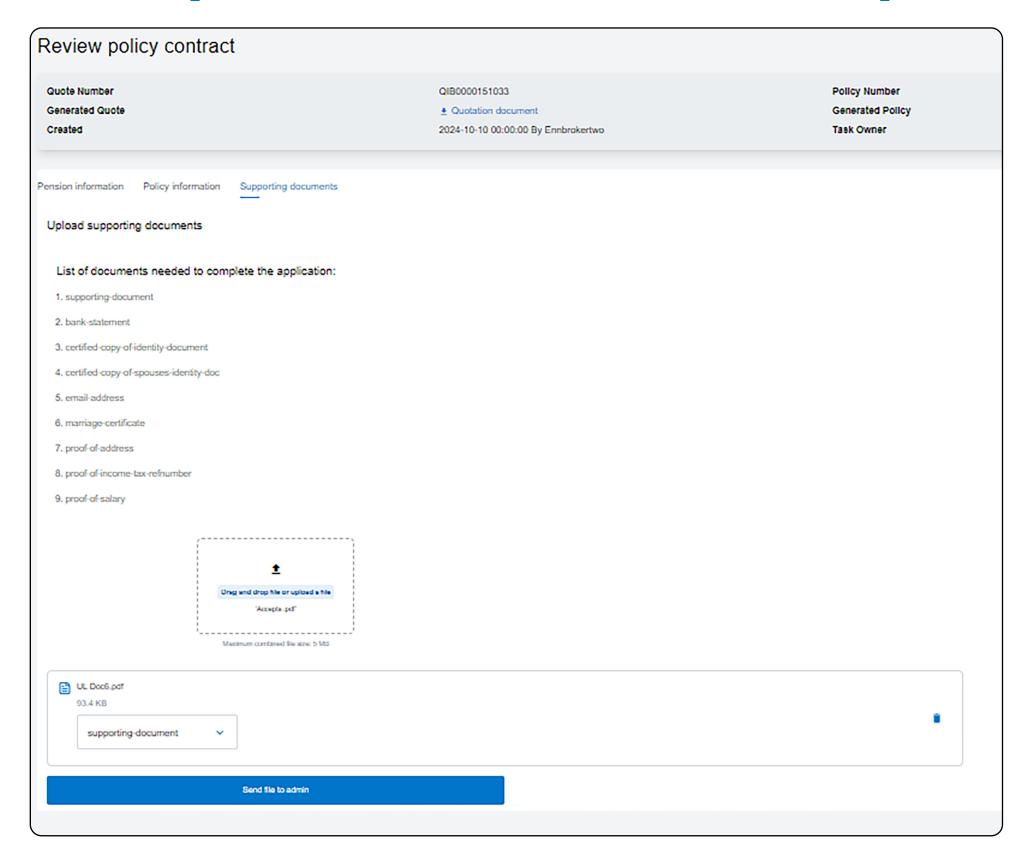
Information entered on this screen must reflect 100% and verbatim what is on the FICA documents.

Any differences will result in the quote being rejected since the information entered will be used as is in the policy contract.

Click on the Complete button after populating all the fields. The last step in the complete acceptance process is to upload the required supporting documents to the system using the drag and drop functionality for a quick upload.



#### The upload FICA and other required documents screen:



Rest assured, security remains a top priority. We've strengthened our security measures to protect your data. Our support team is always here to help you with any questions you have or issues you might encounter.

Explore the new and improved E-nnuity UI today! We're confident you'll love the changes.

If you already have an active account, visit <a href="https://e-nnuity.sanlam.co.za">https://e-nnuity.sanlam.co.za</a> to get started, and don't hesitate to reach out with any feedback. Thank you for choosing Sanlam Corporate!

