MODERN WORKPLACE SERIES
2023

MEASUREMENT

THE VALUE OF INTERNAL COMMS IS #MEASURABLE

Who's making your decisions? Let data have its say.





DO YOU KNOW YOUR ROL...

As budgets potentially become tighter in 2023, it's more important than ever to demonstrate return on investment with your employee experience and internal comms campaigns.

By using quantitative and qualitative metrics to fully understand employee experiences, beliefs and preferences, you can make reliable data-driven changes to increase employee engagement and commitment.



- Builds understanding of our audience
- Facilitates segmentation and targeting
- Enables 'Action and Reaction' through real time data
- Allow us to mitigate underperforming activity
- Provides insight on effectiveness of activity
- Surfaces employee engagement levels
- Helps drive strategy

We believe effective and robust measurement of your communications unlock employee engagement understanding, qualifies and validates the value of IC in an organisation and allows you to directly contribute to overarching business objectives.

There is a wealth of quantitative and qualitative data available to understand how well your comms are performing which we can then help attribute to engagement levels and organisational impact – do you need help with identifying the data you can use and creating a measurement framework?



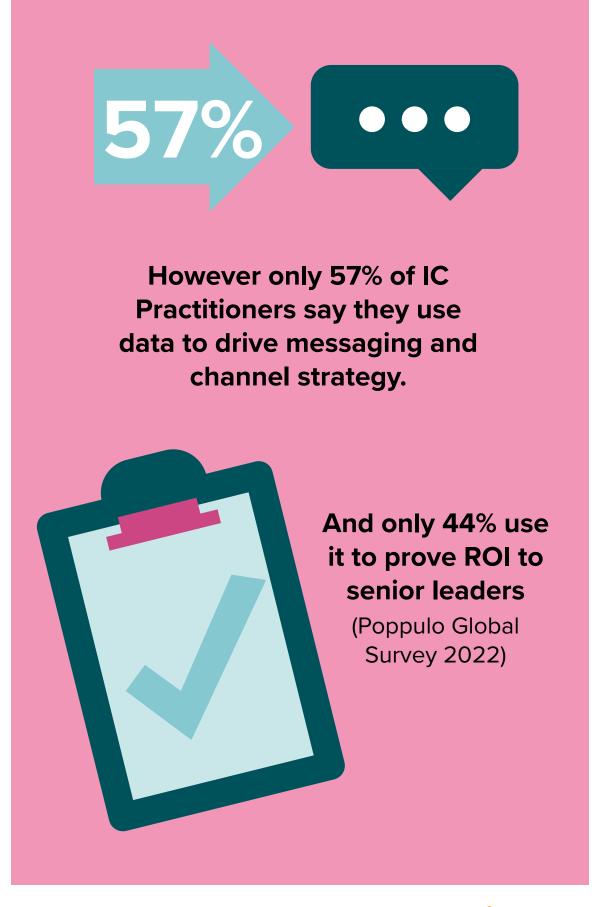
DID YOU KNOW...?

61%

61% of IC
Practitioners
cite data and
measurement
and as a key
area to develop
their skills
(Poppulo Global
Survey 2022)

Only 43% of employees can confidently say their company solicits employee feedback at least once a year—meaning over half of companies (57%) may rarely, if ever, ask and hear about their employees' experience at work. And even if their company is collecting feedback, 75% of employees (and 80% of managers) think it's not often enough, and 75% of business decision makers say it's not actionable enough. (Microsoft 2022)

76% of marketing leaders say they use data and analytics to drive key decisions (Gartner CMO Spend Report 2019-20)





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Get in touch:

www.avvioreply.com

partners.avvio@reply.com +44 (0)1491 842270



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