

## **Residential Services Sector Brief**

Harris Williams | Q2 2024

### Residential Services Observations and Market Updates

### The residential services industry remains attractive in any economic environment

# Happening in Residential Services Right Now

### **Compelling Sector Backdrop**

Residential Services is an attractive sector for investors given massive market size, significant fragmentation, and numerous long-term fundamentals in the housing and consumer markets

### **Navigating Current Market Environment**

Consumer and macro environment has put pressure on operators, but relative performance remains resilient, especially in non-discretionary and recurring services



### Focus on Platform Building & Integration

While there is still plenty of interest in M&A platforms, higher interest rates and operating costs have forced operators to shift focus towards building their platforms internally and ensuring infrastructure and integration are intact

### **Level of Differentiation**

Investors are focused on assets with clear angles of differentiation in terms of service, customer acquisition tactics, and overall platform and capabilities





### Multiple Ways to Win

Investors have shifted focus and been attracted to platforms that deliver growth through multiple areas such as organic growth, greenfields, and M&A

### **Investors are Still Eager to Find Platforms**

Multiple subsectors have seen consolidation platforms of scale, but there is still plenty of opportunity within those subsectors as well as first mover advantage opportunities in others





## What We're Reading

### How to Increase the Value of Your Home With 5 Popular Home Improvements

### **BuySide from The Wall Street Journal**

Millions of homeowners complete home improvement projects each year. While many enhance quality of life, others, including kitchen and bathroom upgrades, as well as extensive exterior enhancements, serve to improve both the general feel and overall value of homes.

Read the full article here

### Borrowers Gained \$1.5 Trillion in Home Equity in Q1 2024

### **The Mortgage Reports**

As home prices continue reaching new highs, homeowners are seeing their home equity approach historic peaks in 2024. As a result, many have sizeable home equity reserves that can be tapped and used in a variety of ways, including to complete home improvements or repairs.

Read the full article <u>here</u>

### Boomers Bought Up the Big Homes. Now They're Not Budging

### The Wall Street Journal

Boomers are on top in today's housing market. Many of these older homeowners are now staying put given a reluctance to forego their low-rate mortgages and have no plans to leave in the near-term.

Read the full article here

### Lawn & Landscape eMagazine

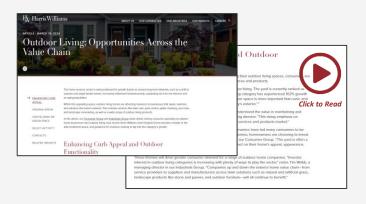
### Lawn & Landscape

Monthly publication by Lawn & Landscape about the latest industry news, current events, new products, and more.

Read the full article <u>here</u>

## Recent Harris Williams Residential Services Content

### **Outdoor Living: Opportunities Across the Value Chain**



### 2023 Harris Williams Home Services Study

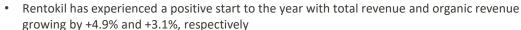


## Residential Services Public Company Trended Stock Performance



## What They're Saying<sup>2</sup> **Rentokil Initial**

**ROLLINS** 



 North American organic growth has stabilized, and Rentokil has reiterated FY '24 expectations of +2% - 4% organic revenue growth accompanied by modest margin progression

10.3%

1 Year

■ S&P 500

### **Rollins**

· Rollins has seen 14% total revenue growth with double-digit growth across all major service lines for Q1 '24 vs. Q1' 23; Commercial: +11.4%, Residential: +16.5%, and Termite: +11.7%

### FirstService

Stock Performance<sup>1</sup>

5 Year

81.0%

27.2%

3 Year

25.0%

■ Residential Services

93.3%

- FirstService grew overall revenue and adj. EBITDA by +14% and +2%, respectively, over prior quarter '23
- Residential segment grew +11% (8% organic) vs. Q1 '23; FirstService Brands grew by 16% vs. Q1 '23, which was driven by double-digit organic growth at Century Fire Protection and contribution from their recent acquisition of Roofing Corp of America



FirstService

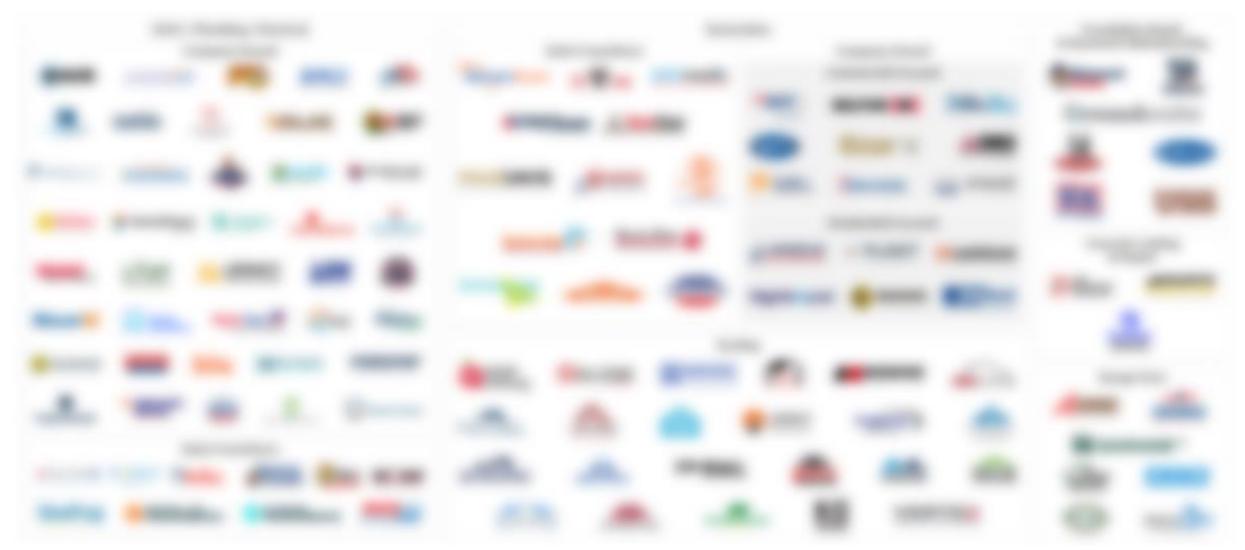
22.3%

18.1%

6 Months

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Select sub-verticals and platforms:



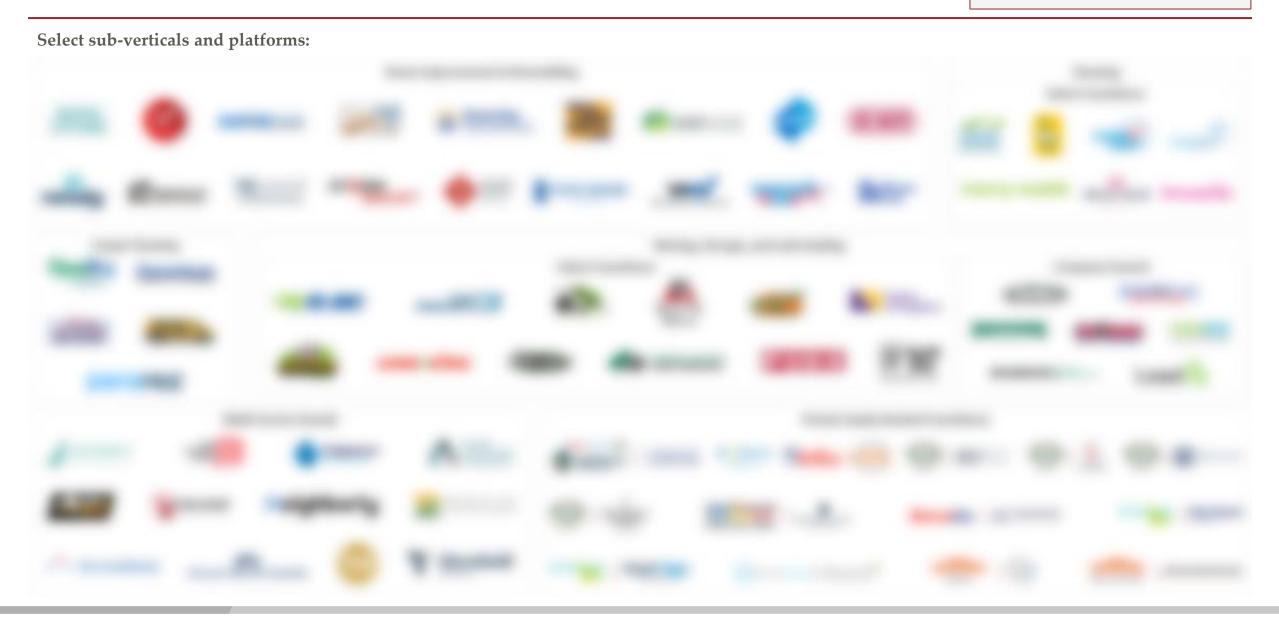
To view full market map please contact:





## Residential Services Market Landscape

To view full market map please contact:





### GLOBAL INVESTMENT BANK

### Consumer Global Coverage

> North America > Europe > Asia

### **Consumer Sector Coverage Areas**

Consumer Products

> Consumer Services

- Consumer Multi-Site
- > Food and Beverage











## Learn more about our experience advising premier Residential Services companies.



Brent Spiller | Managing Director bspiller@harriswilliams.com (804) 915-0183



Zach Ledwith | Director zledwith@harriswilliams.com (804) 887-6155

### **Contacts**

Tim Alexander

Managing Director talexander@harriswilliams.com

**Ed Arkus** 

Managing Director earkus@harriswilliams.com

Will Bain

Managing Director wbain@harriswilliams.com

Corey Benjamin

Managing Director cbenjamin@harriswilliams.com

**Ryan Budlong** 

Managing Director rbudlong@harriswilliams.com

**Brant Cash** 

Managing Director bcash@harriswilliams.com

**Zach England** 

Managing Director zengland@harriswilliams.com

**Ryan Freeman** 

Managing Director rfreeman@harriswilliams.com

**Kelly McPhilliamy** 

Managing Director kmcphilliamy@harriswilliams.com

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Deep Industry Experience

**Proven Expertise** 

**Core Values That Drive Success** 



Technology



Logistics





MERGERS & ACQUISITIONS

PRIVATE CAPITAL SOLUTIONS

PRIMARY FUND PLACEMENT









7	5	0/	
		<b>%</b>	

Revenue from repeat clients

87%

Managing Directors promoted from within

history



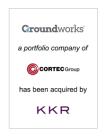
## Harris Williams: Residential Services Experience

### **Residential Services Transaction Experience**









BAYVIEW

has invested in

HOMEVESTORS

a portfolio company of

LEVINE

LEVINE LEICHTMAN











**OMERS** 

has acquired

TURNPOINT



neighborly

a portfolio company of funds managed by

HP HARVEST

has been acquired by

KKR





### Harris Williams: Transaction Spotlight

### VirginiaGreen<sup>e</sup>

has been recapitalized by



December 2023

Relevant Subsectors

### **Company Background**

Virginia Green is a leading provider of subscription-based lawn treatment, pest control, and tree and shrub services.

### Successful Outcome

The transaction delivered a successful outcome for Virginia Green. The acquisition will enable Virginia Green to expand geographically and serve more homeowners with top-notch lawn care services.

### Our Role

Harris Williams served as the exclusive financial advisor to Virginia Green in this transaction.





### Sources and Disclosures

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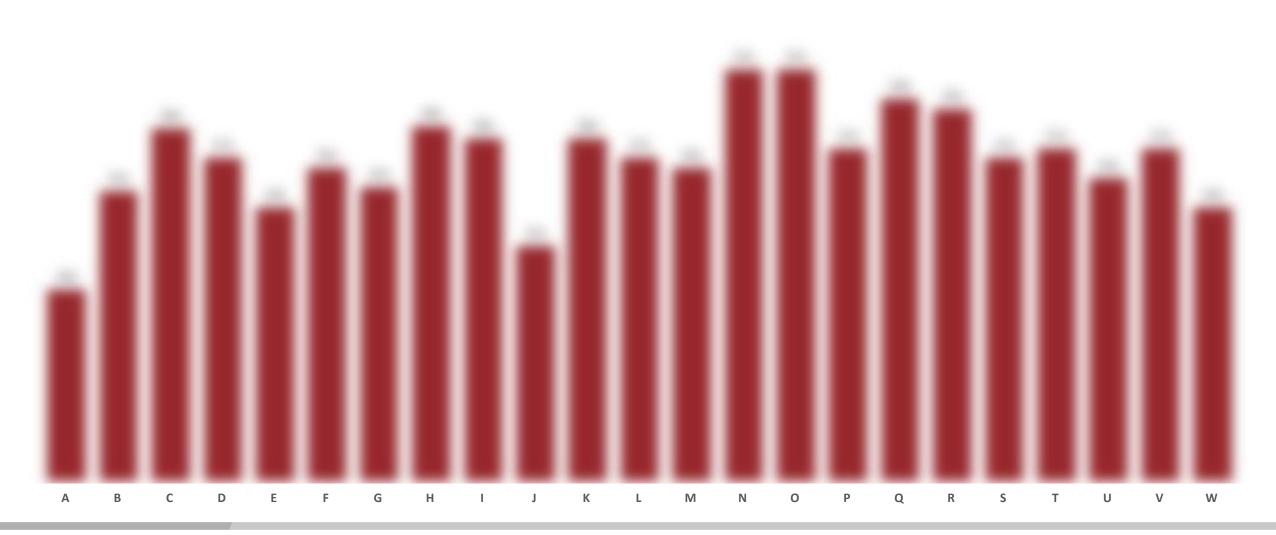
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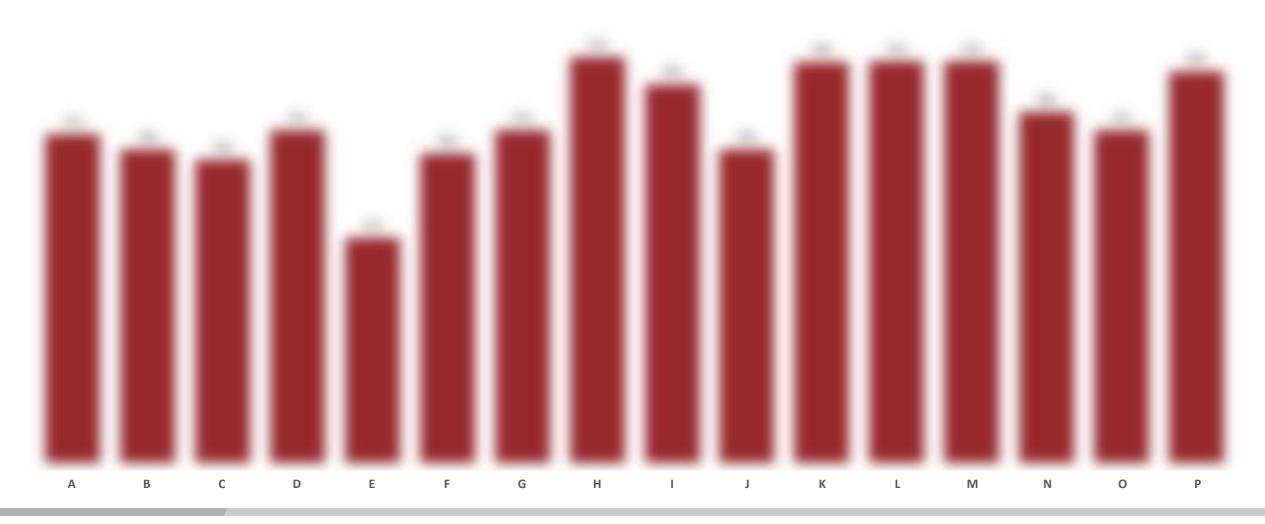
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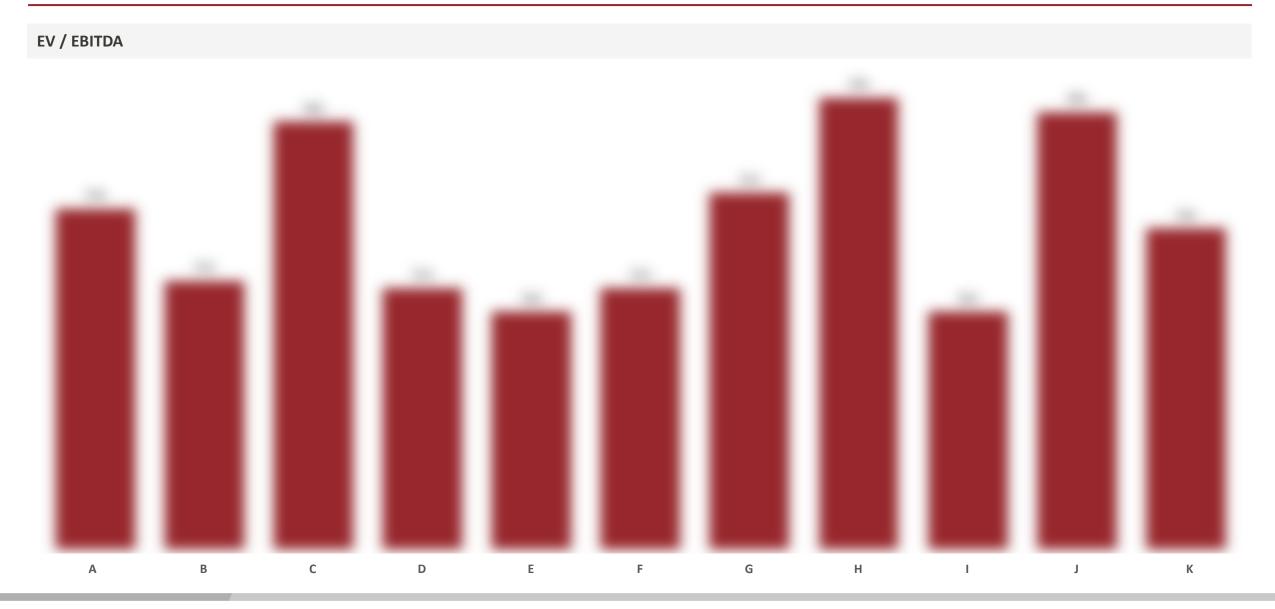


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## Select Franchisor vs. Multi-Brand Platform Transactions

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