

# Human Capital Management Technology Sector Update

Harris Williams | Q2 2023

### Perspectives on Human Capital Management Technology

#### **Talent Acquisition**



Solutions that enable organizations to source, recruit, interview, and assess candidates

#### **Select Market Participants**

























Source: Gartner



#### **Key Trends**

- Organizations are increasingly adopting digital solutions that automate recruiting workflows from sourcing to onboarding
- The skilled labor shortage is driving significant demand for solutions to optimize recruiting workflows in the war for talent
- Candidates today are demanding efficient, decisive interview processes, with timely communication and clear selection criteria

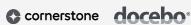
#### **Talent Management**



Solutions that facilitate professional development, drive employee engagement, and reward performance

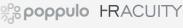
#### **Select Market Participants**











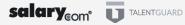














#### **Key Trends**

- For over 60% of large enterprise organizations, digitization of the employee experience will be among the top three priorities for human resource leaders in 2023
- Content and learning management systems for delivering professional development training and compliance-driven education have become core to the HR technology suite

#### **Workforce Management**



Solutions that optimize efficiency and productivity of employees

#### **Select Market Participants**

























#### **Key Trends**

- "Workforce as a Strategy" is increasingly driving organizations to adopt solutions that enhance the employee experience
- Integration and interoperability of time and attendance solutions with payroll and benefits platforms are driving adoption of backoffice HR capabilities to manage both workforces and vendors
- Risk management tools continue to experience strong adoption



### **Human Capital Management Technology Observations and Key Trends**

Heightened emphasis on workforce quality and recruiting efficiency is driving technology adoption

Happening in HCM Tech Right Now



#### **Enhance and Streamline the Candidate Experience**

Employers are leveraging digital solutions to identify quality candidates and deliver a differentiated talent acquisition experience

#### Diversity, Equity, and Inclusion

From recruiting and hiring to workforce development and staffing decisions, companies are investing heavily in solutions to support DEI initiatives



### **Total Talent Management**

As the gig economy outpaces growth of the broader workforce, enterprises are seeking solutions that optimize talent management and improve visibility across both permanent and contingent workforces



Employers are increasingly adopting technology solutions to upskill / reskill workers, enhance career development and training, and invest in talent to improve employee satisfaction and retention



#### **Hybrid Work Models**

Organizations are shifting focus from where employees work to how to keep employees engaged and productive in all types of environments



Companies are seeking software solutions that help align human resources initiatives with overall organizational strategy







### What We're Reading

#### **Technology Helps Managers Struggling to Lead Hybrid Teams**

#### **Society for Human Resource Management (SHRM)**

Despite many organizations ordering employees back to the office, hybrid work is expected to continue in many industries. As a result, companies are increasingly adopting performance management solutions that enable stronger connectivity between employees and managers, mitigate proximity bias, facilitate recognition and feedback, and foster an environment of development for hybrid teams.

Read the full article here.

#### **Top 6 HR Trends For 2023**

#### **Forbes**

Many HR trends from the past few years are expected to continue in 2023. Despite recent layoffs, many industries still face a shortage of skilled talent, which in turn is driving a focus on enhancing the employee experience. As inflation persists and the potential for a recession loops, organizations will continue to implement digital transformation initiatives to optimize their HR strategies.

Read the full article here.

#### Mass Layoffs or Hiring Boom? What's Actually Happening in the Jobs Market

#### The Wall Street Journal

While headlines of corporate layoffs in the finance and technology industries suggest a bearish job market, hiring in service industries is driving strong job growth in the United States. Healthcare, education, leisure, and hospitality businesses continue to recover as job seekers are becoming more comfortable returning to close-contact roles and seek higher-paying jobs amidst persistent inflation.

Read the full article here.

#### The Future of HR Tech: How AI Is Transforming Human Resources

#### **InformationWeek**

Business leaders are looking to artificial intelligence and machine learning solutions to streamline HR workstreams and navigate complex regulatory requirements. These tools, coupled with advanced data analytics, can drive significant business value through streamlining the hiring process, mitigating risks, managing talent performance, and ensuring regulatory compliance.

Read the full article here.

#### **Select Harris Williams Publications**

# Professional Education & Learning Technology Sector Update



Link to Read

#### Compliance Technology: EHS & SCRM Sector Update



Link to Read

## Compliance Technology: GRC Sector Update



Link to Read

# Professional & Tech-Enabled Services Sector Update



<u>Link to Read</u>

**Access All Harris Williams Insights Here** 

#### **Recent Harris Williams HCM Transactions**

#### **Transaction Spotlights**

#### Hire\*Vue

a portfolio company of

CARLYLE

has acquired

Modern Hire

a portfolio company of



#### May 2023

Recruitment & Assessments Technology

#### **Company Background**

Modern Hire is a leading provider of candidate screening, assessment, and interview solutions and recruiting workflow automation tools.

#### Successful Outcome

The transaction extends HireVue's market leadership by adding Modern Hire's complementary, science-backed assessment solutions, creating a comprehensive enterprise hiring technology platform.

#### Harris Williams Role

Harris Williams served as exclusive buy side financial advisor to HireVue, a portfolio company of Carlyle, in this transaction.

### BUCK a portfolio company of H. I. G. has been acquired by



#### **April 2023**

Tech-Enabled Services

#### **Company Background**

Buck is a trusted provider of HR, pensions, and employee benefits related consulting, administration services, and technology to organizations in North America and the UK.

#### Successful Outcome

The transaction delivered a successful outcome for Buck and HIG. The acquisition will accelerate Gallagher's growth across a wide array of HR services and position the company to benefit from the growth in demand for employee benefit solutions.

#### Harris Williams Role

Harris Williams served as exclusive sell side financial advisor to Buck, a portfolio company of HIG Capital, in this transaction.

#### **Additional Harris Williams Technology Group Recent Transactions**

**ethos** Capital

has acquired

**INEWFORMA** 

a portfolio company of

a portfolio company of

Five Arrows

KEENSIGHT

has been acquired by





has acquired



a portfolio company of

> SUMMA EQUITY



a portfolio company of

LLR





has been acquired by

total specific solutions

part of



**UTEGRATION** 

a portfolio company of

**RLH Equity Partners** 



a portfolio company of

**THOMABRAVO** 

has acquired Reporting 21





a portfolio company of

**RLH Equity Partners** 

has been acquired by



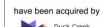






Prima XL

CARLYLE



























GLOBAL EDUCATION



### **Select Recent Human Capital Management Transactions**

#### TimePlan's acquisition of Timegrip



timeplan

Buyer

Valuation Not Disclosed

March 2023

Target

- Timegrip is a provider of a workforce management platform that offers planning, staffing, time management, and payroll processing solutions
- TimePlan's acquisition expands its footprint in Northwestern Europe and extends the product offering toward a one-stop shop for workforce management solutions

#### Riverside's acquisition of Gastromatic



Target

Riverside Buyer February 2023

Valuation Not Disclosed

- Gastromatic is a provider of workforce management software solutions serving small and medium-sized businesses operating in shift-based industries
- Riverside's investment in Gastromatic will support the company as it accelerates its growth trajectory and continues its focus on product innovation

#### Leeds Equity's acquisition of TalentNeuron

TalentNeuron

**LEEDS** Equity Partners

Valuation Not Disclosed

February 2023

Target

Buyer

- TalentNeuron is a provider of human capital data and insights solutions serving corporations, government organizations, and educational institutions, previously owned by Gartner
- Leeds Equity's investment will support TalentNeuron in accelerating new product development and innovation through its next phase of growth as a newly standalone entity

#### IRIS' acquisition of Apex HCM



Target

**IRIS** 

Buyer

#### February 2023

Valuation Not Disclosed

- Apex HCM is a provider of payroll and human resources solutions primarily serving Payroll Service Bureaus (PSBs) and Certified Public Accounts (CPAs)
- IRIS' acquisition of Apex HCM supports its strategic vision to supercharge growth in the Americas and to further support its PSB and CPA customers with technology solutions to profitably scale their businesses

#### LLR's investment in Viventium

VIVENTIUM

LLR

Valuation Not Disclosed

February 2023

Target

Buyer

- Viventium is a provider of a human capital management platform primarily serving home care agencies and skilled nursing facilities
- LLR's investment will support Viventium's continued growth and continued leadership position serving the
  post-acute healthcare market

#### QAD's acquisition of Redzone



Target



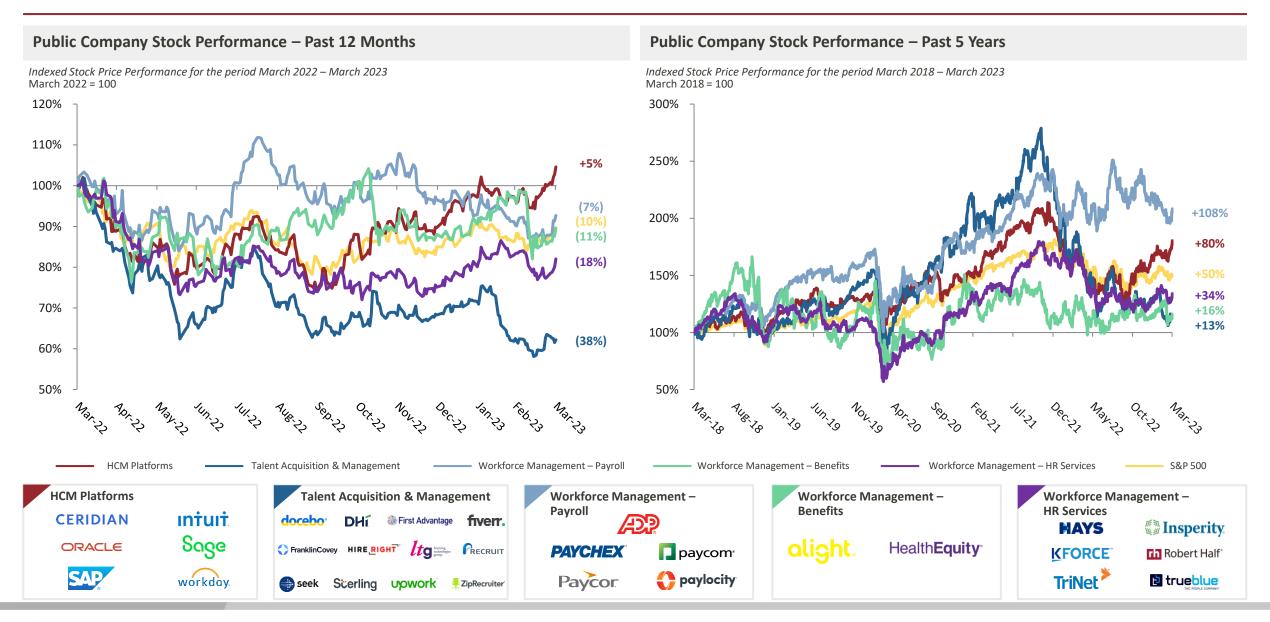
Valuation Not Disclosed

February 2023

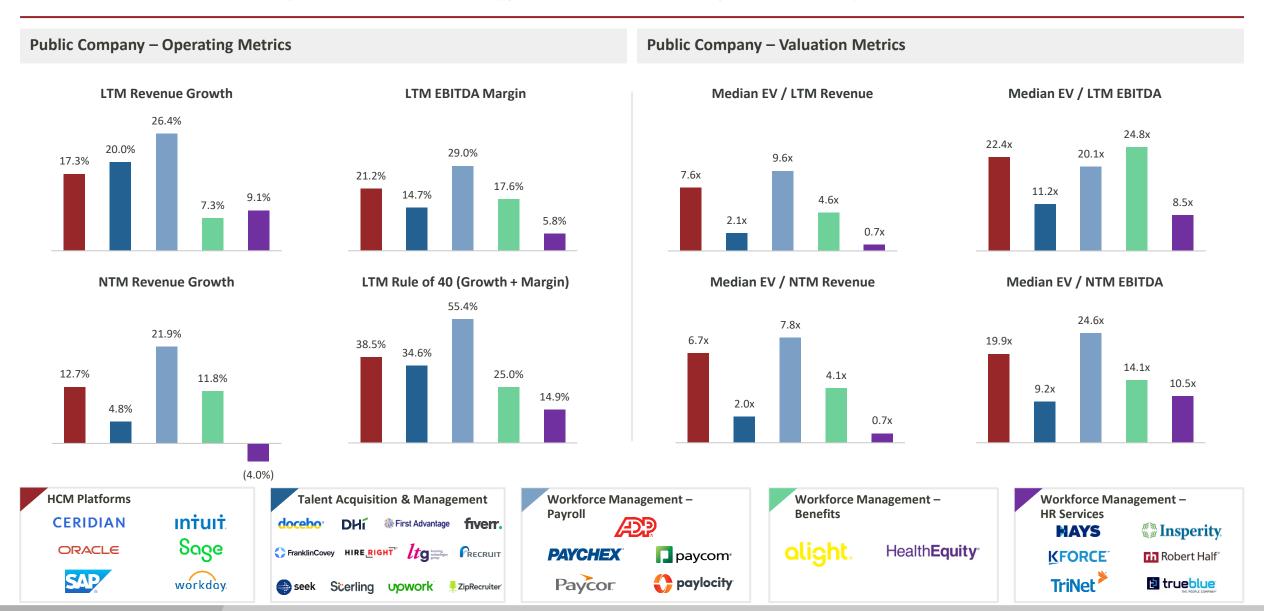
Buyer

- Redzone is a provider of a mobile-first connected workforce solutions, enabling enterprises to increase productivity and engagement among frontline workers
- The acquisition bolsters QAD's product suite as the company looks to best navigate the challenges of rising input costs and labor shortages

### Human Capital Management Technology Public Company Trended Stock Performance



### Human Capital Management Technology Public Company Operating and Valuation Metrics



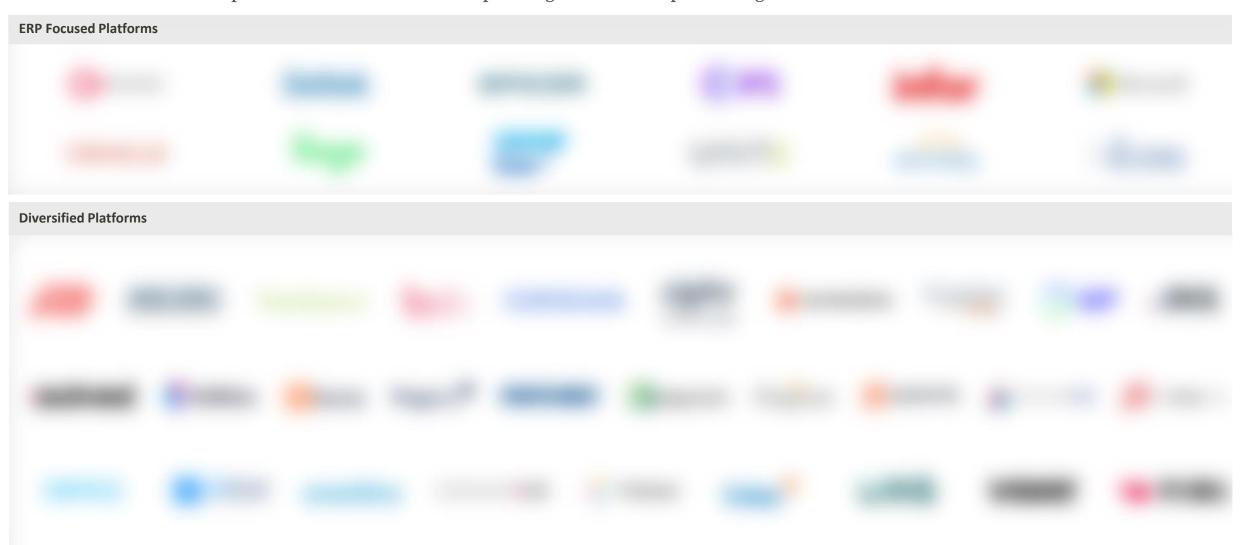
Source: S&P Capital IQ

## **HCM Technology Landscape**

To view full market map, please contact:

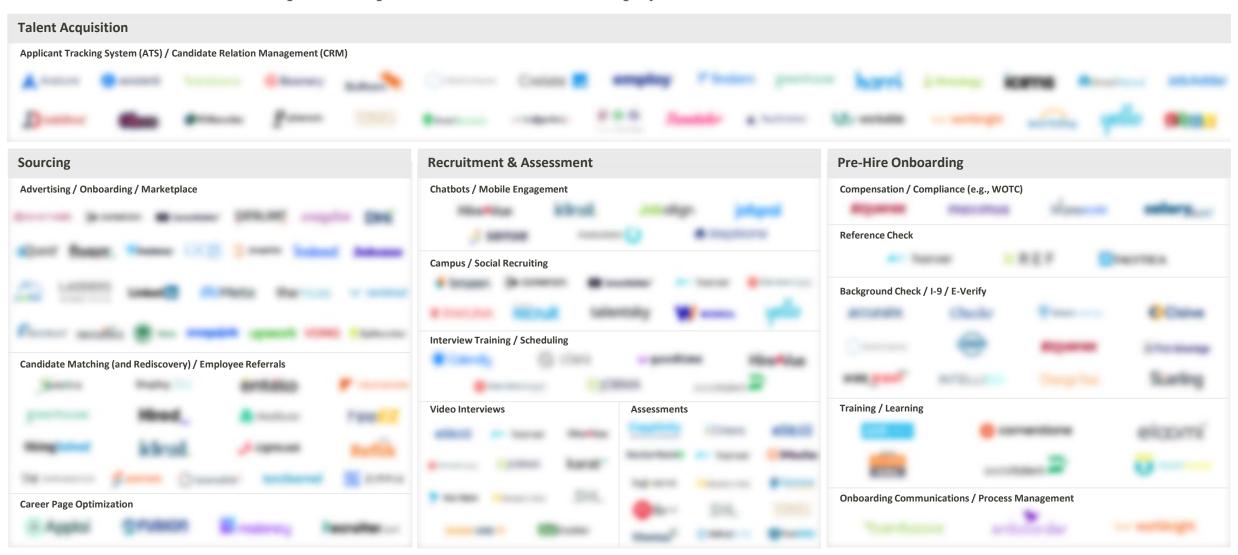
TechnologyInsights@harriswilliams.com

Platforms that enable enterprises to meet all their resource planning and human capital management needs



TechnologyInsights@harriswilliams.com

Solutions to enhance the talent acquisition experience for candidates and employers

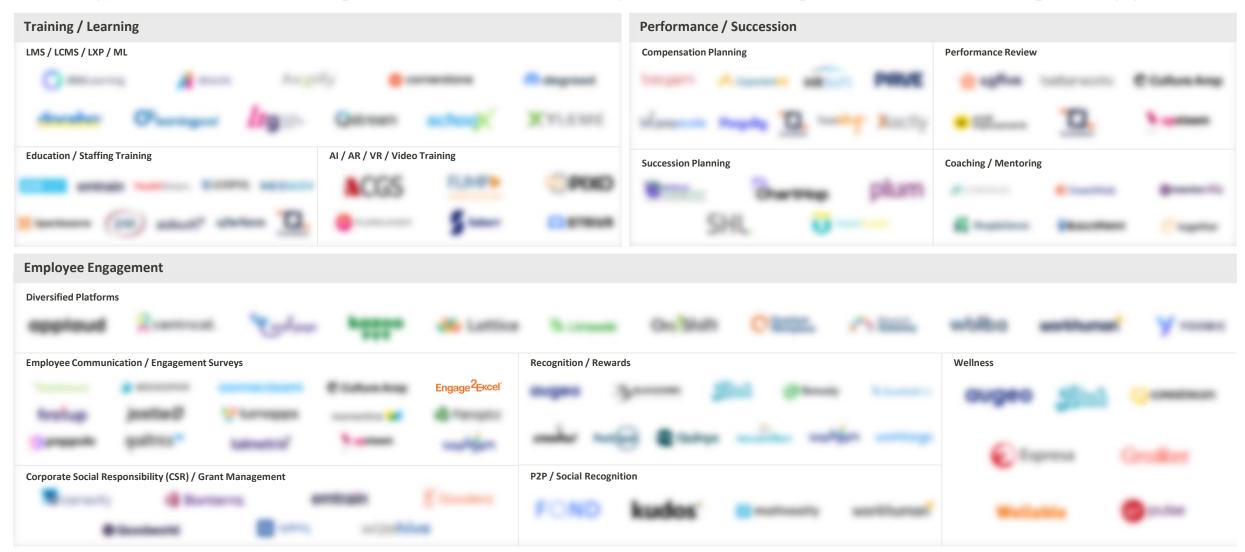


### **Talent Management Landscape**

To view full market map, please contact:

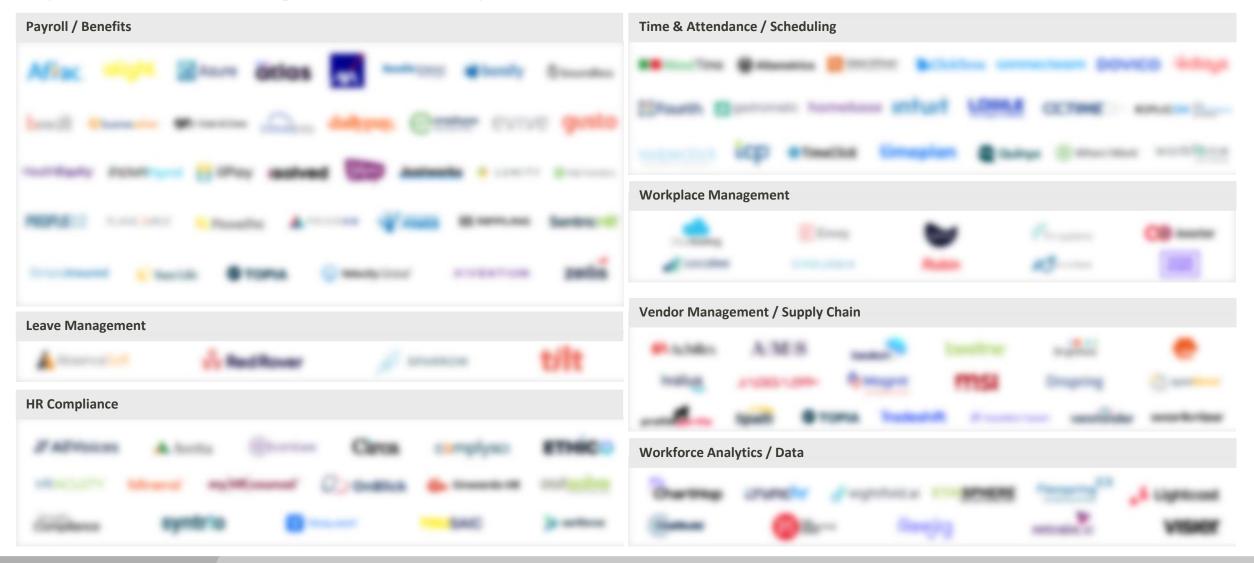
TechnologyInsights@harriswilliams.com

Technology solutions tailored to deliver professional education and training, evaluate and reward performance, and increase employee engagement



TechnologyInsights@harriswilliams.com

Organizations to automate and optimize workforce management



# HW Harris Williams / GLOBAL M&A ADVISOR

#### **Key Coverage Areas**

#### **Horizontal Software**

- > Compliance, ESG, and Risk Management
- Cybersecurity
- > Enterprise Resource Planning

- Human Capital Management
- Infrastructure
- **Integrated Payments**

- **Vertical Software**
- > Architecture, Engineering, & Construction >
- eCommerce & Retail
- **Education & Training**
- > Financial

- Government
- Healthcare and Life Sciences
- Industrial
- > Legal

- **Technology & Data Services**
- **Data Services**

> IT Services

Information Services

Managed Services

- > Office-of-the-CEO
- > Sales & Marketing Automation
- > Supply Chain Management
- > Real Estate & Property Management
- > Transportation & Logistics

Our Technology Group advises leading Human Capital Management Technology companies worldwide.

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#### Deep Industry Experience



Aerospace, Defense & Government Services



**Business** Services



Consumer



Energy, Power & Infrastructure



Healthcare & Life Sciences



Industrials



Technology



Transportation & Logistics







#### **Sources and Disclosures**

#### Sources

- Forbes
- Gartner
- InformationWeek
- Mergermarket

- PitchBook
- S&P Capital IQ
- Society for Human Resource Management (SHRM)
- The Wall Street Journal

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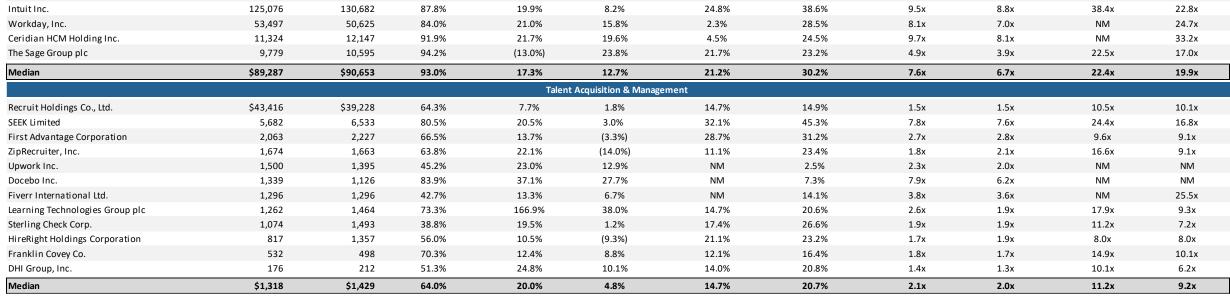
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### **Public Market Operational & Valuation Metrics**

| \$ in Millions               | Market Capitalization | Enterprise<br>Value | % of 52-Week<br>High | Revenue Growth |                        | EBITDA Margin |        | Enterprise Value / Revenue |      | Enterprise Value / EBITDA |       |
|------------------------------|-----------------------|---------------------|----------------------|----------------|------------------------|---------------|--------|----------------------------|------|---------------------------|-------|
| Company                      |                       |                     |                      | LTM            | NTM                    | LTM           | NTM    | LTM                        | NTM  | LTM                       | NTM   |
|                              |                       |                     |                      |                | HCM Platforms          |               |        |                            |      |                           |       |
| Oracle Corporation           | \$250,866             | \$334,417           | 99.9%                | 14.7%          | 9.7%                   | 38.8%         | 48.4%  | 7.0x                       | 6.4x | 18.0x                     | 13.1x |
| SAP SE                       | 147,170               | 152,644             | 99.7%                | 4.2%           | 8.8%                   | 20.8%         | 31.9%  | 4.6x                       | 4.3x | 22.3x                     | 13.3x |
| Intuit Inc.                  | 125,076               | 130,682             | 87.8%                | 19.9%          | 8.2%                   | 24.8%         | 38.6%  | 9.5x                       | 8.8x | 38.4x                     | 22.8x |
| Workday, Inc.                | 53,497                | 50,625              | 84.0%                | 21.0%          | 15.8%                  | 2.3%          | 28.5%  | 8.1x                       | 7.0x | NM                        | 24.7x |
| Ceridian HCM Holding Inc.    | 11,324                | 12,147              | 91.9%                | 21.7%          | 19.6%                  | 4.5%          | 24.5%  | 9.7x                       | 8.1x | NM                        | 33.2x |
| The Sage Group plc           | 9,779                 | 10,595              | 94.2%                | (13.0%)        | 23.8%                  | 21.7%         | 23.2%  | 4.9x                       | 3.9x | 22.5x                     | 17.0x |
| Median                       | \$89,287              | \$90,653            | 93.0%                | 17.3%          | 12.7%                  | 21.2%         | 30.2%  | 7.6x                       | 6.7x | 22.4x                     | 19.9x |
|                              |                       |                     |                      | Talen          | t Acquisition & Manage | ment          |        |                            |      |                           |       |
| Recruit Holdings Co., Ltd.   | \$43,416              | \$39,228            | 64.3%                | 7.7%           | 1.8%                   | 14.7%         | 14.9%  | 1.5x                       | 1.5x | 10.5x                     | 10.1x |
| SEEK Limited                 | 5,682                 | 6,533               | 80.5%                | 20.5%          | 3.0%                   | 32.1%         | 45.3%  | 7.8x                       | 7.6x | 24.4x                     | 16.8x |
| First Advantage Company tien | 2.002                 | 2 227               | CC F0/               | 4.2.70/        | (2.20/)                | 20.70/        | 24.20/ | 2.7                        | 2.0  | 0.6                       | 0.1   |





As of March 31, 2023

### Public Market Operational & Valuation Metrics (Cont'd)

4,280

2,306

1,274

\$3,293

\$4,957

561

96.5%

85.1%

80.9%

58.9%

80.7%

75.9%

19.4%

9.9%

8.3%

3.7%

9.1%

13.9%

| \$ in Millions                  | Market Capitalization | Enterprise<br>Value | % of 52-Week<br>High | Revenue Growth |                       | EBITDA Margin |       | Enterprise Value / Revenue |       | Enterprise Value / EBITDA |       |
|---------------------------------|-----------------------|---------------------|----------------------|----------------|-----------------------|---------------|-------|----------------------------|-------|---------------------------|-------|
| Company                         |                       |                     |                      | LTM            | NTM                   | LTM           | NTM   | LTM                        | NTM   | LTM                       | NTM   |
|                                 |                       |                     |                      | Worl           | xforce Management - F | 'ayroll       |       |                            |       |                           |       |
| Automatic Data Processing, Inc. | \$92,247              | \$94,304            | 81.0%                | 9.9%           | 7.2%                  | 27.2%         | 27.5% | 5.5x                       | 5.1x  | 20.1x                     | 18.6x |
| Paychex, Inc.                   | 41,310                | 40,624              | 80.7%                | 9.5%           | 6.0%                  | 43.8%         | 45.0% | 8.3x                       | 7.8x  | 18.8x                     | 17.3x |
| Paycom Software, Inc.           | 17,589                | 17,258              | 75.5%                | 30.3%          | 23.6%                 | 30.8%         | 41.3% | 12.5x                      | 10.2x | 40.7x                     | 24.6x |
| Paylocity Holding Corporation   | 11,086                | 11,040              | 71.8%                | 36.9%          | 28.3%                 | 12.0%         | 31.2% | 11.0x                      | 8.6x  | NM                        | 27.6x |
| Paycor HCM, Inc.                | 4,679                 | 4,636               | 75.9%                | 26.4%          | 21.9%                 | NM            | 28.3% | 9.6x                       | 7.8x  | NM                        | 27.7x |
| Median                          | \$17,589              | \$17,258            | 75.9%                | 26.4%          | 21.9%                 | 29.0%         | 31.2% | 9.6x                       | 7.8x  | 20.1x                     | 24.6x |
|                                 |                       |                     |                      | Work           | force Management - Bo | enefits       |       |                            |       |                           |       |
| HealthEquity, Inc.              | \$4,978               | \$5,718             | 74.1%                | 13.9%          | 12.4%                 | 23.1%         | 33.8% | 6.6x                       | 5.9x  | 28.8x                     | 17.5x |
| Alight, Inc.                    | 4,580                 | 7,919               | 90.4%                | 0.8%           | 11.1%                 | 12.2%         | 21.4% | 2.5x                       | 2.3x  | 20.8x                     | 10.7x |
| Median                          | \$4,779               | \$6,818             | 82.3%                | 7.3%           | 11.8%                 | 17.6%         | 27.6% | 4.6x                       | 4.1x  | 24.8x                     | 14.1x |
|                                 |                       |                     |                      | Workfo         | rce Management - HR   | Services      |       |                            |       |                           |       |
| Robert Half International Inc.  | \$8,536               | \$8,115             | 68.0%                | 12.0%          | (5.9%)                | 14.1%         | 11.2% | 1.1x                       | 1.2x  | 7.9x                      | 10.6x |
| TriNet Group, Inc.              | 4,835                 | 4,957               | 80.6%                | 7.6%           | (74.2%)               | 11.6%         | 37.7% | 1.0x                       | 3.9x  | 8.8x                      | 10.4x |

9.5%

2.9%

(2.1%)

(10.2%)

(4.0%)

8.4%

4.7%

3.1%

7.0%

4.4%

5.8%

14.7%

5.7%

3.7%

7.3%

2.6%

6.5%

23.4%

0.7x

0.3x

0.7x

0.2x

0.7x

0.7x

0.3x

0.8x

0.3x

0.7x

3.6x



As of March 31, 2023

Insperity, Inc.

Hays plc

Median

Kforce Inc.

TrueBlue, Inc.

Total Comp Set Median

15.4x

8.3x

10.7x

5.7x

8.5x

16.0x

11.6x

6.9x

10.4x

10.5x

10.5x

11.6x

4,601

2,199

1,228

\$3,400

\$4,679

570

### **Recent Sector Transaction Detail**

| Closed Date | Target               | Buyer                     | Business Description   |
|-------------|----------------------|---------------------------|--|
| Mar-23      | Natural HR           | Moorepay                  | Provider of a human resources management and payroll platform designed for mid-sized enterprises   |
| Mar-23      | Timegrip             | TimePlan                  | Provider of a workforce management platform offering planning, staffing, time management, and payroll processing solutions                             |
| Mar-23      | ProSolution          | Zvoove                    | Provider of human capital management solutions, from recruiting to gross payroll accounting, for temporary staffing providers                          |
| Mar-23      | A-Check Global       | Sterling Talent Solutions | Provider of an online candidate background screening platform and compliance solutions   |
| Feb-23      | Apex HCM             | IRIS                      | Provider of HCM solutions including payroll, applicant tracking, onboarding, and time & attendance   |
| Feb-23      | Bonusly              | Ankona Capital            | Provider of an employee recognition and rewards platform designed to increase employee engagement and reduce turnover                                  |
| Feb-23      | WorkLLama            | Undisclosed               | Provider of a talent acquisition and engagement suite designed for supply chain and logistics organizations  |
| Feb-23      | TalentCloud.ai       | Systech                   | Provider of a human capital management and data analytics platform designed to optimize human resources and business operations                        |
| Feb-23      | Wagestream Australia | Humanforce                | Provider of a financial wellbeing platform designed to help frontline workers access earned income any time during the pay cycle                       |
| Feb-23      | Viventium            | LLR                       | Provider of a human capital management platform primarily serving home care agencies and skilled nursing facilities                                    |
| Feb-23      | TalentNeuron         | Leeds Equity Partners     | Provider of human capital data and insights solutions serving corporations, government organizations, and educational institutions                     |
| Feb-23      | RedZone              | QAD                       | Provider of a mobile-first connected workforce solution, enabling enterprises to increase productivity and engagement among frontline workers          |
| Jan-23      | NextStep             | CareAcademy               | Provider of an online learning and hiring platform for certified nursing assistants  |
| Jan-23      | Benefitfocus         | Voya Financial            | Provider of a cloud-based benefits management platform   |
| Jan-23      | Hiring Hub           | MonacoSol                 | Provider of an online employee recruitment and hiring platform connecting employers to specialist recruitment agencies                                 |
| Jan-23      | Treverity            | ARCOS                     | Provider of a human integration, operational analytics, and workflow optimization platform for the electricity and natural gas distribution industries |
| Jan-23      | Personify            | WilsonHCG                 | Provider of a life sciences and healthcare end-to-end recruitment process outsourcing platform that enables on-demand talent acquisition               |
| Jan-23      | Picwell              | Jellyvision               | Provider of an employee benefits platform that helps users make smarter benefits decisions   |
| Jan-23      | Prodoscore           | PSG                       | Provider of an Al-based employee visibility and productivity solution designed to help businesses improve retention and optimize employee productivity |
| Jan-23      | ChartHop             | Cox Enterprises           | Provider of a workforce data analytics platform designed to create more informed, empowered, and connected organizations                               |

